### Docket No. TE-180587 - Vol. I

# In the Matter of Latin Limousine, LLC d/b/a HR Limousine

August 8, 2018



206.287.9066 I 800.846.6989

1325 Fourth Avenue, Suite 1840, Seattle, Washington 98101

www.buellrealtime.com

email: info@buellrealtime.com



## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

TRANSPORTATION COURT, VOLUME I

Pages 1-21

ADMINISTRATIVE LAW JUDGE LAURA CHARTOFF

August 8, 2018 9:00 A.M.

Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive Southwest Olympia, Washington 98504

REPORTED BY: TAYLER GARLINGHOUSE, CCR 3358

Buell Realtime Reporting, LLC 1325 Fourth Avenue

Suite 1840

Seattle, Washington 98101

(206) 287-9066 | Seattle

(360) 534-9066 | Olympia

(800) 846-6989 | National

www.buellrealtime.com

Page	2					
1	APPEARANCES					
2						
3	ADMINISTRATIVE LAW JUDGE:					
4	LAURA CHARTOFF Washington Utilities and Transportation Commission					
5	1300 South Evergreen Park Drive SW Olympia, Washington 98504					
6	(360) 664-1160					
7	FOR COMMISSION STAFF:					
8	FOR COMMISSION STAFF:					
9	JUSTIN RAUB Compliance Investigator, Consumer Protection					
10	Washington Utilities and Transportation Commission					
11	1300 South Evergreen Park Drive SW PO Box 47250					
12	Olympia, Washington 98504 (360) 664-1108					
13	justin.raub@utc.wa.gov					
14	ALSO PRESENT:					
15	ALSO FRESENT.					
16	HUGO ROSALES					
17	GLORIA HERRERA Spanish Interpreter					
18	Spanish interpreter					
19	MIKE TURCOTT					
20	Compliance Investigations Supervisor					
21						
22	* * * *					
23						
24						
25						

```
Page 3
                OLYMPIA, WASHINGTON; AUGUST 8, 2018
 1
                             9:00 A.M.
 3
                              --000--
 4
     (All proceedings were translated by the interpreter, and
 5
          all answers were given through the interpreter,
 6
                     unless otherwise noted.)
7
 8
                       PROCEEDINGS
 9
                 JUDGE CHARTOFF: Okay. We'll be on the
10
              Good morning. My name is Laura Chartoff.
11
    record.
                                                          I am
    an administrative law judge with the Washington
12
13
    Utilities and Transportation Commission.
                 Today is August 8th, 2018, and the time is
14
15
     9:00 a.m.
16
                 There are two charter party or excursion
17
     carriers -- excursion service carriers who should be
18
    here today, so the first thing we will do is see who is
19
    here.
            There is a court reporter who is recording
20
     everything we say, so when I call your name, please
    raise your hand and also say "here" or "present."
21
2.2
                 Docket 180587, Latin Limousine, LLC, doing
23
    business as -- as HR Limousine. I saw a hand go up.
                 Okay. And Docket 180351, Jake's Hiway 2
24
25
     Sports LLC, Jake Sharpe.
```

#### Page 4 1 MR. SHARPE: Present. JUDGE CHARTOFF: Present, thank you. 2 Okay. You are here because the Commission 3 has information that your company is operating or 4 advertising as a charter party or excursion service 5 6 carrier without a permit. I will explain your choices and then ask you to state your choice. So you can choose to cease and desist 9 providing, offering, or advertising unpermitted charter party or excursion services. If you choose this option, 10 you will need to show what you have done to shut down 11 12 your business either completely or partially. going to want to see proof that you are no longer 13 operating or advertising. For example, you will need to 14 prove that you have taken down or changed your website 15 16 or other online advertisements for your business. 17 The other option is to ask for a classification hearing to show why you don't need a 18 permit. If you choose a hearing, you are denying that 19 you offer or advertise charter party or excursion 20 services. For this choice, we will schedule a hearing 21 sometime in the next two months with a deadline a week 22 before the hearing for both you and Commission Staff to 23 24 list your witnesses and file any exhibits. 25 I will call each of you up one at a time in

- 1 just a moment.
- Now that we've gone over your choices, I
- 3 will explain what else will happen today. In a few
- 4 minutes, I'll call each of you up to make your choice,
- 5 and at that time, I will swear you in so anything you
- 6 tell the Court will be under oath. Once you are sworn
- 7 in, I will ask you if you understand your choices for
- 8 today's hearing and then ask you to state your choice.
- 9 If there's anything else you want to explain to me, you
- 10 will have a chance to do that.
- 11 You were each served with a complaint that
- 12 alleges you were providing charter party or excursion
- 13 services without a permit and ask that the Commission
- 14 penalize you for it. The law sets the maximum penalty
- 15 for each violation at \$5,000. Staff will recommend a
- 16 penalty amount, and you will have a chance to reach an
- 17 agreement with Staff about the penalty amount. Staff
- 18 will explain the recommendation, but the Commission will
- 19 make the final decision about the penalty.
- 20 If you choose to testify about how you're
- 21 getting out of the charter party or excursion services
- 22 business, you can explain how you plan to do that, and
- 23 depending on what proof you can provide, you should be
- 24 able to reach an agreement with Staff, and you can speak
- 25 to Staff about that during the break.

- 1 Finally, if you deny that you were operating
- 2 as a charter party or excursion services carrier, we
- 3 will schedule another hearing. If we're going to set a
- 4 hearing, it would help if you know your schedule for the
- 5 next month or two when we review calendars.
- So after I hear from each of you, we will
- 7 take a break so you can meet with Staff and talk about
- 8 your case.
- 9 So -- okay. So I'm going to call the
- 10 carriers up now. I'm going to start with Latin
- 11 Limousine. Can you please come forward, take a seat at
- 12 the table, and turn on your microphone.
- So please state your first and last name and
- 14 spell your last name for the court reporter.
- MR. ROSALES: (In English) Hugo Rosales.
- 16 JUDGE CHARTOFF: And what is your position
- 17 with the company?
- 18 MR. ROSALES: (In English) Owner.
- JUDGE CHARTOFF: Thank you.
- 20 Okay. Mr. Rosales and Mr. Raub, can you
- 21 please stand up and be sworn in.
- 22 (Hugo Rosales and Justin Raub sworn.)
- JUDGE CHARTOFF: Thank you.
- Okay. Mr. Rosales, do you understand the
- 25 choices I explained earlier?

Page 7 1 MR. ROSALES: Yes. JUDGE CHARTOFF: Have you made a decision? MR. ROSALES: 3 Yes. JUDGE CHARTOFF: Have you decided to cease 4 5 and desist from providing charter party and -- or excursion carrier services until you get a permit? 6 MR. ROSALES: That's right. 8 JUDGE CHARTOFF: Okay. Does Staff have a position on this? 9 MR. RAUB: No, Your Honor. That's -- we're 10 11 good with that. 12 JUDGE CHARTOFF: Okay. Okay. So when we take a break, you can talk with Staff and see if you can 13 assign -- you can sign an agreed order. The order will 14 15 say that you agree you were operating without a permit, 16 that you advertised without a permit, and that you agree 17 to stop operating until you get a permit. 18 MR. ROSALES: I am agreeing to this, but I 19 also would like to explain why. 20 JUDGE CHARTOFF: Okay. 21 MR. ROSALES: (In English) Now? 22 JUDGE CHARTOFF: Yes. 23 MR. ROSALES: In the first place, I stop operating my business is because I had a financial 24

problem. I spoke with the insurance company, and I

25

- 1 asked them for a break because at the time that I had to
- 2 renew my insurance, I didn't have any -- any work, and
- 3 my mortgage payments were almost \$2,000. And so I
- 4 wasn't able to pay the amount, and then it was about
- 5 four months left for my insurance to be expired.
- 6 So the jobs that I have gotten in the past
- 7 via phone, I have given those jobs to other friends who
- 8 have the same business. They give me a commission of
- 9 100 or \$200 for these referrals until I was through with
- 10 my financial problems.
- 11 Eight days before I received a letter from
- 12 the State, I was already making arrangements and
- 13 negotiating with the insurance company so I could renew
- 14 my insurance. I'm still waiting for the company to
- 15 resolve this for me. There were two companies that
- 16 didn't approve me to get insurance through them, but
- 17 there is another company that is still working to give
- 18 me a new policy.
- JUDGE CHARTOFF: Okay.
- MR. ROSALES: That's it.
- JUDGE CHARTOFF: Okay. So do you understand
- 22 that you cannot operate or advertise your services until
- 23 you get a permit?
- 24 MR. ROSALES: That's what I'm understanding
- 25 now.

Page 9 1 JUDGE CHARTOFF: Okay. 2 MR. ROSALES: I -- I thought that if I didn't use my car for the services and I just send these 3 services to the other person instead, it would be okay. 4 But now I understand that I cannot do that either. 5 JUDGE CHARTOFF: Okay. Is --6 MR. TURCOTT: I'm sorry, Your Honor. 8 JUDGE CHARTOFF: It's okay. MR. TURCOTT: So, Your Honor, that's 9 10 acting --This is Mike Turcott for the record. 11 12 -- that's acting as a broker, which includes advertising and/or agreeing to provide services, which 13 14 is prohibited without a certificate. JUDGE CHARTOFF: Okay. So... 15 16 MR. ROSALES: I understand that now. 17 JUDGE CHARTOFF: Okay. So, Mr. Raub, so advertising services, even if he's just referring it, 18 19 would also be not permitted without a permit? 20 MR. RAUB: Yes, Your Honor. 21 JUDGE CHARTOFF: Okay. Thank you. 22 Okay. So please take a seat in the -- in the back and wait for the recess, and at that point, 23 you'll have an opportunity to talk with Staff and see if 24

you can enter an agreed order. Okay?

25

```
Page 10
 1
                 MR. ROSALES: Thank you.
 2
                 JUDGE CHARTOFF: Okay. I call Jake's Hiway
     2 Sports LLC, Jake Sharpe.
 3
 4
                 Hi. Please state your first and last name
 5
     and spell your last name for the court reporter.
 6
                 MR. SHARPE: Jake Sharpe, S-h-a-r-p-e.
                 JUDGE CHARTOFF: Can you please speak into
 8
     the microphone?
 9
                 MR. SHARPE: Jake Sharpe, S-h-a-r-p-e.
                 THE COURT REPORTER: I don't think it's on.
10
                 JUDGE CHARTOFF: Can you hit the button and
11
12
     see --
13
                 MR. SHARPE: I got a little red light.
14
                 JUDGE CHARTOFF: Oh, you do?
15
                 MR. SHARPE: S-h-a-r-p-e.
16
                 JUDGE CHARTOFF: Okay. Thank you. And what
17
     is your position with the company?
18
                 MR. SHARPE: I own it.
19
                 JUDGE CHARTOFF: Okay. Mr. Sharp and
     Mr. Braun, can you please stand and raise your right
20
     hand to be sworn.
21
22
                 (Jake Sharpe and Brian Braun sworn.)
23
                 JUDGE CHARTOFF: Thank you.
24
                 Okay. Mr. Sharp, do you understand the
25
     choices I explained earlier?
```

- 1 MR. SHARPE: I do.
- 2 JUDGE CHARTOFF: Do you have a -- have you
- 3 made a decision?
- 4 MR. SHARPE: Well, yeah, because I've
- 5 already ceased operation. Where I failed to understand
- 6 was I should have just taken my website down. So I
- 7 haven't operated so I -- but I still had advertised
- 8 and -- yeah, I was unaware of that part. Reason being
- 9 was I'm on Stevens Pass's website for my businesses. I
- 10 didn't want to lose that advertising because I rent ski
- 11 gear and I sell lift tickets, and just part of what I
- 12 offer is a ride to the ski area.
- So I wasn't closing my whole business down,
- 14 so to tear my website down, I didn't even think of it to
- 15 be honest with you. I mean, I just -- I got two other
- 16 businesses, and it was the time of year -- one's a
- 17 nursery, spring comes, you've got a ton of work. So
- 18 upon compliant with this, it came to an issue where I
- 19 should actually separate my bus from my other commercial
- 20 vehicle policy.
- I was busy with my nursery. I do the
- 22 Seattle Home Show, I get out of the home show, I am
- 23 swamped until June. So I just stopped providing the
- 24 service of driving people up the hill and went to work
- 25 doing my other work and -- but I didn't stop the

#### Page 12 website. I didn't stop Stevens Pass from advertising 2 it. 3 JUDGE CHARTOFF: Okay. MR. SHARPE: Not at all. So I have full 4 intentions. I've had the paperwork filled out since I 5 6 was originally speaking with him, but when it came to end of the season and separating the insurance policy and was like I might as well wait until my policy renews in the fall when the season is going to pick up again and I will need to provide the service. 10 11 So I was just taking a time lapse because it 12 was -- you know, I only offer, at this time, rides to the ski area. So if there's no skiing, there's no 13 reason for me to be concerned about it. So I just 14 stopped, and like I said, I didn't -- I kind of left him 15 16 in the dark, because he was expecting some paperwork and 17 it never arrived because I just stopped. Flat out 18 stopped. 19 JUDGE CHARTOFF: Okay.

- MR. SHARPE: 20 So I don't even have an
- 21 employee since March. So I mean, it's just me, so
- 22 there's no way I could even provide a service.
- 23 JUDGE CHARTOFF: So are you intending to
- 24 restart the business in the ski season?
- 25 MR. SHARPE: Well, yeah, totally. And then

- 1 I'll have my -- all my insurance policies will be
- 2 separated from my other commercial vehicles and then --
- 3 because the way I read the paperwork in the insurance,
- 4 see, all my cars are insured under one policy through my
- 5 other company, but it looked to me like in this
- 6 paperwork, I should have a separate policy for this bus
- 7 just separate of all my other entity. And like I said,
- 8 it was end of March and I was busy. You know, spring
- 9 comes and you got a nursery, you gotta work. I mean,
- 10 that's just the way it goes. And the shuttle business
- 11 was not lucrative anyway, so it was really easy to walk
- 12 away from.
- JUDGE CHARTOFF: Okay. Mr. Braun, do you
- 14 have anything to add?
- MR. BRAUN: No, Your Honor. Not at this
- 16 time.
- 17 JUDGE CHARTOFF: Okay. So when we take a
- 18 break, you can talk with Staff and see if you can sign
- 19 an agreed order, and that order will say that you
- 20 agree -- oh, so let me -- do you agree that you were
- 21 operating without a permit?
- MR. SHARPE: Well, I can't deny it because,
- 23 yeah, I didn't have -- I don't have a permit and my
- 24 website is still functioning today. So yeah, I
- 25 cannot --

#### Page 14 1 JUDGE CHARTOFF: And you agree --2 MR. SHARPE: I'm not going to lie to you. JUDGE CHARTOFF: Okay. And so the order 3 4 will say that you agree to stop operating until you get a permit if you decide to apply for one, and it sounds 5 like you are. 6 MR. SHARPE: So that means I should just 8 call the guy and say, hey, can you stop my website from advertising at this time? Because it's advertising a 9 couple other items besides the bus. 10 11 JUDGE CHARTOFF: You know, at the break, you 12 can talk to Mr. Braun and he -- he will be able to talk to you about what you need to do to the website to be in 13 14 compliance. 15 MR. SHARPE: Yeah, because I intend to be 16 full complaint for the rest of my life with this. 17 yeah, this isn't a short-term thing for me. Just the starting point. 18 19 JUDGE CHARTOFF: Okay. And so the order will also most likely include an agreement about the 20 penalty amount, but if not, you can explain why the 21 22 penalty should be different than what Staff is recommending. Do you have any questions at this time? 23 24 Okay. So at this point, we are going to

take a break, and as soon as you have a chance to review

25

- 1 the cease and desist orders with Staff, we can talk
- 2 about the -- you can talk about the penalty.
- The penalty may be small or there may be a
- 4 reason why Staff asked for a larger penalty. For
- 5 example, if you have been in front of a judge here
- 6 before or you used to have a permit with the Commission
- 7 that was cancelled, a penalty recommendation will be
- 8 higher. Usually part of the penalty is suspended and
- 9 you will not have to pay it unless you break the law
- 10 again.
- 11 So -- yeah, after the recess, I will call
- 12 each of you back up, make sure you understand the order,
- 13 and I will sign it, and you can leave with a copy.
- 14 So is there anything else before we take a
- 15 break?
- MR. BRAUN: No, Your Honor. Not from Staff.
- 17 JUDGE CHARTOFF: Okay. We are in recess.
- 18 (Recess taken from 9:22 a.m. to 10:16 a.m.)
- JUDGE CHARTOFF: Okay. Let's be back on the
- 20 record at 10:16 a.m. So I understand the cease and
- 21 desist orders have been explained to each company, so I
- 22 will call you back up one at a time at the order we went
- 23 in before.
- 24 So I will call Latin Limousine, doing
- 25 business as HR Limousine, Hugo Rosales. Please come

#### Docket No. TE-180587 - Vol. I - 8/8/2018 Page 16 forward. Mr. Rosales, do you understand the order 3 that was presented to you? 4 MR. ROSALES: Yes. 5 JUDGE CHARTOFF: Okay. And I see that you 6 and Mr. Raub have both signed it. It looks like there are two violations in this case; one for offering charter party or excursion services and one for 8 advertising. And there is a \$10,000 penalty, a 9,000 portion of the penalty is suspended for a period of two 10 years, and the company will pay \$1,000 today; is that 11 12 correct? 13 MR. ROSALES: Yes. 14 JUDGE CHARTOFF: Okay. And for the record, you are agreeing to shut down unless you get a permit or 15 16 until you get a permit? 17 MR. ROSALES: I didn't understand the question. 18 19 JUDGE CHARTOFF: Oh, okay. You agree that you will not operate until you get a permit? 20 21 MR. ROSALES: Yes.

24 JUDGE CHARTOFF: Okay. And the \$9,000 is 25 suspended for two years from today's date, and that

JUDGE CHARTOFF: Okay.

MR. ROSALES:

22

23

I understood.

- 1 means that if Staff finds an advertisement or you offer
- 2 services during that time, you will have to pay the
- 3 \$9,000 penalty; do you understand that?
- 4 MR. ROSALES: Yes.
- 5 JUDGE CHARTOFF: And also, the order to
- 6 cease and desist is permanent. It never expires. So if
- 7 Staff discovers you are still operating, even after two
- 8 years, Staff can go straight to superior court and ask
- 9 for much higher penalties.
- 10 MR. ROSALES: All right.
- JUDGE CHARTOFF: So it is very important
- 12 that you follow the law.
- MR. ROSALES: Okay.
- JUDGE CHARTOFF: Thank you.
- 15 Are there any additional questions about the
- 16 order?
- MR. ROSALES: No.
- 18 JUDGE CHARTOFF: Okay. Then I will sign it.
- 19 Staff will make a copy for it and give you a copy, and
- 20 you will be free to go at that time.
- MR. ROSALES: Thank you.
- JUDGE CHARTOFF: Okay. Thank you.
- Okay. Next I'll call Jake Sharpe.
- Okay. Mr. Sharpe, did you have a chance to
- 25 read the whole order?

```
Page 18
                              I did.
 1
                 MR. SHARPE:
                 JUDGE CHARTOFF: Do you understand it?
                 MR. SHARPE:
                              I do.
 3
                 JUDGE CHARTOFF: Okay. And I see that both
 4
     you and Mr. Braun have signed it. It looks like there
 5
     are two violations in this case; one for --
 6
                 MR. SHARPE: How come my violations cost
 8
     more than the other guy's violations when I can
 9
     quarantee you this quy's making a living off of his
     violations and I ain't making nothing off of mine?
10
                                                          Ι
     mean, is there prejudice there? I mean, they're both
11
     the same violations, but he's making a living off of
12
13
     his.
14
                 JUDGE CHARTOFF: Mr. Sharpe, I can't discuss
15
     the other --
16
                 MR. SHARPE: Yeah, I was just curious.
     Since I got to hear it, I thought I would ask. You
17
     asked me if I understood, so I guess I have a
18
     misunderstanding there. But I'm willing to pay my fee
19
     so I can be free to go, that's for sure.
20
21
                 JUDGE CHARTOFF: Okay. Do you --
22
                 MR. TURCOTT: Your Honor, should I comment
23
     or no?
24
                 MR. SHARPE: It doesn't matter.
25
                 JUDGE CHARTOFF: Are -- are you -- you've
```

- 1 signed this order. Are you willing to -- do you want me
- 2 to --
- 3 MR. SHARPE: I just want to pay so I'm free
- 4 to go.
- JUDGE CHARTOFF: Okay.
- 6 MR. SHARPE: Yeah, I want to pay so I can be
- 7 free to go.
- 8 JUDGE CHARTOFF: Okay. Okay. So it looks
- 9 like a \$10,000 penalty will be imposed, but \$8,500 of
- 10 the penalty is suspended for a period of two years from
- 11 the date of the order, and you will pay, according to a
- 12 payment plan, with \$500 due today, \$500 due September
- 13 10th, and \$500 due October 8th.
- Okay. So the 8,500 is suspended for two
- 15 years from today's date, and that means that if Staff
- 16 finds an advertisement or you offer charter party or
- 17 excursion carrier services during this time without a
- 18 permit, you will have to pay the \$8500 penalty; do you
- 19 understand?
- MR. SHARPE: I do.
- 21 JUDGE CHARTOFF: Okay. And also, the order
- 22 to cease and desist is permanent. It never expires. So
- 23 if Staff discovers you are still operating, even after
- 24 the two years, without a permit, Staff can go straight
- 25 to superior court and ask for much higher penalties. So

#### Page 20 it is very important that you follow the law. 2 MR. SHARPE: Correct. 3 JUDGE CHARTOFF: Okay. And you have a payment schedule. If you miss a payment, you will have 4 to pay the entire amount including the \$8,500 suspended 5 penalty. So if, for some reason, you're going to be 6 late making a payment, you must contact Staff and make 8 arrangements so you don't end up having to pay the 9 entire amount, okay? MR. SHARPE: Mm-hmm. 10 11 JUDGE CHARTOFF: And do you understand 12 legally what you can and can't do? 13 MR. SHARPE: (Nodding head.) 14 JUDGE CHARTOFF: "Yes"? 15 MR. SHARPE: Yes. 16 JUDGE CHARTOFF: Okay. Remember that 17 Commission Staff is always available to assist you if you have any questions. Do you have any questions about 18 the order? 19 20 MR. SHARPE: (Shaking head.) JUDGE CHARTOFF: Okay. So I'm going to go 21 22 ahead and sign it, and Staff will make a copy of it for 23 you, and you'll be free to go. 24 Thank you. We are off the record. Okav. 25 (Adjourned at 10:24 a.m.)

Page 21 CERTIFICATE STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability. Taylor Garlinghouse Tayler Garlinghouse, CCR 3358