



## H&R Waterworks, Inc.

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# IMPORTANT NOTICE REGARDING TIMING OF WATER USE FOR IRRIGATION

July 7, 2015

Hello Riverwood Water System Customers

We expect a longer, hotter than usual summer in 2015. As you know H&R Waterworks, Inc. monitors water usage closely, especially during warmer weather. Our goal is to have customers schedule WATER USE FOR IRRIGATION during time periods of lower demand.

The water system has experienced some days where irrigation usage in this early morning timeframe between 6 am and 8 am has left storage levels extremely low.

**There have been power events which may have caused irrigation timer inaccuracies. We are requesting that you please check your irrigation system to be sure that its clock is set to the proper time. Irrigation controllers must be set so that irrigation/sprinkling can only occur between 11 PM and 5 AM or between 10 am and 3 pm. Please check your controller time clock and confirm that your irrigation/sprinkling will only occur during allowed timeframes.**

This request is voluntary rather than a mandatory limit on irrigation/sprinkling on an even/odd date basis.

Please confirm by email to [customercare@thewaterco.net](mailto:customercare@thewaterco.net) that your irrigation time clock is set correctly and that your controller is set so that irrigation shall only occur during the allowed timeframes listed above.

We thank you for your understanding and cooperation. We will continue to monitor storage and consumption and only make further adjustments if this voluntary compliance on timing does not meet with success.

Sincerely,

*Stephen L. Harrington*

Stephen L. Harrington

General Manager, Founder and Owner

H&R Waterworks, Inc.

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Water Distribution Manager 3, License #7904