

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Petition of)
 T-Mobile West LLC)
 For Annual Certification as an Eligible) Docket No. _____
 Telecommunications Carrier)

**T-MOBILE WEST LLC'S
ANNUAL PETITION FOR CERTIFICATION AS AN
ELIGIBLE TELECOMMUNICATIONS CARRIER**

T-Mobile West LLC (hereinafter, “T-Mobile” or the “Company”) hereby submits this petition for certification as an eligible telecommunications carrier (“ETC”) pursuant to the Washington Utilities and Transportation Commission (“Commission”) Orders No. 01, 02 and 03 in Docket UT-101060 (“*Designating Order*”),¹ amended Sections 480-123-060 through 480-123-080 of Washington Administrative Code (“WAC”) (hereinafter referred to as the “*Washington Certification Requirements*”),² and applicable federal requirements, including 47 U.S.C. § 254(e), 47 C.F.R. §§ 54.313, 54.314, and 54.422.

I. COMMUNICATIONS REGARDING THIS PETITION

All correspondence and communications regarding this Petition should be addressed as follows:

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¹ On May 30, 2012, T-Mobile restructured the operating entity that the Commission designated as an ETC in the *Designating Order* and notified the Commission of this change, which the Commission approved in Order Number 03 in Docket UT-101060 effective June 14, 2012.

² On March 26, 2015, the Commission issued General Order R-580, Order Amending, Adopting, and Repealing Rules Permanently, Docket UT-140680 (“*ETC Modified Requirements Order*”).

II. BACKGROUND

T-Mobile was designated as an ETC by the Commission on October 14, 2010 in the *Designating Order*. Pursuant to discussions with Staff of the Commission, on April 5, 2011, T-Mobile filed an amended list of the local exchange carrier wire centers that comprise T-Mobile's designated service area. The Commission accepted T-Mobile's revised ETC service area list of telephone company wire centers and issued Order Number 02 in Docket UT-101060 with the revised list of local exchange carrier wire centers that comprise T-Mobile's designated service area ("Designated Area"), which is included as Attachment A.

On October 27, 2011, in its *USF/ICC Transformation Order*, the FCC adopted changes to its universal service rules.³ On February 6, 2012, in its *Lifeline Reform Order*, the FCC adopted further changes to its universal service rules governing the provision of Lifeline service,⁴ and on March 31, 2016, the FCC adopted further changes to the Lifeline program.⁵ On July 7, 2017, the FCC further streamlined the federal annual reporting requirements for recipients of high cost universal service support.⁶ Among the changes adopted in the *USF/ICC Transformation Order*, *Lifeline Reform Order*, and *High Cost Annual Report Order*, the FCC revised the annual reporting and certification requirements, which are now reflected in 47 C.F.R. §§ 54.313, 54.314 and 54.422. The revised *Washington Certification Requirements* now require reporting in areas that the FCC has eliminated from the federal Form 481 Annual Report filing. In this Petition, T-Mobile addresses each of the reporting requirements adopted by the Commission in the

³ *Connect America Fund et al.*, WC Docket No. 10-90 et al., Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161 (rel. Nov. 18, 2011) ("*USF/ICC Transformation Order*").

⁴ *In the Matter of Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking*, WC Docket No. 11-42, FCC 12-11, released February 6, 2012 ("*Lifeline Reform Order*").

⁵ *In the Matter of Lifeline and Link Up Reform and Modernization, Telecommunications Carrier Eligible for Universal Service Support, Connect America Fund*, WC Docket No. 11-41, 09-197, and 10-90, Third Report and Order, Further Report and Order, and Order On Reconsideration, FCC 16-38 (April 27, 2016).

⁶ *In the Matter of Connect America Fund, ETC Annual Reports and Certifications*, Report and Order, FCC 17-87, July 7, 2017 ("*High Cost Annual Report Order*").

Designating Order and the *Washington Certification Requirements*, and incorporates the identified attachments, some of which contain confidential and proprietary information and are filed under seal. In addition, T-Mobile is separately filing with the Commission a copy of its FCC Form 690 Annual Report for its Mobility Fund service area and a copy of the FCC Form 481 for its Lifeline service.⁷

III. FEDERAL HIGH COST UNIVERSAL SERVICE SUPPORT RECEIVED

In the *USF/ICC Transformation Order*, the FCC took several steps toward developing a budget for the Universal Service Fund including (among other things) eliminating the identical support rule, limiting the per line high cost support, freezing high cost support for all competitive ETCs (“CETCs”) for an interim period of six months in 2012, and phasing down all high cost support for CETCs over a five year period beginning in July 2012. Pursuant to the *USF/ICC Transformation Order*, monthly high cost support for CETCs is the aggregate support received in 2011 divided by twelve. Beginning in July 2012, CETCs were subject to a 20 percent per year phase down.⁸

In the calendar year 2017, T-Mobile received a total of \$1,328,244 in federal high cost universal service support for its Designated Area in Washington. Based upon support received to date in 2018, T-Mobile estimates that it will receive the same amount of federal high cost universal service support, \$1,328,244, for its Designated Area in 2018, which is based upon the steps taken by the FCC in the *USF/ICC Transformation Order* (identified above) to reduce

⁷ *In its High Cost Reporting Order*, the FCC eliminated the requirement for ETCs to file a copy of their high cost annual reports with state commissions and Tribal governments, but the FCC has maintained the requirement for ETCs to file a copy of their Lifeline annual reports with state commissions and Tribal governments. FCC Form 481 is used for the high cost and Lifeline annual reporting requirements. The FCC has extended the deadline for filing this year’s Form 481 to July 16, 2018. T-Mobile will file a copy of its Form 481 with the Commission on or about that date, consistent with the Lifeline annual reporting requirements.

⁸ 47 C.F.R. § 54.307(e)(5). The phase down of high cost support for competitive ETCs was halted in July 2014 because Mobility Fund Phase II is not yet operational; consequently, projected high cost support for 2018 is based upon the monthly support received during the first six months of 2018.

legacy funding for CETCs, subject to the halt in the phase down of legacy high cost support. On March 7, 2017, the FCC released a *Mobility Fund 2017 Report and Order and Further Notice of Proposed Rulemaking* establishing a schedule for phasing out Legacy high cost support and making Mobility Fund support available in certain census blocks.⁹ At this time, no changes in Legacy high cost support are anticipated in 2018.

IV. ANNUAL CERTIFICATIONS AND REPORTING

A. Use of Universal Service Support and Benefits to Consumers

Standard 1 of the *Washington Certification Requirements* requires that an ETC submit a report providing a “substantive description of investments made and expenses paid with support from the federal high cost fund,” including “the company’s gross capital expenditures and operating expenses made with federal high-cost support received by the ETC in the preceding calendar year along with a description of major projects and affected exchanges,” plus “a substantive description the benefits to consumers that resulted from the investments and expenses reported.”¹⁰ T-Mobile’s report regarding its use of federal high cost universal service support for 2017 is included as Confidential Attachment B.

The *Washington Certification Requirements*¹¹ and federal law¹² requires ETCs to use support “only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.” The FCC rules require states to “file an annual certification with the Administrator and the Commission stating that all federal high-cost support provided to such carriers within that State was used in the preceding calendar year and will be used in the coming

⁹ *In the Matter of Connect America Fund, Universal Service Reform – Mobility Fund*, WC Docket No. 10-90, WT Docket No. 10-208, Report and Order and Further Notice of Proposed Rulemaking, FCC 17-11, March 7, 2017 (“*Mobility Fund 2017 Report and Order and Further Notice of Proposed Rulemaking*”).

¹⁰ WAC 480-123-070(1).

¹¹ WAC 480-123-060.

¹² 47 U.S.C. § 254(e) and 47 C.F.R. § 54.7.

calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.”¹³ Included in Attachment C is T-Mobile’s annual certification based upon federal and Washington requirements.

B. Local Service Outages

Standard 2 of the *Washington Certification Requirements* requires “detailed information on any outage in the service area (during the prior calendar year) of at least thirty minutes in duration in which the ETC owns, operates, leases, or otherwise utilizes facilities, that potentially affect: (i) At least ten percent of the end users; or (ii) A 911 special facility, as defined in 47 C.F.R. Sect. 4.5(e).”¹⁴ ETCs must include the following information in their outage reports: ¹⁵

- (a) the date and time of onset of the outage;
- (b) a brief description of the outage and its resolution;
- (c) the particular services affected;
- (d) the geographic areas affected by the outage;
- (e) steps taken to prevent a similar situation in the future; and
- (f) the number of customers affected.

T-Mobile’s Outage Report is attached as Confidential Attachment D.

C. Requests for Service

Standard 3 of the *Washington Certification Requirements* requires an ETC to identify the number of requests for service from consumers within its designated service areas that were unfulfilled in the prior calendar year and describe in detail how the Company attempted to

¹³ 47 C.F.R. § 54.314(a).

¹⁴ WAC 480-123-070(2).

¹⁵ WAC 480-123-070(2).

provide service to those potential customers.¹⁶ T-Mobile had no unfulfilled service requests in 2017.

D. Complaints Per 1,000 Handsets

Standard 4 of the *Washington Certification Requirements* requires an ETC to report the number of complaints, per 1,000 connections, made to the FCC, or (separately) to the consumer protection division of the Office of the Attorney General of Washington during the previous calendar year.¹⁷ The Washington Certification Requirements also required ETCs to “report the number of consumer complaints in each general category (or example, billing disputes, service quality).”¹⁸ Confidential Attachment E includes the complaints per 1,000 connections consistent with the applicable requirements and the number of consumer complaints in each general category.

E. Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

Standard 5 of the *Washington Certification Requirements* requires an ETC to certify that it met substantially the applicable service quality standard and consumer protection rules found in WAC 480-123-030(1)(h), which, for a wireless carrier, is the CTIA-The Wireless Association’s® (“CTIA”) Consumer Code for Wireless Service (“Consumer Code”).¹⁹ T-Mobile is a signatory to the Consumer Code and meets applicable service quality and consumer protection rules for wireless carriers. Attachment F includes T-Mobile’s certification of compliance with the applicable service quality standard and consumer protection rules.

¹⁶ WAC 480-123-070(3).

¹⁷ WAC 480-123-070(4).

¹⁸ WAC 480-123-070(4).

¹⁹ WAC 480-123-070(5); WAC 480-123-030(1)(h).

F. Certification of Ability to Function in Emergency Situations

Standard 6 of the *Washington Certification Requirements* requires an ETC to annually certify that it is able to function in emergency situations and is in compliance with Washington Administrative Code 480-123-030(1)(g), requiring that, when commercial power is not available, it has a reasonable amount of backup power (fixed, portable or other backup power source) for cell sites required to have backup power.”²⁰ 47 C.F.R. § 54.313(a)(1) similarly requires an ETC to certify its ability to function in emergency situations. T-Mobile’s certification of ability to function in emergency situations is included in Attachment F.

G. Advertising Certification

Standard 7 of the *Washington Certification Requirements* requires an ETC to annually certify that it has publicized the availability of its applicable telephone assistance programs, such as Lifeline Service, in a manner reasonably designed to reach those likely to qualify for service, including to residents of federally recognized Indian reservations within the ETC’s designated service area.²¹ Attachment F includes T-Mobile’s certification that it appropriately advertised the availability of its telephone assistance program in a manner reasonably designed to reach those likely to qualify for service in accordance with Standard 7 of the *Washington Certification Requirements*. Attachment G includes examples of the advertising that T-Mobile completed in its Designated Area in 2017.

H. Annual Plan for Universal Service Support Expenditures

The *Washington Certification Requirements* also require an ETC to report on the planned use of federal support, including the company’s planned gross capital expenditures and operating expenses made with federal high-cost support received by the ETC for the coming year along

²⁰ WAC 480-123-030(1)(g).

²¹ WAC 480-123-070(7).

with a description of major projects and affected exchanges, and a substantive plan of the investments and expenditures to be made with federal support and a substantive description of how those investments and expenditures will benefit customers.²²

T-Mobile's report on the use of federal high cost universal service support projected to be received in 2018 is included in its Service Improvement Plan for Washington included as Confidential Attachment H. T-Mobile's Service Improvement Plan identifies projected network improvements and upgrades to be funded with universal service support in 2018 and used to improve signal quality, coverage, and/or capacity. All cell site construction and site modification projects are designed to improve signal quality, coverage, and capacity, and switch upgrades are designed to improve service quality and capacity. The Service Improvement Plan further identifies other expenditures for the provision, maintenance, and upgrading of facilities used to deliver supported services to consumers consistent with 47 U.S.C. § 254(e).

The selection of the projects in the Service Improvement Plan is based on the Company's evaluation of many factors, including, but not limited to, current consumer demand, competitive forces, long term planning, available capital, and others. As these factors change, the Service Improvement Plan may be modified. In addition, forces beyond the Company's control (for example, zoning issues related to cell site placement) may result in modifications to planned projects or timelines. As a result, the content and timing of the projects in the Service Improvement Plan are subject to change. In addition, if the actual amount of federal high cost universal service funding received varies from the amount currently estimated, T-Mobile reserves the right to modify its Service Improvement Plan accordingly.

²² WAC 480-123-080.

The Washington Certification Requirements also require an ETC to submit, at least every three years, a copy of its then current coverage map in native ESRI format. Attached as Confidential Attachment I is T-Mobile's coverage map for Washington in ESRI.shp format, consistent with WAC 480-123-080(3).

VI. ADDITIONAL T-MOBILE CONDITIONS OF ETC DESIGNATION

The Commission granted T-Mobile's request for ETC designation subject to two conditions. Condition 1(a) of the *Designating Order* requires T-Mobile to comply with all applicable federal and Washington state statutes and regulations, including E911 tax contributions. T-Mobile confirms its compliance with all applicable requirements.

Condition 1(b) of the *Designating Order*, related to Lifeline and Link Up support and eligibility, requires T-Mobile to identify the number of Lifeline customers and receipt of federal Lifeline and Link Up support. The Commission also requires T-Mobile to submit a copy of its Annual Verification Survey report made to the USAC regarding its Lifeline customers' continued eligibility for Lifeline, and based upon a review of that information, the Commission reserved the right to impose more rigorous customer eligibility verification requirements on T-Mobile.

A. Low Income Subscribership and Lifeline and Link Up Support

T-Mobile identifies in Confidential Attachment J the total number of Lifeline customers it served in Washington as of December 31, 2017 and the total amount of federal Lifeline and Link Up support received in 2017 for its Washington study area, in compliance with condition 1(b) of the *Designating Order*.

B. Annual Verification Survey

T-Mobile previously provided the Commission with a copy of its Annual Verification Survey filed with USAC on or about January 31, 2018 for its Designated Area in Washington in compliance with condition 1(b) of the *Designating Order*.

VI. CONCLUSION

Based on the foregoing information, T-Mobile respectfully requests the Commission (i) approve its petition for annual certification and (ii) certify to the FCC and USAC that T-Mobile is eligible to receive federal universal service support in accordance with 47 § U.S.C. 254(e).

Dated this 2nd day of July, 2018.

Respectfully submitted,

T-Mobile West LLC

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T-Mobile West LLC
Areas for Eligible Telecommunications Carrier Designation

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
ASOTIN TELEPHONE CO.	ASOTWAXA	ASOTIN	ASOTIN
CENTURYTEL OF COWICHE, INC.	CWCHWAXX	COWICHE	COWICHE
CENTURYTEL OF INTER-ISLAND, INC.	BLKIWAXX	BLAKELY ISLAND	BLAKELY ISLAND
	ESNDWAXA	EAST SOUND	EAST SOUND
	FRHRWAXA	FRIDAY HARBOR	FRIDAY HARBOR
	LOPZWAXX	LOPEZ	LOPEZ
CENTURYTEL OF WASHINGTON, INC.	ASLKWAXA	AMES LAKE	AMES LAKE
	BSCTWAXX	BASIN CITY	BASIN CITY
	CHNYWAXC	CHENEY	CHENEY
	CHWLWAXX	CHEWELAH	CHEWELAH
	CNNLWAXA	CONNELL	CONNELL
	CRNTWAXX	CARNATION	CARNATION
	DVPTWAXX	DAVENPORT	DAVENPORT
	EDWLWAXA	EDWALLTYLR	EDWALL-TYLER
	ELMAWAXA	ELMA	ELMA
	ELTPWAXX	ELTOPIA	ELTOPIA
	FLCYWAXX	FALL CITY	FALL CITY
	LINDWAXA	LIND	LIND
	LNBHWAXA	LONG BEACH	CHINOOK
	LNBHWAXA	LONG BEACH	LONG BEACH
	MCCLWAXA	MCCLEARY	MCCLEARY
	MDLKWAXX	MEDICAL LK	MEDICAL LAKE
	MESAWAXX	MESA	MESA
	MNTSWAXA	MONTESANO	MONTESANO
	MTCOWAXX	MATHEWSCOR	MATHEWS CORNER
	NBNDWAXA	NORTH BEND	NORTH BEND
	OCPKWAXX	OCEAN PARK	OCEAN PARK
	ORNGWAXA	ORTING	ORTING
	RRDNWAXX	REARDAN	REARDAN
	RTVLWAXA	BENGE	BENGE

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	RTVLWAXA	RITZVILLE	RITZVILLE
	RYMNWAXA	RAYMOND	RAYMOND
	SBNDWAXA	SOUTH BEND	SOUTH BEND
	SPNGWAXA	SPANGLE	SPANGLE
	SPRGWAXA	SPRAGUE	SPRAGUE
	SPRRWAXX	SO PRAIRIE	SOUTH PRAIRIE
	VLLYWAXX	VALLEY	CHEWELAH
	VSHNWAXA	VASHON	VASHON
	VSHNWAXB	VASHON	VASHON
	WNTHWAXA	WINTHROP	WINTHROP
	YCLTWAXA	YACOLT	YACOLT
ELLENSBURG TELEPHONE CO.	ELBGWAXA	ELLENSBURG	ELLENSBURG
	ELBGWAXA	KITTITAS	KITTITAS
	ELBGWAXA	LAUDERDALE	LAUDERDALE
	ELBGWAXA	SELAH	SELAH
	ELBGWAXA	THORP	THORP
	ELBGWAXA	VANTAGE	VANTAGE
INLAND TELEPHONE CO.			
	UNTWAXA	UNIONTOWN	UNIONTOWN
KALAMA TELEPHONE CO.	KALMWAXB	KALAMA	KALAMA
LEWIS RIVER TELEPHONE CO., INC.	AMBYWAXA	AMBOY	AMBOY
	COGRWAXX	COUGAR	COUGAR
	LACTWAXA	LA CENTER	LA CENTER
MASHELL TELECOM, INC.	ETVLWAXC	EATONVILLE	EATONVILLE
PIONEER TELEPHONE CO.	ENDCWAXA	ENDICOTT	ENDICOTT
QWEST CORPORATION	ABRDWA01	ABERDEEN	ABERDEEN-HOQUIAM
	AUBNWA01	AUBURN	AUBURN
	BCKLWA01	BUCKLEY	BUCKLEY
	BDMDWA01	BLACK DIAMOND	BLACK DIAMOND

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	BLHMWA01	BELLINGHAM REGENT	BELLINGHAM-GTLD
	BLHMWALU	BELLINGHAM LUMMI	BELLINGHAM-GTLD
	BLLVWAGL	BELLEVUE GLENCOURT	BELLEVUE
	BLLVWASH	BELLEVUE SHERWOOD	BELLEVUE
	BNISWA01	BAINBRIDGE ISLAND	BAINBRIDGE ISLAND
	BTLGWA01	BATTLEGROUND	BATTLE GROUND
	BYLKWA01	BONNEY LAKE	SUMNER
	CENLWA01	CENTRALIA	CENTRALIA
	CHHLWA01	CHEHALIS	CHEHALIS
	CLELWA01	CLE ELUM	CLE ELUM
	CLFXWA01	COLFAX	COLFAX
	CSRKWA01	CASTLE ROCK	CASTLE ROCK
	DESMWA01	DES MOINES-TA-TR	DES MOINES
	DRPKWA01	DEER PARK	DEER PARK
	ENMCWA01	ENUMCLAW	ENUMCLAW
	EPHRWA01	EPHRATA	EPHRATA
	ESTNWA01	EASTON	EASTON
	FDWYWA01	FEDERAL WAY	DES MOINES
	GRBLWA01	GREEN BLUFF	GREEN BLUFF
	GRHMWAGR	GRAHAM	GRAHAM
	ISQHWAEX	ISSAQUAH	ISSAQUAH
	KENTWA01	KENT ULRICK	KENT
	KENTWAME	KENT MERIDIAN	KENT
	KENTWAOB	KENT O BRIEN	KENT
	KENTWAOB	KENT O BRIEN	RENTON
	KENTWAOB	KENT O BRIEN	SEATTLE
	KENTWAOB	KENT O BRIEN	SEATTLE SOUTH
	LACYWA01	LACEY	OLYMPIA
	LBLKWA01	LIBERTY LAKE	LIBERTY LAKE
	LGVWWA02	LONGVIEW	LONGVIEW-KELSO
	LNLKWA01	LOON LAKE	LOON LAKE

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	MPVYWAMV	MAPLE VALLEY	MAPLE VALLEY
	MRISWA01	MERCER ISLAND	SEATTLE
	MRISWA01	MERCER ISLAND	SEATTLE ADAMS
	MSLKWA01	MOSES LAKE ALDER	MOSES LAKE
	MSLKWAAB	MOSES LAKE AFB	MOSES LAKE
	NWLKWA01	NEWMAN LAKE	NEWMAN LAKE
	OCSHWA01	COPALIS-OCEAN SHORES	COPALIS
	OLYMWA02	OLYMPIA WHITEHALL	OLYMPIA
	OLYMWA02	OLYMPIA WHITEHALL	OLYMPIA
	OLYMWAEV	OLYMPIA EVERGREEN	OLYMPIA
	ORCHWA01	ORCHARDS	VANCOUVER
	OTHEWA01	OTHELLO	OTHELLO-OTHELLO
	PASCWA01	PASCO	PASCO
	PMRYWA01	POMEROY	POMEROY
	PTANWA01	PORT ANGELES	PORT ANGELES
	PTLWWA01	PORT LUDLOW	PORT LUDLOW
	PTTWWA01	PORT TOWNSEND	PORT TOWNSEND
	PYLPWA01	PUYALLUP	PUYALLUP
	RDFDWA01	RIDGEFIELD	RIDGEFIELD
	RNTNWA01	RENTON	RENTON
	RNTNWA01	RENTON	SEATTLE
	SEQMWA01	SEQUIM	PORT ANGELES
	SEQMWA01	SEQUIM	SEQUIM
	SHTNWA01	SHELTON	SHELTON
	SMNRWA01	SUMNER	SUMNER
	SPDLWA01	SPRINGDALE	SPRINGDALE
	SPKNWA01	SPOKANE RIVERSIDE	SPOKANE
	SPKNWACH	SPOKANE CHESTNUT	SPOKANE
	SPKNWAFD	SPOKANE FAIRFAX	SPOKANE
	SPKNWAHD	SPOKANE HUDSON	SPOKANE

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	SPKNWAKY	SPOKANE KEYSTONE	SPOKANE
	SPKNWAMO	SPOKANE MORAN	SPOKANE
	SPKNWAWA	SPOKANE WALNUT	SPOKANE
	SPKNWAWH	SPOKANE WHITWORTH	SPOKANE
	STTLWA03	SEATTLE EAST	SEATTLE
	STTLWA04	SEATTLE EMERSON	SEATTLE
	STTLWA04	SEATTLE EMERSON	SEATTLE NORTH
	STTLWA05	SEATTLE ATWATER	SEATTLE
	STTLWA05	SEATTLE ATWATER	SEATTLE SOUTH
	STTLWA06	SEATTLE MAIN	SEATTLE
	STTLWA06	SEATTLE MAIN	SEATTLE ADAMS
	STTLWA06	SEATTLE MAIN	SEATTLE NORTH
	STTLWACA	SEATTLE CAMPUS	SEATTLE
	STTLWACH	SEATTLE CHERRY	SEATTLE
	STTLWACH	SEATTLE CHERRY	SEATTLE SOUTH
	STTLWADU	SEATTLE DUMWAMISH	SEATTLE
	STTLWADU	SEATTLE DUMWAMISH	SEATTLE SOUTH
	STTLWAEL	SEATTLE ELLIOTT	SEATTLE
	STTLWAEL	SEATTLE ELLIOTT	SEATTLE NORTH
	STTLWAEL	SEATTLE ELLIOTT	SEATTLE SOUTH
	STTLWALA	SEATTLE LAKEVIEW	SEATTLE
	STTLWAPA	SEATTLE PARKWAY	SEATTLE
	STTLWASU	SEATTLE SUNSET	SEATTLE
	STTLWAVE	SEATTLE WEST	SEATTLE
	TACMWafa	TACOMA FAWCETT	TACOMA

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	TACMWAFL	TACOMA FT LEWIS	TACOMA
	TACMWAGF	TACOMA GREENFIELD	TACOMA
	TACMWAJU	TACOMA JUNIPER	TACOMA
	TACMWALE	TACOMA LENOX	TACOMA
	TACMWALO	TACOMA LOGAN	TACOMA
	TACMWASY	TACOMA SKYLINE	TACOMA
	TACMWAWA	TACOMA WAVERLY 2	TACOMA WAVERLY
	TACMWAWV	DES MOINES	DES MOINES
	TACMWAWV	TACOMA WAVERLY 7	TACOMA WAVERLY
	VANCWA01	VANCOUVER OXFORD	VANCOUVER
	VANCWANO	VANCOUVER NORTH	VANCOUVER
	WRDNWA01	WARDEN	WARDEN
	YAKMWA02	YAKIMA CHESTNUT	YAKIMA
	YAKMWAVE	YAKIMA WEST	YAKIMA
ST JOHN TELEPHONE CO.	STJHWAXA	ST JOHN	ST JOHN
TENINO TELEPHONE CO.	TENNWAXA	BUCODA	BUCODA
	TENNWAXA	TENINO	TENINO
UNITED TELEPHONE - NORTHWEST	BCTNWAXX	BICKLETON	MABTON
	CNTRWAXX	CHIMACUM CENTER	CHIMACUM-CENTER
	DLPTWAAC	DALLESFORT	DALLESFORT
	GDVWWAXA	GRANDVIEW	GRANDVIEW
	GRNGWAXA	GRANGER	GRANGER
	GRNRWAXX	GARDINER	PORT ANGELES-GARDINER
	HRRHWAXA	HARRAH	HARRAH
	LYLEWAXA	LYLE	LYLE
	MBTNWAXX	MABTON	MABTON

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	PASNWAXA	PATERSON	PATERSON
	PRSRWAXA	PROSSER	PROSSER
	QLCNWAXA	QUILCENE	HOOD CANAL
	RSVTWAXA	ROOSEVELT	ROOSEVELT
	SNSDWAXX	SUNNYSIDE	SUNNYSIDE
	STSNWAXA	STEVENSON	STEVENSON
	TPNSWAXX	TOPPENISH	TOPPENISH
	WHSLWAXX	WHITE SALMON	WHITE SALMON
	WHSWWAXX	WHITE SWAN	WHITE SWAN
	WHTSWAXA	WHITSTRAN	WHITSTRAN
	WLRDWAXX	WILLARD	WILLARD
	WPATWAXX	WAPATO	WAPATO
	WSHRWAXA	WISHRAM	DALLESFORT
	ZLLHWAXA	ZILLAH	TOPPENISH
FRONTIER COMMUNICATIONS NORTHWEST, INC.	ANCRWAXX	ANACORTES	ANACORTES
	ARTNWAXX	ARLINGTON	ARLINGTON
	BNCYWAXX	BENTON CITY	BENTON CITY
	BOTHWAXB	BOTHELL	BOTHELL1
	BOTHWAXB	KIRKLAND	KIRKLAND
	BURLWAXA	BURLINGTON	SEDRO WOOLLEY
	CAMSWAXX	CAMAS	CAMAS-WASHOUGAL
	CAMSWAXX	VANCOUVER	VANCOUVER
	CHLNWAXX	CHELAN	WENATCHEE
	CLVWWAXA	CLEARVIEW	SNOHOMISH
	CMISWAXA	CAMANO ISLAND	STANWOOD
	CSHRWAXX	CASHMERE	CASHMERE
	DVLLWAXX	DUVALL EAST	BOTHELL1
	DVLLWAXX	DUVALL EAST	BOTHELL2
	ENTTWAXX	ENTIAT	ENTIAT
	EVRTWAXA	EVERETT PRIMARY CENTER	EVERETT
	EVRTWAXC	EVERETT CASINO	EVERETT
	EVRTWAXF	EVERETT MAIN	EVERETT
	EWNCWAXA	EAST WENATCHEE	WENATCHEE
	FRFDWAXA	FAIRFIELD	FAIRFIELD

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	GERGWAXX	GEORGE	GEORGE
	GRFLWAXX	GRANITE FALLS	GRANITE FALLS
	HLLKWAXX	HALLS LAKE	HALLS LAKE
	JUNTWAXA	JUANITA	KIRKLAND
	KNWCWAXA	KENNEWICK-HIGHLANDS	KENNEWICK
	KNWCWAXB	KENNEWICK MAIN	KENNEWICK
	KNWCWAXC	KENNEWICK-MEADOW SPRINGS	KENNEWICK
	KRLDWAXX	KIRKLAND	KIRKLAND
	LKGWWAXA	LAKE GOODWIN	MARYSVILLE
	LKSTWAXA	LAKE STEVENS	EVERETT
	LVWOWAXX	LEAVENWORTH	LEAVENWORTH
	MLDNWAXA	MALDEN	ROSALIA
	MNSNWAXA	MANSON	CHELAN
	MONRWAXX	MONROE	MONROE
	MRWYWAXA	MANOR WAY	HALLS LAKE
	MYVIWAXX	MARYSVILLE	MARYSVILLE2
	OKDLWAXX	OAKESDALE	OAKESDALE
	PLMNWAXX	PULLMAN	PULLMAN
	QNCYWAXX	QUINCY	QUINCY
	RCBHWAXX	RICHMOND BEACH	RICHMOND BEACH
	RCFRWAXB	ROCKFORD	ROCKFORD
	RCLDWAXA	NORTH RICHLAND	RICHLAND
	RCLDWAXB	RICHLAND	RICHLAND
	RDMDWAXA	REDMOND	KIRKLAND
	ROSLWAXA	ROSALIA	ROSALIA
	SKYKWAXX	SKYKOMISH	SKYKOMISH
	SLLKWAXA	SILVER LAKE	SILVER LAKE
	SMSHWAXA	SAMMAMISH	KIRKLAND
	SNHSWAXX	SNOHOMISH	SNOHOMISH
	SOLKWAXX	SOAP LAKE	SOAP LAKE
	STWDWAXX	STANWOOD	STANWOOD

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	SWLYWAXA	SEDRO WOOLLEY	SEDRO WOOLLEY
	THTNWAXA	THORNTON	ROSALIA
	WDLDWAXA	WOODLAND	WOODLAND
	WNTCWAXX	WENATCHEE	WENATCHEE
	WRLDWAXA	WEST RICHLAND	RICHLAND
	WSHGWAXA	WASHOUGAL	CAMAS-WASHOUGAL
	WSRVWAXA	WASHOUGAL RIVER	CAMAS-WASHOUGAL
	WTVLWAXA	WATERVILLE	WATERVILLE
	ACMEWAXA	ACME	ACME-DEMING- WHATCOMCTY
	ALGRWAXX	ALGER	ALGER
	BGLKWAXX	BIG LAKE	BIG LAKE
	BLANWAXB	BLAINE	BLAINE-BIRCH BAY- GTLD
	BRBAWAXA	BIRCH BAY	BLAINE-BIRCH BAY- GTLD
	BURLWAXX	BURLINGTON	CONTEL-SEDRO WOOLLEY
	CNWWAXX	CONWAY	CONWAY
	CSTRWAXA	CUSTER	CUSTER-GTLD
	DMNGWAXA	DEMING	DEMING-WHATCOMCTY
	EDSNWAXX	EDISON	EDISON
	EVSNWAXX	EVERSON	EVERSON-GTLD
	FNDLWAXA	FERNDALE	BELLINGHAM-GTLD
	FNDLWAXA	FERNDALE	FERNDALE-GTLD
	LACNWAXX	LA CONNER	LA CONNER
	LARLWAXX	LAUREL	LAUREL-WHATCOMCTY
	LYNDWAXX	LYNDEN	LYNDEN-MAPLE FALLS- GTLD
	NCHSWAXX	NACHES	NACHES
	SUMSWAXX	SUMAS	SUMAS-GTLD

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	SWLYWAXX	SEDRO WOOLLEY	CONTEL-SEDRO WOOLLEY
	WSPTWAXA	WESTPORT	WESTPORT
WESTERN WAHIAKUM COUNTY TELEPHONE CO.	GRRVWAXA	GRAYS RIVER	GRAYS RIVER
YCOM NETWORKS, INC.	YELMWAXA	RAINIER	RAINIER
	YELMWAXA	YELM	YELM

T-MOBILE UNIVERSAL SERVICE HIGH COST CERTIFICATION

State of Washington Study Area Codes:

529013 (Legacy)

528001, 528002, 528003 (Mobility Fund)

I am Chris Miller, Senior Vice President of Tax for T-Mobile USA, Inc., which is the parent company of and controls T-Mobile West LLC (hereinafter "T-Mobile") in this matter. I hereby submit this certification in support of T-Mobile's petition for certification as an Eligible Telecommunications Carrier ("Petition").

In my capacity as Senior Vice President of Tax for T-Mobile, I have general knowledge of T-Mobile's operation as a commercial mobile radio services ("CMRS") provider in the State of Washington, and its qualifications and abilities to provide CMRS-based universal service consistent with this Petition. I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct: to the best of my knowledge and belief, that T-Mobile used all federal high-cost support in the preceding calendar year (2017) and will use all federal high-cost support in the coming calendar year (2019) only for the provision, maintenance, and upgrading of facilities and services for which the support is intended, consistent with 47 U.S.C. § 254(e) and 47 C.F.R. § 54.314.

I am authorized to make this certification on behalf of T-Mobile.

Signed,



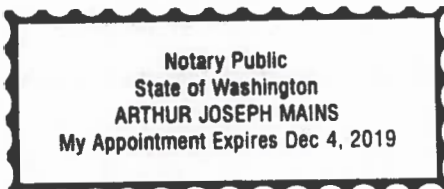
Chris Miller
Senior Vice President, Tax
T-Mobile USA, Inc.
12920 SE 38th Street
Bellevue, WA 98006

STATE OF WASHINGTON
COUNTY OF KING

Acknowledged before me this 26 day of June, 2018, by Chris Miller, as Senior Vice President, Tax of T-Mobile USA, Inc., who is personally known to me or produced identification and who did take an oath.



Notary Public



In re the Matter of)
The Petition of T-Mobile West LLC)
For Certification as an Eligible)
Telecommunications Carrier Pursuant to)
47 U.S.C. § 254(e)(2))

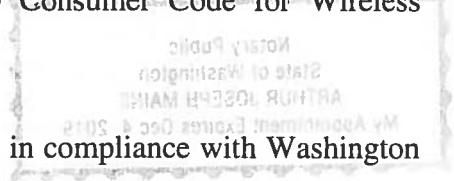
Docket No. _____

T-MOBILE UNIVERSAL SERVICE OTHER CERTIFICATIONS

I am Chris Miller, Senior Vice President of Tax for T-Mobile USA, Inc., which is the parent company of and controls T-Mobile West LLC (hereinafter "T-Mobile") in this matter. I hereby submit this certification in support of T-Mobile's petition for certification as an Eligible Telecommunications Carrier ("Petition").

In my capacity as Senior Vice President of Tax for T-Mobile, I have general knowledge of T-Mobile's operation as a commercial mobile radio services ("CMRS") provider in the State of Washington, and its qualifications and abilities to provide CMRS-based universal service consistent with this Petition. I certify under penalty of perjury, under the laws of the state of Washington, that the foregoing is true and correct, to the best of my knowledge and belief that T-Mobile:

1. complies with applicable service quality and consumer protection standards, including CTIA-The Wireless Association's ® Consumer Code for Wireless Service;
2. is able to function in emergency situations and is in compliance with Washington Administrative Code 480-123-030(1)(g), requiring that, when commercial power is not available, it has a reasonable amount of backup power (fixed, portable or other backup power source) for cell sites required to have backup power; and



3. advertises the availability of its telephone assistance program in a manner reasonably designed to reach those likely to qualify for service, including to residents of federally recognized Indian reservations.

I am authorized to make this certification on behalf of T-Mobile.

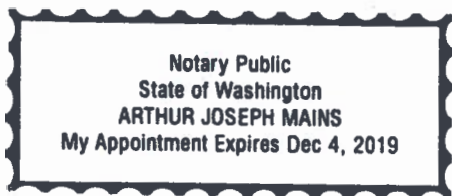
Signed,



Chris Miller
Senior Vice President, Tax
T-Mobile USA, Inc.
12920 SE 38th Street
Bellevue, WA 98006

STATE OF WASHINGTON
COUNTY OF KING

Acknowledged before me this 26 day of June 2018, by Chris Miller, as Senior Vice President, Tax of T-Mobile USA, Inc., who is personally known to me or produced identification and who did take an oath.



Notary Public



Meredith Attwell Baker

July 12, 2017

Mr. John Legere
Chief Executive Officer
T-Mobile USA
12920 SE 38th Street
Bellevue, WA 98006-1350

Dear John 

Congratulations! This letter is to notify you that T-Mobile USA ("T-Mobile") has completed the recertification process for the CTIA Consumer Code for Wireless Service ("Voluntary Consumer Code") for the period January 1, 2017 – December 31, 2017, and is deemed compliant with the principles, disclosures and practices set forth in the Voluntary Consumer Code. Accordingly, T-Mobile is authorized to use and display the CTIA Seal of Wireless Quality/Consumer Information, subject to the terms and conditions set forth in the attached License Agreement.

Please ensure that the relevant employees of T-Mobile review the License Agreement before using the Seal. Use of the Seal constitutes acceptance of these terms and conditions. Upon request, we will provide two specimens (color and black/white) of the Seal for T-Mobile's use on its website or collateral materials. If you should have any questions concerning the recertification process or use of the Seal, please contact Kathryn Dall'Asta, CTIA's Associate General Counsel, at (202) 736-3677 or kdallasta@ctia.org.

CTIA commends T-Mobile for its ongoing leadership and participation in the CTIA Voluntary Consumer Code, and we look forward to continuing to work with T-Mobile on this important industry initiative.

Sincerely,



Meredith Attwell Baker

c.c. Kelsey Joyce, Director of Legal Affairs, Marketing
Dave Miller, General Counsel

Attachment

EMERGENCY OPERATIONS PLAN

T-Mobile is able to function in emergency situations as set forth in Section 54.201(a)(2), which includes “a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”¹ In particular, T-Mobile has the following capabilities to remain functional in emergency situations:

- Availability of fixed and portable back-up power generators at various network locations throughout T-Mobile’s network that can be deployed in emergency situations.
- Ability to reroute traffic around damaged or out-of-service facilities through the deployment of cell-on-wheels (“COWs”), redundant facilities, and dynamic rerouting of traffic over alternate facilities.
- A network control center that monitors network traffic and anticipates traffic spikes, and can then (i) deploy network facilities to accommodate capacity needs, (ii) change call routing translations, and (iii) deploy COWs to temporarily meet traffic needs until longer-term solutions, such as additional capacity and antenna towers can be deployed.
- The majority of sites not equipped with fixed generators have battery back-up systems installed to maintain service in the event of a widespread power outage.

¹ 47 C.F.R. § 54.202(a)(2).

T-Mobile USA Business Continuity Program Summary

T-Mobile USA, Inc. ("T-Mobile") is committed to safeguarding the interests of our customers, employees and stakeholders in the event of an emergency or significant business disruption. As a result T-Mobile has and maintains an enterprise-wide Business Continuity Program designed to provide effective responses to a wide variety of disruptive events. T-Mobile's Business Continuity Program is centralized in its design and decentralized in its implementation, promoting active involvement in the program by all lines of business in all locations.

Primary components of the T-Mobile Business Continuity Program include:

- Enterprise Business Continuity Project Initiation and Oversight
- Risk Evaluation and Controls
- Business Impact Assessment and Analysis
- Business Continuity and Disaster Recovery Strategic Direction
- Crisis Response, Emergency Response, and Operations
- Business Continuity Plan Development, Maintenance, and Exercising
- Awareness and Training Programs
- Public Relations and Crisis Response and Resumption Coordination
- Coordination with External Agencies

A team of certified Business Continuity professionals is responsible for documenting and developing enterprise standards, processes, and policies for all business continuity and disaster recovery needs throughout T-Mobile. This group supports the line of business continuity planning and defines enterprise tools and methodologies. This level of consistency across the lines of business enhances T-Mobile's overall planning and resumption efforts.

T-Mobile also maintains backup and alternate power sources at mission critical locations, and has information processing and telecommunications back-up sites that provide redundancy that is important to protecting key business information and services. Business Continuity Plans are housed in a centralized online repository, accessible to employees in office and remotely through a web browser. Additionally, hard copies of plans are available at multiple sites throughout the enterprise.

The T-Mobile USA Business Continuity Program is designed and maintained to proactively mitigate the risk of threats to T-Mobile's customers, employees, and stakeholders. As such the program is revised and updated as needed to address potential and emerging hazards.

For more information on the T-Mobile Business Continuity Program, please send inquiries to: business.continuity@t-mobile.com

Advertising and Outreach

Universal Service Advertising

T-Mobile advertised its universal service offerings throughout the calendar year 2017 via media of general distribution, including the use of media such as radio, television, billboards, print, internet, and targeted mailings, among other things. T-Mobile also maintains various retail stores and authorized dealer locations throughout its ETC designated service area through which it advertises its service offerings.

Lifeline Advertising and Outreach

T-Mobile advertised the availability of Lifeline services in 2017. Specifically, in 2017, T-Mobile:

- Posted information about its Lifeline offerings on www.usac.org
- Posted information about its Lifeline offerings on the Company's website, www.t-mobile.com, in both English and Spanish
- Advertised the availability of Lifeline through newspapers distributed throughout its designated ETC area, including the following (among others):
 - Aberdeen World
 - Ellensburg Record
 - Seattle Stranger
- Mailed more than 230 poster quality notices to social security and unemployment centers where low income consumers are likely to visit
- Information about T-Mobile's participation in the Lifeline program was printed on customer's September bill.

An example of the notices that T-Mobile made available to social service agency offices is included as Attachment 1. Attachment 2 includes an example and evidence of T-Mobile's more widely distributed advertising of its Lifeline offering. Attachment 3 includes a sample of a customer's September bill.

Attachment 1



Lifeline Notice

Check to see if you qualify for discounted monthly wireless service

Save money with Lifeline

T-Mobile® customers who reside in the following states may be eligible to save at least \$9.25 per month on their wireless service when they qualify for the government's Lifeline program.

- Florida
- Kentucky
- Minnesota
- Mississippi
- New Mexico
- Pennsylvania
- Puerto Rico
- Texas
- Virginia
- Washington

Qualifying for Lifeline

Customers may qualify for Lifeline assistance if they if their total household income does not exceed 135% of the Federal Poverty Guidelines or if they are currently eligible to receive benefits from any of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) or Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- The Veteran's Pension or Survivor's Pension benefit

Customers who are also residents of federally recognized Tribal Lands may qualify for Lifeline and a one-time reduction or waiver of the activation fee under the assistance programs listed above or if they are currently eligible to receive benefits from any of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy families (TTANF)
- Head Start (must satisfy income qualifying standard)
- Food Distribution Program on Indian Reservations (FDPIR)

Signing Up

If you think you might qualify, please complete a T-Mobile Lifeline Application form found in www.t-mobile.com/lifeline. If you do not have Internet access, you can request a copy by calling 1-800-937-8997.

Important Information

Lifeline is a government assistance program that provides only eligible consumers with discounted service that is non-transferable and is available for only one line per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals living at the same address that share income and expenses. Lifeline offers service only in areas where the company has Eligible Telecommunications Carrier status.

Notice for Pennsylvania Applicants:

Pennsylvania consumers with unresolved disputes regarding Lifeline services may contact the Public Utility Commission's Bureau of Consumer Services at 1-800-692-7380 for assistance in resolving their issues.

Additional Information

For additional information about Lifeline and T-Mobile's Lifeline offering, visit www.t-mobile.com/lifeline. You may find more information about Lifeline and other wireless services available from T-Mobile USA, Inc. at www.t-mobile.com.

Attachment 2

Getting Around

What you need to know about transportation in Seattle.

BY AMBER CORTES

The first thing you should know is that a car is not going to do much good. Traffic here is horrible—10th worst in the country! So if you do have a vehicle, you might want to save yourself some time and chuck it in a lake. Drivers here spend an average of 55 hours a year stuck in traffic, and 58 hours a year looking for parking. Don't waste your precious youth decaying in a car. Those are hours you could be spending making out with someone you met on Tinder, deciding which drugs to do, starting a band, or... what's that other thing? Oh yeah, studying.

Take Light Rail

The 14 miles of rail stretching from the University of Washington to Angle Lake were at least 20 years in the making. They now stand as a somewhat-convincing testament to Seattle's ability to get shit done (eventually). It didn't used to be the case, but you are part of a lucky generation of Seattleites who can zip from Beacon Hill to Capitol Hill in mere minutes. By the time your children's children have children (probably), light rail will be as far north as Everett, as far south as Tacoma, and as far west as West Seattle and Ballard. Get an ORCA card at any station and use it. Plan your trip in advance at soundtransit.org.

Take the Bus

People always bitch about the bus, but the truth is the bus will take you to places the light rail just doesn't go. You'll find every line has its own charms, too—the 8 bus, for example, is always jammed with grumpy tech commuters and glassy-eyed tourists. Download the One Bus Away app so you know exactly how long you'll have to wait for the next bus (ignore the printed schedules *entirely*—they have no relationship to reality). Most Seattle-area students can get a U-PASS that offers discounted transportation options, too. To plan a trip in advance, go to kingcounty.gov/metro.

Find a Rideshare

Download the Lyft or Uber app and have it at the ready for when you're really stuck (or really drunk). Another good app is Freewheel, which is like Lyft or Uber but for taxis. Having one or two of these options on your phone already will ensure you can always get home safe. (God, do I sound like a mom? I'm not a mom!) Also: Most campuses offer a safe rides network and carpooling options for nights and weekends. Ask.

Ride a Bike

Yes, it's hilly as hell. But that's good for your butt. Also, cruising on the Burke-Gilman Trail and the miles of other pretty bike paths in Seattle is mad fun. Seattle is a bike-friendly city (so long as you don't read the *Seattle*

Times), and DIY bike culture is a thing out here. It's easy to find cheap bikes with good gears and capable mechanics to fix them.



Check out Recycled Cycles in the U-District, 20/20 Cycle in the Central District, and Bike Works in Columbia City. School of Bike in Wallingford offers classes in bike tune-ups and even how to build your own bike.

You may also notice brightly colored bicycles parked around town. They are there courtesy of the three bike-share programs currently in Seattle (LimeBike, Spin, and Ofo), and they are yours for the taking! You just have to download the app and give them your credit card info first. Rides are only \$1, and you can leave the bike *anywhere* when you're done.



PETE GAMLEN

Use Your Feet

Seattle is the eighth most walkable city in the country, according to Redfin's annual Walk Score. When you walk, you get to pet little dogs and look into store windows and browse the books in the little free libraries scattered throughout town (look for them).

Rent a Car

Let's say you're going to Ikea and really need a car. There's Zipcar and Car2go for driving around by the hour. If you're looking for longer-term rentals, car-sharing network Turo is a great bet. If you want a good-old fashioned rental car, they're cheaper if you're willing to go down to the airport (you can get off at the Tukwila light rail stop and walk to the rental center). But many old-fashioned car rental services require you to be 25 years old, or there are extra charges.

Take an Amtrak Train or a Bolt Bus

If you're heading up to Vancouver, Canada (two and a half hours north), or Portland, Oregon (three hours south), you should know Bolt Bus is ultra-cheap and offers free wi-fi. If you're willing to spend a little more and would like water views and a dining car, take Amtrak.

Use the Monorail

Just kidding. ■

T-Mobile

Qualify and switch to America's Fastest 4G LTE Network.

Get T-Mobile® service with a discount of at least **\$9.25 a month**.

Plan includes:

- Unlimited Talk
- No Annual Service Contract
- \$19.99/month before Lifeline discount

Are you eligible?

You may qualify based on your income or if you're currently eligible to receive public assistance such as Medicaid, Food Stamps (SNAP) or Supplemental Security Income (SSI). If you're a resident of federally recognized Tribal Lands, you may qualify for additional discounts.

See if you qualify and learn how to apply at
www.T-Mobile.com/lifeline or call 1-800-937-8997.

Discounted wireless service is provided under the Lifeline assistance program. Lifeline is a government assistance program that provides only eligible consumers with discounted service that is nontransferable and is available for only one line per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals living at the same address that share income and expenses. T-Mobile offers Lifeline service only in areas where the company has Eligible Telecommunications Carrier status. You may find more information about Lifeline and other wireless services available from T-Mobile USA, Inc. at www.T-Mobile.com.

Limited-time offer; subject to change. Taxes and fees additional. Unlimited talk feature for direct U.S. communications between 2 people; others (e.g. conference & chat lines, etc.) may cost extra. Domestic only unless otherwise specified. Capable device required for LTE speeds. Coverage not available in some areas. Network Management: Service may be slowed, suspended, terminated or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to other users, or significant roaming. See brochures and Terms and Conditions (including arbitration provision) at www.T-Mobile.com for additional information. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. © 2017 T-Mobile USA, Inc.

GIVE EMPLOYEES THE BENEFIT OF ORCA PASSPORT

The bulk priced annual transit pass program. Now available to businesses with 5+ employees!

To learn more contact Mercedes at:
MercedesS@commuteseattle.com | 206-613-3242

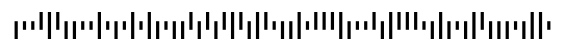
We'll Get You There

Attachment 3

Statement For: [Redacted]
Account Number: [Redacted]

Important Information
Thank you for using AutoPay. Amount will be forwarded for automatic processing. Do not pay this bill or mail remittance.

----- manifest line -----



Summary	
Previous Balance	\$ [Redacted]
Pmt Rec'd - Thank You	\$ [Redacted]
Credits & Adjustments	\$ [Redacted]
Total Past Due <i>(Credit Balance)</i>	\$ [Redacted]
Monthly Recurring Chgs	\$ [Redacted]
Credits & Adjustments	\$ [Redacted]
Other Charges	\$ [Redacted]
Taxes & Surcharges	\$ [Redacted]
Total Current Charges	\$ [Redacted]
Current Charges Due By	[Redacted]
Grand Total	\$ [Redacted]

Lifeline offers eligible consumers savings on basic telephone service in areas of Puerto Rico, Florida, Kentucky, Minnesota, Mississippi, New Mexico, Pennsylvania, Texas, Virginia, and Washington where it has been authorized. You may qualify for Lifeline benefits if you live in a household not already receiving Lifeline benefits and if you participate in a qualifying public assistance program, such as Medicaid or Food Stamps, or if your income is 135% or less than the federal poverty guidelines. Learn more at www.t-mobile.com/lifeline.

000006 1/5



PLEASE DETACH THIS PORTION AND RETURN WITH YOUR PAYMENT PLEASE MAKE SURE ADDRESS SHOWS THROUGH WINDOW.

Statement For: [Redacted]
Account Number: [Redacted]

11

Amount Due [Redacted]	Amount Enclosed AutoPay
---------------------------------	-----------------------------------

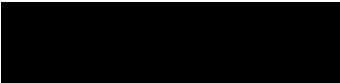
T-MOBILE
PO BOX 790047
ST. LOUIS MO 63179-0047



- For AutoPay Option - check box and complete the reverse side
- If you have changed your address - check box and record new address on the reverse side.



Estado de cuenta de:
Número de cuenta:



Información importante:

Visita mi.t-mobile.com para pagar y administrar tu cuenta, asistencia con productos y compra de aparatos y accesorios más recientes.

----- manifest line -----



Resumen

Table with account summary: Saldo anterior, Pago recibido, Total adeudado vencido, Cargos mensuales, Total de cargos, Total general.

Lifeline ofrece a clientes elegibles un descuento en su servicio telefonico basico - en areas de Puerto Rico, Florida, Kentucky, Minnesota, Mississippi, New Mexico, Pennsylvania, Texas, Virginia y Washington - donde ya fue autorizado.

000008 1/5



*Si su cuenta refleja balance en atraso podrá ser suspendida en cualquier momento y se le cobrará un cargo de reconexión por cada unidad en la cuenta.

POR FAVOR, SEPARA ESTA SECCIÓN Y DEVUÉLVELA JUNTO CON TU PAGO. ASEGÚRATE DE QUE LA DIRECCIÓN QUEDE VISIBLE A TRAVÉS DE LA VENTANA DEL SOBRE.

Estado de cuenta de:
Número de cuenta:



Importe a pagar

Cantidad adjunta

T-MOBILE
P.O. Box 660252
Dallas TX 75266-0252



- Para la Opción de AutoPago, marca la casilla y completa al dorso.
Si tu dirección ha cambiado, marca la casilla y registra la nueva dirección al dorso.

