

Steven V. King
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive, SW
Olympia, WA 98504-7250

April 30, 2014

Re: In the Matter of the Petition of YourTel America, Inc., for an Exemption from WAC 480-123(1)(d), (f), and (g), and Designation as an Eligible Telecommunications Carrier; Compliance Filing

Via Email

WUTC Docket No. UT-110423

Dear Mr. King,

On June 16, 2011, the Washington Utilities and Transportation Commission granted YourTel America ("YourTel") Eligible Telecommunications Carrier status in the State of Washington via an order effective that day. It included language that YourTel is to abide by the following:

On a quarterly basis beginning with the quarter ending on September 30, 2011, YourTel shall provide the number of Lifeline customers that it enrolls each month. YourTel shall also report the number of deactivated Lifeline customers each month by service plan and the reasons for deactivation (e.g., no usage for 60 consecutive days, annual verification unsuccessful, or voluntary exit). Quarterly reports shall be filed with the Commission no later than 30 days after the end of each quarter.

YourTel America hereby submits in compliance with the preceding its First Quarter 2014 Report. The information contained within this filing has been marked and submitted as Confidential. This is the redacted, public version of the filing.

Please let us know if there are any questions regarding this matter.

Sincerely,

/s/ Judith Riley

Judith A. Riley 405-755-8177 x 14 Regulatory Agent YourTel America, Inc.

THIS DOCUMENT IS THE REDACTED VERSION OF THIS FILING

YourTel America, Inc.

Jan-14

Deactivated Reason	Washington Wireless Lifeline Service 1000 Talk or Text Plan	Washington Wireless Lifeline Service 250 Talk or Text Plan	Washington Wireless Lifeline Service Unlimited Talk or Text Plan	Grand Total
Recertification Failed	Х	Х	Х	Х
Non Usage	Х	Х	Х	Х
Other- w/ Reason	Х	X	X	Χ
EU Suspend Request for more than 10 Days	Х	X	X	Χ
Has other Lifeline Service	Х	X	X	Χ
Lost/ Stolen Handset	Х	X	Χ	X
Do Not Want/Need	Х	X	Х	X
Repair Issue	Х	X	Х	X
Never Requested Service	Х	Х	Х	X
Undeliverable	Х	Х	Х	X
Grand Total	Х	Х	Х	Х

Feb-14

Deactivated Reason	Washington Wireless Lifeline Service 1000 Talk or Text Plan	Washington Wireless Lifeline Service 250 Talk or Text Plan	Washington Wireless Lifeline Service Unlimited Talk or Text Plan	Grand Total
Non Usage	X	Х	Х	Х
EU Suspend Request for more than 10 Days	X	Х	Χ	Х
Other- w/ Reason	X	X	Χ	Χ
Has other Lifeline Service	Х	X	Х	Χ
Coverage Issue	Х	X	Х	Χ
Do Not Want/Need	Х	X	Х	Х
Not enough minutes	X	X	Χ	Х
Repair Issue	X	X	Χ	Х
Switching Providers	X	Х	Χ	Х
Grand Total	Х	Х	X	Х

Mar-14

Iviar-14						
Deactivated Reason	Washington Wireless Lifeline Service 1000 Talk or Text Plan	Washington Wireless Lifeline Service 250 + Data Plan	Washington Wireless Lifeline Service 250 Talk or Text Plan	Washington Wireless Lifeline Service Unlimited + 100 MB Data Plan	Washington Wireless Lifeline Service Unlimited Talk or Text Plan	Grand Total
Non Usage	Х	X	Χ	Х	X	X
EU Suspend Request for more than 10 Days	Х	X	Χ	Х	X	X
Other- w/ Reason	Х	X	Χ	Х	X	X
Do Not Want/Need	Х	Х	Χ	Х	X	X
Repair Issue	Х	Х	Χ	Х	X	X
Has other Lifeline Service	Х	Х	Χ	Х	X	X
Switching Providers	Х	Х	Χ	Х	X	X
Grand Total	Х	Х	Х	Х	х	Х

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YourTel America, Inc.

Month	Enrolled
Jan	Х
Feb	Х
Mar	Х
Grand Total	Х