

Tariff No. 4
Company Name: BML Investments LLC (dba) Wenatchee Valley Shuttle, C-64605

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PASSENGER RULES

***Animals:** Generally dogs and cats will be allowed on the shuttle in carriers and in the back of the vehicle or cargo trailer. There will be a \$20 charge for transporting an animal each direction. Service animals, as defined by the Americans with Disabilities Act, will be carried free of charge. Service animals may not occupy passenger seats unless it is necessary to assist an individual with a disability. Otherwise they may lie or stand at the feet of the passenger.

***Objectionable Passengers:** This company reserves the right to refuse to transport persons under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose conduct or behavior may be objectionable to other passengers. The carrier also reserves the right to refuse carriage of any materials that the carrier considers unsafe and not in the best interest of the passengers.

Children: Small children under 8 years of age must be accompanied by an adult. Children less than 8 years old must be restrained in child restraint systems, unless the child is four feet nine inches or taller. A child who is eight years old or older, or four feet nine inches or taller, must be properly restrained either with the motor vehicle's safety belt or an appropriately fitting child restraint system. When a child restraint system is required the child must provide and install their own car or booster seat, for safety. It is required by our insurance that all occupants, including children, must wear seat belts at all times while the shuttle is in motion.

(C)Baggage/Luggage Allowances: Passengers are allowed two bags per person. There is a \$10 charge for each piece of luggage over two. All Baggage is subject to inspection for the safety and comfort of all passengers. Materials not allowed on the shuttle for transportation are: Firearms (unless locked and stored in the back), packages that are leaking, articles that have foul or obnoxious odors, or items that cause annoyance or harm. W.V.S. is not responsible for lost, damaged, stolen, or switched luggage or property. It is transported at your own risk.

(C)Food Policy: We allow food and drink to be carefully consumed on the shuttle. The shuttle will make a short 5-10 minute snack and restroom break in Easton, WA. between Wenatchee to/from Sea-Tac Airport.

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Effective Date: June 29th, 2018

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PASSENGER RULES

Schedule Maintenance: Carrier will not be liable for delays caused by accidents, breakdowns, bad road conditions, snow storms or other conditions beyond the control of the carrier and does not guarantee arrival at, or departure from, any point at any specific time. The time schedules provided are schedules the carrier endeavors to maintain, but does not guarantee to be able to do so at all times due to conditions listed above.

Fares: Fares are not all the same price. Please refer to the rate schedules. However, when booking 3 or more people you receive a 20% discount on each passenger after the second.

(N)Front seat reservation: The front passenger seat, across from the driver, may be reserved for a passenger for an additional \$5 charge per leg of trip. If the seat is desired round trip, the charge would then be \$10 extra. Only by reserving the front seat are passengers guaranteed it. It is reserved according to first come.

(C)Refunds, Ticket limitations, Changes, Cancellations: All tickets will be good for 180 days from the date of sale. Reservations may not be changed to a date more than 180 days from the date of the original reservation. If a reservation is cancelled more than 48 hours prior to shuttle departure time, the reservation can be refunded, minus a \$10 processing fee per person. If a reservation is cancelled in less than 48 hours to shuttle departure, the reservation cannot be refunded, but will be 'couponed', to use within 6 months from date of travel. Cancellations are not allowed after the scheduled departure time of the reservation, unless its due to a flight delay or other extenuating circumstance, in which case passengers will be rebooked onto later shuttles as available. Customers who fail to show up by the scheduled departure time of their reservation at the designated pick-up point or who have not called to cancel or change their reservation prior to shuttle departure time are NOT eligible for a refund or a 'coupon' and forfeit their ticket. Refunds will be made if the cancellation or change was caused by an airline delay or cancellation, minus the \$10 processing fee per person. The company does not over book shuttles, therefore if a passenger reserves a seat, and does not show up to use it, it has blocked that seat so other passengers could not reserve it; which causes loss to the company, making this cancellation policy firm.

(C)Ticket redemption: Unused tickets will be redeemed at the purchase price, minus the \$10 processing fee per person. Unused portions of round trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used and refunding the balance of the purchase price, minus the processing fee. A coupon code will be issued for cancellations with less than 48 hours notice, to be used within 180 days from the date of the original reservation or forfeited if not used. A coupon or reservation may be moved twice, however cannot be cancelled and dates changed more than 3 times. Once couponed, a reservation cannot be refunded.

Holidays Observed: The shuttle will not run on Thanksgiving Day or Christmas Day.

Lost Items: Items left by guests that are recovered will be retained for 7 days. Please contact the office at (509) 293-5773 to reclaim them.

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RATE SCHEDULE

ADULT FARES IN DOLLARS AND CENTS PER PERSON
ONE-WAY EXCEPT AS OTHERWISE INDICATED

| And | Between | | | | | |
|------------------|------------------|-----------|-----------|------------|----------|-----------------|
| | Pangborn Airport | Wenatchee | Peshastin | North Bend | Bellevue | Sea-Tac Airport |
| Pangborn Airport | N/A | N/A | N/A | (A) \$57 | (A) \$57 | (A) \$57 |
| Wenatchee | N/A | N/A | N/A | (A) \$49 | (A) \$50 | (A) \$52 |
| Peshastin | N/A | N/A | N/A | (A) \$49 | (A) \$50 | (A)\$50 |
| North Bend | (A) \$57 | (A) \$49 | (A) \$49 | N/A | N/A | N/A |
| Bellevue | (A) \$57 | (A) \$50 | (A) \$50 | N/A | N/A | N/A |
| Sea-Tac Airport | (A) \$57 | (A) \$52 | (A) \$50 | N/A | N/A | N/A |

Note 1: **(A)Payment:** Payment for fares by cash, debit and credit cards only. Both Credit and debit cards will be charged a processing fee of 4%. This processing fee is automatic for all debit/credit card transactions whether paid online, over the phone, or in the office. No personal checks will be accepted.

Note 2: **Round trip fares:** Except as otherwise provided, round-trip fares will be \$5 off, the doubled one way fares.

Note 3: **Booking 3 or more:** Except otherwise shown booking fares of three or more passengers, receive 20% off each passenger after the second.

Note 4: **Children's fares:** Are same as adult fares.

Note 5: **Discounts:** are given when booking more than 2 people, or when booking round trip.

(C)Note 6: **Home pick up/drop off:** We no longer offer home pick up or drop offs. If a passenger needs a ride, please ask a friend/family member or call a taxi.

Note 7: **Car seats:** All children less than eight years old must be restrained in child restraint systems, unless the child is four feet nine inches or taller. A child who is eight years old or older, or four feet nine inches or taller, must be properly restrained either with the motor vehicle's safety belt or an appropriately fitting child restraint system. When a child restraint system is required the adult accompanying the child must provide and install their own car or booster seat, for safety. Wenatchee Valley Shuttle will neither supply nor install car seats.

Note 8: (C)**Credit Card processing fee:** All debit and credit card transactions will be charged an automatic 4% processing fee.

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Time Schedule No. 4

BML Investments LLC (dba) Wenatchee Valley Shuttle

Providing Passenger Service

(C) PASSENGER SERVICE BETWEEN Pangborn Memorial airport East Wenatchee and Seattle-Tacoma International Airport, with intermediate stops, Wenatchee (train station), Peshastin (Big Y Park-n-Ride), North Bend (Safeway), Bellevue (Shell), by reservation only.

All passengers must originate in Wenatchee.

BY RESERVATION ONLY

The Actual time the vehicle will arrive to pick up passengers depends on the number of passengers making reservations, Wenatchee Valley Shuttle will develop actual routes, and pick up and drop off at central locations to balance passenger convenience and company efficiency.

Service is available:

- (C)Leaving Pangborn (1*) between 5:00 a.m. to 10:00 p.m. 7 days a week.
- (C)Leaving Wenatchee (2*) between: 5:00 a.m. to 10:00 p.m. 7 days a week.
- (C)Leaving Peshastin (3*) between: 5:00 a.m. to 10:00 p.m. 7 days a week.
- (C)Leaving North Bend (4*) between: 5:00 a.m. to 10:00 p.m. 7 days a week.
- (C)Leaving Bellevue (5*) between: 5:00 a.m. to 10:00 p.m. 7 days a week.
- Leaving Sea-Tac Airport between: 5:00 a.m. to 10:00 p.m. 7 days a week.

- (1*) Pangborn Memorial Airport, 1 Pangborn Dr. East Wenatchee, WA. 98802
- (2*) Wenatchee Train Station, 1 Kittitas St & S Columbia St, Wenatchee, WA 98801
- (3*) Peshastin Big Y Park-n-Ride, 9351 Jeske Road, Peshastin, WA 98847
- (C) (4*) North Bend Safeway Parking lot, 460 SW Mt Si Blvd, North Bend, WA 98045
- (C) (5*) Bellevue Shell station parking lot, 3725 150th Ave SE, Bellevue, WA 98006

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Time Schedule No. 4

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Note 1: The company is not responsible for delays caused by weather, accidents, breakdowns or other circumstances.

(C) Note 2: Reservations must be made online at least 2 hours in advance or by phone, during business hours, or before departure time.

Note 3: Transportation is limited to picking up and dropping off passengers that originate at Wenatchee as follows:

(C)Pangborn (Wenatchee, Peshastin) to North Bend, returning, North Bend to Pangborn (Wenatchee, Peshastin)

(C)Pangborn (Wenatchee, Peshastin) to Bellevue, returning, Bellevue to Pangborn (Wenatchee, Peshastin)

(C)Pangborn (Wenatchee, Peshastin) to Sea-Tac Airport, returning, Sea-Tac Airport to Pangborn (Wenatchee, Peshastin)

In other words:

(C)Pick up at Pangborn, Wenatchee, Peshastin. Drop off at North Bend, Bellevue, Sea-Tac Airport (By reservation only).

(C)Pick up at Sea-Tac Airport, Bellevue, North Bend. Drop off at Peshastin, Wenatchee, Pangborn (By reservation only)

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