

**BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Investigation into  
U S WEST Communications, Inc.'s  
Compliance with § 271 of the  
Telecommunications Act of 1996

Docket No. UT-003022

In the Matter of U S WEST  
Communications, Inc.'s Statement of  
Generally Available Terms Pursuant to  
Section 252(f) of the Telecommunications  
Act of 1996

Docket No. UT-003040

**AFFIDAVIT OF JEFFERY L. THOMPSON IN RESPONSE TO  
JOINT CLEC BRIEF REGARDING QWEST'S CHANGE MANAGEMENT PROCESS**

1. My name is Jeffery L. Thompson. I am a Director, 271 Systems Planning for Qwest Corporation. My office is located at 1005 17<sup>th</sup> Street, Denver, Colorado. I am responsible for planning and project managing systems changes required for Qwest to meet its Section 251 and 271 obligations.

2. In this affidavit, I address some of the Joint CLECs' claims regarding the adequacy of Qwest's stand-alone testing environment ("SATE"). I provide data regarding successful CLEC usage of Qwest's interface testing environments, both SATE and interoperability testing. I also describe the change requests ("CRs") that have been submitted and processed for SATE through the Change Management Process ("CMP").

3. To date, four CLECs have tested in SATE and are now in production. One service bureau also has tested in SATE on behalf of five additional CLECs. Each of these CLECs has been placed into production.

4. In addition, to date 20 CLECs have tested successfully in the interoperability environment and moved to production status.

5. SATE was initially designed to accommodate all products that CLECs had ordered through EDI interfaces. Qwest has also employed the change management process to add to the set of products available for testing in SATE. To date, Qwest has submitted 23 CRs for the addition of new products to SATE. After a joint prioritization process by CLECs and Qwest, two of these CRs were highly ranked for inclusion in an upcoming release. CLECs have indicated little or no interest in 15 of the remaining CRs. Qwest therefore plans to withdraw these CRs or transfer to individual CLECs the ownership of these CRs during the regular CMP meeting scheduled for April 18, 2002.