

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Investigation of  QUEEN CITY BUSINESS MOVERS LLC  For Compliance with WAC 480-15	DOCKETS TV-200870 and TV-200869 (Consolidated)  ORDER 02
In the Matter of the Penalty Assessment against  QUEEN CITY BUSINESS MOVERS LLC  in the amount of \$24,700	GRANTING PAYMENT ARRANGEMENT

**BACKGROUND**

- 1 On October 14, 2020, the Washington Utilities and Transportation Commission (Commission) issued a Notice of Intent to Cancel and Notice of Brief Adjudicative Proceeding; Setting Time for Oral Statements in the Matter of the Investigation of Queen City Business Movers LLC (Queen City or Company) for Compliance with Washington Administrative Code (WAC) 480-15 (Notice).
- 2 The Notice explained that Commission staff (Staff) conducted a compliance review of Queen City's operations in October 2020 and cited the Company for 324 acute and critical violations of federal and state safety regulations. Based on its review, Staff recommended the Commission cancel Queen City's household goods carrier permit unless the Company obtained Commission approval of a safety management plan.
- 3 On July 21, 2020, the Commission assessed a \$24,700 penalty (Penalty Assessment) against Queen City for the safety violations discovered during Staff's compliance review.
- 4 On November 17, 2020, Queen City filed with the Commission a request for mitigation of the penalty, admitting the violations and requesting a hearing to present evidence to support its request.
- 5 On November 24, 2020, Queen City submitted a proposed safety management plan. On December 2, 2020, Staff filed a response to the safety management plan and penalty recommendations, in which Staff represented that the Company waived its right to a hearing and recommended that the BAP be cancelled. On December 4, 2020, the

Commission issued a Notice cancelling the December 8, 2020, BAP, and informing the parties that the Commission would enter an order based on the parties' written submissions.

- 6 On December 8, 2020, the Commission entered Order 01, Consolidating Dockets, Approving Safety Management Plan; Upgrading Safety Rating; Imposing and Suspending Penalties (Order 01). Order 01 assessed a reduced penalty of \$12,400 and suspended a \$8,000 portion of the penalty for two years, subject to the conditions that (1) Queen City maintains a conditional safety rating, (2) Staff conducts a follow-up investigation at least six months from the effective date of Order 01, (3) Queen City does not incur any repeat critical violations of WAC 480-15 upon reinspection, and (4) Queen City either pays the \$4,450 portion of the penalty that is not suspended or works with Staff to establish a mutually agreeable payment arrangement within 10 days of the effective date of Order 01.
- 7 On December 16, 2020, Staff contacted the Executive Director and Secretary of the Commission explaining that the Company requested to pay the penalty in 15 monthly installments, and that Staff supports the request. The Company and Staff jointly propose the following payment schedule:

Installment	Due Date	Amount
1	December 28, 2020	\$1,000
2	January 25, 2021	\$250
3	February 25, 2021	\$250
4	March 25, 2021	\$250
5	April 26, 2021	\$250
6	May 25, 2021	\$250
7	June 25, 2021	\$250
8	July 26, 2021	\$250
9	August 25, 2021	\$250
10	September 27, 2021	\$250
11	October 25, 2021	\$250
12	November 29, 2021	\$250
13	December 27, 2021	\$250
14	January 25, 2022	\$250
15	February 25, 2022	\$250

8 Staff also proposes that if Queen City fails to pay any installment by the due date, the entire balance, including the suspended penalty, will become due and payable immediately.

### DISCUSSION

9 The installment payment schedule Staff and the Company propose is reasonable. Accordingly, the Commission approves the proposal with one modification. Queen City may make additional payments in advance of the payment due dates or pay an increased amount on the due dates, but no additional payment or increased amount will relieve the Company of its obligation to make its timely monthly installment until the full amount of \$4,450 is satisfied.

### ORDER

#### THE COMMISSION ORDERS THAT:

- 10 (1) The \$4,450 unsuspended portion of the penalty is due and payable to the Commission in installments as set out in paragraph 7, above.
- 11 (2) If Queen City Business Movers LLC fails to pay any installment by 5 p.m. on the date it is due, the unpaid balance, as well as the \$4,450 suspended portion of the penalty, will immediately become due and payable without further order by the Commission.
- 12 The Secretary has been delegated authority to enter this order on behalf of the Commissioners under WAC 480-07-904(1)(h).

DATED at Lacey, Washington, and effective December 22, 2020.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

MARK L. JOHNSON  
Executive Director and Secretary

**NOTICE TO PARTIES: This is an order delegated to the Executive Secretary for decision. As authorized in WAC 480-07-904(3), you must file any request for Commission review of this order no later than 14 days after the date the decision is posted on the Commission's website.**