

Exhibit No. ___ (RP-14)
Docket: U-110808
Witness: Rayne Pearson

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

DOCKET U-110808

**EXHIBIT TO
REBUTTAL TESTIMONY OF**

Rayne Pearson

**STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

Pages 1-2 of PSE's response to Public Counsel's Data Request No. 024

July 6, 2012

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**Docket Nos. U-110808
Puget Sound Energy, Inc.'s
Complaint for violation of a Commission Order in Docket U-100182
(Prior Obligation)**

PUBLIC COUNSEL DATA REQUEST NO. 024

PUBLIC COUNSEL DATA REQUEST NO. 024:

Re: Kristina McClenahan's June 1, 2012 testimony, Exhibit No. KRM-1T, page 2, lines 14-21.

Ms. McClenahan testifies that one account in the five-account sample was entitled to a refund. Please provide the following information:

- a. Which account, identified by letter (e.g., "Customer B"), was entitled to a refund?
- b. Did PSE provide the affected customer with a refund?
- c. If the refund was provided, when did it occur? If not, why not?
- d. Please provide proof of the refund, if given.
- e. After PSE reviewed all 26 of the accounts in question, did the Company find any other account that was entitled to a refund? If so, which accounts, identified by letter, and were refunds made?

Response:

Regarding page 2, lines 14-21, of the Prefiled Response Testimony of Kristina McClenahan, Exhibit No. ____ (KRM-1T):

- a. Customer E was entitled to a reversal of charges.
- b. Yes, Puget Sound Energy, Inc. ("PSE") reversed the charges to Customer E on the customer's account.
- c. The reversal to Customer E's account was provided on June 2, 2011.
- d. The proof of Customer E's reversal was provided in WUTC Staff in the form of the UTC Disconnection Investigation Response. Attached as Attachment A to

PSE's Response to Public Counsel Data Request No. 024, please find a ^{Page 2 of 2} document showing the reversal to Customer E's charges. See lines 231 – 240 of Attachment A.

- e. After reviewing all 26 accounts, PSE found that the following accounts should receive reversals of charges: Customer E and Q. Yes, reversals were made to these two accounts.

Attachment A to PSE's Response to Public Counsel Data Request No. 024 is CONFIDENTIAL per Protective Order in WUTC Docket No. U-110808.