EXHIBIT BJJ-21 TO THE DIRECT TESTIMONY OF BONNIE J. JOHNSON ON BEHALF OF INTEGRA TELECOM From: Mickens, Warren [mailto:Warren.Mickens@qwest.com]
Sent: Wednesday, February 16, 2011 2:54 PM
To: Huesgen, Jim
Cc: Cheek, Bill E[CTL]; Thornton, Roland
Subject: RE: Meeting next week regarding CEMRs

Jim,

Thanks for your quick response. Please forward a list of your questions. I will assemble the team and determine when we can have enough information to be productive. Because today's CMP meeting was a conference call, it limited how much information could be effectively shared.

Warren

From: Huesgen, Jim [mailto:jim.huesgen@integratelecom.com]
Sent: Wednesday, February 16, 2011 2:53 PM
To: Mickens, Warren
Cc: Cheek, Bill E[CTL]
Subject: Meeting next week regarding CEMRs

Warren,

Our representatives participated in the CMP call today, as you suggested. I am told that Qwest provided a high-level overview in CMP, but unfortunately, there was not enough discussion and information to answer our questions. I also understand that Qwest committed to follow up with certain additional information and deferred other issues to your legal department. With respect to technical specifications and operational information such as functionality of the proposed new system, however, Qwest indicated that it did not yet have that information.

We continue to believe it may be useful to have a one on one meeting, but it does not appear that Qwest is prepared at this time to talk at the level of detail which we might require. Therefore, I propose a short postponement of next week's meeting until we receive additional information from Qwest. We will review the additional information when available and get back to you shortly after as to whether and when to have that meeting.

Jim