1	BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION						
2	COMMISSION						
3							
4	GTE NORTHWEST INCORPORATED,)						
5	Complainant,) DOCKET NO. UT-950277						
6	vs.) VOLUME 2)						
7	WHIDBEY TELEPHONE COMPANY,) PAGES 12 - 187 Respondent.)						
8)						
9	A hearing in the above matter was held on						
10	October 12, 1995, 9:37 a.m., at 1300 South Evergreen						
11	Park Drive Southwest, Olympia, Washington before						
12	Administrative Law Judge JOHN PRUSIA.						
13							
14	The parties were present as follows:						
15	GTE NORTHWEST, INC., by RICHARD E.						
16	POTTER, Attorney at Law, 1800 41st Street (5LE), Everett, Washington 98201.						
17	WASHINGTON UTILITIES AND TRANSPORTATION						
18	, ,						
19	Evergreen Park Drive Southwest, Olympia, Washington 98504.						
20	WHIDBEY TELEPHONE COMPANY, by ROBERT SNYDER,						
21	Attorney at Law, 30th Floor Key Tower, 1000 Second Avenue, Seattle, Washington 98104.						
22							
23							
24							
25	Cheryl Macdonald, CSR Court Reporter						

1	WITNESS:	DIRECT	CROSS	I N D E X REDIRECT	RECROSS	EXAM
2	TONG	16	23	168	169	
3						
4	EXHIBIT T-1, 2-4	MARK	ED	ADMITTED 23		
5	5 C-6	24 49		54 54		
6 7	7 8	54 54		62 63		
	9 10	64 106		72 131		
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1 PROCEEDINGS

- 2 JUDGE PRUSIA: Let's be on the record. The
- 3 hearing will please come to order. The Washington
- 4 Utilities and Transportation Commission has set for
- 5 hearing at this time and place upon due and proper
- 6 notice to all interested parties docket No.
- 7 UT-950277. The docket is captioned GTE Northwest,
- 8 Incorporated, complainant, versus Whidbey Telephone
- 9 Company, respondent. The notice of hearing was issued
- 10 on September 21, 1995. This hearing is being held at
- 11 Commission headquarters in Olympia, Washington on
- 12 October 12, 1995.
- The purpose of today's hearing is
- 14 cross-examination of the complainant's witness. I'm
- 15 John Prusia. I'm an administrative law judge with the
- 16 Commission. I will take appearances at this time,
- 17 beginning with the complainant.
- 18 MR. POTTER: Richard E. Potter for GTE
- 19 Northwest, Incorporated.
- 20 JUDGE PRUSIA: Please state your business
- 21 address.
- MR. POTTER: 1800 41st Street, Everett,
- 23 Washington 98201.
- JUDGE PRUSIA: And for the respondent, Mr.
- 25 Snyder.

- 1 MR. SNYDER: Robert S. Snyder. My office
- 2 address is 30th floor, Key Tower, 1000 Second Avenue,
- 3 Seattle, Washington 98104.
- 4 JUDGE PRUSIA: Thank you. And for the
- 5 Commission.
- 6 MR. GOLTZ: Jeff Goltz and Shannon Smith,
- 7 assistant attorneys general. 1400 South Evergreen
- 8 Park Drive, Olympia, 98504-0128.
- 9 JUDGE PRUSIA: Thank you. Is public
- 10 counsel making an appearance this morning?
- 11 MR. GOLTZ: They indicated because of a
- 12 conflict they would not be able to attend this
- 13 morning's proceeding.
- 14 JUDGE PRUSIA: Are there any other
- 15 appearances today? Let the record reflect that there
- 16 is no response. Our first order of business is
- 17 preliminary matters. It's my understanding that there
- 18 are no motions or other preliminary matters that we
- 19 need to deal with before the witness is called. Is
- 20 that correct?
- MR. GOLTZ: Correct.
- MR. SNYDER: That is correct, Your Honor.
- JUDGE PRUSIA: Then may we have your
- 24 witness, Mr. Potter.
- 25 MR. POTTER: Yes. GTE Northwest calls Lyda

- 1 Tong.
- 2 Whereupon,
- 3 LYDA TONG,
- 4 having been first duly sworn, was called as a witness
- 5 herein and was examined and testified as follows:
- JUDGE PRUSIA: Mr. Potter.

- 8 DIRECT EXAMINATION
- 9 BY MR. POTTER:
- 10 Q. Ms. Tong, we previously marked your
- 11 prefiled testimony as Exhibits T-1, Exhibit 2, 3 and
- 12 Exhibit 4. Do you have copies of those exhibits in
- 13 front of you?
- 14 A. Yes, I do.
- Q. Was that testimony and the company exhibits
- 16 prepared by you or under your direction and control?
- 17 A. Yes, they were.
- 18 Q. Do you have any additions or correction you
- 19 would like to make to any of those exhibits?
- 20 A. Yes. I have additional facts which would
- 21 respond to the question on page 3, line 19 of my
- 22 testimony.
- Q. That's of Exhibit T-1?
- 24 A. Exhibit T-1. The question is, "What facts
- 25 indicate that these rates are below cost?"

- 1 Q. And what's the nature of this additional
- 2 information that you would like to amend your
- 3 testimony with?
- 4 A. Well, subsequent to my filing my testimony
- 5 on August 1, I had a chance to review the Commission
- 6 staff testimony submitted by Mr. Tom Spinks in the U S
- 7 WEST rate case, docket UT-950200, and in his testimony
- 8 he states that the staff's estimate --
- 9 MR. SNYDER: Your Honor, I think I'm going
- 10 to object at this point on two grounds. Number one is
- 11 this has not been predistributed in any fashion. It
- 12 appears that this information has become available
- 13 since the prefiled testimony was distributed and if
- 14 available ahead of this hearing should have been made
- 15 available; and second, it appears that it is hearsay
- 16 in that she is purporting to testify to what another
- 17 person has -- and it's not clear at this point --
- 18 prefiled or in fact testified to in another
- 19 proceeding. So I would object to this information
- 20 being added to the record.
- 21 JUDGE PRUSIA: Have you prepared written
- 22 testimony or is it just --
- 23 MR. POTTER: No. It's very brief and might
- 24 I suggest procedurally that we let the witness finish
- 25 and then if counsel would like to make a motion to

- 1 strike that would be appropriate to entertain.
- JUDGE PRUSIA: Very well. Let's proceed in
- 3 that manner.
- 4 A. Mr. Spinks's prefiled testimony in the U S
- 5 WEST rate case states in that testimony that the
- 6 staff's calculation of what U S WEST cost of a
- 7 residential loop is is \$9.28, and that estimate is
- 8 based on what appears to me to be a separated fully
- 9 allocated cost study methodology, and the \$9.28 that
- 10 staff calculates as the residential loop cost for U S
- 11 WEST is a very conservative figure compared to what
- 12 U S WEST calculates its residential loop cost to be,
- 13 and in the U S WEST testimony that they filed on their
- 14 own behalf in that case U S WEST states that they
- 15 would have to have residential rates in the area of
- 16 the high 20s in order to cover their cost. I don't
- 17 necessarily agree with the methodology that Mr. Spinks
- 18 used in his calculation, but I used his -- the outcome
- 19 of his calculation as a basis of comparison.
- 20 And what I did was to use a comparison in
- 21 conjunction with data that has been submitted to NECA
- 22 on the public record as total nontraffic sensitive
- 23 revenue requirement per loop, and in fact on Exhibit 4
- 24 to my testimony, there's a table that shows what the
- 25 submitted average NTS cost per loop is for U S WEST

- 1 and that is \$202.38.
- 2 Q. That's the last line says Pacific NW Bell?
- 3 A. Yes. Under the column SAR-CPL. In that
- 4 same column the average NTS cost per loop that Whidbey
- 5 Telephone has submitted is \$478.15, which is 236
- 6 percent higher than the U S WEST cost per loop
- 7 submitted to NECA, and just using \$9.28 as the basis
- 8 of comparison it's reasonable to think that if U S
- 9 WEST's loop costs is \$9.28 and Whidbey's total
- 10 nontraffic sensitive cost per loop is 236 percent
- 11 higher that Whidbey's cost would be in excess of \$20,
- 12 which is a little more than two times the \$9.28.
- 13 Q. Are there any other additions or
- 14 corrections you wish to make to your testimony?
- 15 A. No, there isn't.
- 16 MR. SNYDER: Your Honor, I would at this
- 17 point move to strike the question to which I objected
- 18 and the response or the answer that was given in
- 19 response thereto on the grounds I previously asserted.
- 20 The entire answer is based upon testimony that
- 21 apparently has been prefiled and not yet even sworn to
- 22 by a witness in another proceeding before this
- 23 Commission and is not properly admissible here. He's
- 24 not available for cross-examination. We cannot
- 25 explore the basis for which these numbers have been --

- 1 these numbers have been derived. The witness has
- 2 testified to other numbers calculated by U S WEST
- 3 which equally appear to be hearsay and there's no
- 4 opportunity to cross-examine the calculation of those
- 5 numbers or ascertain what they represent, and so I
- 6 would renew my motion at this time to strike that
- 7 testimony and on the additional ground that this
- 8 testimony was not made available to us in advance of
- 9 this hearing and should have been under the
- 10 Commission's rulings.
- 11 JUDGE PRUSIA: Mr. Potter.
- MR. POTTER: Well, I think the Commission
- 13 ought to receive the testimony and take counsel's
- 14 objections into account in the matter of the weight.
- 15 Obviously the complainant's in an unusual situation
- 16 where the basis of its complaint is the costs of
- 17 Whidbey's service, and not having access to Whidbey's
- 18 material the company is making a good faith effort to
- 19 employ other available information, and I believe
- 20 counsel is a party or has available the testimony of
- 21 the U S WEST rate case, so this is just simply an
- 22 analogy made by a simple calculation, so I don't think
- 23 there's prejudice by the fact that we didn't type it
- 24 up and send it out ahead of time.
- 25 MR. SNYDER: Your Honor, if I might just

- 1 respond. Whidbey is not a party to the U S WEST rate
- 2 case.
- 3 MR. POTTER: Have to be represented through
- 4 WITA, I guess.
- 5 JUDGE PRUSIA: Mr. Goltz, do you have any
- 6 comment?
- 7 MR. GOLTZ: Well, certainly far be it from
- 8 me to criticize what Mr. Spinks has done on behalf of
- 9 the Commission staff. It is hearsay. It is late, and
- 10 it is, for lack of a better term, I think, flimsy as
- 11 evidence to establish what Whidbey's costs are. This
- 12 is a very, it seems to me, a very simplistic approach.
- 13 So if the Commission does receive it as to its weight,
- 14 it would be very modest weight indeed, so I guess
- 15 balancing all those things I tend to think that I
- 16 would come down on the side of Mr. Snyder on this that
- 17 it is hearsay and it should be excluded.
- JUDGE PRUSIA: Does anyone else have any
- 19 additional comment before I make a ruling?
- 20 MR. SNYDER: It is my recollection, and I
- 21 was just looking for it, that under the Commission's
- 22 rules that address what matters the Commission may
- 23 take official notice of there is a specific reference
- 24 that they may not take official notice of the
- 25 testimony in other proceedings, and I was trying to

- 1 find that in the Commission's rules.
- JUDGE PRUSIA: Mr. Potter.
- 3 MR. POTTER: Well, we have an interesting
- 4 situation because of timing of the two cases, and,
- 5 certainly, the technical points they make are correct,
- 6 so I suppose we could wait until the Commission issues
- 7 an order in the U S WEST rate case in which it might
- 8 find what U S WEST's costs are and then repeat the
- 9 analogy based on the NECA numbers, but seems to us on
- 10 reflecting on it that it would be of some value to the
- 11 Commission at this point in time to have that
- 12 information before it with all the caveats that the
- 13 other counsel have mentioned.
- 14 JUDGE PRUSIA: At this time I will sustain
- 15 the objection. It is hearsay, and there's no ability
- 16 to cross-examine the witness who produced that
- 17 prefiled testimony, and I don't believe that it would
- 18 be usable at this point in this proceeding. So I
- 19 sustain the objection.
- 20 Q. Ms. Tong, is your testimony and the
- 21 exhibits -- are your testimony and exhibits true and
- 22 correct to the best of your knowledge?
- 23 A. Yes.
- 24 MR. POTTER: GTE Northwest offers Exhibits
- 25 T-1, 2, 3 and 4 at this time.

- 1 JUDGE PRUSIA: Thank you. Are there any
- 2 objections to the admission of Exhibits that have been
- 3 numbered for identification T-1 and Exhibits 2, 3, and
- 4 4?
- 5 MR. SNYDER: No objection, Your Honor.
- 6 MR. GOLTZ: No objection.
- 7 JUDGE PRUSIA: Hearing none those exhibit
- 8 are admitted.
- 9 (Admitted Exhibits T-1, 2, 3 and 4.)
- 10 MR. POTTER: I have no further questions so
- 11 the witness would be available for cross.
- JUDGE PRUSIA: I hadn't discussed with you
- 13 before the hearing which --
- MR. GOLTZ: Your Honor, we have discussed
- 15 -- Mr. Snyder and I discussed who should proceed first
- 16 and we have agreed that Mr. Snyder should proceed.
- JUDGE PRUSIA: Very well. Mr. Snyder.
- 18
- 19 CROSS-EXAMINATION
- 20 BY MR. SNYDER:
- Q. Good morning, Ms. Tong.
- 22 A. Good morning, Mr. Snyder.
- 23 Q. I would like to begin by discussing the
- 24 concept of competition a little bit. If I could
- 25 direct your attention to page 2 of your testimony

- 1 which has been admitted as Exhibit T-1. Commencing at
- 2 line 7, or actually really at line 5, you make
- 3 reference to the supplemental service area or SSA of
- 4 Whidbey Telephone Company. Do you see that
- 5 reference?
- 6 A. Yes.
- 7 MR. SNYDER: I'm having marked as an
- 8 exhibit, and I will furnish you a copy, a map, a
- 9 larger copy of which appears on the back wall but
- 10 because of the distance of the room may not be readily
- 11 readable.
- 12 JUDGE PRUSIA: I've been handed a one page
- 13 document which is a map, appears to be a map of
- 14 Whidbey Island and I will mark that document for
- 15 identification as Exhibit No. 5.
- 16 (Marked Exhibit 5.)
- 17 Q. Ms. Tong, do you have before you the
- 18 document that has been marked as Exhibit 5?
- 19 A. Yes, I do.
- 20 Q. If I can direct your attention to the --
- 21 first, let me ask you, does that to you appear to be a
- 22 reasonable depiction of Whidbey Island?
- 23 A. I think so.
- Q. That is to say being the area encompassed
- 25 by the blue line. Then you will note on this document

- 1 there is some green cross-hatching which the legend of
- 2 the map indicates is the supplemental service area.
- 3 Is that the geographic area to which you are referring
- 4 at lines 5 through 10 of your testimony on page 2?
- 5 A. As close as I can ascertain to the part of
- 6 GTE's Coupeville exchange that Whidbey Telephone
- 7 has filed as its supplemental service area, that is a
- 8 close depiction of what I understand it to be and that
- 9 is what I referred to it in my testimony.
- 10 Q. Is it your understanding that the
- 11 supplemental service area is approximately three miles
- 12 wide and measured in a north/south direction?
- 13 A. Approximately, three to three and a half
- 14 miles from what we could tell.
- 15 Q. And that it encompasses the entire width of
- 16 Whidbey Island at that point?
- 17 A. Yes.
- 18 Q. Have you been to the supplemental service
- 19 area?
- 20 A. Yes, I have.
- 21 Q. In your testimony on page 2 commencing at
- 22 line 7 you indicate that by virtue of the tariff
- 23 filing made by Whidbey Telephone Company, Whidbey
- 24 Telephone Company is in competition with GTE Northwest
- 25 for the provision of local exchange and other

- 1 telecommunications services in the SSA. Do you see
- 2 that reference?
- 3 A. Yes.
- 4 Q. Is the converse equally true, that GTE
- 5 Northwest is in competition with Whidbey Telephone
- 6 Company in that area for local exchange service and
- 7 other telecommunications services?
- 8 A. The area overed by what we will call the
- 9 SSA, GTE Northwest was the local dial tone company,
- 10 local exchange company in that service area, and we
- 11 have been for a long time, I guess, and so in that we
- 12 did not go into that area with Whidbey, we were
- 13 already there, and Whidbey has come into that area
- 14 where it wasn't previously, then Whidbey is in
- 15 competition with GTE. GTE did not choose to be in
- 16 competition with Whidbey.
- 17 Q. Well, regardless of what choice GTE has
- 18 made, is it your position that GTE is in competition
- 19 with Whidbey in that area?
- 20 A. If Whidbey is competing with GTE, then GTE
- 21 ends up being in competition with Whidbey.
- Q. Now, is it your testimony that prior to the
- 23 filing of Whidbey's supplemental service area tariff
- 24 GTE and Whidbey were not in competition with one other
- 25 in the supplemental service area?

- 1 A. That's correct.
- Q. Is it the making of a tariff offering that
- 3 constitutes the creation of the competition? Is it
- 4 the act of filing a tariff that creates the
- 5 competition?
- 6 A. It's not the act of the tariff that creates
- 7 the competition. It's what is actually happening
- 8 there that is the competition.
- 9 Q. To date, has GTE lost any customers in the
- 10 supplemental service area to service offered by
- 11 Whidbey Telephone Company?
- 12 A. To date, you mean as of today?
- 13 Q. Yes.
- 14 A. I believe Whidbey is still building out the
- 15 network there, so if your network is not quite
- 16 complete yet then customers probably have not
- 17 disconnected from GTE as of yet.
- 18 Q. Well, your answer said probably. To your
- 19 knowledge, do you know of any customer who has
- 20 connected to Whidbey Telephone Company's network since
- 21 the supplemental service area tariff was filed?
- 22 A. I do not know.
- 23 Q. So, given that circumstance, are Whidbey
- 24 and GTE in competition today in the supplemental
- 25 service area?

- 1 A. I believe that Whidbey is building up
- 2 network to be in competition with GTE, and when I made
- 3 my tour of the supplemental service area I had a
- 4 chance to talk to some people, and one customer
- 5 specifically in the SSA said to me, I see that you
- 6 have some competition here now, that Whidbey is moving
- 7 in, and since Whidbey's network is exactly duplicating
- 8 GTE's network in the supplemental service area and
- 9 providing dial tone where GTE was already providing
- 10 dial tone and offering all the same services that GTE
- 11 is offering, then, yes, I view it as competition
- 12 because Whidbey is advertising the service there, and
- 13 they are taking orders for service there and customers
- 14 know that Whidbey is coming in to offer service.
- 15 Q. As of today, are the two companies in
- 16 competition with one another?
- 17 A. I believe yes.
- 18 Q. Even though Whidbey has no customers in the
- 19 area of which you are aware?
- 20 A. Being in competition doesn't mean you have
- 21 to have a customer today. It means you're getting
- 22 ready for it, you're soliciting customers and you
- 23 expect to gain customers.
- Q. Has GTE received any orders to disconnect
- 25 any service for any customer in the supplemental

- 1 service area as of today?
- 2 A. I don't know that.
- 3 Q. You answered one of my earlier questions
- 4 that prior to the filing of the supplemental service
- 5 area tariff by Whidbey, Whidbey and GTE were not in
- 6 competition. Is it not true that prior to the filing
- 7 of the supplemental service area tariff customers in
- 8 the supplemental service area could subscribe to
- 9 Whidbey Telephone Company dial tone and purchase that
- 10 from Whidbey Telephone Company as foreign exchange
- 11 service?
- 12 A. Yes, that is true.
- Q. And if the customer purchased Whidbey
- 14 Telephone Company dial tone, at least with respect to
- 15 the provision of dial tone, were Whidbey and GTE not
- 16 in competition with each other in the supplemental
- 17 service area even prior to the filing of the SSA
- 18 tariff?
- 19 A. For FX customers even though the dial tone
- 20 was provided by Whidbey Telephone Company that
- 21 customer is still a customer of record of GTE. GTE
- 22 still provided a bill for GTE's portion of the network
- 23 to connect that FX line.
- Q. Is it not correct, however, that Whidbey
- 25 Telephone Company also billed the customer for the

- 1 dial tone associated with that service?
- 2 A. That's correct.
- 3 Q. And is it not correct that if the customer
- 4 had not bought that dial tone from Whidbey Telephone
- 5 Company they would have bought the dial tone from GTE?
- 6 A. Yes.
- 7 O. And GTE would have rendered a further or
- 8 greater bill to include that dial tone amount?
- 9 A. It may or may not have been greater. I
- 10 can't speak to that.
- 11 Q. Why isn't that competition if the customer
- 12 before the SSA tariff took effect had a choice of your
- 13 dial tone or Whidbey's dial tone in the SSA?
- 14 MR. POTTER: I object to this line of
- 15 questioning as argumentative and irrelevant. The
- 16 complaint is not brought based on whether or not there
- 17 was prior competition. The complaint is brought with
- 18 regard to the competition that's created by the
- 19 establishment of the SSA and the sale and advertising
- 20 of the services since that has happened.
- JUDGE PRUSIA: Mr. Snyder.
- MR. SNYDER: Your Honor, I'm trying to
- 23 explore what in the witness's view constitutes
- 24 competition. The witness has testified competition
- 25 exists today by virtue of certain circumstances and

- 1 that it did not exist at an earlier date. I'm trying
- 2 to explore with these questions -- and that is where
- 3 they are leading -- as to what is the essential
- 4 difference that makes one situation in the witness's
- 5 view competitive and the other not competitive.
- 6 JUDGE PRUSIA: Well, I believe that the
- 7 question right now, though, is whether presently there
- 8 is competition. I will let you explore this briefly,
- 9 but I don't see that whether the previous situation
- 10 was competitive really helps to decide whether the
- 11 current situation is --
- MR. SNYDER: I appreciate the indulgence,
- 13 Your Honor.
- 14 A. I'm sorry?
- 15 Q. There is a question pending.
- 16 JUDGE PRUSIA: Could you repeat the
- 17 question.
- 18 Q. Why is the -- or why, prior to the filing
- 19 of the SSA tariff, was the offering of dial tone by
- 20 Whidbey Telephone Company in GTE's territory not
- 21 competition in your judgment with GTE's dial tone?
- 22 A. FX service has been in existence for a long
- 23 time, and FX service was created for the convenience
- 24 of the customer who wanted a calling scope of a
- 25 different exchange area without physically living in

- 1 that exchange, and prior to local competition is a
- 2 fairly new phenomenon. It does not go back to the
- 3 days of when FX exchange started, so even though we've
- 4 had FX for a long time there has never been anything
- 5 called local competition whereas now there is and FX
- 6 was never classified as a competitive -- has never
- 7 considered a thought of or meant to be competitive
- 8 service.
- 9 Q. Well, in your answer you mentioned that one
- 10 of the distinguishing characteristics was that foreign
- 11 exchange service had a different calling area. Is
- 12 that significant in terms of determining whether or
- 13 not the services are in competition with one another?
- 14 A. I don't think so.
- 15 Q. Well, I understand that foreign exchange
- 16 service has a long history, but in this state we have
- 17 more recently begun to think of things in potentially
- 18 competitive terms. Why on the day before the
- 19 supplemental service area tariff was filed -- not
- 20 talking about going back 50 years, but why on the day
- 21 before the tariff was filed did that offering of dial
- 22 tone by Whidbey in the supplemental service area,
- 23 although it was not called supplemental service area
- 24 yet, not constitute competition?
- 25 MR. POTTER: I repeat my objection that

- 1 it's argumentative on an irrelevant point.
- 2 JUDGE PRUSIA: I will sustain the objection
- 3 at this time. It seems like an issue that you can
- 4 argue on brief whether -- what the differences are.
- 5 Q. For two services to be in competition, must
- 6 they be substantially identical?
- 7 A. Identical as in exactly alike? I don't
- 8 believe two competitors have to offer the exact same
- 9 service to be in competition, exactly identical, if
- 10 that's what you mean.
- 11 Q. How do we know whether two services, then,
- 12 that are dissimilar from one another in some respects
- 13 are or are not in competition with one another? In
- 14 your mind what is the criteria by which you judge
- 15 that?
- 16 A. The customer has the choice of which, in
- 17 this case, provider he chooses for his local service
- 18 based on what each company has to offer.
- 19 Q. Must the two offerings be mutually
- 20 exclusive?
- 21 A. In the context of your sentence does
- 22 mutually exclusive mean offer two different things, if
- 23 one offers it the other cannot offer it?
- Q. That if the customer takes one then they
- 25 will not take the other.

- 1 A. No, that is not true.
- 2 Q. So if the services are different from one
- 3 another the customer might choose to take both
- 4 services because they serve different customer needs
- 5 or desires?
- 6 A. That's a customer choice.
- 7 O. And if that is the situation, does that
- 8 constitute competition if the services are
- 9 sufficiently different from one another that the
- 10 customer chooses to take both of them?
- 11 A. If a customer has the option of taking one
- 12 exclusive of the other, then that is competition.
- 13 They're both providers vying for the same customer.
- 14 Q. Is cellular service in competition with
- 15 GTE's local service in the Coupeville exchange?
- 16 A. I don't know to what extent cellular
- 17 service is provided in Coupeville.
- 18 Q. Do you know whether it is provided at all
- 19 in the Coupeville exchange?
- 20 A. I don't know about cellular. I don't know
- 21 who the provider is or what they provide.
- 22 Q. If you will assume for the moment
- 23 hypothetically that cellular services were offered in
- 24 the Coupeville exchange or available in the Coupeville
- 25 exchange, would that constitute competition with GTE's

- 1 local exchange service?
- 2 A. If a customer were to disconnect his land
- 3 line service with GTE and took cellular service
- 4 exclusively, then that in effect would be competition.
- 5 Q. Is that how we judge competition, that we
- 6 must find that there has been disconnection from your
- 7 network in order for competition to exist?
- 8 A. If there is multiple providers the customer
- 9 has choice. In the case of a cellular carrier it's
- 10 not the same service, a wireless service compared
- 11 to a wire line service. GTE and Whidbey are both
- 12 providing or Whidbey will be providing wire line
- 13 service in the supplemental service area.
- Q. But Whidbey's service and GTE's -- or
- 15 Whidbey's proposed service and GTE's existing service
- 16 are not the same, are they? They have different
- 17 characteristics?
- 18 A. In what context?
- 19 Q. For example, what is the toll-free calling
- 20 area of Coupeville local exchange service?
- 21 A. The Coupeville exchange and the Oak Harbor
- 22 exchange.
- 23 Q. Do you know what the toll-free calling area
- 24 for Whidbey's south Whidbey exchange service as
- 25 offered in the supplemental service area is?

- 1 A. I believe it's south Whidbey exchange's
- 2 current calling area which is that exchange plus Hat
- 3 Island and Point Roberts.
- 4 Q. What was the last part of your answer?
- 5 A. Point Roberts.
- 6 O. And Point Roberts?
- 7 A. I'm not sure if Point Roberts is included
- 8 or not in the calling area.
- 9 Q. Regardless of whether Point Roberts is
- 10 included or not included in the south Whidbey calling
- 11 area, is it not correct to say that the local
- 12 toll-free calling area for south Whidbey service
- 13 offered in the SSA and GTE's local exchange service
- 14 are significantly different?
- 15 A. They are different.
- 16 Q. If cellular service is not in competition,
- 17 or, in your judgment, would not constitute competition
- 18 with local exchange service because it is different
- 19 from your local exchange service, then is not the
- 20 south Whidbey service also not in competition with
- 21 your service because of these differences?
- 22 A. I don't think so. I mean, I believe that
- 23 Whidbey is in competition.
- Q. Do you believe there will be customers in
- 25 the supplemental service area who will take both GTE's

- 1 service and -- GTE local exchange service -- and
- 2 Whidbey Telephone Company local exchange service
- 3 simultaneously?
- 4 A. That is certainly the customer's choice to
- 5 do so. I don't know whether customers will or will
- 6 not.
- 7 Q. Are you aware that foreign exchange service
- 8 does in fact or is today provided in the supplemental
- 9 service area, or to customers in the supplemental
- 10 service area, whereby customers in that supplemental
- 11 service area do in fact receive south Whidbey dial
- 12 tone?
- 13 A. I know that there are customers in the
- 14 supplemental service area who have FX to gain Whidbey
- 15 dial tone.
- 16 Q. Do you know whether any of those customers
- 17 also have GTE local exchange service at the same time?
- 18 A. I only can speak to one that I specifically
- 19 looked at that does have. I actually looked at two.
- 20 One has GTE dial tone and one does not have GTE dial
- 21 tone.
- 22 Q. Can you give us those two phone numbers or
- 23 the phone numbers for that customer?
- 24 A. I don't have the phone numbers but I have
- 25 the addresses.

- 1 Q. The service addresses, could you provide
- 2 us?
- 3 A. 3661 Shorewood Avenue. The customer there
- 4 has an FX to get Whidbey dial tone but does not have
- 5 a GTE line. And a customer at 3639 Oceanside Drive
- 6 has an FX for Whidbey dial tone and has a GTE line.
- 7 Q. May we conclude from that that at least on
- 8 a random sample of two, 50 percent of the customers
- 9 you sampled chose to take both Whidbey Telephone
- 10 service and GTE service?
- 11 A. A percentage of customers have both,
- 12 whatever that may be.
- 13 Q. I would now like to turn to the pricing and
- 14 costing issues. At page 3 of your testimony, Exhibit
- 15 T-1, you begin discussing local exchange service and
- 16 at the -- at lines 15 through 18 you provide Whidbey
- 17 Telephone Company's rates for a business customer,
- 18 residence customer. Do you see those numbers there?
- 19 A. Yes, I do.
- 20 Q. Can you tell what GTE's rates for single
- 21 party business service and single party residence
- 22 service are in the Coupeville exchange?
- 23 A. The residence service is \$10 and, I'm
- 24 sorry, I don't have the business rate right at hand.
- 25 Q. Will you accept subject to check that as

- 1 shown in GTE's tariff WN-10 at 16th revised sheet 303
- 2 the amount for that rate is \$21.65?
- 3 A. Yes, that sounds about right.
- 4 Q. Now, am I correct that the essence of your
- 5 testimony is that by virtue of the alleged existence
- 6 of competition in the supplemental service area
- 7 between General and Whidbey, Whidbey's prices in the
- 8 supplemental service area should should be set at
- 9 least above cost, with cost to be defined --
- 10 A. Yes.
- 11 Q. And the definition of cost as you use that
- 12 term is long-run incremental cost or what is known as
- 13 LRIC, L R I C?
- 14 A. Yes.
- 15 Q. Would I be correct then that if each of
- 16 Whidbey's rates in the supplemental service area of
- 17 which you have complained were priced above LRIC, then
- 18 at least insofar as GTE is here in its status as a
- 19 competitor of Whidbey Telephone Company, GT would have
- 20 no complaint about Whidbey's rates?
- 21 A. If Whidbey's rates at least covered their
- 22 long-run incremental cost and did not receive any
- 23 subsidies from any external high cost funds for those,
- 24 then yes. It's an unsubsidized long-run incremental
- 25 cost basis.

- 1 Q. It seems to me you're discussing two
- 2 different concepts there. LRIC is a measurement of
- 3 cost, is it not?
- 4 A. Yes.
- 5 Q. The term subsidy as you use it is a
- 6 description of a revenue stream, am I correct?
- 7 A. Yes.
- 8 Q. Well, is it GTE's position that the rates
- 9 that -- that it is sufficient if the rates cover LRIC
- 10 costs?
- 11 A. If the rates cover -- if the rates in the
- 12 SSA -- Whidbey's rates in the SSA cover Whidbey's
- 13 costs of the SSA including that portion of the network
- 14 in your existing service -- well, in the nonSSA part
- 15 of Whidbey's service territory that provides service
- 16 to the SSA is all included in that LRIC cost, then
- 17 yes.
- 18 Q. So in fact insofar as its competitive
- 19 analysis and pricing analysis is concerned, the
- 20 existence or absence of other revenue streams is
- 21 irrelevant, isn't it, as long as the rates themselves
- 22 do in fact cover LRIC costs?
- 23 A. Yes.
- Q. The rates that you describe at lines 15
- 25 through 18 for Whidbey on page 3 of your testimony, do

- 1 you know whether those are the same rates that apply
- 2 throughout the south Whidbey exchange for the same
- 3 classes of service?
- 4 A. Based on the filing -- the tariff filing
- 5 that you made for the SSA, in that you extended your
- 6 existing tariffs from your south Whidbey exchange into
- 7 the SSA, then I assume that those are the same rates
- 8 being charged through the south Whidbey exchange and
- 9 the SSA for these class of services.
- 10 Q. Commencing at the bottom of page 3 of your
- 11 testimony and continuing thereafter, you discuss
- 12 Whidbey's costs per loop as used for interstate
- 13 universal service fund purposes. Am I correct?
- 14 A. Yes.
- 15 Q. Are those universal service fund loop costs
- 16 to which you allude there determined using LRIC
- 17 costing methodology or some other costing methodology?
- 18 A. Was your question regarding Whidbey's rate
- 19 how the cost methodology to develop that NECA
- 20 information that Whidbey submits?
- 21 Q. Let me rephrase the question. On line 19,
- 22 on page 4 of your testimony, there appears the number
- 23 \$478.15 which you identify as Whidbey Telephone
- 24 Company's annual cost per line. Do you see that?
- 25 A. Yes.

- 1 Q. Is that Whidbey's annual cost per line as
- 2 reported by NECA as its universal service fund cost
- 3 per loop?
- 4 A. That is what NECA reports in its report. I
- 5 mean, NECA shows in its report based on the
- 6 information that Whidbey provides to NECA.
- 7 Q. Is the methodology by which that data is
- 8 supposed to be collected and reported to NECA a LRIC
- 9 costing methodology or some other costing methodology?
- 10 A. Well, I am not a NECA costing expert. It
- 11 is my understanding that the data that is submitted to
- 12 NECA is total company unseparated nontraffic sensitive
- 13 costs.
- 14 Q. Is it what the industry has sometimes also
- 15 referred to as fully distributed cost?
- 16 A. I believe so. I think so.
- 17 Q. Am I correct that LRIC costs do not include
- 18 common corporate overhead such as the salaries of
- 19 corporate officers?
- 20 A. I am not a LRIC cost expert but that is my
- 21 understanding.
- Q. And is it your understanding that loop
- 23 costs as you used for interstate universal service
- 24 fund purposes do in fact include all corporate
- 25 overheads, at least those portions assignable to that

- 1 segment of the business?
- 2 A. I understand that total company costs,
- 3 nontraffic sensitive costs, are reported to NECA for
- 4 including common overhead.
- 5 Q. So, in that sense loop costs as reported to
- 6 NECA for universal service fund purposes and LRIC
- 7 costs are different in that there are more costs
- 8 included in USF loop costs than are included in LRIC
- 9 costs?
- 10 A. There is a difference in the categories of
- 11 expenses and investment that are included in a LRIC
- 12 cost study versus the costs that is submitted to NECA.
- 13 I don't know that one is more than the other without
- 14 seeing a LRIC cost compared to what's submitted to
- 15 NECA, but they are different.
- 16 Q. Am I correct that the converse is also true
- 17 that you do not know whether one might be more --
- 18 include more than the other?
- 19 A. Converse is also true.
- 20 Q. Am I correct that the costs reported to
- 21 NECA for loop purposes, USF loop cost purposes, are
- 22 historical or embedded costs of the enterprise?
- 23 A. They are historical, reported -- historical
- 24 costs are reported to NECA.
- 25 Q. And am I correct that LRIC costs are not

- 1 historical but are forward-looking costs?
- 2 A. That's the way I understand it.
- 3 Q. And to make that concrete, for example,
- 4 when we talk about loop plant, historical costs might
- 5 be or might include the costs of copper cables that
- 6 had been installed over a period of very many years
- 7 whereas LRIC costs to provide loops would reflect
- 8 today's forward looking cost of the latest and most
- 9 efficient technology?
- 10 A. Again, I am not a LRIC cost expert, but
- 11 that is a fair summation of what I understand it to
- 12 be.
- 13 Q. So we already have then at least two
- 14 significant differences between the types of loop
- 15 costs that NECA for universal service fund purposes
- 16 measures and LRIC costs. Namely, one is -- includes
- 17 corporate overheads, the USF piece, which is corporate
- 18 overheads and LRIC does not include corporate
- 19 overheads.
- 20 A. And the USF looks at historical costs and
- 21 LRIC looks at future anticipated costs.
- Q. At lines 7 through 10 on page 4 of your
- 23 testimony, Exhibit T-1 you state, "One would expect
- 24 WTC's costs in the SSA, which is at the far north
- 25 boundary of the Whidbey exchange, to be at least as

- 1 high as the cost for the south Whidbey exchange
- 2 property." Do you see that testimony?
- 3 A. Yes.
- 4 Q. Isn't it true that to the extent that -- if
- 5 at all -- that loop costs are distance sensitive
- 6 the distance that is relevant is the distance to the
- 7 serving wire center of the customer rather than where
- 8 the customer may be placed within the rate boundaries
- 9 of the exchange?
- 10 A. Could you please repeat your question just
- 11 to make sure I have it.
- 12 Q. To the extent that loop costs are distance
- 13 sensitive, if at all, isn't it true that the relevant
- 14 distance isn't the distance of the customer from the
- 15 exchange boundary but rather the distance of the
- 16 customer from his serving wire center?
- 17 A. Yes, I think that is correct.
- 18 Q. Could I please ask you to speak up a little
- 19 bit. The air conditioning is running and makes it a
- 20 little hard to hear.
- 21 A. Yes, sorry.
- 22 Q. So to make this concrete, if Whidbey
- 23 Telephone Company were to establish a wire center in
- 24 the supplemental service area, then the cost to serve
- 25 customers in the supplemental service area might at

- 1 least -- just focusing on this distance issue -- be
- 2 lower than the costs to serve customers in what you
- 3 refer to as the south Whidbey exchange proper?
- 4 A. By making the supplemental service area a
- 5 wire center, do you mean that a switch be put in that
- 6 supplemental service area to serve those customers?
- 7 Q. Well, let's take that as an example. If
- 8 Whidbey Telephone Company were to place a switch in
- 9 the supplemental service area, wouldn't then it be
- 10 true that the cost to serve customers in that
- 11 supplemental service area, at least the loop plant
- 12 cost, might be significantly less than the cost to
- 13 serve a customer or the customers in the south Whidbey
- 14 exchange proper, being the portion below the green
- 15 cross-hatching on Exhibit 5?
- 16 A. The loop length would be shorter, but the
- 17 switching costs would be higher because you would have
- 18 to have a new switch to do that.
- 19 Q. If we just focus our attention on loop
- 20 costs, which is what you are discussing in your
- 21 testimony, am I correct that the loop costs might be
- 22 less?
- 23 A. Yes.
- Q. And that is what you are talking about at
- 25 the top of page 4 on your testimony, is it not, loop

- 1 costs?
- 2 A. I was talking about the loop costs as
- 3 served by the existing wire switch in the south
- 4 Whidbey exchange.
- 5 Q. Do you know how many switches Whidbey has
- 6 in the south Whidbey exchange?
- 7 A. I know there's at least one.
- 8 Q. Do you know how many more than one there
- 9 are?
- 10 A. No, I don't.
- 11 Q. Do you know that Whidbey has deployed a
- 12 topology in the south Whidbey exchange that consists
- 13 of a host switch and a number of remote switches?
- 14 A. I am not familiar with Whidbey's network.
- 15 Q. There are a number of devices in addition
- 16 to switches that permit the development or deployment
- 17 of a mini wire center in an area, are there not, such
- 18 as, for example, subscriber carrier?
- 19 A. I am not a network engineer. I don't know
- 20 the answer to your question.
- 21 Q. Are you aware that advances in technology
- 22 -- and I am not asking necessarily on an engineering
- 23 sense but your awareness in the capacity you do have,
- 24 that generally speaking the costs of deploying
- 25 subscriber loop plant are declining due to

- 1 improvements in technology, such as the ability to use
- 2 fiberoptic cables instead of copper cables?
- 3 A. I don't know.
- 4 Q. You don't know whether as technology is
- 5 advancing loop costs are declining or increasing?
- 6 A. I don't know.
- 7 Q. Now, if I understand the thrust of your
- 8 testimony at the bottom of page 4, commencing at line
- 9 16 of your testimony it is that when one compares
- 10 Whidbey's loop cost per line, reduced to a monthly
- 11 amount of \$39.84 in your testimony, to Whidbey's local
- 12 exchange rates, there is a deficiency, which is to
- 13 say, the costs are greater than the revenues. Is that
- 14 what you're really trying to get to there at the
- 15 bottom of page 4?
- A. Are you referring to \$39.84 line 20?
- 17 Q. And the sentence that follows that that
- 18 says, "Obviously the monthly rates that WTC is
- 19 offering local exchange service in the SSA are
- 20 substantially below this cost level."
- 21 A. Yes, I'm referring to the \$8.40 for
- 22 residential service.
- 23 MR. SNYDER: Your Honor, I would like to
- 24 have marked as Exhibit 6 a one-page document. It is
- 25 the intent that this document be marked as a

- 1 confidential exhibit. I have reviewed it with Mr.
- 2 Potter prior to this time and it's my understanding
- 3 that he is in agreement with that treatment. It would
- 4 be my intent in moving forward with this examination
- 5 to then refer to matters that appear on the page by
- 6 exhibit number and line number, but not introduce the
- 7 actual numbers themselves into the transcript record,
- 8 but they would exist as a confidential exhibit for --
- 9 as part of the record.
- 10 Now, I need to restrict distribution of
- 11 this handout to only those persons who have signed one
- 12 of the two exhibits to the protective order in this
- 13 proceeding so I would ask that no one take a copy who
- 14 has not done so. Might I ask that each of the persons
- 15 including the official copy to whom this has been
- 16 distributed also place on this a large legend that
- 17 says confidential. It doesn't appear on it.
- 18 JUDGE PRUSIA: I've been handed a one page
- 19 document. It is handwritten. It has the heading GTE
- 20 Northwest, Incorporated, Coupeville exchange. I am
- 21 marking that for identification as Exhibit No. C-6.
- 22 It's a confidential exhibit.
- 23 Also, Mr. Snyder, Exhibit No. 5 has not
- 24 been admitted yet. That was the map.
- 25 (Marked Exhibit C-6.)

- 1 Q. Ms. Tong, do you have before you a copy of
- 2 Exhibit C-6?
- 3 A. Yes.
- 4 Q. And during the course of this proceeding to
- 5 date, Whidbey Telephone Company has propounded to GTE
- 6 Northwest certain data requests; is that correct?
- 7 A. Yes.
- 8 Q. And GTE has responded to those requests?
- 9 A. Yes.
- 10 Q. And the response to some of those data
- 11 requests, specifically response to data request No. 8
- 12 and the response to data request No. 9, are identified
- 13 by GTE as containing confidential information; is that
- 14 correct?
- 15 A. Yes.
- 16 Q. I would ask that you take a moment to
- 17 examine the numbers that appear on Exhibit C-6 to
- 18 confirm that they in fact are correctly taken from
- 19 Exhibits 8 and -- I'm sorry, from GTE's responses to
- 20 Whidbey's data request Nos. 8 and 9. You will note
- 21 that at the bottom of Exhibit C-6 there is a list of
- 22 sources that identifies which numbers came from which
- 23 responses, and if you look at the source identified as
- 24 source B, you will note that it excludes certain
- 25 numbers from the calculation. Would you take a moment

- 1 to satisfy yourself as to these matters?
- 2 A. I am satisfied that these numbers come from
- 3 our responses to your data requests.
- 4 MR. SNYDER: Mr. Potter, am I correct that
- 5 there's no problem in referring to the matter that
- 6 appears in the description column on this page? It is
- 7 only the numbers themselves that are confidential?
- 8 MR. POTTER: That's correct.
- 9 Q. Referring then to Exhibit C-6, am I correct
- 10 that line 1 shows the local revenue derived by GTE
- 11 Northwest from Coupeville exchange for the most recent
- 12 12-month period?
- 13 A. Yes.
- 14 Q. And if I wanted to develop the local
- 15 revenue per access line I would need to calculate the
- 16 number of access lines in the Coupeville exchange,
- 17 would I not?
- 18 A. Yes.
- 19 Q. And on line 2 of Exhibit C-6, there is an
- 20 access line number that includes most but not all of
- 21 the access lines that were listed in the company's
- 22 response to data request No. 8. Do you agree that I
- 23 have made the correct inclusion of access lines in
- 24 coming up with the total number in order to derive
- 25 local revenue per access line?

- 1 A. Yes.
- 2 Q. Now, if we then look at line 3 on Exhibit
- 3 C-6, am I correct that the numbers shown on line 3 is
- 4 in fact for the most recent 12-month period GTE's
- 5 average local revenue per access line in the
- 6 Coupeville exchange?
- 7 A. Local revenues including more than just a
- 8 local access rate, but yes.
- 9 Q. Including more than just the --
- 10 A. The basic local access rate. It includes
- 11 other services that are booked as local revenues also.
- 12 Q. So if anything this number might be a
- 13 little bit on the high side if we were trying to get
- 14 to average local exchange service revenue?
- 15 A. Right, yes.
- 16 Q. Now, if I am -- turn to Exhibit 4, the line
- 17 -- the exhibit from which you took Whidbey's loop
- 18 costs. Am I not correct that for the line -- on the
- 19 line that says S A R I D 522416, the sixth line of
- 20 actual data down on the page, that that line shows
- 21 GTE's universal service fund unseparated cost per
- 22 loop, the same number or the same type of number as
- 23 that with which you compared Whidbey's revenues?
- 24 A. Yes.
- 25 Q. So I have an apples and apples comparison

- 1 here insofar as the Whidbey data and the GTE data
- 2 being comparable?
- 3 A. As both submitted to NECA.
- 4 Q. And would you agree with me then that GTE's
- 5 monthly revenue -- unseparated USF revenue requirement
- 6 per loop is \$22, approximately \$22.70 a month?
- 7 A. Yes.
- 8 Q. So, just as by this calculation Whidbey's
- 9 exchange rates are below the USF loop cost as reported
- 10 by NECA, so, too, GTE's average revenue per loop in
- 11 the Coupeville exchange is likewise below the USF loop
- 12 cost for GTE as reported to NECA?
- 13 A. Yes.
- Q. Now, the Whidbey numbers you've used are
- 15 only the local exchange service numbers, am I correct?
- 16 A. The \$8.40, yes.
- 17 Q. They don't include other types of local
- 18 revenue of the type you've mentioned having been
- 19 included in your local revenues?
- 20 A. No.
- 21 MR. SNYDER: Your Honor, I would like to
- 22 have two documents marked as the next two exhibits in
- 23 order. The document that reads at its top Whidbey
- 24 Telephone Company's Data Request No. 1C should be
- 25 marked as the next exhibit, and the succeeding exhibit

- 1 is that which is marked -- labeled at the top Data
- 2 Request No. 2C. Your Honor, I have distributed to all
- 3 parties the two documents.
- 4 JUDGE PRUSIA: The 1C is the first one and
- 5 the 2C is the second one?
- 6 MR. SNYDER: That is correct, Your Honor.
- 7 JUDGE PRUSIA: I have been handed two
- 8 documents, each of one page. The first is GTE
- 9 response to Whidbey data request No. 1C. Marked that
- 10 for identification as Exhibit No. 7. The second one
- 11 page document is GTE response to Whidbey Telephone
- 12 Company's No. 2C and I've marked that for
- 13 identification as Exhibit No. 8.
- 14 (Marked Exhibits 7 and 8.)
- 15 MR. SNYDER: Your Honor, lest I forget I
- 16 think it would be good at this point to move the
- 17 admission of Exhibit 5 and C-6.
- JUDGE PRUSIA: Are there any objections to
- 19 the admission of Exhibits Nos. 5 and C-6?
- 20 MR. POTTER: No objection.
- MR. GOLTZ: None.
- 22 JUDGE PRUSIA: Let the reflect that there
- 23 is no objection. Those exhibits are admitted.
- 24 (Admitted Exhibits 5 and C-6.)
- 25 Q. Ms. Tong, I propounded on behalf of Whidbey

- 1 Telephone Company certain data requests for GTE that
- 2 asked for GTE to provide certain information
- 3 concerning its unseparated loop cost as submitted by
- 4 GTE for interstate universal service fund purposes
- 5 and/or as determined by NECA. You have before you the
- 6 documents that have been marked as Exhibits 7 and 8.
- 7 Do those reflect the responses of GTE -- are those the
- 8 responses of GTE insofar as the question pertained to
- 9 its Washington state operations?
- 10 A. Yes, they are.
- 11 Q. If I direct your attention to Exhibit No.
- 12 7, am I correct that the Coupeville exchange -- let me
- 13 strike that. In the description column the first line
- 14 of distributed material reads "NECA study area code
- 15 522416." And a little further down the page on
- 16 Exhibit 7 it says NECA study area code 522449." Do
- 17 you see those?
- 18 A. Yes.
- 19 Q. Are study area codes used to designate
- 20 discrete geographic portions of a company's
- 21 operations?
- 22 A. The codes designate specific study of
- 23 geographic areas that I understand were frozen by NECA
- 24 in 1984 or thereabouts.
- 25 Q. GTE Northwest has two study areas in the

- 1 state of Washington; is that correct?
- 2 A. Yes.
- 3 Q. And one of them is the first one listed on
- 4 Exhibit 7 and the second one is the second study area?
- 5 A. Yes.
- 6 O. And the difference between the two is which
- 7 geographic portions of GTE's territory they include;
- 8 is that correct?
- 9 A. Yes.
- 10 Q. And am I correct that the Coupeville
- 11 exchange is included in the study area identified as
- 12 522416?
- 13 A. Yes.
- 14 Q. If we look at the last line under that
- 15 study area code, for the calendar year ending
- 16 12-31-1994, we see there that GTE's cost per loop is
- 17 \$238.58; is that correct?
- 18 A. Yes.
- 19 Q. And that's the annual revenue requirement?
- 20 A. Yes.
- 21 Q. So would you agree with me that that number
- 22 as a monthly amount then is \$19.88 per month per loop?
- 23 A. Yes.
- Q. And am I correct that GTE's local exchange
- 25 rates in the Coupeville exchange for both business and

- 1 residence single-party service are below that number?
- 2 A. I believe the business rate, which I took
- 3 subject to check, was \$21.65 and the residence rate is
- 4 \$10.
- 5 Q. Thank you for that correction. The average
- 6 revenue, however, that we saw on Exhibit C-6 is below
- 7 that number, is it not?
- 8 A. Yes.
- 9 Q. Now, if I then direct your attention to
- 10 Exhibit 8 and the corresponding numbers, do you see
- 11 that the cost per loop for the calendar year ending
- 12 12-31-95 is 2 \$273.14. Do you see that?
- 13 A. Yes.
- Q. And again that's the annual number?
- 15 A. Yes.
- 16 Q. Would you agree that that translates into a
- 17 monthly cost per loop of \$22.76?
- 18 A. Yes.
- 19 Q. And am I also correct that Exhibit 5 -- I'm
- 20 sorry, Exhibit 4, part of your prefiled testimony --
- 21 is data for 1995 calendar year?
- 22 A. I believe it's 1993 data used for the 1995
- 23 USF -- NECA USF payment calculation.
- Q. All I'm trying to identify is the data that
- 25 was furnished in response to data request No. 2C.

- 1 Exhibit No. 8, on the line that reads 1995, is that
- 2 not the same -- data for the same time period as in
- 3 Exhibit 4?
- 4 A. It's for the same time period.
- 5 Q. There is a slight difference between the
- 6 numbers, is there not?
- 7 A. Yes.
- 8 Q. Can you explain what the difference is?
- 9 A. I believe that the data that you have in
- 10 Exhibit 8 is a more recent submission of data to NECA
- 11 as compared to the Exhibit 4.
- 12 Q. The cost has increased a little bit, am I
- 13 correct, the loop cost?
- 14 A. By a few cents.
- 15 Q. From \$272.39 per loop to \$273.14 per loop?
- 16 A. 75 cents.
- 17 Q. How many loops does GET have in this study
- 18 area, 522416?
- 19 A. The number of loops that were submitted
- 20 that correspond to the \$272.39, which is in Exhibit 4,
- 21 is 573,211 loops.
- 22 Q. Did the number of loops change for the
- 23 number that is on Exhibit 8?
- 24 A. It appears to have changed if I just divide
- 25 the \$170,777,621 on Exhibit 8, which is an unseparated

- 1 cost, by the costs per loop.
- Q. What did you come up with as the new
- 3 number?
- 4 A. 625,238. I don't have the actual loop
- 5 count so that's backing into it based on the data I
- 6 have here.
- 7 Q. Well, if we use that number and the costs
- 8 per loop went up by 75 cents a loop, then it's a fair
- 9 conclusion that your loop costs just in the revised
- 10 view from the earlier view of the same time period,
- 11 being the year 1995, went up by about \$469,000, am I
- 12 correct, for GTE, for that portion of GTE in the state
- 13 of Washington that's encompassed by that study area
- 14 522416?
- 15 A. What calculation did you just --
- 16 Q. You said that the costs per loop went up by
- 17 75 cents earlier.
- 18 A. Right.
- 19 Q. And you've told me that the number of loops
- 20 is now 625,238. If I multiply that number by 75 cents
- 21 don't I come up with approximately the amount by which
- 22 your revenue requirement for loops has gone up in the
- 23 state of Washington just by virtue of the change of
- 24 views from -- of the year 1995 from the earlier view
- 25 to the current view?

- 1 A. I'm not sure I can answer that question
- 2 just based on that data, I mean, whether the \$468,000
- 3 is a reasonable number or not.
- 4 Q. Would you agree it's between 400 and
- 5 \$500,000?
- 6 A. I would agree that your calculation you
- 7 just made is \$468,000. I don't know that I can agree
- 8 that that is a correct answer to your question.
- 9 Q. Let me move on. Do you agree with me
- 10 that that 1995 updated amount, as it appears on
- 11 Exhibit 8, corresponds to \$22.76 per month per loop?
- 12 A. I'm sorry, could you give me that number
- 13 again.
- Q. Sure. Do you agree that the 1995 amount of
- 15 the cost per loop, as used for NECA USF purposes, for
- 16 1995, equates to \$22.76 a month, that being \$273.14
- 17 divided by 12?
- 18 A. Yes.
- 19 Q. So from 1994 to 1995 that number has risen
- 20 from \$19.88 per loop per month to \$22.76; is that
- 21 right?
- 22 A. It has risen from \$19.88 to \$22.76.
- 23 Q. That's an increase, if I do my calculation
- 24 correct, of \$2.88 per loop per month by virtue of one
- 25 year having passed on the calendar; is that right?

- 1 A. \$2.88.
- 2 Q. Now, if we look at 1996 calendar year as it
- 3 appears on Exhibit 8, your loop cost has increased
- 4 again to \$280.41 per loop; is that right?
- 5 A. Correct.
- 6 Q. And do you agree that if we reduce that to
- 7 an amount per month it is \$23.37?
- 8 A. Yes.
- 9 O. Which is a further increase of another 61
- 10 cents per loop per month?
- 11 A. Yes.
- 12 Q. Bringing the total change from 1994 to 1996
- 13 to \$3.49 per month per loop increase?
- 14 A. \$3.49.
- 15 Q. Is it a fair conclusion then that your
- 16 average local revenue per access line as shown on
- 17 Exhibit C-6 per month, based on your most recent data,
- 18 is below your 1994 USF costs per loop, your 1995 costs
- 19 per loop and your 1996 costs per loop by an ever
- 20 increasing amount?
- 21 A. The number, local revenue per access line,
- 22 on Exhibit C-6 is less than the average cost per loop
- 23 for '94, '5 and '6 as shown on Exhibits 7 and 8. The
- 24 unseparated costs per loop is of course an unseparated
- 25 cost per loop which is total company, so part of that

- 1 is recovered from other jurisdictions, other revenue
- 2 streams.
- 3 Q. Now, you agree with me also that that
- 4 disparity is an increasing disparity?
- 5 A. It's growing.
- 6 Q. Now, you made mention in your earlier --
- 7 a little earlier in your testimony that the USF loop
- 8 costs really are based on older data; is that right?
- 9 A. It's about two years in arrears.
- 10 Q. So, for example, the 1994 data or the
- 11 numbers we've been calling 1994 really reflect your
- 12 actual costs that you incurred in 1992 as a company;
- 13 is that right?
- 14 A. That's my understanding of how NECA works,
- 15 yes.
- 16 Q. And likewise what we have been referring to
- 17 as 1995 numbers in fact reflect the costs that GTE
- 18 Northwest incurred in 1993?
- 19 A. Yes.
- 20 Q. And the 1996 data, although it sounds as
- 21 though it is a projection, is really your actual
- 22 booked costs for 1994; is that right?
- 23 A. Yes.
- Q. The rates with which we have been comparing
- 25 on Exhibit C-6 are your current rates, are they not?

- 1 A. Yes.
- 2 Q. Or the revenues that are reflected there.
- 3 MR. SNYDER: Your Honor, I would ask the
- 4 admission of Exhibit 7 and 8.
- 5 MR. GOLTZ: No objection.
- 6 JUDGE PRUSIA: Are there any objections to
- 7 the admission of Exhibits 7 and 8?
- 8 MR. POTTER: No.
- 9 JUDGE PRUSIA: Hearing none, Exhibits 7 and
- 10 8 are admitted.
- 11 (Admitted Exhibits 7 and 8.)
- 12 MR. SNYDER: Your Honor, this would be a
- 13 good time to interrupt the questioning if the parties
- 14 wanted a break.
- 15 JUDGE PRUSIA: Would everyone like a break?
- 16 MR. POTTER: Witness wants a break.
- 17 JUDGE PRUSIA: 10 minutes be sufficient?
- 18 (Discussion off the record.)
- 19 JUDGE PRUSIA: Let's be back on the record.
- 20 Mr. Snyder is continuing his questioning.
- Q. At the top of page 5, you at line 3 of your
- 22 testimony make reference to the universal service
- 23 funding that Whidbey Telephone Company received from
- 24 the interstate jurisdiction. Do you see that number?
- 25 A. Yes.

- 1 MR. SNYDER: Your Honor, I have a one page
- 2 document that I would like marked as the next exhibit
- 3 in order.
- 4 JUDGE PRUSIA: I've been handed a one page
- 5 document. It is entitled Summary of Annual Universal
- 6 Service Fund Support Received by GTE Northwest,
- 7 Incorporated. I will mark that for identification as
- 8 Exhibit No. 9.
- 9 (Marked Exhibit 9.)
- 10 Q. Ms. Tong, among the data requests that you
- 11 were propounded by Whidbey Telephone Company in this
- 12 proceeding were some requests that related to the
- 13 amount of universal service fund -- interstate
- 14 universal service fund support received by GTE
- 15 Northwest as a company. You have before you, do you
- 16 not, what has been marked as Exhibit 9?
- 17 A. Yes.
- 18 Q. Could you take a moment to review that
- 19 exhibit and let me represent to you that you will see
- 20 from the listing of sources at the bottom of the
- 21 exhibit, the information set forth there was taken
- 22 from GTE Northwest, Incorporated response to Whidbey
- 23 Telephone Company's request numbers 1B and 2B, has
- 24 simply been rearranged here to bring the years and
- 25 jurisdictions together.

- 1 Would you take a moment to look at this
- 2 exhibit and satisfy yourself that it does reflect the
- 3 information that GTE did furnish in response to data
- 4 requests.
- 5 A. These numbers were provided by GTE in our
- 6 response to your data request.
- 7 Q. Is it accurate, then, that if we refer to
- 8 the upper half of Exhibit No. 9, which you will note
- 9 is labeled that it is the calendar year -- actually,
- 10 it's the calendar year ending December 31, 1994 with
- 11 an exception for one of the -- for the study area in
- 12 Montana -- that that table setS forth the amount of
- 13 universal service funding that GTE in fact received in
- 14 1994, GTE Northwest as a company?
- 15 A. As GTE Northwest as a company including the
- 16 former Contel properties, that is what it represents.
- 17 Q. But while it includes the former Contel
- 18 properties, this amount of money -- and the grand
- 19 total is \$18,930,564 -- flowed into the treasury of
- 20 GTE Northwest as a company regardless of whether it
- 21 related to Contel property -- old Contel properties or
- 22 not?
- 23 A. That is what gOt received from the NECA
- 24 high cost funding in total. GTE Northwest in total.
- 25 Q. As a company. Did you have to pass any of

- 1 that money to Contel?
- 2 A. Contel is a part of GTE.
- 3 Q. So you got to keep all this money?
- 4 A. Well, I personally didn't.
- 5 Q. GTE Northwest, Incorporated was able to
- 6 retain these funds and expend them as it saw fit?
- 7 A. Well, the purpose of these funds is to
- 8 allow GTE to provide local service in the areas of
- 9 high cost to keep the basic local rates low and
- 10 affordable to the customers in those areas, so, no,
- 11 it's not to spend as we see fit. There's a specific
- 12 purpose for these funds.
- 13 Q. But subject to however GTE makes its
- 14 internal decisions, including regulatory directive or
- 15 whatever, the funds were there for GTE to use for its
- 16 purposes?
- 17 A. For its specified purpose.
- 18 Q. Now, if we again look at Exhibit 9 at the
- 19 bottom half of the page for the calendar year 1995,
- 20 these numbers here are projected numbers, are they
- 21 not, or really being a combination of amounts already
- 22 received during 1995 and then the balance of 1995
- 23 projected?
- 24 A. While we may not have received all of those
- 25 funds, I don't know what portion of it is projected.

- 1 It's based on 1993 data.
- 2 Q. But it is what GTE either has or expects to
- 3 receive during 1995 from the universal service fund?
- 4 A. What GTE Northwest expects.
- 5 Q. Am I correct that other members of the GTE
- 6 system also receive universal service funding,
- 7 universal service fund support?
- 8 MR. POTTER: I'm going to interpose an
- 9 objection at this time. I've been letting this go on
- 10 for a little bit, but the basis of the objection is
- 11 that it's irrelevant and beyond the proper scope of
- 12 cross. It's irrelevant because none of the study
- 13 areas listed here are the study area that includes the
- 14 Coupeville exchange, and it's beyond the proper scope
- 15 of cross because nothing in the witness's testimony
- 16 put forth evidence of GTE's NECA USF situation.
- JUDGE PRUSIA: Mr. Snyder/
- 18 MR. SNYDER: Commencing at line 5 -- no,
- 19 beg your pardon, I misspoke. It is my impression of
- 20 the witness's testimony that she alleges that Whidbey
- 21 receives a subsidy from the universal service fund in
- 22 the amount that she testified to in her testimony, and
- 23 at least there is the inference that those funds
- 24 enable Whidbey to price its services lower than they
- 25 otherwise would be priced. We do not necessarily

- 1 agree with that interpretation of the events, but what
- 2 this is intended to address is that the identical
- 3 situation exists with respect to GTE Northwest
- 4 including its service in the Coupeville exchange,
- 5 namely, that it has funds in these amounts available
- 6 to it. Doesn't address yet how they were in fact
- 7 used but available to it to help underwrite its costs
- 8 of service in the Coupeville exchange.
- 9 MR. POTTER: Then I would augment my
- 10 objection on the grounds that it appears that counsel
- 11 is trying to elicit evidence in support of his
- 12 client's counterclaim prior to the time when he's
- 13 filed his direct testimony, and I think that line of
- 14 questioning in the evidence should be saved until
- 15 later.
- 16 MR. SNYDER: Your Honor, that's not the
- 17 point. The point is to demonstrate that the analysis
- 18 is relatively meaningless, that it doesn't provide any
- 19 help to the trier of fact because it applies with
- 20 equal force to their own operations and, as we will
- 21 explore, the needs to observe results.
- JUDGE PRUSIA: I will allow you to continue
- 23 the questioning.
- 24 (Record read as requested.)
- 25 A. Whether other GTE -- members of the GTE

- 1 system receive support from the NECA universal service
- 2 fund really has no bearing on this data of Washington
- 3 or the Coupeville exchange.
- 4 Q. Does GTE Northwest, Incorporated receive
- 5 capital from the GTE system beyond GTE Northwest,
- 6 Incorporated? For example, does your parent
- 7 corporation supply capital to GTE Northwest?
- 8 A. I really don't know how the funding of
- 9 capital takes place within GTE.
- 10 Q. So, for example, if universal service funds
- 11 were received by other GTE operating companies and if
- 12 there were dividends or other payments that moved
- 13 upstream through the corporate family of GTE, you
- 14 don't know whether some of those funds could then find
- 15 their way back into GTE Northwest in the form of
- 16 capital to invest in its facilities. That's just
- 17 beyond the range of your knowledge?
- 18 A. Right, it is.
- 19 Q. Well, you had indicated that these numbers
- 20 on Exhibit 9 have nothing to do with the Coupeville
- 21 exchange because its geographic area is not included
- 22 in any of these numbers; is that right?
- 23 A. Coupeville is part of a study area that
- 24 receives no NECA universal service funding, and the
- 25 numbers reflected on Exhibit 9 are study areas other

- 1 than a study area that includes Coupeville.
- 2 Q. But if GTE chose to do so, it could use
- 3 some of this universal service funding support that it
- 4 receives to cover a revenue shortfall that it might be
- 5 experiencing in the Coupeville exchange; is that
- 6 correct?
- 7 THE WITNESS: Could I have that question
- 8 read back?
- 9 (Record read as requested.)
- 10 A. Could use it to what?
- 11 (Record read as requested.)
- 12 A. Well, the Coupeville exchange does not
- 13 receive any high cost funding from NECA, and whatever
- 14 funds GTE Northwest receives from it is used for the
- 15 purpose of -- for instance, GTE Oregon, the funds
- 16 there support the rates in Oregon not Washington, and
- 17 the part for Idaho supports Idaho rates not Washington
- 18 rates.
- 19 Q. That's as a ratemaking matter, but as a --
- 20 and I am not agreeing with that, I'm just saying
- 21 you're referring to a ratemaking matter, but as a
- 22 real life economic matter is it not true that if GTE
- 23 were not earning a sufficient return in Coupeville it
- 24 might be able to defer coming in for a rate increase
- 25 in the Coupeville rates because it does have enough

- 1 money from other sources to tide it over as a company?
- 2 A. Well, I can't answer that question right
- 3 now. I don't know how the funds flow within the
- 4 company. But I don't believe so.
- 5 Q. But you do not know whether these funds
- 6 then do or do not help support the actual cost of
- 7 service in Coupeville?
- 8 A. Specific to Coupeville, no, I don't.
- 9 MR. SNYDER: Your Honor, I see it is just
- 10 approximately 11:30. I don't know whether this is an
- 11 appropriate time to break. I would ask the admission
- 12 of Exhibit 9.
- JUDGE PRUSIA: Is there any objection to
- 14 the admission of Exhibit 9?
- MR. POTTER: Well, I will restate my
- 16 objections for the record.
- 17 MR. SNYDER: To Exhibit 9 or to the line of
- 18 questioning?
- 19 MR. POTTER: To Exhibit 9 itself for the
- 20 same reasons I objected to the line of questioning.
- MR. GOLTZ: Your Honor, we have no
- 22 objection to the exhibit or to the line of
- 23 questioning, although the length of the line might be
- 24 a little wearisome.
- 25 MR. SNYDER: Your Honor, I might note that

- 1 I think they have really opened the door to this by
- 2 their Exhibit No. 4 which has the same data on it in
- 3 the columns -- same type of data, I should say. The
- 4 numbers don't match up exactly but they introduced
- 5 this evidence into the record. I think we have the
- 6 right to address it in an exhibit that presents both
- 7 '94 and '95 and gives a little fuller picture than the
- 8 partial picture given by Exhibit 4.
- 9 JUDGE PRUSIA: Mr. Potter?
- 10 MR. POTTER: I have nothing further to say.
- 11 JUDGE PRUSIA: I will overrule the
- 12 objection and admit Exhibit No. 9. The value we can
- 13 give to the information you can argue about later.
- 14 (Marked Exhibit 9.)
- 15 JUDGE PRUSIA: Does everyone want to take a
- 16 break at this point or do you want to try to continue
- 17 until some of the other people --
- 18 MR. SNYDER: Perhaps I was under a mistaken
- 19 impression. I thought that the court reporter and
- 20 others were needed in another matter at 11:30 and that
- 21 was the only reason I stopped.
- JUDGE PRUSIA: My understanding was that
- 23 they would come and get us but let's be off the record.
- 24 (Discussion off the record.)
- 25 JUDGE PRUSIA: Let's be back on the record.

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1 While we were off the record we decided whether or not
 2 to take our lunch break now. We decided to take it.
 3 We will adjourn for lunch and be back here at 1:00.
 4 Let's be off the record.
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               (Lunch recess taken at 11:30 a.m.)
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1 AFTERNOON SESSION

- 2 1:00 p.m.
- 3 JUDGE PRUSIA: Let's be back on the record
- 4 after our lunch recess. Mr. Snyder, would you like to
- 5 continue with your cross of Ms. Tong.
- 6 Q. Ms. Tong, if I could direct your attention
- 7 to page 5 of your testimony, Exhibit T-1. Commencing
- 8 at line 5 you there commence discussing the Washington
- 9 intrastate universal service fund and nontraffic
- 10 sensitive fund, am I correct?
- 11 A. Yes.
- 12 Q. And on line 8 you refer to the amount of
- 13 funding that WECA distributed for 1994 as being
- 14 \$28,450,000. Do you see that number?
- 15 A. Yes.
- 16 Q. Do you know whether that number is the
- 17 amount distributed by WECA as the universal service
- 18 fund or is that both the universal service fund and
- 19 the nontraffic sensitive fund administered by WECA
- 20 combined?
- 21 A. It's my understanding that it's the sum of
- 22 the high cost fund and the nontraffic sensitive cost
- 23 pooling total.
- Q. And by high cost fund you mean the
- 25 universal service fund?

- 1 A. Yes, I do.
- 2 Q. I think in your tariff that is referred to
- 3 as high cost fund element? I will withdraw that.
- 4 Am I correct that the universal service
- 5 fund and the nontraffic sensitive pool as presently
- 6 administered by WECA have their origins in the
- 7 Commission's order in docket No. U-85-23?
- 8 A. I believe that's the right docket number.
- 9 Q. Am I correct that General Telephone Company
- 10 has an agreement with WECA relating to the universal
- 11 service fund? That is to say, that it is a party to
- 12 the universal service fund agreement that provides for
- 13 the collection of certain universal service funds by
- 14 your company and the remission of those funds to WECA
- 15 as part of the state's universal service fund?
- 16 A. Yes.
- 17 Q. Have you read that agreement?
- 18 A. No.
- 19 Q. Are you generally familiar with how the
- 20 universal service fund in the state of Washington
- 21 operates?
- 22 A. On a very high level generally familiar.
- 23 Q. Is it within your understanding of the
- 24 universal service fund that companies, independent
- 25 local exchange companies, calculate their nontraffic

- 1 sensitive costs that would normally be part of the
- 2 carrier common line rate element, and then they
- 3 receive a portion of that revenue requirement if they
- 4 are eligible from the funds that are collected as
- 5 universal service funds. Is that a fair description?
- 6 A. Yes.
- 7 Q. Well, the point that I am trying to get to
- 8 on this, and you tell me whether you would agree or
- 9 not, is that the funds that individual companies might
- 10 receive from WECA as universal service funds to the
- 11 extent they receive such funds reduce the revenue
- 12 requirement that is then recovered through the carrier
- 13 common line rate element, otherwise the NTS pool rate
- 14 element?
- 15 A. It is my understanding that the sum of the
- 16 two from universal service fund amount received plus
- 17 the NTS common line pool amount is equal to the sum
- 18 total of a company's nontraffic sensitive costs
- 19 revenue requirement allocated to this intrastate.
- 20 Q. Allocated to intrastate, is that what you
- 21 said?
- 22 A. Intrastate.
- Q. And that is different, is it not, from the
- 24 federal model in that in the federal model funds
- 25 received as universal service funds do not reduce the

- 1 revenue requirement that is assigned to the carrier
- 2 common line rate element in the interstate
- 3 jurisdiction?
- 4 A. I'm not exactly sure.
- 5 Q. I believe you testified earlier that your
- 6 understanding of the intent of the interstate
- 7 universal service fund was that amounts companies
- 8 receive from that fund should be used to maintain
- 9 affordable local rates. Again, I'm not trying to
- 10 change your testimony but that was the gist of your
- 11 earlier observation. Do you recall that?
- 12 A. Yes, it is, and that's based on the federal
- 13 docket 7872 that states the purpose of a universal
- 14 service fund.
- 15 Q. So then let me return to my question.
- 16 Isn't the state universal service fund doing something
- 17 different which is instead of lowering or making
- 18 it possible to lower local rates what universal
- 19 service funds do is they lower the carrier common line
- 20 rate element that is paid by carriers for access to
- 21 local exchange company customers?
- 22 A. Well, by recovering a portion of nontraffic
- 23 sensitive costs in your access rates would then
- 24 further reduce the requirement on local rates, so
- 25 whether it's a direct offset to local rates or an

- 1 indirect through the access rates it still ends up
- 2 having the effect of less requirement that the local
- 3 service rate has to recover.
- 4 Q. Well, this Commission has prescribed, has
- 5 it not, what portion of a company's nontraffic -- let
- 6 me back up for the record so we're all clear what
- 7 we're talking about. Generally speaking, am I correct
- 8 that nontraffic sensitive costs reflect the costs for
- 9 the telephone company's plant to get from their
- 10 serving central office out to the customer's specific
- 11 location. Is that what nontraffic sensitive plant is
- 12 generally?
- 13 A. Generally referred to as subscriber plant,
- 14 yes.
- 15 Q. Subscriber loop plant. And then telephone
- 16 companies have other types of costs that are referred
- 17 to as traffic sensitive costs; is that correct?
- 18 A. Yes.
- 19 Q. And those, without meaning to limit the
- 20 description, but tend to include the functions that it
- 21 performed as switching functions within the central
- 22 office that serves the customer?
- 23 A. Basically, yes.
- 24 Q. And traffic sensitive costs also include
- 25 the transport to carry calls out toward the world from

- 1 that central office that serves the customer?
- 2 A. Yes.
- 3 Q. But what we're talking about in your
- 4 testimony, in your analysis, is focused on the
- 5 nontraffic sensitive portion or the loop portion going
- 6 from the central office to the customer's premises?
- 7 A. Correct.
- 8 Q. Now, the last comment that you made before
- 9 we embarked on this embellishment for the record was
- 10 that to the extent that you assign costs to the
- 11 carrier common line rate element you thereby reduce
- 12 the costs that need to be recovered from the local
- 13 ratepayer; is that right?
- 14 A. To the extent that the high costs or
- 15 universal service fund reduces the common line rate --
- 16 I'm repeating your question -- reduces the common line
- 17 rate, therefore reduces the local service rate?
- 18 Q. I'm trying to clarify what you -- let me
- 19 start over. Those nontraffic sensitive costs that are
- 20 incurred by a telephone company to serve a particular
- 21 customer with dial tone are, pursuant to procedures
- 22 prescribed by the Federal Communications Commission in
- 23 part 36 of its rules, allocated between the interstate
- 24 state jurisdiction and the intrastate jurisdiction, am
- 25 I right?

- 1 A. That's my understanding, yes.
- Q. And the portion that is assigned to the
- 3 interstate jurisdiction is generally recovered from
- 4 two sources. One is what is known as the federal end
- 5 user charge which most customers who are residence
- 6 customers will see on their bill as something in the
- 7 neighborhood of \$3.50 a month. Am I correct?
- 8 A. Yes.
- 9 Q. And then the remaining portion of the
- 10 nontraffic sensitive costs in the interstate
- 11 jurisdiction are recovered through a rate element
- 12 called the carrier common line rate element; is that
- 13 right?
- 14 A. Yes.
- 15 Q. And the carrier common line rate element
- 16 normally is paid by long distance companies who
- 17 provide toll service to and from customers who get
- 18 their toll service over that pair of wires or whatever
- 19 other facility connects them to their serving central
- 20 office; is that right?
- 21 A. It's paid on all -- the common line rate is
- 22 paid on interstate calls. Interstate common line rate
- 23 is paid on all interstate traffic, so whichever
- 24 companies provide interstate toll would pay that.
- 25 Q. Interstate toll, though, is what pays it.

- 1 Now, on the intrastate side, the intrastate piece of
- 2 that, for companies who participate in the WECA pool
- 3 -- and let me stop there and ask does GTE participate
- 4 in the WECA nontraffic sensitive pool?
- 5 A. No, it does not.
- 6 Q. Do you know whether Whidbey Telephone
- 7 Company participates in the WECA nontraffic sensitive
- 8 pool?
- 9 A. It's my understanding that Whidbey
- 10 participates in the WECA nontraffic sensitive pool.
- 11 Q. But not all companies do, is that right?
- 12 For example, General does not?
- 13 A. Correct.
- 14 Q. Now, for those companies who participate in
- 15 the WECA, Washington Exchange Carrier Association,
- 16 being what we're calling WECA, in the WECA pool,
- 17 recover their intrastate nontraffic sensitive revenue
- 18 requirement from three sources. Again, I would ask
- 19 you to correct me if I'm wrong here but let me list
- 20 list them for efficiency. One is the WECA carrier
- 21 common line rate element. The second for some but not
- 22 all companies would be the universal service funds
- 23 that are collected by WECA and pooled and then
- 24 distributed to some but not all companies; and the
- 25 third, to the extent that the company has received

- 1 authorization from this Commission to transition a
- 2 portion of its nontraffic sensitive revenue
- 3 requirement to its end users, a piece of its
- 4 nontraffic sensitive revenue requirement that would
- 5 normally be assigned toll is recovered from end users.
- 6 Is that a fair description of the process within this
- 7 state?
- 8 A. I am not familiar with the details of the
- 9 WECA process, but that's my general understanding of
- 10 the funding process of WECA.
- 11 Q. I guess there's one further dichotomy we
- 12 need to draw here. The interstate rules assign a
- 13 piece to the interstate jurisdiction and the
- 14 intrastate jurisdiction. There's a further allocation
- 15 that occurs, is there not, and that is between
- 16 intrastate toll and exchange services?
- 17 A. Yes.
- 18 Q. So that loop plant that goes out to serve
- 19 the customer really has to be split three ways. A
- 20 piece of the cost is borne by the local ratepayer, a
- 21 piece of the cost is borne by the state toll carriers,
- 22 and a piece is borne by the interstate toll carriers.
- 23 Is that fair?
- A. Under today's rules that is the way it's
- 25 done.

- 1 Q. Now, is it your or GTE's position in this
- 2 case that the entire cost of the nontraffic sensitive
- 3 plant should be assigned to the exchange ratepayer?
- 4 A. It depends on which cost methodology you're
- 5 referring to. For the long-run incremental cost
- 6 study, as I understand it, does not separate costs
- 7 between jurisdictions but with the fully allocated
- 8 cost study, which is what NECA follows, does assign a
- 9 portion of the loop cost to interstate, intrastate
- 10 toll and to exchange.
- 11 Q. Your comment about NECA, NECA is
- 12 administering rules promulgated by the Federal
- 13 Communications Commission, is it not?
- 14 A. Yes.
- 15 Q. And insofar as the allocation that is
- 16 performed on an intrastate basis, to allocate that
- 17 loop plant between exchange service and intrastate
- 18 toll service, that's done pursuant to an order by this
- 19 Commission in docket U-85-23, is it not?
- 20 A. I think so, which follows FCC rules also,
- 21 for the most part.
- Q. But the FCC rules don't really tell you how
- 23 to necessarily split the requirement between exchange
- 24 and intrastate toll, if you know?
- 25 A. I believe the FCC rules can be used to do

- 1 it, but I'm not sure whether or not the Washington
- 2 Utilities Transportation Commission actually does use
- 3 it.
- 4 Q. But the Washington Commission order then
- 5 says how you will determine how much is to be assigned
- 6 to intrastate toll versus the intrastate exchange
- 7 ratepayer; is that right?
- 8 A. Yes, it has.
- 9 Q. Now, you made the comment that a LRIC cost
- 10 study -- first of all, let me back up. All of the
- 11 numbers that you gave for NECA in your testimony are
- 12 the unseparated costs, are they not?
- 13 A. Yes, they are.
- Q. You have not made any effort to identify
- 15 what portion of them belongs in the interstate
- 16 jurisdiction and is recovered from the interstate
- 17 jurisdiction or what portion of them is assigned to
- 18 the intrastate toll jurisdiction and is recovered from
- 19 intrastate toll?
- 20 A. I had no access to the information --
- 21 Whidbey's information that would tell me how much was
- 22 allocated interstate and intrastate, so the only
- 23 number I had to start with is the total unseparated
- 24 costs.
- 25 Q. But is it reasonable to then compare

- 1 Whidbey's local exchange service rates, which are only
- 2 supposed to pick up a cost of that -- a portion of
- 3 that cost of a loop plant, to the total cost of that
- 4 loop plant, including the parts that are to be paid
- 5 for out the interstate jurisdiction pursuant to the
- 6 FCC rules and that are to be paid by intrastate
- 7 ratepayers pursuant to this Commission's decision in
- 8 U-85-23. Is that a reasonable comparison?
- 9 A. It's a comparison to order of magnitude to
- 10 determine whether or not there's reasonable doubt that
- 11 the \$8.40 recovers its costs as compared to a total
- 12 cost, loop cost, of \$39.84.
- Q. Do you know what portion, what percentage,
- 14 of Whidbey's costs under the interstate rules are to
- 15 be assigned to the interstate jurisdiction?
- 16 A. I don't know how much Whidbey's allocation
- 17 to interstate is. I know that the FCC has a general
- 18 guideline of 25 percent allocation to interstate.
- 19 Q. There are exceptions to that, though, are
- 20 there not?
- 21 A. I assume so. I don't know that for a fact.
- Q. Now, the state also has percentages that
- 23 are assigned to the -- to intrastate toll of those NTS
- 24 -- a portion of those NTS costs that are supposed to
- 25 be assigned to intrastate toll. Do you know what the

- 1 Commission's prescribed percentage is for Whidbey?
- 2 A. I don't know what the Commission's
- 3 prescribed percentage for Whidbey is. I know there's
- 4 a general objective of 25 percent on the intrastate
- 5 also with exceptions.
- 6 Q. I'm sorry?
- 7 A. With exceptions.
- 8 Q. With exceptions. Isn't it true that most
- 9 of the small independent telephone companies represent
- 10 exceptions to that 25 percent rule?
- 11 A. I have no idea whether that's true or not.
- 12 Q. How then were you able to conclude -- if
- 13 you do not know what portion, what percentages, of
- 14 Whidbey's costs are to be assigned to interstate toll
- 15 or what percent are to be assigned to intrastate toll,
- 16 how were you able to use the unseparated loop cost to
- 17 reach an order of magnitude conclusion about whether
- 18 Whidbey's local exchange rates are or are not covering
- 19 their cost?
- 20 A. The \$8.40 is 21 percent of \$39.84, which
- 21 means that Whidbey would have to have an allocation of
- 22 nontraffic sensitive costs to interstate and
- 23 intrastate combined of 79 percent. I don't know what
- 24 Whidbey's combined allocation to intrastate and
- 25 interstate is, but if it's not 79 percent but less

- 1 than 79 percent then taking, let's say, 50 percent, if
- 2 you're close to the objectives of 25 percent on
- 3 interstate and 25 percent intrastate, that would be 50
- 4 percent. Then the 50 percent of \$39.84 is \$19.92
- 5 compared to the \$8.40.
- 6 Q. Are you aware that prior to the adoption of
- 7 the access charge environment by the Federal
- 8 Communications Commission in approximately late 1983
- 9 the methods by which telephone companies assigned
- 10 their nontraffic sensitive plant to the interstate
- 11 jurisdiction had a cap inherent in it that limited the
- 12 total assignment to 85 percent to the interstate
- 13 jurisdiction?
- 14 A. Yes.
- 15 Q. So, at that time there were companies who
- 16 had presumably allocations to the interstate
- 17 jurisdiction that reached the cap thereby
- 18 necessitating the reason for the cap, which is, absent
- 19 the cap they would have gone higher?
- 20 A. I assume so. I don't know that.
- 21 Q. And then the FCC froze people's inter --
- 22 companies' interstate nontraffic sensitive plant
- 23 percentage allocation at its 1981 level, did they not?
- 24 In approximately 1983 or '84 they froze the allocation
- 25 so they couldn't continue to shift with time?

- 1 A. I think that's right.
- 2 Q. And the FCC directed that there be a
- 3 gradual downward transition in those allocation
- 4 factors. Was that also true?
- 5 A. From digging back into my memory, from what
- 6 I can recall the FCC froze cap at SPF -- well,
- 7 subscriber plant factor if it was greater than 25
- 8 percent at that rate and then had the companies that
- 9 were greater than 25 percent gradually reduce it to a
- 10 level of 25 percent but companies -- there were some
- 11 companies who had a subscriber plant factor less than
- 12 25 percent, too, so they would not have further
- 13 reduced theirs.
- Q. Am I correct -- for the record, SPF stands
- 15 for subscriber plant factor; is that correct?
- 16 A. Correct.
- 17 Q. And that is the name of this percentage
- 18 that used to be used to assign nontraffic sensitive
- 19 plant to either interstate toll or intrastate toll
- 20 respectively?
- 21 A. Yes.
- Q. Now, is it correct that the companies that
- 23 had SPF factors that were or below 25 percent at
- 24 the time they were frozen tended to be the larger Bell
- 25 or GTE operating companies that served large urban

- 1 areas?
- 2 A. I don't know which companies are below the
- 3 25 percent.
- 4 Q. But at the time that this transition
- 5 started or thereabouts to bring those interstate
- 6 allocation factors down toward 25 percent, that's the
- 7 time when the FCC implemented and created the
- 8 universal service fund that we talked about earlier
- 9 today; is that right?
- 10 A. The timing is about the same time.
- 11 Q. And what the universal service fund did
- 12 under the FCC's rules in part 36 of its rules was to
- 13 direct that telephone companies whose costs were above
- 14 certain average calculations were to make an
- 15 additional assignment of their costs back into the
- 16 interstate jurisdiction; is that right?
- 17 A. I don't know.
- Q. Well, let's return to WECA then. You try
- 19 to speculate as to the magnitude of the funding that
- 20 Whidbey receives from WECA on page 5 of your
- 21 testimony; is that right?
- 22 A. Yes.
- Q. But the amount you are trying to describe
- 24 there is not just the universal service fund amount
- 25 but the combined amount that Whidbey gets from WECA

- 1 for both the universal service fund portion of its
- 2 payment and its pooled carrier common line rate, is
- 3 that right, because you used the \$28 million number as
- 4 the basis for your estimate?
- 5 A. I didn't specifically use the \$28 million
- 6 as the basis of my estimate. It was just an order of
- 7 magnitude for how much is funded through WECA to all
- 8 the member companies.
- 9 Q. Well, you state in your testimony
- 10 commencing at line 10 on page 5, "However, the WECA
- 11 funding formula and the list of participating
- 12 companies are similar to NECA's so for order of
- 13 magnitude purposes it may be concluded that the amount
- 14 received by Whidbey Telephone Company from WECA is
- 15 similar to Whidbey Telephone Company's NECA funding.
- 16 A. And that refers to the \$1,317,000 on line
- 17 3.
- 18 Q. But the amount that we receive from WECA to
- 19 which you are referring on line 13, is that just the
- 20 universal service fund amount that it receives from
- 21 WECA or is it the total amount amount received from
- 22 WECA both -- that is to say encompassing both the
- 23 universal service fund amount and the pooled carrier
- 24 common line amount?
- 25 A. I was only referencing the \$1,317,000 on

- 1 line 3 which is only the universal service fund
- 2 portion of NECA and therefore also only referencing
- 3 the universal service fund portion of WECA.
- 4 Q. Can you describe to us the calculation you
- 5 performed if you did not use the 28 point -- you don't
- 6 know how much universal service fund money WECA has in
- 7 total, do you?
- 8 A. How much WECA has in total just for the
- 9 universal service?
- 10 Q. Just for the universal service fund piece.
- 11 A. No, I don't.
- 12 Q. The \$28,450,000 number on line 8 of your
- 13 testimony on page 5 is understood by you to be the sum
- 14 of the universal service fund and nontraffic sensitive
- 15 fund pieces; is that right?
- 16 A. That's correct.
- 17 Q. But you don't know how much of that is
- 18 universal service fund?
- 19 A. That's also correct.
- 20 Q. Then how were you able to estimate how much
- 21 Whidbey got from WECA for universal service fund
- 22 amounts if you don't know WECA's total universal
- 23 service fund amount?
- A. Well, that was precisely the problem. I
- 25 didn't know how much it is so as an order of

- 1 magnitude, since Whidbey receives \$1.3 million from
- 2 NECA and the funding is similar in WECA, even though
- 3 the timing is different being forward looking
- 4 forecasted data in WECA and historical data in NECA,
- 5 if Whidbey receives \$1.3 million from NECA then I just
- 6 made an assumption for an order of magnitude that we
- 7 would get some amount from WECA and it was in the
- 8 vicinity of \$1.3 million.
- 9 Q. But you really don't know?
- 10 A. But I don't know.
- 11 Q. And there is the significant difference in
- 12 that the interstate piece is in addition to the
- 13 amounts received from carrier common line where the
- 14 intrastate WECA piece is in lieu of carrier common
- 15 line amounts?
- 16 A. The one part of your statement I can't
- 17 answer to, because I don't know for sure, is that for
- 18 NECA the universal service fund is an addition to the
- 19 NTS pooling.
- 20 Q. But for intrastate purposes whatever money
- 21 Whidbey gets out of the intrastate universal service
- 22 fund reduces the amount that general has to pay in
- 23 carrier common line access charges to Whidbey, does it
- 24 not?
- 25 A. Reduces the amount of the portion of

- 1 revenue requirement that the carrier common line rate
- 2 has to support?
- 3 Q. Yes. Is that correct?
- 4 A. Yes, that's correct.
- 5 Q. And I believe elsewhere in your testimony
- 6 you make the point that GTE pays Whidbey Telephone
- 7 Company's access charges because you are a toll
- 8 carrier?
- 9 A. Yes.
- 10 Q. So to the extent that Whidbey gets money
- 11 from the state universal service fund I am correct, am
- 12 I not, that that thereby reduces the amount that
- 13 General Telephone has to pay in carrier common line
- 14 access charges?
- 15 A. GTE also supports paying for the universal
- 16 service fund through a universal service fund
- 17 surcharge.
- 18 Q. Have you figured out whether you win or
- 19 lose insofar as the payments to Whidbey are concerned
- 20 by virtue of the existence of the universal service
- 21 fund mechanism at the intrastate level?
- 22 A. Well, I guess GTE supports the same amount
- 23 whether it supports it through this universal service
- 24 charge or through the carrier common line rate that we
- 25 pay.

- 1 Q. Isn't it true that the USF fund is spread
- 2 across all access rates minutes in the state of
- 3 Washington not just Whidbey's minutes?[ck]
- 4 A. I'm not sure.
- 5 Q. Just to wrap this little part up, when we
- 6 look at page 5, line 17 through 19 on page -- you say,
- 7 "This information supports the conclusion that Whidbey
- 8 Telephone Company's local exchange service prices are
- 9 below cost." I think you agreed with me at the
- 10 beginning of this discussion that whatever revenue
- 11 flows Whidbey has don't really tell us anything about
- 12 whether the prices are above or below cost from local
- 13 exchange service. Isn't that also true here?
- 14 A. I don't recall agreeing to that earlier.
- 15 Q. In this case, just directing our attention
- 16 to the payment that Whidbey receives from WECA, can we
- 17 draw any conclusion as to whether Whidbey's exchange
- 18 prices for exchange services in the supplemental
- 19 service area are above or below cost based upon how
- 20 much or how little money Whidbey gets from WECA?
- 21 A. Well, if Whidbey -- Whidbey receives a
- 22 payment, a high cost payment from WECA universal
- 23 service fund payment --
- 24 Q. If we may use the term universal service
- 25 fund payment.

- 1 A. -- from WECA and from NECA, then by
- 2 definition its residually priced local service is
- 3 below cost. Otherwise Whidbey would not need a
- 4 universal service fund, or if, in the reverse, its
- 5 basic rate that you're charging \$8.40 does recover its
- 6 cost and you're still receiving the universal service
- 7 fund then those funds would amount to excess earning.
- 8 Q. The cost threshold, the cost standard by
- 9 which you're trying to reach an assessment of whether
- 10 Whidbey's rates are above or below cost is that
- 11 long-run incremental cost standards that you discussed
- 12 at the beginning; is that right?
- 13 A. The cost standards that GTE would choose to
- 14 use would be a long-run incremental cost standards but
- 15 having no such standard we then used the next
- 16 available information which is the unseparated loop
- 17 costs that Whidbey has provided to NECA, and then
- 18 given some portion of that is allocated to interstate
- 19 and intrastate, there's a remaining portion that would
- 20 be local nontraffic sensitive revenue requirement.
- 21 Q. But you don't contend -- I thought it was
- 22 your contention here, and correct me if I'm wrong,
- 23 that Whidbey's rates are anticompetitive because they
- 24 are allegedly priced below long-run incremental cost.
- 25 Isn't that your contention?

- 1 A. Our contention is that Whidbey's prices are
- 2 anticompetitive because they are subsidized by the
- 3 universal service fund and therefore are below costs,
- 4 but now if it's not below -- I don't know that it's
- 5 below or above long-run incremental costs. I have no
- 6 such data to tell me that.
- 7 O. But you agreed with me at the outset that
- 8 if the rates are above long-run incremental cost then
- 9 regardless of what funds Whidbey may receive from
- 10 whatever source its pricing -- its rates for local
- 11 exchange service are not anticompetitive?
- 12 A. If Whidbey's prices in the supplemental
- 13 service area are above the long-run incremental cost
- 14 of the supplemental service area and Whidbey did not
- 15 use any universal service funds that it receives to
- 16 help it finance its entry into the supplemental
- 17 service area, then we would consider that fair
- 18 pricing.
- 19 O. Where does the second condition come from
- 20 about not use any of the funds? I thought the issue
- 21 is are the prices above or below long-run incremental
- 22 cost. If they are above long-run incremental cost by
- 23 definition the revenues generated from those rates are
- 24 covering the long-run incremental cost.
- MR. POTTER: Argumentative. This is also

- 1 cumulative. Asked and answered. Been through this
- 2 several times and the testimony speaks for itself.
- 3 It's obvious that the company has two points on the
- 4 fairness issue.
- 5 JUDGE PRUSIA: Mr. Snyder.
- 6 MR. SNYDER: I think that what has happened
- 7 is the witness has contradicted herself from her
- 8 earlier testimony, and I think it is now important to
- 9 clarify what the relationship is between the
- 10 allegation that the rates are insufficient and the
- 11 element about whether there is external funding
- 12 available.
- 13 JUDGE PRUSIA: Proceed.
- Q. Well, I guess your counsel, and perhaps you
- 15 will agree with him, has supplied part of the answer,
- 16 which is that it is GTE's position that even though
- 17 rates may be set above long-run incremental cost, if
- 18 there are external funds available to a company, then
- 19 the rates may still be anticompetitive. Is that GTE's
- 20 position?
- 21 A. Not exactly. If the rates in the
- 22 supplemental service area are set above the long-run
- 23 incremental cost of the supplemental service area then
- 24 that in itself would have rates that we would consider
- 25 fair, but there's also the issue of whether the costs

- 1 of investment and serving that supplemental service
- 2 area was flowed through the universal service funds
- 3 and thereby Whidbey would receive funding to cover
- 4 those -- the expenses for the supplemental service
- 5 area even though they did not by those funds reduce
- 6 the rates into the supplemental service area.
- 7 Q. How does that receipt of funding from the
- 8 interstate arena render its intrastate prices anti-
- 9 competitive?
- 10 MR. POTTER: Objection, objection. Counsel
- 11 continues to misstate the company's contentions, and
- 12 we can reread the complaint into the record if we
- 13 would like. The allegations in the complaint are not
- 14 limited to the level of a particular price but to the
- 15 overall competitive fairness issue.
- 16 MR. SNYDER: But this witness's testimony
- 17 is not the complaint and her testimony is the only
- 18 evidence offered by the company in support of its
- 19 complaint, so I think that the issues now are largely
- 20 defined by what is addressed in this testimony.
- 21 MR. POTTER: Well, I repeat my objection
- 22 that we're getting cumulative and argumentative.
- 23 JUDGE PRUSIA: Is it does seem to me that
- 24 we're getting cumulative at this point.
- 25 Q. Let me ask, does the same rationale apply

- 1 to other types of external or other revenue streams
- 2 that the company may have or a telephone company, for
- 3 example, Yellow Page advertising revenues? If Whidbey
- 4 Telephone Company has Yellow Page advertising
- 5 revenues, does that somehow enter into what you
- 6 believe the Commission needs to take cognizance of in
- 7 order to decide whether Whidbey's -- whether General
- 8 is entitled to relief in this case?
- 9 A. I have not given any consideration to
- 10 Yellow Page advertising revenues.
- 11 Q. At the bottom of page 5 of your testimony
- 12 you say that GTE is prepared to meet fair and
- 13 appropriate competition in its service territory. Do
- 14 you see that?
- 15 A. Yes.
- 16 Q. By that do you mean that if Whidbey's rates
- 17 must be set to equal or exceed long-run incremental
- 18 cost for the supplemental service area GTE Northwest
- 19 rates should also be set to equal long-run --
- 20 General's long-run incremental cost to serve the
- 21 geographic area encompassed by the supplemental
- 22 service area?
- 23 A. GTE's rates are established on a more -- on
- 24 a much larger geographic basis than the supplemental
- 25 service area. The rate that's been found appropriate

- 1 currently that GTE charges in the supplemental service
- 2 area was based on a lot of different conditions which
- 3 included a large -- much larger geographic area than
- 4 just that SSA. Now, if the Commission would require
- 5 GTE to change its rates then that's a Commission
- 6 decision. It's not what GTE would do because that
- 7 would require other changes.
- 8 Q. Well, I'm just trying to ask what you mean
- 9 by fair and appropriate competition as used in your
- 10 testimony. Does it mean that Whidbey's rates must
- 11 equal or exceed its long-run incremental costs but
- 12 GTE's rates in the identical area need not equal or
- 13 exceed GTE's long-run incremental cost in that area.
- 14 A. That would be a question to be answered by
- 15 what the Commission required GTE to do in that area.
- 16 Q. Well, what is GTE's position? You're the
- 17 one who says you're willing to meet fair and
- 18 appropriate competition. What do you believe is
- 19 required to have fair and appropriate competition?
- 20 A. If Whidbey's prices is at or above your
- 21 long-run incremental cost then GTE would have to make
- 22 a business decision as to what it would deem an
- 23 appropriate competitive answer to that, and if it
- 24 requires Commission action then we would apply to the
- 25 Commission. If it doesn't then GTE would respond, but

- 1 not knowing what your price would be under those
- 2 conditions I cannot speak to what GTE would do to
- 3 respond in that competitive environment.
- 4 Q. Let me ask one last question related to
- 5 that. Is it your opinion that it would be fair and
- 6 appropriate competition for Whidbey's rates to be
- 7 placed at or above its long-run incremental cost and
- 8 for GTE to continue, if that is the case, to continue
- 9 to provide its service in the area below its long-run
- 10 incremental cost?
- 11 MR. POTTER: Objection. We're obviously
- 12 getting into the case on Whidbey's counterclaim and
- 13 that ought to be saved until Whidbey files its
- 14 testimony.
- JUDGE PRUSIA: Mr. Snyder.
- 16 MR. SNYDER: Tying this all directly to her
- 17 testimony that GTE is willing to meet fair and
- 18 appropriate competition and to help define what does
- 19 fair and appropriate competition mean.
- 20 MR. POTTER: That statement is obviously
- 21 directed to Whidbey's conduct, not GTE's conduct,
- 22 which is the subject of Whidbey's counterclaim.
- 23 MR. SNYDER: It's talking about what GTE is
- 24 willing to do.
- 25 JUDGE PRUSIA: I think it's a fair question

- 1 to ask what GTE considers to be fair and appropriate
- 2 competition.
- 3 MR. POTTER: From Whidbey, which we've
- 4 already stated and we'll be happy to state our
- 5 position in Whidbey's counterclaim once they put on
- 6 their testimony.
- 7 JUDGE PRUSIA: I will overrule the
- 8 objection and let you ask your additional question.
- 9 Q. Do you have the question in mind?
- 10 A. The question is what --
- 11 Q. Do you believe that it would be fair and
- 12 appropriate competition if Whidbey is required or does
- 13 price its services in the supplemental service area
- 14 above long-run incremental cost for GTE to continue,
- 15 if that is the case, to price its services in the
- 16 supplemental service area below GTE's long-run
- 17 incremental cost?
- 18 A. Well, the first point to remember is that
- 19 GTE's prices set in this area does not reflect receipt
- 20 of an external funding source; and two is if Whidbey
- 21 sets its price then GTE would respond to it. Now,
- 22 with long-run incremental cost is the basis that has
- 23 been generally accepted by regulatory and economic
- 24 principles that is a methodology by which to assess
- 25 whether a rate is competitive. GTE did not initiate

- 1 this competition in the SSA. If GT has to respond to
- 2 it, which is what I'm referring to here, we're ready
- 3 to meet it but knowing what the competition is doing
- 4 then we would be ready to meet it.
- 5 Q. You made a comment earlier in that whole
- 6 discussion that fully distributed costs are subject to
- 7 jurisdictional allocation but that long-run
- 8 incremental costs were not subject to jurisdictional
- 9 allocation or at least the long-run incremental costs
- 10 that you were addressing; is that right?
- 11 A. Yes.
- 12 Q. Is it your contention that Whidbey's rates
- 13 must equal or exceed long-run incremental costs
- 14 without regard for jurisdictional allocation? In
- 15 other words, they must cover -- the exchange rate must
- 16 cover 100 percent of the long-run incremental cost of
- 17 the loop plant?
- 18 A. That is GTE's position that competitive
- 19 services should cover long-run incremental cost of
- 20 providing that service.
- 21 Q. Assuming that for the sake of responding to
- 22 the questions, isn't there still the issue of what
- 23 portion of the loop plant, of the long-run incremental
- 24 cost associated with the loop plant, is associated
- 25 with providing interstate service and what portion of

- 1 that long-run incremental cost is associated with the
- 2 intrastate uses made of that loop plant?
- 3 A. If there's an allocation done of that loop
- 4 cost to state jurisdiction -- intrastate and
- 5 interstate jurisdiction then that would not be a
- 6 long-run incremental cost study. That would be a
- 7 different cost methodology.
- 8 Q. So your contention, just so we understand
- 9 what GTE's contention is, is that the long-run
- 10 incremental cost that you are contending must be equal
- 11 or exceeded are the unseparated long-run incremental
- 12 costs of the entire loop plant used to provide both
- 13 exchange and toll services?
- 14 A. Again, I am not an expert on long-run
- 15 incremental costs, but the cost methodology of
- 16 long-run incremental costs, if it includes 100 percent
- 17 loop costs that's what it would be, because a customer
- 18 would not have access to toll if it did not first have
- 19 that local loop.
- 20 O. The converse is also true, is it not?
- 21 A. Converse is also true.
- 22 MR. POTTER: I think the record is not
- 23 going to be -- can counsel verbalize what the converse
- 24 is?
- 25 Q. That is to say that if the plant were

- 1 already in place to meet the end user's toll calling
- 2 requirements, there would be no incremental cost to
- 3 provide that loop for local exchange purposes.
- 4 MR. POTTER: This is a hypothetical?
- 5 MR. SNYDER: Yes.
- 6 A. As a hypothetical, yes, but normally in the
- 7 real world a customer has to buy local service in
- 8 order to buy toll service.
- 9 Q. That world is changing, isn't it?
- 10 A. It's changing.
- 11 Q. In describing this test that needed to be
- 12 met, as I understand it had two prongs. One was pass
- 13 long-run incremental cost and the other was not have
- 14 any external funding that was used to help defray the
- 15 cost in the area that we're focused on.
- 16 GTE has average exchange service rates,
- 17 does it not? That is to say the rates that are in
- 18 Coupeville -- let me phrase it differently. You serve
- 19 a number of exchanges, do you not?
- 20 A. Yes.
- 21 Q. Is exchange rates in your Coupeville
- 22 exchange your highest exchange rates?
- A. No, they're not.
- Q. Is Everett higher, for example?
- 25 A. I think Everett is higher than Coupeville.

- 1 Q. How about Halls Lake?
- 2 A. Yes, but I don't have the cards in front of
- 3 me so I'm only speaking from memory.
- 4 MR. SNYDER: It just so happens I have a
- 5 three-page --
- 6 JUDGE PRUSIA: Let's be off the record.
- 7 (Recess.)
- JUDGE PRUSIA: Let's be back on the record.
- 9 I've been handed a three-page document which consists
- 10 of apparently tariff sheets and --
- 11 MR. SNYDER: Would you like me to describe
- 12 them, Your Honor? Would that help?
- 13 JUDGE PRUSIA: Yes, if you could.
- MR. SNYDER: The first document that we
- 15 asked to have marked as an exhibit is a three page
- 16 document that reads at the top WN U-10 GTE Northwest,
- 17 Incorporated, 16th revised sheet 304 and it sets
- 18 forth, although the witness can testify more fully to
- 19 this, residence service rates for GTE Northwest.
- 20 JUDGE PRUSIA: That is marked as Exhibit
- 21 10.
- 22 (Marked Exhibit 10.)
- MR. SNYDER: The second document also from
- 24 the same tariff, first page of which is marked 16th
- 25 revised sheet 303 is distinguished by the labeling

- 1 business service, and sets forth GTE business rates to
- 2 which the witness can more fully testify.
- JUDGE PRUSIA: I have marked that for
- 4 identification as Exhibit 11.
- 5 (Marked Exhibit 11.)
- 6 Q. Ms. Tong, do you have before you Exhibits
- 7 10 and 11 for identification?
- 8 A. Yes, I do.
- 9 Q. Do you recognize those to be excerpts from
- 10 or pages taken from GTE's current effective Washington
- 11 intrastate tariff No. WN U-10?
- 12 A. Yes.
- 13 Q. And does Exhibit 10 for identification set
- 14 forth the residence service rates of GTE Northwest for
- 15 what it calls premium calling service?
- 16 A. Yes.
- 17 Q. And does Exhibit 11 set forth the
- 18 corresponding rates for business service?
- 19 A. Yes, business premium service.
- 20 O. Is premium calling service a flat rated
- 21 service? Is that what that is?
- 22 A. Yes.
- 23 Q. Is it distinguished then from measured
- 24 service?
- 25 A. Yes. We don't call it measured service but

- 1 it's distinguished from basic service.
- 2 Q. If we were to look at rates that are
- 3 comparable to Whidbey's flat rates that you are
- 4 testifying about in your testimony, are these the
- 5 appropriate rates to be looking at?
- 6 A. Yes.
- 7 Q. Now, what I was asking about was whether
- 8 you have different rates -- again, I apologize, "you"
- 9 meaning GTE Northwest -- has different rates
- 10 applicable to its different exchanges. Do these rate
- 11 sheets in Exhibit 10 and Exhibit 11 show the different
- 12 rates by exchange for the GTE exchanges as
- 13 distinguished from those exchanges that GTE obtained
- 14 through its purchase of Contel?
- 15 A. Yes.
- 16 Q. And if we look at sheet 304, that is to
- 17 say the first page of Exhibit 10, am I correct in
- 18 reading it then that the rate for single party flat-
- 19 rated residence service in Everett is \$12.75 a month;
- 20 is that correct?
- 21 A. Correct.
- Q. And that the corresponding rate, which I
- 23 think you testified earlier, for Coupeville is \$10?
- 24 A. Yes.
- 25 Q. So rates in Everett are higher than rates

- 1 in Coupeville; is that right?
- 2 A. Yes.
- 3 Q. What is the reason for that?
- 4 A. GTE's exchange rates or rate for one party
- 5 premium service has been set by this Commission for a
- 6 number of -- for whatever reason they have been in the
- 7 rate cases that resulted in these rates, but I believe
- 8 the -- there were certain criterias for an exchange
- 9 with a \$10 rate versus an exchange with a \$12.25 or
- 10 the \$12.75 rate but I'm not prepared to go into what
- 11 those differing criteria are.
- 12 Q. Is the general rate making philosophy,
- 13 however, that underlies these rates that the larger
- 14 the toll-free calling area the higher the rate?
- 15 A. Well, for GTE there are some exchanges that
- 16 have to pay incrementally an additional amount for
- 17 additional EAS routes.
- 18 Q. Those increments are not reflected in these
- 19 rates?
- 20 A. There are some newly implemented EAS routes
- 21 that are in addition to these but I don't have that
- 22 here to tell you which exchanges have a separate EAS
- 23 charge.
- 24 Q. So if we look about midway down that first
- 25 paragraph on sheet 304 in Exhibit 10 there's a

- 1 sentence that says, "Rates include extended area
- 2 service differentials where applicable." Do you see
- 3 that sentence?
- 4 A. Yes.
- 5 Q. Are you saying there was some additional
- 6 EAS additives that may apply in addition to what's
- 7 embedded in these rates?
- 8 A. Yes.
- 9 Q. Am I correct, however, that generally these
- 10 rates are constructed on what was known as a value of
- 11 service pricing philosophy which was that the more
- 12 customers -- the more access lines the customer could
- 13 call the higher the price he should pay for his local
- 14 service?
- 15 A. That is a general regulatory principle upon
- 16 which the rates were developed.
- 17 Q. These rate differentials are not
- 18 necessarily related to difference in costs, are they?
- 19 A. They are not.
- 20 Q. And specifically they are not related to
- 21 differences in long-run incremental cost, are they?
- 22 A. They are not.
- 23 Q. Just to finish the comparison, if we were
- 24 to look at the one party business rates as set forth
- 25 in Exhibit 11, am I correct that the Everett rate is

- 1 \$31.65 whereas the Coupeville rate is \$10 less than
- 2 that or \$21.65?
- 3 A. That's correct.
- 4 Q. Do you know whether providing telephone
- 5 service in urban areas is generally less costly from a
- 6 long-run incremental cost perspective than the cost of
- 7 providing service in more rural exchanges where
- 8 densities are greater -- densities are less, I'm
- 9 sorry?
- 10 A. It is generally expected that cost to serve
- 11 a more dense exchange is less than to serve a less
- 12 dense exchange or the more rural areas as compared to
- 13 the urban.
- 14 Q. So if we look at GTE's current rate
- 15 structure, and if that observation that you just made
- 16 holds true, then one should expect to see the rates in
- 17 Coupeville being higher than the rates in Everett, if
- 18 they are to be reasonably related to cost; is that
- 19 right?
- 20 A. I don't know what the costs for Coupeville
- 21 are compared to Everett, but if you just go on the
- 22 assumption that Everett is a more dense area than
- 23 Coupeville and therefore has lower costs, then if
- 24 rates were based on costs, which they are not, and
- 25 have never been in this state for residential service,

- 1 then it would be reasonable to assume that the rate
- 2 for Everett would be higher than the rate for
- 3 Coupeville -- I mean the rate for Coupeville would be
- 4 higher than the rate for Everett, I'm sorry.
- 5 Q. And we don't have any dispute, do we. You
- 6 do agree, do you not, that Everett is more dense than
- 7 Coupeville?
- 8 A. Having visited Coupeville I will agree to
- 9 that.
- 10 Q. So to continue the analysis, then, Everett
- 11 rates -- Everett costs were lower than Coupeville
- 12 costs but the rates are in the inverse relationship to
- 13 that, then could we not conclude that there is in fact
- 14 a source of external support for Coupeville that is in
- 15 fact coming from the higher rate -- higher than cost
- 16 rates paid in Everett?
- 17 A. Well, I think the external used in your
- 18 sentence is taken out of context to the way I use
- 19 external. External the way I used it meant external
- 20 to the company itself, meaning other sources outside
- 21 the company provide the funds whereas if there was a
- 22 subsidy going between the rate in Everett to the rate
- 23 in Coupeville that is internal to the company of
- 24 service urban to rural, not external to, internal.
- 25 Q. And if such a subsidy did exist flowing

- 1 from Everett to Coupeville, are you saying that that
- 2 would constitute fair and appropriate competition for
- 3 Whidbey to meet in the supplemental service area, that
- 4 it would be all right for GTE to subsidize its rates
- 5 in the supplemental service area from Everett?
- 6 A. These rates were established or approved by
- 7 the Commission and if there is built-in subsidy
- 8 between Everett and Coupeville then in fact that is
- 9 one of the policy issues that need to be addressed by
- 10 this Commission in a competitive environment. These
- 11 rates were set without any consideration for local
- 12 competition. They were set in a monopolistic
- 13 environment meeting regulatory public policies for
- 14 that environment.
- In a competitive environment this is
- 16 exactly one of the issues that need to be resolved in
- 17 going forward is what rates should be charged in each
- 18 exchange in order to be competitive. If it's based on
- 19 long-run incremental costs that would be true. If the
- 20 Commission chooses a different public -- addressing
- 21 the public policy in a different way then that's what
- 22 we would live by.
- 23 Q. Let me return to the distinction your
- 24 counsel tried to draw earlier which I understand that
- 25 he described your testimony as addressing the

- 1 competition you felt you needed to meet from Whidbey
- 2 and what Whidbey's responses should look like. But do
- 3 you think it is appropriate, fair and appropriate
- 4 competition for GTE to compete with Whidbey by having
- 5 subsidies from Everett if they existed?
- 6 MR. POTTER: Objection. We've gone quite
- 7 far down the road of once again of putting on the case
- 8 on Whidbey's counterclaim rather than cross-examining
- 9 on the complaint.
- 10 MR. SNYDER: I'm really trying to address
- 11 the question of whether or not -- if, as GTE contends,
- 12 external funding is a relevant issue, then the
- 13 question obviously arises does it make any difference
- 14 where the external funding comes from.
- MR. POTTER: Well, Counsel is using --
- 16 MR. SNYDER: If they wish to abandon their
- 17 suggestion that external funding is in any way
- 18 relevant to the competitive question then I would
- 19 agree there would not be a reason to pursue this line
- 20 of inquiry.
- 21 MR. POTTER: Counsel is using his own
- 22 definition of external after the witness disagreed
- 23 with him, but this is precisely the issue that's
- 24 raised by Whidbey's counterclaim and I think it's
- 25 highly inappropriate to allow the -- Whidbey to

- 1 attempt to establish a record on its counterclaim
- 2 through the cross-examination of the company's direct
- 3 case.
- 4 MR. SNYDER: I just simply do not see that
- 5 we are doing that. We are addressing the witness's
- 6 comments about addressing and wanting an environment
- 7 for fair and appropriate competition.
- 8 MR. POTTER: Counsel has taken great
- 9 liberties with the testimony and expanded it to suit
- 10 his own purpose and we've indulged him somewhat but I
- 11 think we should put an end to it and move on to more
- 12 relevant issues.
- 13 JUDGE PRUSIA: It does seem that the line
- 14 of questioning is serving a limited purpose. I'm not
- 15 sure how it's getting to the company's definition of
- 16 dual purpose.
- 17 MR. GOLTZ: I was going to say if Whidbey
- 18 had not made a counterclaim -- I think that's the
- 19 framework you've got to look at this objection -- I
- 20 think this would be relevant testimony. I think the
- 21 more appropriate objection would be at some point it's
- 22 going to become cumulative and repetitive and I think
- 23 we could probably get through this relatively quickly,
- 24 but I think that even without a counterclaim I think
- 25 that is -- all of these rates in the internal subsidy

- 1 issue is relevant, one for purposes of analysis of the
- 2 direct claim.
- JUDGE PRUSIA: We had an objection, right?
- 4 MR. POTTER: Yes. This is entirely
- 5 argumentative if nothing else, which of course counsel
- 6 is entitled to do in his brief. He's entitled in his
- 7 brief to try to apply his definition of external
- 8 subsidy to the historical interrelationship of
- 9 internal price setting.
- 10 JUDGE PRUSIA: As I said, I can see that
- 11 his questioning is serving a dual purpose for him, but
- 12 it seems to me that it is getting at what GTE means by
- 13 fair competition.
- MR. POTTER: Well, I respectfully disagree.
- 15 He's arguing his brief and putting on his case at the
- 16 same time but I've stated my objection.
- 17 JUDGE PRUSIA: The objection is overruled.
- 18 Q. The question is whether or not contribution
- 19 from or subsidy from rates paid to Everett, if it
- 20 exists, to defray costs in Coupeville, would it in
- 21 your opinion be fair and appropriate competition, as
- 22 you have used that phrase in your testimony?
- 23 A. I believe in the perfect world of local
- 24 competition that all rates would be -- would cover its
- 25 costs.

- 1 Q. Long-run incremental costs?
- 2 A. Long-run incremental costs at a minimum.
- 3 Q. We've had some reference on the record by
- 4 the way to exchanges not purchased from Contel. The
- 5 Coupeville exchange was not included among the
- 6 exchanges that GTE acquired from Contel, was it?
- 7 A. No, it was not.
- 8 Q. It's one that GTE has had for quite some
- 9 time?
- 10 A. Yes.
- 11 Q. At page 6 of your testimony you discuss
- 12 various places where in your view the Commission has
- 13 referred to long-run incremental costs. I wanted to
- 14 ask you a few questions about what long-run
- 15 incremental cost studies entail, and I don't mean to
- 16 get into the technical details of the studies, but you
- 17 have made the offer on behalf of GTE in your testimony
- 18 that GTE would be willing to assist Whidbey in
- 19 performing long-run incremental cost studies; is that
- 20 right?
- 21 A. Yes.
- Q. Has GTE Northwest ever performed a long-run
- 23 incremental cost study for local exchange service?
- 24 A. In general or for Whidbey -- I mean for SSA
- 25 or for Coupeville?

- 1 Q. Any.
- 2 MR. POTTER: You mean GT Northwest?
- 3 Q. Has GT Northwest performed any long-run
- 4 incremental cost study for exchange service?
- 5 A. I don't know whether it has or has not.
- 6 Q. If I confine the question to the state of
- 7 Washington, has GTE Northwest ever performed a
- 8 long-run incremental cost study for exchange -- for
- 9 any of its exchange service in the state of
- 10 Washington, what is your answer to that?
- 11 A. I don't believe we have one for any one
- 12 exchange in the state of Washington.
- 13 Q. Have you done it collectively for all of
- 14 your exchanges in the state of Washington? Perhaps I
- 15 could refer you to the company's response to Whidbey
- 16 Telephone Company data request No. 7. If that would
- 17 assist you.
- 18 MR. SNYDER: Perhaps to short-circuit this
- 19 we could just mark this as an exhibit and put it into
- 20 the record that way.
- 21 JUDGE PRUSIA: I've been handed a one page
- 22 document. It is entitled GTE Northwest Responses to
- 23 Whidbey Telephone Company's Data Request No. 7. I
- 24 guess that's it. I've marked that for identification
- 25 as Exhibit No. 12.

- 1 (Marked Exhibit 12.)
- Q. Ms. Tong, do you have before you what has
- 3 been marked as Exhibit No. 12?
- 4 A. Yes.
- 5 Q. Do you recognize that as the company's
- 6 response to a data request propounded by Whidbey
- 7 Telephone Company in this proceeding?
- 8 A. Yes.
- 9 Q. Is it correct that the cost methodology for
- 10 the studies there referenced is long-run incremental?
- 11 Although it does not so state is that how you
- 12 understood the question, it refers to other data
- 13 requests?
- 14 A. Yes, it is.
- 15 Q. And if I could direct your attention then
- 16 to the responses A through F. Is it the company's
- 17 testimony that GT has not prepared a long-run
- 18 incremental study for the Coupeville exchange,
- 19 supplemental service area, the Everett exchange, the
- 20 Oak Harbor exchange, the Halls Lake exchange or GTE
- 21 Northwest's exchange areas as a whole in the state of
- 22 Washington?
- 23 A. Yes.
- Q. Has GTE Northwest ever prepared a long-run
- 25 incremental cost study for any area that is smaller

- 1 than a total exchange in geographic scope?
- 2 A. We haven't prepared any long-run
- 3 incremental studies for any local exchange rates or
- 4 service. Was that your question?
- 5 Q. For -- local exchange rates, that's
- 6 correct, for an area smaller than an entire exchange.
- 7 A. We haven't prepared any long-run
- 8 incremental cost studies for any exchange either
- 9 larger or smaller than an exchange.
- 10 Q. Or any sub portion?
- 11 A. Nor any portion of it.
- 12 Q. That's what I was trying to get to. Thank
- 13 you very much. But if I understand what GTE's offer
- 14 in this case is is to assist Whidbey in preparing a
- 15 long-run incremental study for that portion of the
- 16 south Whidbey exchange that is encompassed by the
- 17 supplemental service area; is that right?
- 18 A. Yes.
- 19 Q. How long does it take to perform a long-run
- 20 incremental cost study in terms of man hours perhaps?
- 21 A. I don't know how long it takes in terms of
- 22 man hours. The one -- the most difficult part about
- 23 performing the study is gathering the data that you
- 24 need to input into the models that would calculate the
- 25 long-run incremental cost.

- 1 Q. Can you give the record a time frame that
- 2 it's your experience within GTE it takes to perform a
- 3 long-run incremental cost study, that is, gather the
- 4 data, I presume you view the data for integrity, input
- 5 it into the system and analyze the output for
- 6 reasonableness and integrity?
- 7 A. I understand that it takes a minimum of a
- 8 month to gather data specifically to an area such as
- 9 the supplemental service area because all that data
- 10 has to be extracted from the whole and then run
- 11 through the models which would then produce the
- 12 long-run incremental cost study and review for
- 13 reasonableness.
- 14 Q. This software -- am I correct that GTE uses
- 15 software to perform this analysis?
- 16 A. You've reached the end of how much I know
- 17 about long-run incremental studies.
- 18 O. Has GTE submitted to this Commission for
- 19 review in connection with any ratemaking proceeding
- 20 any of its long-run incremental cost studies?
- 21 A. We have submitted long-run incremental cost
- 22 studies in support of contract filings that we've
- 23 made.
- Q. How about in any rate case that had parties
- 25 and intervenors and was under suspension?

- 1 A. GT hasn't filed a rate case since 1983.
- 2 Q. Did the Commission staff approve the
- 3 methodology that was used in your LRIC cost studies
- 4 when they were submitted in support of those contract
- 5 filings?
- 6 A. The Commission staff approved the contract
- 7 filings.
- 8 Q. Do you know whether they reviewed the LRIC
- 9 study that accompanied the filings?
- 10 A. I assume the Commission staff reviewed the
- 11 long-run incremental studies.
- 12 Q. Were the contracts that were filed,
- 13 contracts for competitive services or contracts for
- 14 noncompetitive services?
- 15 MR. POTTER: Can we have a definition of
- 16 those two terms for purposes of this question?
- 17 MR. SNYDER: I will withdraw the question.
- 18 Q. Let me approach this a different way.
- 19 Long-run incremental cost studies have been used by
- 20 various parties in efforts to support rates in front
- 21 of this Commission, have they not?
- 22 A. I believe so.
- Q. For example, U S WEST from time to time,
- 24 and indeed presently, has a rate proceeding pending
- 25 before the Commission that involves long-run

- 1 incremental cost studies.
- 2 MR. POTTER: Well, I may just interject. I
- 3 think we're getting beyond the record here and as I
- 4 understand that case there's a dispute as to whether
- 5 they really are long-run incremental cost studies.
- 6 Q. I am correct, however, that long-run
- 7 incremental cost studies do find their way into
- 8 Commission proceedings from time to time in this
- 9 state?
- 10 A. Yes.
- 11 Q. Would it be a fair description of long-run
- 12 incremental cost studies and the manner in which they
- 13 are treated in such proceedings that they are
- 14 contentious?
- 15 A. I don't believe they've been contentious
- 16 when they've supported the contracts that we filed:
- 17 Perhaps they've been contentious in certain other
- 18 services, for instance -- well, I guess I don't know.
- 19 But they haven't been contentious. They have not been
- 20 a reason of withholding approval of the filings that
- 21 we've made based on it.
- 22 Q. There is more than one way to conduct a
- 23 long-run incremental study, is there not? Different
- 24 methodologies that are used for long-run incremental
- 25 studies?

- 1 A. I can't answer that. I don't know.
- 2 Q. Do you know whether AT&T agrees with the
- 3 methods used to prepare LRIC studies that are employed
- 4 by U S WEST, for example?
- 5 A. I don't know.
- 6 Q. Do you know whether there exists any
- 7 approved methodology by this Commission for performing
- 8 a LRIC study of the cost of exchange, basic exchange
- 9 service?
- 10 A. I don't know.
- 11 Q. At the top of page 7 of your testimony you
- 12 refer to Whidbey Telephone Company's access charges
- 13 being quite high compared with U S WEST's and GTE
- 14 Northwest rates. Do you see that reference?
- 15 A. Yes.
- 16 Q. Does comparing a company's access rates
- 17 with the rates of other local exchange companies
- 18 demonstrate anything about the relationship between
- 19 that company's access rates and its associated costs?
- 20 A. Excuse me?
- 21 Q. Would you like me to rephrase the question?
- 22 A. Please.
- Q. In comparing a company's access charges --
- 24 and let me back up here again. Just for the record,
- 25 the access charges to which you are here referring in

- 1 your testimony, those are the charges that are
- 2 generally paid by long distance companies to local
- 3 exchange companies for the use of local exchange
- 4 company facilities to reach end user customers; is
- 5 that right?
- 6 A. It's the access charges paid by all toll
- 7 providers for access to the local exchange companies.
- 8 Q. The access charges to which you are here
- 9 referring are not local exchange access in the sense
- 10 of the rate that the end user pays per month to get
- 11 dial tone?
- 12 A. That's correct.
- 13 Q. Now, you make a comparison here or at least
- 14 allude to a comparison of Whidbey's access charges to
- 15 those of U S WEST and GTE, and just accepting for the
- 16 sake of the question that the comparison you made
- 17 there is accurate, even if that were true, does it
- 18 tell us anything about the relationship between
- 19 Whidbey's access charges and its costs or does it
- 20 only tell us that Whidbey's charges may be higher than
- 21 the costs incurred by the companies with whom you are
- 22 comparing it?
- 23 A. Could you please --
- Q. I will break it into two pieces. It was a
- 25 compound question which are to be avoided. Does

- 1 comparing Whidbey's access charges with those of U S
- 2 WEST and GTE tell us anything about the relationship
- 3 between Whidbey's access charges and Whidbey's costs
- 4 associated with providing access?
- 5 A. Access charges are developed based on the
- 6 requirement or the -- to cover the costs that's
- 7 associated with providing, so the higher the rate is
- 8 then the higher the revenue requirement that is being
- 9 recovered by those rates.
- 10 Q. So just because Whidbey's access charges
- 11 are higher than U S WEST or GTE's, if they are,
- 12 doesn't demonstrate that Whidbey's access charges are
- 13 above its cost of providing access; is that correct?
- 14 A. Doesn't demonstrate that Whidbey's charges
- 15 are higher than its costs?
- 16 Q. Its access charges are higher than its
- 17 associated costs.
- 18 A. Well, the access rates are developed to
- 19 recover the cost of providing access.
- 20 Q. So isn't it irrelevant whether Whidbey's
- 21 access charges are higher than or lower than U S
- 22 WEST's or GTE's if what we are trying to ascertain is
- 23 whether Whidbey's rates are above or below cost?
- A. Are you asking that in the context of the
- 25 reference to my testimony at the top of page 7?

- 1 Q. Yes. You compare Whidbey's access charges
- 2 to those of U S WEST and GTE.
- 3 A. Well, GTE pays Whidbey, Whidbey's access
- 4 charges for terminating -- when a GTE customer
- 5 terminates toll onto Whidbey customer GTE pays its
- 6 terminating to Whidbey.
- 7 Q. Yes. Is there anything wrong with that?
- 8 A. There's nothing wrong with the concept of
- 9 that. The comparison here is that we pay a higher
- 10 rate to terminate to Whidbey than we pay to terminate
- 11 to U S WEST.
- 12 Q. But that doesn't tell us, does it, that
- 13 Whidbey's rates are inappropriately high?
- 14 A. It's just a comparison that it's higher.
- 15 Q. When a local exchange company adds a
- 16 customer such as your company adding a customer in the
- 17 supplemental service area onto your network, that
- 18 gives rise, does it not, to a number of revenue
- 19 streams that were not present previously? For
- 20 example, the customer now commences paying for local
- 21 exchange service. That would be one revenue stream?
- 22 A. Yes.
- 23 Q. Are there other revenue streams that are --
- 24 that come into being or are enlarged by virtue of that
- 25 customer signing on to your service?

- 1 A. Depends on the services that customer
- 2 chooses to purchase.
- 3 Q. Well, for example, when that customer takes
- 4 local exchange service, don't you also then receive a
- 5 revenue stream for access charges for calls to and
- 6 from that customer's phone number that was not
- 7 previously there?
- 8 A. If it's for a call carried by a carrier
- 9 other than GTE then we would charge access.
- 10 Q. And statistically when you add customers,
- 11 don't they generally make some calls that are toll
- 12 calls that are not carried by GTE but are carried by
- 13 other long distance companies?
- 14 A. Not every customer does but on the average
- 15 customers do.
- 16 Q. And for those who choose to use or whose
- 17 needs cause them to use only your toll services
- 18 while you don't get access charges you do get some new
- 19 toll revenue, don't you?
- 20 A. Yes.
- 21 Q. And if that customer needs additional
- 22 directory listings there's a stream of revenue there,
- 23 too?
- 24 A. GT provides a range of services to the
- 25 customer, yes.

- 1 Q. Yet the comparison that you have made for
- 2 Whidbey's costs in your testimony to its rates ignores
- 3 all of those other revenue streams, doesn't it? It
- 4 simply seeks to compare your assessment of Whidbey's
- 5 costs with a single revenue stream namely the revenue
- 6 stream produced by the application of the local
- 7 exchange service rate?
- 8 A. Well, are we mixing revenues and costs?
- 9 Q. No. You drew a comparison in your
- 10 testimony to Whidbey's costs, as you analyzed them,
- 11 which, if I recall, were unseparated loop costs, as
- 12 compared with a revenue stream, but the revenue stream
- 13 had only one component to it, didn't it, the local
- 14 exchange service rate?
- 15 A. The -- you're referring to the \$8.40?
- 16 Q. Yes.
- 17 A. The \$8.40 was used as an estimate of what
- 18 your costs -- not estimate of your costs, the -- as a
- 19 revenue stream to recover some portion of your local
- 20 costs of providing local service as compared to the
- 21 full cost of providing local service.
- 22 Q. But you ignored other revenue streams that
- 23 would also come into existence, did you not?
- 24 A. I did not consider any other revenue --
- Q. Stream?

- 1 A. -- streams because I was looking at it from
- 2 a cost perspective not from a revenue stream
- 3 perspective.
- 4 MR. SNYDER: Your Honor, I have lost track,
- 5 I fear, of which exhibits have been admitted. I
- 6 believe it is appropriate to move the admission of
- 7 Exhibits 10, 11, 12.
- 8 JUDGE PRUSIA: 10, 11, 12.
- 9 MR. SNYDER: I will do so at this time.
- 10 JUDGE PRUSIA: Is there any objection to
- 11 the admission of documents that have been marked for
- 12 Exhibits as 10, 11, 12?
- MR. GOLTZ: No.
- 14 MR. POTTER: I have no objection but just a
- 15 point of clarification. You asked her a question
- 16 about whether 10 and 11 included former Contel --
- 17 MR. SNYDER: No. I asked whether they
- 18 excluded extended area service charges. I described
- 19 them as not including Contel exchanges.
- MR. POTTER: Thank you.
- 21 JUDGE PRUSIA: You have no objection?
- MR. POTTER: No, I have no objection.
- JUDGE PRUSIA: Hearing no objection
- 24 documents marked for identification as 10, 11 and 12
- 25 are admitted into evidence.

- 1 (Admitted Exhibits 10, 11 and 12.)
- Q. GTE has recently made a tariff filing with
- 3 this Commission in filing its new tariff WN U-17; is
- 4 that correct?
- 5 A. Yes, we have.
- 6 Q. And is it a fair general description of
- 7 that filing that it is intended to, at least in part,
- 8 combine what previously had been two separate tariffs,
- 9 namely one for services in the former Contel exchanges
- 10 and the preexisting tariff for service in what had
- 11 been GTE's preexisting exchanges?
- 12 A. Yes.
- 13 Q. It does make some other changes as well in
- 14 addition to just rolling the two together?
- 15 A. Yes.
- 16 Q. Is GTE in that tariff filing proposing to
- 17 change any of the local exchange service rates that we
- 18 have been discussing here today for the Coupeville or
- 19 Everett exchanges?
- 20 A. No.
- 21 Q. Is GTE proposing to change any of the rates
- 22 in that tariff to be based upon LRIC costs?
- 23 A. No.
- 24 MR. SNYDER: May I have just a moment, Your
- 25 Honor.

- 1 Your Honor, that concludes our
- 2 cross-examination at this time.
- JUDGE PRUSIA: Staff, do you have questions
- 4 for this witness?
- 5 MR. GOLTZ: Yes. I apologize, I do.

6

- 7 CROSS-EXAMINATION
- 8 BY MR. GOLTZ:
- 9 Q. Ms. Tong, referring to Exhibit No. 5, which
- 10 is the map. Just to make sure we have our geography
- 11 straight, north of the supplemental service area there
- 12 are two exchanges, is that not correct?
- 13 A. From the bottom of the supplemental service
- 14 area, the south end of the service supplemental
- 15 service area --
- 16 Q. Correct.
- 17 A. -- going north to the north end of the
- 18 island GTE has two exchanges.
- 19 Q. And the southernmost of those two is the
- 20 Coupeville exchange and the northern most is the Oak
- 21 Harbor exchange?
- 22 A. Yes.
- 23 Q. And the population center for the island is
- 24 Oak Harbor?
- 25 A. Yes.

- 1 Q. Now, currently a caller in the supplemental
- 2 service area who is a customer of GTE may call
- 3 toll-free to Oak Harbor?
- 4 A. Yes.
- 5 Q. And that is because sometime in the past
- 6 few years there was an extended area service allowed
- 7 between those two exchanges?
- 8 A. Between Coupeville and Oak Harbor?
- 9 O. Yes.
- 10 A. I don't know what the date of that is.
- 11 Q. But sometime there was?
- 12 A. Sometime there was.
- 13 Q. And prior to that establishment of the
- 14 extended area service a call from a customer in the
- 15 SSA to Oak Harbor was a toll call; is that correct?
- 16 A. It would have to be true.
- 17 Q. Now, at the time of the establishment
- 18 of the extended area service, was there an EAS,
- 19 so-called EAS adder, or additive to the local rates,
- 20 in effect, to compensate GTE for the loss of the toll
- 21 revenue?
- 22 A. At the time, the normal way the thing
- 23 happens when an EAS route is added is there is an
- 24 adder added to the local service rate that the
- 25 customer pays for the additional calling area, and I

- 1 don't know whether that is a separate charge for the
- 2 GTE's customers in the SSA or whether it's already
- 3 incorporated into the \$10. I don't have the
- 4 information in front of me.
- 5 Q. That's not really my question. My question
- 6 is that prior to the establishment of the extended
- 7 area service between the Coupeville and Oak Harbor
- 8 exchanges, the local calling area for the SSA was
- 9 smaller, correct?
- 10 A. Yes.
- 11 Q. The toll-free calling area was small?
- 12 A. Yes.
- Q. And wasn't it also true that the rates were
- 14 also lower at that time?
- 15 A. I would assume so.
- 16 Q. And the reason for the rates increasing
- 17 would have been because now there was a loss, a
- 18 decrease of toll revenue, to GTE, because of the
- 19 establishment of the EAS?
- 20 A. Normally that EAS adder is developed on the
- 21 basis of the exchange of toll-free calling versus toll
- 22 calling.
- 23 Q. Now, from the southern boundary of the SSA
- 24 to the southern part of the island is the south
- 25 Whidbey exchange of Whidbey Telephone Company?

- 1 A. Yes.
- Q. Would you agree that you've raised some
- 3 fairly large issues in this proceeding? "You" meaning
- 4 the company.
- 5 A. Well, actually we believe Whidbey raised
- 6 the issues.
- 7 Q. There are, though, large issues at stake
- 8 here?
- 9 A. Yes, there are.
- 10 Q. And we have no customers currently in the
- 11 SSA, to your knowledge, that are taking the Whidbey
- 12 service?
- 13 A. I believe customers are very close to
- 14 taking service from Whidbey.
- 15 Q. A customer in the SSA of GTE uses for
- 16 intraLATA toll service what -- who provides that
- 17 service?
- 18 A. GTE is a toll provider of intraLATA toll
- 19 for GTE's customers.
- 20 Q. And for the -- a Whidbey customer, assuming
- 21 one will come, that customer would get -- receive its
- 22 intraLATA toll service from which company?
- 23 A. I will assume that they will receive it
- 24 from U S WEST since U S WEST is the designatd toll
- 25 carrier for Whidbey Telephone.

- 1 Q. But it would be a company other than GTE?
- 2 A. Yes.
- 3 Q. Now, is GTE Northwest within the state of
- 4 Washington in competition with any other companies in
- 5 its other exchanges other than the south Whidbey --
- 6 pardon me -- other than the Coupeville exchange?
- 7 A. Yes.
- 8 Q. And can you give some examples of that?
- 9 A. There are other what's called alternative
- 10 local exchange companies who have authority in the
- 11 state to provide local service in competition with
- 12 GTE, and specifically Electric Lightwave and TCG have
- 13 interconnection with GTE for provision of local
- 14 service.
- 15 Q. And in which exchanges are those, do you
- 16 recall? I'm not asking for an exhaustive list, just
- 17 some examples.
- 18 A. They cover areas on the east side like
- 19 Kirkland and Redmond and Everett.
- 20 Q. And you have not filed complaints against
- 21 any of those companies; is that correct?
- 22 A. No, we have not filed complaints.
- 23 Q. Now, are those other companies providing
- 24 competition on an exchange-wide basis or just in
- 25 selected portions of the existing exchange?

- 1 A. From what we've been able to ascertain,
- 2 those alternative local exchange companies go in and
- 3 market to select segments of the exchange.
- 4 Q. So it's a -- it's not geographically based
- 5 necessarily?
- 6 A. They have approval to provide service at a
- 7 large geographic area. I don't know that they
- 8 physically provided it in that whole geographic area.
- 9 Q. And do some of those companies actually
- 10 have customers?
- 11 A. Yes.
- 12 Q. And have some customers of GTE cancelled
- 13 their relationship with GTE and gone to the
- 14 competitors?
- 15 A. I believe so.
- 16 Q. Now, it's your contention that Whidbey's
- 17 rates in the SSA are below cost; is that correct?
- 18 A. Yes.
- 19 Q. And their rates are the same in the SSA
- 20 as they are in the south Whidbey exchange; isn't that
- 21 correct?
- 22 A. Yes.
- 23 Q. Do you also believe that Whidbey's rates in
- 24 areas outside the SSA are below cost?
- 25 A. Outside the SSA as in south Whidbey, the

- 1 rest of Whidbey Island?
- 2 Q. Yes.
- 3 A. They are -- the contention is that because
- 4 Whidbey receives subsidy flows from the universal
- 5 service fund of NECA and WECA, then -- and the purpose
- 6 of those funds is to allow the incumbent LEC, in this
- 7 case Whidbey, to charge -- to help keep their local
- 8 rates low, then, yes, those rates are subsidized in
- 9 that state and therefore below the actual cost of the
- 10 local exchange service of providing the service.
- 11 Q. In your response to Whidbey Telephone
- 12 Company data request No. 1, GTE indicated that GTE
- 13 Northwest did not receive annual USF support for 1992
- 14 to '94. Is that correct?
- 15 A. Correct.
- 16 Q. Although it did prior to that?
- 17 A. Yes.
- 18 Q. Do you know why there was a support prior
- 19 to '92 but since that time or since '91 there has not
- 20 been?
- 21 A. Well, GTE's -- for the study area 522416,
- 22 which is the referenced GTE Northwest serving
- 23 territory, its cost per loop is less than 115 percent
- 24 of the national average and all companies who have a
- 25 less than 115 percent average do not qualify for

- 1 any support payment.
- 2 Q. Now, as I understand it the so-called
- 3 former Contel exchanges of GTE are eligible?
- 4 A. Yes, and that is because their costs per
- 5 loop is above that 115 percent threshold.
- 6 A. Yes.
- 7 Q. So is it fair to assume that in 1991 for
- 8 GTE's -- for that study area, nonContel study area,
- 9 GTE's costs per loop were at or above the 115 percent
- 10 threshold?
- 11 A. Yes.
- 12 Q. So there is a declining cost per loop
- 13 within GTE Northwest's territory; is that correct?
- 14 A. There is a decline in the relationship of
- 15 GTE's costs per loop to the national average cost
- 16 per loop.
- 17 Q. So maybe everything else is getting more
- 18 expensive and you're just staying the same?
- 19 A. Or everyone else is increasing their costs
- 20 per loop at a greater rate than GTE is.
- 21 Q. So do you know if GTE's costs per loop are
- 22 declining?
- 23 A. In the calculations that Mr. Snyder went
- 24 through on Exhibit 7 and 8 it showed that the actual
- 25 costs per loop is not declining in the absolute value.

- 1 Q. But you're saying that as far as comparing
- 2 with other companies around the country, you are
- 3 declining in relative terms?
- 4 A. Yes.
- 5 Q. And is that a trend that you think will
- 6 continue in the next future years, if you know?
- 7 A. For GTE?
- 8 Q. Yes.
- 9 A. Yes, I do.
- 10 Q. So you would expect that in the next few
- 11 years you will not be receiving federal USF support?
- 12 A. We will not be receiving USF support for --
- 13 certainly not through '96, which is the data that we
- 14 already have available.
- 15 Q. But you would for the Contel exchanges?
- 16 A. In fact the support for Contel in 1996 will
- 17 drop from the \$7.59 million in '95 to \$1.56 million in
- 18 1996, so there is a drastic reduction in the amount of
- 19 support that even the Contel properties of Washington
- 20 will receive from the NECA universal service fund.
- 21 Q. Forgive me if you've answered this already,
- 22 but are GTE Northwest's residential rates in the SSA
- 23 at or above long-run incremental costs?
- 24 A. I don't know that because we have not done
- 25 a long-run incremental cost for the SSA.

- 1 Q. And what about its -- what about the
- 2 Coupeville exchange?
- 3 A. We have not done a long-run incremental
- 4 cost for Coupeville exchange.
- 5 Q. What about its exchanges in the state of
- 6 Washington in the aggregate?
- 7 A. We have not done such a study.
- 8 Q. So they may or may not be?
- 9 A. Correct.
- 10 Q. So is it fair to conclude then that you
- 11 also don't know if GTE's local rates exceed long-run
- 12 incremental cost in its various service areas?
- 13 A. We don't know that.
- 14 Q. If GTE were to enter a territory, expand
- 15 its services to an exchange which it currently does
- 16 not serve, would you expect that you would be required
- 17 to file a long-run incremental cost study as a
- 18 condition of serving those other areas?
- 19 A. Not only would we expect to be required to
- 20 file one, but we would do one to make sure it was a
- 21 good business to do one in that expansion; that what
- 22 we expect to gain will outweigh what it will cost us
- 23 to go into that expansion.
- 24 JUDGE PRUSIA: Let's take a 15 minute
- 25 break. Be back here at 3:20 p.m.

- 1 (Recess.)
- 2 JUDGE PRUSIA: Let's be back on the record
- 3 after our afternoon recess. Mr. Goltz, would you like
- 4 to continue with your cross-examination.
- 5 MR. GOLTZ: Sure.
- 6 Q. In your testimony you used the term cost a
- 7 lot. And for clarification, when you use the term
- 8 cost in your testimony does it always have the same
- 9 definition in your mind?
- 10 A. No. I don't use it with the same
- 11 definition because they talk about long-run
- 12 incremental costs, the unseparated loop costs
- 13 submitted to NECA, and those are two different costs.
- 14 Q. So in order to really go through your
- 15 testimony we would have to be aware of the context in
- 16 which the term cost appears, so we can't assume that
- 17 on one page the term cost means the same as it might
- 18 mean three pages later?
- 19 A. Correct.
- 20 Q. So just to kind of lead into the next set
- 21 of questions, because you had no long-run incremental
- 22 studies for the SSA, you used the NECA per loop costs,
- 23 and assumed that is Whidbey's or one measure of
- 24 Whidbey's costs in the SSA?
- 25 A. Yes, one measure.

- 1 Q. And from reading your ultimate
- 2 recommendation in your testimony, you said that one
- 3 alternative would be for the Commission to order
- 4 Whidbey's rates to be increased to that NECA per loop
- 5 cost. Is that one alternative?
- 6 A. Yes.
- 7 Q. Realistically, do you really expect the
- 8 Commission to do that, to raise Whidbey's rates SSA to
- 9 that level?
- 10 A. Well, Whidbey's service in the SSA is --
- 11 Whidbey's coming into the SSA as an additional
- 12 provider of local service, so how the Commission
- 13 chooses to set rates for competitive entry is an issue
- 14 to be decided.
- 15 Q. I understand, and is that really what
- 16 you're asking for?
- 17 A. I'm asking that the Commission make a
- 18 policy -- a decision on a policy that implements that.
- 19 Q. But in this particular controversy between
- 20 GTE and Whidbey -- because I'm assuming that there's a
- 21 controversy -- that there is -- that you are in effect
- 22 asking the Commission to establish a rate for
- 23 Whidbey's services within the SSA?
- 24 A. Yes.
- 25 Q. And that is partly because in your view

- 1 Whidbey's -- two things. One, Whidbey's rates are
- 2 below cost; and, two, whatever is the fair, just and
- 3 reasonable cost is a figure that you as a Whidbey --
- 4 pardon me, as a GTE person -- can't figure out?
- 5 A. That's correct.
- 6 Q. Now, using the NECA per loop cost is not an
- 7 accepted method by any ratemaking body that you know
- 8 of, is it?
- 9 A. Well, I'm only familiar with Washington and
- 10 California, and I don't believe it's been used in
- 11 either one.
- 12 Q. I mean, certainly if GTE had come to this
- 13 Commission any time since 1983 or any time in the near
- 14 future and you propose to set your rates based on a
- 15 NECA -- your local rates based on a NECA per loop
- 16 cost, you wouldn't expect to get very far with that,
- 17 would you?
- 18 A. We wouldn't propose it, and we're only
- 19 proposing this as an interim pending a long-run
- 20 incremental cost study performed on Whidbey's SSA, not
- 21 as a long-term ratemaking methodology.
- Q. Again, I think you've answered this, but
- 23 just bear with me because it will get into a couple of
- 24 other questions that I don't believe you've answered.
- 25 To get to Whidbey's monthly's cost per line from your

- 1 Exhibit 4 you take Whidbey's study area cost per loop
- 2 of \$478.15 and divided that by 12 to arrive at \$39.84;
- 3 is that correct?
- 4 A. Yes.
- 5 Q. And doing the same calculation for GTE and
- 6 the Contel study areas, from Exhibit 4, isn't it true
- 7 that the GTE and Contel cost per line are \$22.69 and
- 8 \$36.85 respectively?
- 9 A. I'm sorry, could you repeat the numbers.
- 10 Q. \$22.69 for GTE, which is study area 522416;
- 11 is that correct?
- 12 A. Yes.
- Q. And for Contel, which is also GTE, which is
- 14 study area 522449, the figure is \$36.85?
- 15 A. Yes.
- 16 Q. If we wanted to determine the total study
- 17 area loop costs --
- 18 And you would agree that's the same as the
- 19 total unseparated loop costs?
- 20 A. Yes.
- 21 Q. -- we could multiply the number of loops by
- 22 the study area costs per loop?
- 23 A. To get --
- Q. The total unseparated loop costs.
- 25 A. Yes.

- 1 Q. For that study area?
- 2 A. Yes.
- 3 Q. In GTE Northwest's study area 522416 the
- 4 total number of loops is 573,211?
- 5 A. For the -- corresponding to the 272.39
- 6 annual costs per loop, the loops are 573,211. Is that
- 7 your question?
- 8 Q. I'm sorry, corresponding to what? The
- 9 272.39?
- 10 A. Right.
- 11 Q. Yes. Referring to Exhibit 7, I'm just
- 12 getting it -- eventually we're going to come to some
- 13 numbers here. I think there might be -- there's a
- 14 discrepancy and I don't understand it. Again, under
- 15 study area 522416, what's the number of loops used for
- 16 calendar year ending December 31, 1993? Can you
- 17 calculate that?
- 18 A. By dividing the total unseparated loop
- 19 costs by the costs per loop on Exhibit 7 for the year
- 20 1993 it is 612,182.
- 21 Q. And from Exhibit No. 8 for December 31,
- 22 1995, for the same study area, I believe you answered
- 23 there were 625,238 loops?
- 24 A. That's what I answered.
- 25 Q. And in the information you provided in your

- 1 Exhibit 4, that's based on 1993 data?
- 2 A. Yes, 1993 data.
- 3 Q. So, I guess I see it -- I mean, what am I
- 4 missing here? Referring to Exhibit 7 you had 612,181
- 5 loops but you have 573,211 under Exhibit 4.
- 6 A. Well, I believe we're missing the same
- 7 piece and if it would be satisfactory I can provide
- 8 the reconciliation of that. I don't have that
- 9 information here and I cannot reconcile it today.
- 10 MR. GOLTZ: Make a record request then for
- 11 a reconciliation -- either a reconciliation of those
- 12 two numbers or a clarification or yet a third number
- 13 would be a possibility.
- 14 (Record Requisition 1.)
- 15 Q. Do you know if GTE Northwest's response to
- 16 Whidbey's data request 1C and 2C which -- well, at
- 17 least 1C is Exhibit -- there's Exhibits 7 and 8 -- if
- 18 they understate GTE Northwest's costs per loop or
- 19 overstate GTE Northwest's costs per loop?
- 20 A. As compared to what?
- Q. What the costs per loop are.
- 22 A. I'm sorry, could you repeat your question?
- Q. Well, I guess it was compared to the loop
- 24 counts in Exhibit 4 but you're going to provide that
- 25 clarification; isn't that correct? We can skip over

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- 1 that.
- 2 JUDGE PRUSIA: Let me say for the record
- 3 the record requisition will be numbered No. 1.
- 4 Q. Would you agree subject to check that if
- 5 you multiplied the study area costs per loop -- that's
- 6 study area 522416 -- of 272.39 for GTE Northwest by
- 7 the 573,211 number of loops, the result would be 150
- 8 -- about 156,1 -- I'm sorry. 156,136,944?
- 9 A. Multiply by 272.39 times the 573,211?
- 10 Q. Yes.
- 11 A. Is 156,136,944?
- 12 Q. Yes.
- 13 A. Yes, that's the calculation.
- Q. And that is GTE Northwest's Washington
- 15 unseparated loop cost?
- 16 A. Well, it's not shown on Exhibit 4 that's
- 17 what it is.
- 18 Q. No. I'm trying to get to that number.
- 19 A. And that's what we'll provide in record
- 20 requisition No. 1 is the unseparated loop costs and
- 21 then number of loops. That is the data that is
- 22 actually provided to NECA. The costs per loop is just
- 23 what calculates from those two figures, so what we're
- 24 seeing on Exhibit 4 is the end result versus the
- 25 input.

- 1 Q. And that would be provided in the context
- 2 of your data request then, the reconciliation -- I
- 3 mean the record requisition?
- 4 A. Yes, it will be.
- 5 Q. Do you know if GTE Northwest recovers any
- 6 portion of its NTS costs through access charges?
- 7 A. Yes. We charge a carrier common line rate
- 8 which covers -- recovers nontraffic sensitive costs.
- 9 Q. Following up, I believe, on a question that
- 10 Mr. Snyder asked, is it your position that Whidbey
- 11 recover all of its NTS costs from its local exchange
- 12 services?
- 13 A. I don't believe that was what I --
- Q. Maybe it wasn't. Well, is that your
- 15 position in this case? In the SSA --
- 16 MR. POTTER: When we say NTS we're talking
- 17 about the fully distributed type of NTS that we see on
- 18 Exhibit 4?
- 19 MR. GOLTZ: Yes.
- 20 A. No. The GTE's contention is that the rates
- 21 in the -- in Whidbey's SSA should recover the costs of
- 22 its long-run incremental cost in the SSA. That is
- 23 not -- that would not be what's represented by the
- 24 numbers on Exhibit 4.
- 25 Q. Whidbey recovers some of its costs through

- 1 various access charges; isn't that correct?
- 2 A. Yes.
- 3 Q. And it covers a portion of its costs
- 4 through local exchange services?
- 5 A. Under the rate structure today, that is
- 6 true.
- 7 Q. If you were to -- even if -- well, if you
- 8 were to set rates in the SSA to recover, as you're
- 9 saying is an interim step, 100 percent of its NTS
- 10 costs, wouldn't they be recovering in effect many of
- 11 the same costs twice?
- 12 A. Well, I believe in answering Mr. Snyder's
- 13 question that related to the same subject is that the
- 14 -- while this is total unseparated costs there is an
- 15 amount that's allocated to interstate/intrastate
- 16 that's already recovered there, and that part would
- 17 not be appropriate to recover in the rate -- local
- 18 service rate if this was the methodology used to
- 19 calculate that rate.
- 20 Q. So even then under your suggested interim
- 21 order that you were suggesting to the Commission in
- 22 your recommendation, are you saying now that would be
- 23 inappropriate to order that even as an interim basis?
- A. Inappropriate to order?
- 25 Q. That the total costs per loop be the rate

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- 1 in the SSA on an interim basis.
- 2 A. Yeah. I did not suggest that 100 percent
- 3 of this cost be -- as shown in Exhibit 4 be recovered
- 4 from the rates in the SSA.
- 5 Q. I thought that was your suggestion for an
- 6 interim rate until they came up with a long-run
- 7 incremental cost study.
- 8 A. No. My recommendation is that the
- 9 unseparated costs per loop shown on Exhibit 4 be used
- 10 as a basis for calculating a rate that could be
- 11 charged in the SSA pending the completion of a
- 12 long-run incremental cost and this unseparated cost
- 13 would then be separated to take out state and
- 14 interstate.
- 15 Q. So it would be in effect the ceiling?
- 16 A. Yes, it would be in effect a ceiling.
- Q. And somehow the Commission would be -- on
- 18 an interim basis would have to figure out how far down
- 19 from that ceiling to go on an interim basis pending a
- 20 long-run incremental cost study?
- 21 A. Yes.
- Q. You aren't suggesting how low that should
- 23 be dropped then?
- A. No, I'm not suggesting how low it should be
- 25 dropped.

- 1 Q. So referring to your testimony on page 7,
- 2 starting at page 7, line 24, where it begins, "Whidbey
- 3 could reset its local exchange service prices in the
- 4 SSA using Washington Utilities and Transportation
- 5 Commission's NECA cost per line as the price floor,
- 6 perhaps you would like to -- you really weren't
- 7 suggesting that as a Commission option?
- 8 A. I wasn't suggesting the \$39.84, if that's
- 9 what you're referring to, but the \$39.84 is, as you
- 10 put it, the ceiling, and because this is total
- 11 unseparated costs then there would be some separation
- 12 to interstate and intrastate which is recovered from
- 13 common line rates there.
- Q. On page 5 starting at line 9 you stated
- 15 that GTE does not have access to the company specific
- 16 payment accounts in regards to the funds received by
- 17 Whidbey from WECA. So you used an estimated amount;
- 18 is that correct?
- 19 A. Yes.
- 20 Q. Would you accept subject to check based on
- 21 the information available from 1994 annual report of
- 22 Whidbey that the USF amount Whidbey received from WECA
- 23 is \$514,472?
- A. Is how much?
- 25 Q. \$514,472.

- 1 A. I have no way of knowing whether that's
- 2 right or wrong.
- 3 MR. GOLTZ: Can I have this marked, please.
- 4 JUDGE PRUSIA: I've been handed a one page
- 5 document which is headed Annual Report of Whidbey
- 6 Telephone Company year ended December 31, 1994. This
- 7 is page 34 and I've marked that for identification as
- 8 Exhibit No. 13.
- 9 (Marked Exhibit 13.)
- 10 Q. Ms. Tong, you probably can't but can you
- 11 identify this as an excerpt from Whidbey's annual
- 12 report for the year ended December 31, 1994?.
- 13 A. That is what it says on the sheet.
- Q. Could you accept that subject to check?
- 15 A. I will accept that.
- 16 Q. And then referring to line 27, does that in
- 17 your view reflect the universal service fund
- 18 contribution to Whidbey for that year?
- 19 A. That is what it appears to be given the
- 20 title of the line item 27 universal service fund under
- 21 the state access revenue heading.
- Q. Would you accept that figure subject to
- 23 your check then?
- 24 A. I have nothing to check it against.
- 25 Q. I guess I'm asking you to check to confirm

- 1 that is in fact an excerpt from the annual report of
- 2 Whidbey Telephone Company.
- 3 MR. POTTER: If I may explain for the
- 4 record, we requested a copy of the annual report from
- 5 the Commission previously and this page was missing so
- 6 if you want to represent that this is --
- 7 MR. GOLTZ: I will represent that this is
- 8 the missing page.
- 9 MR. POTTER: -- that was supplied to the
- 10 Commission by the company.
- 11 MR. GOLTZ: That was supplied to the
- 12 Commission by the company because the Commission's
- 13 copy was missing page 14.
- 14 MR. SNYDER: 34.
- 15 MR. GOLTZ: Page 34. It was missing this
- 16 page.
- 17 Q. So could I ask you to accept that amount as
- 18 subject to check?
- 19 A. I will accept that the \$514,472 appears on
- 20 a sheet that says annual report of Whidbey Telephone
- 21 Company.
- 22 Q. Based on -- if you can answer this on
- 23 behalf of GTE, do you believe that either now or in
- 24 the long run NTS costs, nontraffic sensitive costs,
- 25 should be recovered in full from local exchange

- 1 services for all companies including Whidbey, GTE, et
- 2 cetera?
- 3 MR. POTTER: Again, we're talking about
- 4 fully distributed or fully allocated NTS?
- 5 MR. GOLTZ: Yes.
- 6 A. I guess by definition a fully allocated
- 7 cost study would not recover all of the NTS costs from
- 8 the local service.
- 9 O. So the answer to that would be no then?
- 10 A. But I don't think that's my answer to a
- 11 question that you asked would I accept that that's the
- 12 way it should be always.
- 13 Q. GTE is the primary toll carrier for its
- 14 Washington exchanges as well as for its in effect
- 15 Contel Washington exchanges?
- 16 A. Yes.
- 17 Q. And GTE pays access charges to the
- 18 independent telephone companies for terminating toll
- 19 calls on their networks?
- 20 A. On the independent company's networks as
- 21 well as on U S WEST's network.
- Q. Is that correct?
- 23 A. Yes.
- Q. On page 5 starting at line 16 you stated
- 25 that "local exchange service rates have traditionally

- 1 been set on a residual revenue requirement basis and
- 2 this information supports the conclusion that
- 3 Whidbey's local exchange service prices are below
- 4 cost." Is that correct?
- 5 A. Yes.
- 6 Q. Do you believe that all local exchange
- 7 service rates are below cost if they are residually
- 8 priced?
- 9 A. Well, residually -- how do you mean costing
- 10 the way you use it?
- 11 Q. I'm reading from your testimony so you tell
- 12 me what you meant.
- 13 A. In a residual revenue requirement
- 14 environment the revenue requirement itself represents
- 15 the company's total cost of doing business including a
- 16 return on its investment and all of its expenses, and
- 17 when you residually price local service you take total
- 18 company revenue requirement less all your revenue
- 19 streams from interstate, from intrastate toll, from
- 20 access, from vertical services like custom calling,
- 21 whatever, and also whatever you receive from external
- 22 funding sources such as NECA, universal service fund,
- 23 and WECA, and then that total remaining amount is then
- 24 what's converted to a local service rate and that in
- 25 itself, whether or not that's below the cost of

- 1 providing the local service, is unknown because I
- 2 don't know what the long-run incremental cost of it
- 3 is, but generally in a residual ratemaking process
- 4 toll is usually priced higher than cost, access is
- 5 priced higher than cost, and what's left over must be
- 6 priced less than cost in order for the sum of all
- 7 those pieces to equal the company's total revenue
- 8 requirement, which is at cost.
- 9 Q. So your testimony is that in a normal
- 10 ratemaking context a number of services of any local
- 11 exchange company are going to be below cost, as you
- 12 generally have used it in your testimony?
- 13 A. In a traditional ratemaking environment a
- 14 company has services some priced above cost, some
- 15 priced below cost, and usually the services are priced
- 16 below cost for the purpose of meeting a general public
- 17 policy or objective of the regulatory commissions, and
- 18 the services are priced above cost for the purpose of
- 19 helping to support the cost of those priced below
- 20 cost.
- 21 Q. So, for example -- you used the example of
- 22 custom calling features, and what would be an example
- 23 of those?
- A. Call forwarding, call waiting are custom
- 25 calling features.

- 1 Q. And is it true that those are generally
- 2 priced above cost?
- 3 A. They are usually priced to provide a
- 4 contribution, yes.
- 5 Q. So as a function of custom calling features
- 6 that some of us do not take, we are enjoying the
- 7 benefits from that because others take them?
- 8 A. You are enjoying benefits of having a
- 9 local rate that is priced residually, meaning that
- 10 rate is lower than it would be otherwise without that
- 11 custom calling contribution.
- 12 Q. And because of that and other factors my
- 13 residential rate may, you're saying, could be below
- 14 cost?
- 15 A. For you individually?
- 16 Q. Yes.
- 17 A. Yes.
- 18 Q. Just to clarify, is it GTE's position
- 19 that local service is not subsidized if the rate is
- 20 set at or above long-run incremental cost?
- 21 A. That is the objective of long-run
- 22 incremental cost is to insure that the rates cover at
- 23 least that level of cost. May not provide any
- 24 contribution if you price right at the long-run
- 25 incremental cost amount, but it would at least cover

- 1 its cost and would not need to be subsidized in any
- 2 way because it would be fully compensatory for those
- 3 incremental costs.
- 4 Q. On page 6 starting on line 13 you stated
- 5 "The Commission utilizes a long-run incremental price
- 6 floor in the imputation tests it requires for
- 7 intraLATA toll service rates filed by GTE Northwest
- 8 and U S WEST. The same type of requirement should
- 9 apply to telecommunications companies offering
- 10 services in areas already serviced by other
- 11 telecommunications companies." Did I read that
- 12 accurately?
- 13 A. Yes.
- Q. Could you explain what is the purpose of
- 15 an imputation test?
- 16 A. The purpose of the imputation test is just
- 17 to insure that the company is not pricing
- 18 uncompetitively such that its competitors would be
- 19 placed in an unfair advantage because they could not
- 20 compete with the prices that the existing provider
- 21 provides a service at.
- Q. So it must in effect charge to itself what
- 23 it charges others?
- 24 A. It must --
- 25 Q. Or vice versa?

- 1 A. Its rates that it charges must at least
- 2 cover the cost of providing the service to itself as
- 3 it charges its competitors to provide the same
- 4 service.
- 5 Q. And on line 14 where I read on page 6, the
- 6 service rates that you refer to on line 14 include
- 7 which services?
- 8 A. These are just the intraLATA toll services
- 9 that we charge as the primary toll carrier.
- 10 Q. So you're only talking about toll service
- 11 not local services or others?
- 12 A. In this sentence I'm only talking about the
- 13 toll services.
- Q. And then down on line 17 on page 6, the
- 15 same -- well, lines 15 through 18, the same type of
- 16 requirement should apply to telecommunications
- 17 companies offering services in other -- in areas
- 18 already served by other telecommunications companies.
- 19 What sort of services are you referring to there?
- 20 A. Referring to any services and all services
- 21 that are brought in to be competitive in nature.
- Q. So it's more than just toll services?
- 23 A. Yes.
- Q. So do you think that local exchange
- 25 services if offered by two or more providers are

- 1 subject to imputation requirements?
- 2 MR. POTTER: You said are subject. You
- 3 mean there's a current Commission order?
- 4 MR. GOLTZ: No.
- 5 Q. I am saying are subject to -- that would be
- 6 the proper way to, in your opinion, based on your
- 7 statement on page 6, lines 15 through 18?
- 8 A. Could you please repeat your question.
- 9 Q. Well, if there are -- if local exchange
- 10 services are offered by two or more providers, i.e.,
- 11 we have two companies in competition for local
- 12 exchange service, is there any need for imputation
- 13 requirements?
- 14 A. Not being an expert in long-run incremental
- 15 costs, I am not prepared to answer whether if it meets
- 16 long-run incremental costs it also passes imputation.
- 17 I'm not sure.
- 18 O. But if there are two facilities-based
- 19 providers, then -- and you are actually in
- 20 competition, then would there possibly be a need for
- 21 an imputation test?
- 22 THE WITNESS: Could you read back the
- 23 question.
- 24 (Record read as requested.)
- 25 A. I think that goes back to my earlier

- 1 answers. Normally imputation comes into play when a
- 2 competitor uses the facilities of the provider in
- 3 existence. In the case where you have a provider
- 4 coming in building a duplicate network long-run
- 5 incremental costs may take the place of that but I'm
- 6 not sure.
- 7 Q. But I guess where you may have toll, then
- 8 you may very well use facilities of another provider,
- 9 but if you have local exchange service where you're
- 10 just talking about -- and they're both facility-based,
- 11 there's no need to use the services of the other
- 12 provider; isn't that correct?
- 13 A. If they build a duplicate network that's
- 14 true.
- 15 Q. On page 6 you stated that -- on lines 23
- 16 and 24 you talked about -- you state that you've
- 17 already described Whidbey's large external subsidy
- 18 funding and that GTE Northwest contributes to those
- 19 funds. Do you know how much GTE Northwest contributes
- 20 or I should say which -- when you say those funds --
- 21 let me rephrase that. When you say those funds which
- 22 funds are you referring to?
- 23 A. Well, those universal service funds and --
- Q. Federal and state or just state?
- 25 A. Federal and state.

- 1 Q. GTE contributes to both?
- 2 A. Or GTE pays the access charges and/or
- 3 surcharges that company -- that result from a need to
- 4 generate the number of dollars to fund these
- 5 requirements, yes. GTE actually pays those.
- 6 Q. Has GTE Northwest or Whidbey filed with the
- 7 Commission to reclassify their local services in the
- 8 SSA to be competitive services?
- 9 A. GTE has not filed, made such a filing.
- 10 Q. Do you know if Whidbey has?
- 11 A. I will assume Whidbey has not, but I have
- 12 not seen that they have.
- 13 Q. Now, as I understand what you're asking the
- 14 Commission to do, it would be to order or to undertake
- 15 a long-range incremental cost study or to order one
- 16 for the SSA for Whidbey services. Is that a summary
- 17 of what you're asking the Commission to do here?
- 18 A. Yes.
- 19 Q. Now, looking at the horizon, would you
- 20 agree that in the changing competitive environment
- 21 there's going to be or likely to be additional, for
- 22 lack of a better word, incursions by one local
- 23 exchange company into the service territory of
- 24 another?
- 25 A. I would expect that to happen, and when

- 1 that happens that the company expanding its horizons
- 2 would be expanding it and charging rates that recover
- 3 its cost for being in that additional service
- 4 territory.
- 5 Q. And so you may have a situation, for
- 6 example, where U S WEST seeks to serve an area
- 7 currently served by GTE's former Contel areas, say up
- 8 in Whatcom County?
- 9 A. Yes, that could happen.
- 10 Q. Now, hypothetically, should that happen,
- 11 who would be called upon to do a long-run incremental
- 12 cost study? U S WEST or GTE?
- 13 A. Well, U.S. WEST would be called upon to show
- 14 that the costs they're charging in that expanded
- 15 service area covers their cost of being in that
- 16 expanded service area.
- 17 Q. And let's assume further that they do that
- 18 and the Commission is convinced that their services
- 19 are above cost, as you've defined them. Could U S
- 20 WEST then under your theory in this case bring a
- 21 complaint against GTE and its Contel exchanges because
- 22 Contel is receiving what you refer to as subsidies for
- 23 various -- universal service funds?
- 24 MR. POTTER: Objection to the extent that
- 25 it calls for a legal opinion or conclusion.

- 1 MR. GOLTZ: Well, I don't think I'm asking
- 2 for a legal conclusion. I'm asking for an expectation
- 3 because she's testified as to what her expectations of
- 4 the company are in this case and asking the Commission
- 5 to establish certain principles through this case, I
- 6 presume, so I'm just posing a hypothetical to flesh
- 7 out that principle.
- JUDGE PRUSIA: Mr. Snyder?
- 9 MR. SNYDER: Could the question be
- 10 clarified? I think you said funds being received by
- 11 Contel. Did you mean funds by GTE with respect to the
- 12 former Contel exchanges?
- 13 Q. Do you understand?
- 14 A. I lost the question.
- 15 Q. I'm posing the hypothetical of U S WEST
- 16 moving into a GTE exchange which is formerly a Contel
- 17 exchange. As I understand it there are USF funds
- 18 available to GTE for its Contel exchanges; is that
- 19 correct?
- 20 A. Yes.
- 21 Q. And just like you have characterized, if
- 22 Whidbey's receipt of USF funds is a subsidy then I
- 23 presume that Contel's receipt of USF funds is a
- 24 subsidy?
- 25 A. Yes.

- 1 Q. And my question is if U S WEST and GTE are
- 2 in, quote, competition, unquote in Whatcom County,
- 3 could U S WEST under the principles you have
- 4 enunciated in your testimony ask the Commission to
- 5 change your rate to exclude the subsidy that you
- 6 receive?
- 7 A. Well, first, I would hope that the
- 8 Commission would address the subject generically for
- 9 the whole state so that we don't have to deal with
- 10 each incursion, as you call it, separately, but in the
- 11 absence of such a general Commission policy as what to
- 12 do with those funds in a competitive environment, then
- 13 given the RCW 80.04.110, complaint is the name of that
- 14 section, which is the one we filed in compliance when
- 15 we filed our complaint, then U S WEST could follow
- 16 the same RCW. It says, "When two or more public
- 17 service corporations are engaged in competition in any
- 18 locality or localities either may make complaint
- 19 against the other or others that the rates, charges,
- 20 rules, regulations or practices...are unreasonable,
- 21 unremunerative, discriminatory, " et cetera.
- Q. And I guess I'm asking if U S WEST then
- 23 could suggest that the rates of GTE in its Contel
- 24 exchanges should be set -- would have to be increased
- 25 because -- or that there could be no subsidy component

- 1 to their rates?
- 2 A. I couldn't speak for what U S WEST would
- 3 ask for in such a complaint. They are free to file
- 4 one.
- 5 Q. And --
- 6 A. And we would respond to it.
- 7 Q. But I'm asking you if you can -- if you can
- 8 understand the principle I'm getting at. You've
- 9 raised in effect the converse in this case where you
- 10 are suggesting that Whidbey excluded those from its
- 11 rates and imposing the converse where a company that
- 12 is without any subsidies, like U S WEST actually
- 13 makes an incursion into a company's territory that's
- 14 receiving subsidies, shouldn't the same apply?
- 15 A. I can understand that principle.
- Q. But you aren't willing to make a position
- 17 on that?
- 18 A. Well, I would be speaking on U S WEST's
- 19 behalf and I don't feel I can do that.
- 20 (Discussion off the record.)
- 21 MR. GOLTZ: I have no further questions.
- JUDGE PRUSIA: Mr. Potter, do you have any
- 23 redirect?
- MR. POTTER: Yes, a brief amount.

REDIRECT EXAMINATION

- 2 BY MR. POTTER:
- 3 Q. You mentioned earlier that you had visited
- 4 the SSA, correct?
- 5 A. Yes, I did.
- 6 Q. When was your most recent visit?
- 7 A. Two days ago on Tuesday.
- 8 Q. And what time of day were you there?
- 9 A. I was there in the morning between about
- 10 9:30 and 12.
- 11 Q. And in the SSA at that time did you observe
- 12 any construction activity by what appeared to be
- 13 Whidbey Telephone crews?
- 14 A. As a matter of fact, I observed quite a
- 15 bit.
- 16 Q. How could you tell it was Whidbey Telephone
- 17 activity?
- 18 A. Because it had a Whidbey logo on the side
- 19 of their truck on those several trucks that I saw out
- 20 there.
- 21 Q. Did you observe any activity which looked
- 22 to you to be involved with actually connecting
- 23 customers?
- A. Yes. I saw one crew trenching up from the
- 25 street along the driveway towards the house which I

- 1 assume is to take the drop up to the house, so
- 2 therefore, the customer probably ordered service and
- 3 Whidbey was putting in the facilities to provide that
- 4 service. And there was another location where it was
- 5 -- looked like it was marked for trenching up towards
- 6 the house.
- 7 Q. What kind of markings?
- 8 A. Orange lines on the ground.
- 9 MR. POTTER: Those are all my questions.
- 10 MR. SNYDER: I have have a very brief
- 11 amount, Your Honor.

- 13 RECROSS-EXAMINATION
- 14 BY MR. SNYDER:
- 15 Q. Do you know where in the supplemental
- 16 service area that activity was that you observed?
- 17 A. It was in the section known as Lagoon
- 18 Point.
- 19 Q. You were asked some questions by Commission
- 20 counsel having to do with residual pricing, and you
- 21 made the observation that access commonly is priced
- 22 above cost and toll is priced above cost, commonly.
- 23 That other services that are residually priced are
- 24 therefore priced below cost. Do you remember that
- 25 testimony?

- 1 A. Yes.
- 2 Q. Have I summarized it fairly?
- 3 A. Yes.
- 4 Q. When you said that access tends to be
- 5 priced above cost, which type of cost were you
- 6 referring to? Long-run incremental cost or fully
- 7 distributed cost?
- 8 A. Over long-run incremental cost.
- 9 Q. When you observed that toll tended to
- 10 be priced above cost, were you just alluding to
- 11 long-run incremental cost or to fully distributed
- 12 cost?
- 13 A. Long-run incremental.
- Q. When you said that that then resulted in
- 15 residual service being -- residually priced exchange
- 16 service being under cost or priced under cost, which
- 17 type of cost were you referring to there?
- 18 A. Long-run incremental.
- 19 Q. Now, the revenue requirement by which
- 20 total costs are set -- you said was ratemaking cost --
- 21 is a revenue requirement, right?
- 22 A. Yes.
- 23 Q. Is that long-run incremental cost or is
- 24 that fully distributed cost?
- 25 A. That's just total costs of the company

- 1 doing business including all its overheads, so in the
- 2 definition that you and I went through earlier it
- 3 would be fully distributed costs I believe is what you
- 4 called it.
- 5 Q. So isn't it then possible that access could
- 6 be priced above incremental cost and toll could be
- 7 priced above incremental cost and the residual, while
- 8 below fully distributed cost, could still be above
- 9 incremental cost?
- 10 A. It is possible.
- 11 Q. You indicated in response to some questions
- 12 by Commission counsel that GTE contributes to both the
- 13 federal and state universal service funds that Whidbey
- 14 receives?
- 15 A. Yes.
- 16 Q. Is that correct?
- 17 A. Yes.
- 18 Q. Is GTE Northwest an interstate carrier?
- 19 A. No, we don't carry interstate toll traffic.
- 20 O. Then how do you contribute to the
- 21 interstate universal service fund?
- 22 A. GTE, as a corporation, is not a participant
- 23 in the NECA NTS pool, but GTE is obligated to support
- 24 that fund through the long-term support mechanism.
- 25 Q. Does GTE have any plans or is it otherwise

- 1 contemplating extending its exchange services in the
- 2 state of Washington beyond its present orders?
- 3 A. I am not privy to such plans.
- 4 MR. SNYDER: If I may be permitted I did
- 5 have one question I wanted to ask about long-run
- 6 incremental studies.
- 7 Q. I had asked you a question about how many
- 8 man hours were involved in them and you indicated it
- 9 takes about a month to gather the data. Do you have
- 10 any information about what it costs to perform a
- 11 long-run incremental study?
- 12 A. I don't. I'm sorry, I don't.
- 13 MR.SNYDER: That's all I have. Thank you
- 14 very much.
- 15 JUDGE PRUSIA: Mr. Goltz.
- 16 MR. GOLTZ: No. Let me move my exhibit.
- 17 Thank you. No. 13.
- JUDGE PRUSIA: Are there any objections to
- 19 the admission of Exhibit No. 13?
- MR. POTTER: No.
- 21 JUDGE PRUSIA: Hearing none the exhibit
- 22 will be admitted. Is there anything further to come
- 23 before us this afternoon?
- 24 (Admitted Exhibit 13.)
- 25 MR. POTTER: If I might have just a moment

- 1 with the witness there might be one question.
- No, we have no further questions.
- 3 MR. GOLTZ: I have no further questions. I
- 4 have another matter.
- 5 MR. POTTER: Related to this case?
- 6 JUDGE PRUSIA: Something we should take up
- 7 on the record?
- 8 MR. GOLTZ: It can be. It doesn't have to
- 9 be but we can go off the record briefly if we're done
- 10 with the witness. If we're done it's another matter
- 11 other than the testimony.
- 12 JUDGE PRUSIA: The witness may be excused
- 13 then. Thank you.
- 14 Let's be off the record briefly.
- 15 (Discussion off the record.)
- 16 JUDGE PRUSIA: Let's be back on the record
- 17 for you to make the motion.
- 18 MR. GOLTZ: Your Honor, after hearing the
- 19 testimony today and reviewing the prefiled testimony
- 20 and reviewing the law in this case, it seems to me
- 21 that a motion to dismiss would be appropriate, and
- 22 therefore I would like to make such a motion although
- 23 part of the motion would be in the nature of a summary
- 24 judgment.
- The reason, as a background, the complaint

- 1 statute, 80.04.110, which is the statute under which
- 2 the complainants have brought this matter, authorizes
- 3 but does not require the Commission to set a certain
- 4 rate within the competitive area, that is to say the
- 5 SSA. It is even assuming, and this may be an issue
- 6 Mr. -- that would be -- Mr. Snyder may wish to bring
- 7 up, but even assuming that those two parties are in
- 8 competition, that statute does not require the
- 9 Commission to undertake anything. It authorizes the
- 10 Commission to set a certain rate and it is clear that
- 11 what the complainants wish in this matter is for the
- 12 Commission to undertake an, in effect, a ratemaking
- 13 proceeding for the SSA. That the record reflects that
- 14 the alternative method absent a ratemaking proceeding
- 15 for setting a rate on an interim basis is simply not
- 16 appropriate. That is to say, working backwards from
- 17 the NECA costs per loop, even reducing that somewhat,
- 18 that the burden that would be upon them, although I
- 19 understand it's a tough burden because they don't have
- 20 access to all the information, that that evidence
- 21 presented does not establish that Whidbey's rates
- 22 are below costs. But even if they are below cost,
- 23 meaning, that is to say, even if GTE has in effect met
- 24 its burden of coming forward with evidence, its burden
- 25 of proof in this case, that 80.04.110 gives the

- 1 Commission the discretion not to grant -- not to set a
- 2 certain rate. Indeed the witness toward the end of
- 3 her testimony acknowledged that the best place to
- 4 handle these large issues -- and they are large issues
- 5 -- is in a more generic proceeding.
- 6 And so I am suggesting a twofold motion.
- 7 One is they did not meet their burden. Second that
- 8 even if they did it would not be appropriate for the
- 9 Commission to implement the remedy requested, which
- 10 would be in effect a staff-led investigation into the
- 11 costs for a very tiny area in the big scheme of things
- 12 when the GTE witness herself acknowledged that the
- 13 best way to handle all these issues of competition is
- 14 in a much more generic proceeding and not within the
- 15 confines of a -- in my case, I added a hypothetical
- 16 dispute between U S WEST and GTE over in one of their
- 17 Contel exchanges. Here we have an analogous sort of
- 18 thing between GTE and Whidbey, and I think that's
- 19 simply the inappropriate forum in which to address
- 20 these much larger policy issues.
- 21 So therefore I would move to dismiss the
- 22 complaint and be happy to supplement this in, I'm
- 23 sure, a more articulate manner in a memorandum I could
- 24 file by early next week.
- JUDGE PRUSIA: Mr. Potter.

- 1 MR. POTTER: Yes. I object both to the
- 2 procedural notion and to the substance of the motion,
- 3 but first I think if staff is going to make such a
- 4 motion it should make it in writing. It should not
- 5 make it orally --
- 6 MR. GOLTZ: I would be happy to.
- 7 MR. POTTER: -- today, and that in the
- 8 meantime the schedule of the case should not be
- 9 interrupted, and if staff is going to be granted
- 10 leave to make such a motion -- I don't think it's
- 11 been shown that it has standing to make such a motion.
- 12 But the company believes it's entitled to
- 13 determination by the Commission in this case and it's
- 14 already agreed to extend the schedule once and it's
- 15 not willing to do so again.
- As to staff offering to make it very
- 17 promptly that's of practically no use to me personally
- 18 at the moment since I start two weeks of hearings in
- 19 Oregon next week, and I just want to state for the
- 20 record that the company is baffled by this approach
- 21 because it took what it thought was the appropriate
- 22 first step in protesting Whidbey's filing of the
- 23 exchange map amendment and was -- I can visualize it
- 24 still -- it was told by the commissioners that they
- 25 thought it was more appropriate procedurally for the

- 1 company to file a complaint, which it did, but of
- 2 course we can address that in more length in response
- 3 to any written motion.
- 4 MR. GOLTZ: I am not suggesting any delay
- 5 in the schedule.
- 6 JUDGE PRUSIA: Mr. Snyder, do you have any
- 7 comment?
- 8 MR. SNYDER: Like to make two observations.
- 9 Number one with respect to the pre-hearing order I had
- 10 understood the time limit for dispositive motions to
- 11 refer to dispositive motions addressed to the
- 12 pleadings not motions addressed to the sufficiency of
- 13 the evidence. This is what I understand Commission
- 14 staff to be moving is the equivalent of a motion
- 15 pursuant to civil rule 41(b)(3) which is a motion
- 16 after plaintiff recesses based upon a failure of
- 17 proof.
- 18 I share the view of Commission counsel that
- 19 there has been a wholesale failure to carry the burden
- 20 of proof in this matter. I am not fully prepared at
- 21 this point to comment further on the merits of the
- 22 motion, but I do agree with the Commission staff that
- 23 there's been a wholesale failure of proof, and if we
- 24 look at the schedule that is mapped out this does look
- 25 like a very substantial schedule and burden upon all

- 1 of the parties and the Commission's resources. It is
- 2 a particularly heavy burden obviously for a company of
- 3 Whidbey's size to, as we now understand from the
- 4 evidence, apparently being the guinea pig in the
- 5 development of a methodology to perform long-run
- 6 incremental cost studies on the sub-exchange level for
- 7 a type of service for which such studies have not
- 8 previously been performed, but I think that the motion
- 9 as made is both timely and is well founded.
- 10 JUDGE PRUSIA: I will grant you leave to
- 11 file your motion. I guess we have a question of the
- 12 time to grant other parties to respond to it. We have
- 13 Whidbey prefiling deadline is the 27th.
- MR. POTTER: Well, I will not be able to
- 15 turn my attention to it for a minimum of two weeks and
- 16 then -- well, I guess we don't know whether the U S
- 17 WEST rate case hearings are going to be moved for sure
- 18 or not just yet. I guess we'll find that out next
- 19 Tuesday, but if they're not moved then that comes up
- 20 rather quickly on the heels --
- 21 MR. SNYDER: My recollection is that GTE
- 22 has three counsel of record in this proceeding. I'm
- 23 not sure, perhaps one of them --
- MR. POTTER: The other two are very busy
- 25 and it will be quite counterproductive to try to get

- 1 somebody else up to speed to work on this motion.
- 2 MR. SNYDER: I guess from our standpoint I
- 3 would like to think about it working backwards. With
- 4 this motion pending we would obviously prefer not to
- 5 be put to the expense of prefiling testimony until we
- 6 knew the disposition of the motion. I just mentioned
- 7 that. I'm not sure how much time the Commission would
- 8 need to rule upon such a motion after it received
- 9 responses.
- 10 JUDGE PRUSIA: Given the schedule it's hard
- 11 to see how we can do anything other than have you
- 12 proceed and prefile your testimony even while we're
- 13 considering the motion.
- MR. SNYDER: We have 16 or 15 days from
- 15 now, and if the motion -- the motion has been made,
- 16 presume the memorandum would be forthcoming in the
- 17 early part of the week. I guess what Mr. Potter is
- 18 suggesting is that his schedule precludes responding
- 19 to a memorandum and motion in any respect until when?
- 20 I'm not sure.
- MR. POTTER: Well, the hearings in Oregon
- 22 run for two weeks starting a week from Monday so we
- 23 won't be back in the office until following that
- 24 time.
- 25 MR. GOLTZ: I suppose my -- I guess my

- 1 motivation was in part to save the staff from going
- 2 through their prefiling exercises not due until
- 3 November 21, which is approximately almost four weeks
- 4 after Mr. Snyder's deadline, so I don't know if Mr.
- 5 Snyder wanted to join in the motion, actually also
- 6 make the motion, or if he's just happy that I did, but
- 7 I mean, it seems to me that, you know, if he's not
- 8 going to join then it's a little bit hard for him to
- 9 say that his schedule ought to be bumped back, but if
- 10 he joins then he could argue that as well, I suppose.
- 11 MR. SNYDER: Your Honor, we had looked at
- 12 this possibility in light of the prefiled testimony
- 13 and determined that we could not make a fair
- 14 determination of the carrying of the burden of proof
- 15 until we actually had the opportunity for cross and
- 16 heard it. As I've indicated, we're satisfied that the
- 17 burden has not been met, but I do need to confer with
- 18 my client to find out whether they wish to join in the
- 19 motion or not.
- 20 I think that's entirely possible that we
- 21 would want to join in the motion. I just couldn't
- 22 leap to my feet without having had the opportunity to
- 23 confer with my client on it. But I would anticipate
- 24 that we most likely would want to join in the motion
- 25 and that's under rule 41(b)(3), that motions when made

- 1 by a respondent or defendant, the rule explicitly
- 2 provides that, preserves to them the right to present
- 3 their own evidence in the case, but I do think that an
- 4 orderly procedure would be to have a ruling on the
- 5 motion before we have to prefile testimony.
- 6 MR. GOLTZ: As I understand it Mr. Potter's
- 7 starting October 16, if that's --
- 8 MR. POTTER: Yes.
- 9 MR. GOLTZ: Is going to be gone until or
- 10 tied up in Oregon until the 30th?
- 11 MR. POTTER: In Oregon through the 27th,
- 12 yes.
- 13 MR. GOLTZ: So then your first day back in
- 14 the office in effect might be the 30th?
- MR. POTTER: Right. If I'm not sitting in
- 16 on U S WEST rate case.
- 17 MR. GOLTZ: That's when the U S WEST rate
- 18 case hearings commence?
- 19 MR. POTTER: Yeah. We have a little bit of
- 20 cross contemplated in there but we don't know what
- 21 witness is going to be up when exactly yet assuming
- 22 the hearings go forward. They may not.
- MR. GOLTZ: Well, I guess I sort of hate to
- 24 see that a potential for avoiding a lot of procedure
- 25 being not allowed because one of our number has got

- 1 some other procedures to attend to. But perhaps one
- 2 should -- I should file the motion and we can deal
- 3 with it then.
- 4 MR. SNYDER: As I understand it the motion
- 5 has been made.
- 6 MR. GOLTZ: File a memorandum, I should
- 7 say.
- 8 MR. SNYDER: It is a proper oral motion
- 9 pursuant to rule 7 of the civil rules.
- 10 JUDGE PRUSIA: It's certainly a case in
- 11 which we want to give Mr. Potter an opportunity to
- 12 file an adequate response.
- MR. SNYDER: Perhaps the appropriate thing
- 14 to do would be to defer the Whidbey prefiling date.
- 15 I'm not sure by how much, but if Mr. Potter is not
- 16 going to be back before the 30th certainly Mr. Potter
- 17 is not going to be devoting much time to our prefiled
- 18 testimony, and perhaps I only offer this as a
- 19 suggestion, that prefiling date could be slipped into
- 20 November as opposed to the date at which it is now
- 21 set. I mean, this may mean that we need to compress
- 22 some of this other interval slightly, but to allow Mr.
- 23 Potter an opportunity to respond that may be the
- 24 remedy that needs to be -- to be seized upon.
- 25 JUDGE PRUSIA: Let's be off the record to

- 1 discuss the scheduling.
- 2 (Discussion off the record.)
- JUDGE PRUSIA: Let's be back on the record.
- 4 While we were off the record we discussed possible
- 5 modifications of the schedule. Mr. Goltz, Commission
- 6 staff has agreed that when he files his memorandum,
- 7 which will be filed when?
- 8 MR. GOLTZ: Wednesday.
- 9 JUDGE PRUSIA: Wednesday of next week which
- 10 would be --
- 11 MR. POTTER: Well, there's no rush since I
- 12 would ask for adequate time to respond. Rob, you
- 13 didn't find the rule?
- 14 MR. SNYDER: I stopped looking. I
- 15 apologize.
- 16 JUDGE PRUSIA: Mr. Goltz indicated that he
- 17 will file a proposed schedule modification at that
- 18 time attempting to adjust the schedule at the expense
- 19 of Whidbey and Commission staff rather than at the
- 20 expense of GTE, and we will make every effort to give
- 21 GTE adequate time to respond to the motion.
- Do you have the date by which you would
- 23 file your memorandum?
- MR. GOLTZ: Well, I can do it by Wednesday
- 25 or Thursday, I think. How about if I were to say

- 1 Friday? And I will file it earlier if at all
- 2 possible.
- 3 JUDGE PRUSIA: Very well. The memorandum
- 4 will be filed by -- before the close of business on
- 5 Friday October the 20th.
- 6 MR. SNYDER: Your Honor, I would like to
- 7 then take this same opportunity to request leave to
- 8 file a similar motion or to join in the motion made by
- 9 the Commission staff counsel in the event that we
- 10 determine that is the appropriate course for us to
- 11 follow.
- 12 JUDGE PRUSIA: I will grant you leave to
- 13 file an appropriate motion.
- MR. POTTER: By the same date.
- JUDGE PRUSIA: Yes, by the same date.
- 16 MR. GOLTZ: And in that I will propose and
- 17 if possible I will need to get together with Mr.
- 18 Snyder and we will jointly propose revisions of the
- 19 schedule, should the motion be denied.
- 20 JUDGE PRUSIA: Anything further to come
- 21 before us this afternoon?
- MR. SNYDER: Do we need to identify a
- 23 response time for the motion, for GTE to file its
- 24 response to the motion?
- 25 JUDGE PRUSIA: If we're going to shorten

- 1 the time.
- 2 MR. GOLTZ: I would be happy to let that be
- 3 set by the presiding officer and --
- 4 MR. SNYDER: In connection with the
- 5 schedule that you would be proposing?
- 6 MR. GOLTZ: Yes. And if we need to have a
- 7 conference call on the schedule and that, that's fine.
- 8 MR. SNYDER: The objective of the short --
- 9 MR. POTTER: Well, okay. So do I need to
- 10 respond to your scheduling suggestion sooner than I
- 11 need to respond to the merit of your motion? I
- 12 suppose I could do that.
- MR. GOLTZ: I guess the answer is yes.
- MR. SNYDER: My concern, Your Honor, is the
- 15 issue of the prefiling of the Whidbey testimony. We
- 16 would not like to find ourselves in the position of
- 17 having to make that filing before there has been a
- 18 ruling upon the motion. We need at least a little
- 19 bit of time after that to get it all in order.
- 20 JUDGE PRUSIA: Let's be off the record.
- 21 (Discussion off the record.)
- 22 JUDGE PRUSIA: Let's be back on the record.
- 23 While we were off the record we were discussing the
- 24 timing of GTE's response to the motion, and GTE will
- 25 file the response by the 6th of November. They may

- 1 file by fax and if they have a difficulty meeting that
- 2 date then Mr. Potter will file an appropriate motion.
- 3 Is there anything else to come before us this
- 4 afternoon?
- 5 MR. SNYDER: Do we need at this time to ask
- 6 for a continuance of our prefiling date? I think that
- 7 should be a formal matter that that date is suspended
- 8 as of this time until it is reset.
- 9 JUDGE PRUSIA: The date is suspended as of
- 10 this time. It will be determined after we receive --
- 11 I receive the proposed schedule from Mr. Goltz.
- MR. GOLTZ: So it might be reimposed.
- JUDGE PRUSIA: That specific date, I mean,
- 14 there will be a new date but it will not be that date.
- 15 MR. SNYDER: Thank you.
- 16 MR. GOLTZ: The reason I say that is -- the
- 17 reason that date was chosen is in effect so we could
- 18 have adequate time to respond to their counterclaim,
- 19 and so if Whidbey is not joining in the motion it may
- 20 not be appropriate for them to be able to take
- 21 advantage of our filing the motion to avoid --
- MR. POTTER: Don't encourage him to file a
- 23 motion just to get a continuance.
- MR. GOLTZ: So in any event we will put a
- 25 suggested schedule along with, accompanying, our

1 motion, and as far as I'm concerned we can just let Your Honor dictate what that will be. MR. SNYDER: That's acceptable to us too, Your Honor. JUDGE PRUSIA: Very well. Then at this point the date is suspended and I will indicate after I receive Mr. Goltz's proposed schedule how we're going to proceed. Is there anything else to come before us this afternoon? Not hearing an affirmative response we will be adjourned. (Hearing adjourned at 5:00 p.m.)