Olympia, WA 98512 (360) 956-7001 particular dates of the bills are not identified, the factual basis for the cause of action is completely missing.

- 3. A respondent to a complaint should not be forced to guess at the facts that underlie a cause of action. It is basic due process that the factual basis for the allegations be provided in sufficient detail that the Respondent know the basis of the complaint so that it can prepare a proper defense. The most basic information that should have been provided was not provided.
- 4. It is ironic that one of the allegations is that the company failed to include sufficient detail on its bill. Yet, the Commission issues a complaint without any detail that allows the Respondent to identify what it is being charged with and prepare a response.

REQUEST FOR RELIEF

5. Based on the foregoing, Respondent respectfully requests that the Second and Third Causes of Action in this matter be dismissed.

Dated this 18th day of April, 2011.

RICHARD A. FINNIGAN, WSB #6443