1	BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION
2	COMMISSION
3	WASHINGTON UTILITIES AND) TRANSPORTATION COMMISSION,)
4) Complainant,)
5) vs.) DOCKET NO. UT-091870
6) Volume I QWEST CORPORATION,) Pages 1 - 12
7)
8	Respondent.)
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10	A prehearing conference in the above matter
11	was held on May 25, 2010, at 10:00 a.m., at 1300 South
12	Evergreen Park Drive Southwest, Olympia, Washington,
13	before Administrative Law Judge PATRICIA CLARK.
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15	The parties were present as follows:
16	WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION, by JENNIFER CAMERON-RULKOWSKI, Assistant
17	Attorney General, 1400 South Evergreen Park Drive Southwest, Post Office Box 40128, Olympia, Washington
18	98504; telephone, (360) 664-1186.
19	QWEST CORPORATION, by LISA A. ANDERL,
20	Attorney at Law, 1600 Seventh Avenue, Suite 1506, Seattle, Washington 98101; telephone, (206) 345-1574.
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24	Kathryn T. Wilson, CCR
25	Court Reporter

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1 PROCEEDINGS 2 JUDGE CLARK: Good morning. It's 3 approximately ten a.m., May 25th, in the Commission's 4 hearing room in Olympia, Washington. This is the time 5 and the place set for a prehearing conference in the 6 matter of the Washington Utilities and Transportation 7 Commission, complainant, versus Qwest Corporation, 8 respondent, given Docket No. UT-091870, Patricia Clark, 9 administrative law judge for the Commission presiding. 10 This matter came before the Commission on 11 April 30th, 2010, when the Commission issued a 12 complaint against Qwest alleging 69 violations of the 13 Commission's rules designed to protect telecommunications consumers. By notice entered on the 14 15 same date, the Commission set this matter for a 16 prehearing conference at this date and time. 17 At this time, I will take appearances on 18 behalf of the parties. Because this is the first appearance, I need a full appearance, including your 19 name, address, telephone number, e-mail, and fax. I'll 20 21 commence with you, please, Ms. Cameron-Rulkowski. 22 MS. CAMERON-RULKOWSKI: On behalf of Commission staff, Jennifer Cameron-Rulkowski, assistant 23

attorney general. My address is 1400 South Evergreen

Park Drive Southwest, PO Box 40128, Olympia,

- 1 Washington, 98504-0128. My telephone number is (360)
- 2 664-1186. Fax number is (360) 586-5522. My e-mail
- 3 address is jcameron@utc.wa.gov.
- 4 JUDGE CLARK: Appearing on behalf of Qwest?
- 5 MS. ANDERL: Good morning, Your Honor. Lisa
- 6 Anderl, in-house attorney for Qwest. My business
- 7 address is 1600 Seventh Avenue, Room 1506, Seattle,
- 8 Washington, 98101. My phone is (206) 345-1574. My fax
- 9 number is (206) 343-4040, and my e-mail is
- 10 lisa.anderl@qwest.com, and if I may note, some people
- 11 have a default in their computer systems where it
- 12 populates "landerl" as the address. It still comes to
- 13 me, but it is more likely to be blocked by our spam
- 14 filter, so if people could update, that would be great.
- 15 JUDGE CLARK: And that is the updated address
- 16 that I have in my record for this docket. I appreciate
- 17 that clarification. Are there any preliminary matters
- 18 that we should address?
- 19 MS. ANDERL: In terms of protective order or
- 20 discovery matters or before we get to those?
- JUDGE CLARK: In terms of anything. One
- 22 thing I might add is that immediately before we went on
- 23 the record this morning, there was some discussion
- 24 about whether or not it would be appropriate to have
- 25 the parties submit prefiled testimony in this

- 1 proceeding, and off record, I did indicate the
- 2 preference, given the number of violations, that there
- 3 be prefiled testimony in this matter because there were
- 4 69 violations alleged.
- 5 Although there are five categories of
- 6 violations, there is a separate penalty being proposed
- 7 for each and every violation, so I thought that would
- 8 be helpful. So when we get to the point of looking at
- 9 a procedural schedule, we will need to build in some
- 10 time for that prefiling to occur. Are there other
- 11 preliminary matters?
- 12 MS. ANDERL: Your Honor, we would request
- 13 that a standard form of protective order be issued so
- 14 that Qwest and Commission staff can provide
- 15 confidential information in this docket. It may be
- 16 that none of the complaints are confidential, but it
- 17 may be that some underlying work papers or notes might
- 18 be confidential. We might as well have the protection
- 19 in place.
- JUDGE CLARK: Ms. Cameron-Rulkowski?
- MS. CAMERON-RULKOWSKI: We have no objection.
- 22 I don't see anything immediately that would require a
- 23 protective order, but Staff has no objection.
- JUDGE CLARK: I don't see anything that
- 25 appears immediately to need protection either, but an

- 1 ounce of prevention is worth a pound of cure, and the
- 2 Commission will issue its standard protective order in
- 3 this matter in conjunction with the order governing the
- 4 prehearing conference. Any other?
- 5 MS. ANDERL: Would the discovery rule be
- 6 available to parties in this case?
- 7 JUDGE CLARK: If the Commission wishes it, I
- 8 can certainly invoke the Commission's discovery rules.
- 9 MS. CAMERON-RULKOWSKI: Staff would wish to
- 10 have discovery rules invoked.
- MS. ANDERL: Qwest would also.
- 12 JUDGE CLARK: Based on the concurrence of the
- 13 parties, the Commission will invoke its standard
- 14 discovery rules in this matter. Since we are talking
- 15 simply about procedural matters of this kind, I want to
- 16 jump in before I forget and let you know that I need an
- 17 original and three copies of all documents that are
- 18 filed in this case.
- 19 MS. ANDERL: Your Honor, we were discussing
- 20 before we went on the record as well whether public
- 21 counsel usually participated in these types of matters,
- 22 and Ms. Cameron-Rulkowski indicated no, not in her
- 23 experience, but I was wondering if we could have a
- 24 statement for the record as to whether the Commission
- 25 had received any petitions to intervene in this matter.

- 1 JUDGE CLARK: The Commission has not received
- 2 any formal petitions to intervene, and in formal
- 3 complaints, typically the only two parties are the
- 4 Commission as complainant and then the respondent in
- 5 the respective complaint. It is unusual to have any
- 6 other participants in this type of proceeding.
- 7 MS. ANDERL: That was my working theory, but
- 8 I wanted to be sure.
- 9 JUDGE CLARK: Your working theory panned out.
- 10 So I think the only thing we need to address then is a
- 11 procedural schedule to get this matter to hearing. Do
- 12 the parties have a proposed procedural schedule for me
- 13 to consider, or would you like me to take a few moments
- 14 to allow you to confer off record?
- 15 MS. CAMERON-RULKOWSKI: Your Honor, we would
- 16 need a few moments. We were working forward on the
- 17 premise of having a hearing with live testimony.
- JUDGE CLARK: With no prefiled.
- 19 MS. CAMERON-RULKOWSKI: Correct.
- 20 JUDGE CLARK: We will be at recess until
- 21 further call, but I'm happy to confirm any dates with
- 22 you before I vacate. We are at recess until further
- 23 call.
- 24 (Recess.)
- JUDGE CLARK: We are back on the record.

- 1 Have the parties had an adequate opportunity to confer
- 2 regarding a procedural schedule in this matter?
- 3 MS. CAMERON-RULKOWSKI: Yes, we have, Your
- 4 Honor.
- 5 JUDGE CLARK: Have you come up with a
- 6 procedural schedule with which the parties concur?
- 7 MS. CAMERON-RULKOWSKI: We have.
- 8 JUDGE CLARK: If you could give me that now,
- 9 please, I would appreciate it.
- 10 MS. CAMERON-RULKOWSKI: We will be having an
- 11 informal settlement conference, so we don't need that
- 12 on the schedule, but we did want to alert you to that
- 13 fact. Then the date for filing Staff's direct
- 14 testimony would be July 21. The Company's direct
- 15 testimony would be filed August 18. Staff's rebuttal
- 16 testimony would be filed September 15, and we would
- 17 hold a hearing on September 24. I just realized we
- 18 didn't talk about a date for any exhibit exchange
- 19 before then, so if you would like to suggest any other
- 20 procedural things that you might need.
- JUDGE CLARK: You mean in terms of
- 22 cross-examination exhibits?
- MS. CAMERON-RULKOWSKI: That's correct, Your
- 24 Honor.
- 25 JUDGE CLARK: It would probably be a good

- 1 idea to build in a deadline for the distribution of
- 2 cross-examination exhibits, which are also prefiled,
- 3 and ordinarily what I do is schedule a prehearing
- 4 conference to mark those exhibits. I'm going to waive
- 5 the requirement that we do that as long as the parties
- 6 can provide me with those cross-examination exhibits
- 7 via e-mail, which a courtesy copy normally happens
- 8 anyway. I should be able to do that without building
- 9 another procedural deadline into the schedule, so I
- 10 don't think it's necessary to do that.
- I will note that there is not a significant
- 12 amount of time in between the rebuttal testimony date
- 13 and the hearing date, and so I guess I'm just curious,
- 14 and I'm going to ask Ms. Anderl, if that's enough time
- 15 for the Company to be able to prepare examination on
- 16 that rebuttal testimony.
- MS. ANDERL: You know, Your Honor, we did
- 18 talk about this, and it should be. It's nine days. It
- 19 depends, of course, on what the extent, depth, and
- 20 breadth of the rebuttal testimony is, but when I just
- 21 spoke with Ms. Cameron-Rulkowski five minutes ago, we
- 22 didn't have any concerns about that.
- I wasn't thinking at that time about
- 24 distributing cross-exhibits though. That kind of does
- 25 add a little bit of a wrinkle. If Staff is willing to

- 1 push the hearing date out a week and Your Honor is
- 2 available, that might be better.
- JUDGE CLARK: Is Staff willing to do that?
- 4 MS. CAMERON-RULKOWSKI: Staff is willing to
- 5 do that. We could push that to perhaps Wednesday the
- 6 29th, which isn't quite a full week out but leaves us a
- 7 full two weeks between the rebuttal testimony and
- 8 hearing.
- 9 JUDGE CLARK: The calendar is also available
- 10 on that day. I just want to say two things with
- 11 respect to your comment on rebuttal testimony. I am
- 12 assuming, of course, that the direct testimony filed by
- 13 the Staff, the responsive testimony filed by Qwest, and
- 14 the rebuttal testimony filed by Staff would conform
- 15 with the title of those categories of testimony, and I
- 16 expect to see true rebuttal testimony just as I expect
- 17 to see true responsive testimony, which will probably
- 18 alleviate some concern about the time as well, both for
- 19 Staff and for the Company, and so the proposed hearing
- 20 date of the 29th of September I think would accommodate
- 21 that. Then of course I need a deadline for the
- 22 submission of cross-examination exhibits.
- MS. ANDERL: If we have them to you by Monday
- 24 the 27th, is that early enough or...
- 25 JUDGE CLARK: That would be very difficult

- 1 for me to come up with the exhibit list and actually
- 2 review the cross-examination exhibits as well prior to
- 3 hearing on Wednesday, so I think it might be better if
- 4 we propose Friday the 24th of September. Can the
- 5 parties accommodate that?
- 6 MS. CAMERON-RULKOWSKI: That's fine from
- 7 Staff.
- 8 MS. ANDERL: Yes, Your Honor.
- 9 JUDGE CLARK: I think that would give me
- 10 enough time to do what I need to do. I'm just going to
- 11 read the schedule back to you to confirm I have the
- 12 correct dates. I have prefiled direct testimony from
- 13 Commission staff on July 21, 2010; prefiled responsive
- 14 testimony by Qwest on August 18, 2010; prefiled
- 15 rebuttal testimony, September 15, 2010; deadline for
- 16 cross-examination exhibits by both parties, September
- 17 24, 2010, with a hearing September 29th, 2010, and I'm
- 18 assuming that we only need to set aside one day for
- 19 hearing; is that correct?
- 20 MS. CAMERON-RULKOWSKI: I believe so, Your
- 21 Honor.
- 22 MS. ANDERL: Yes, we agree with that at this
- 23 point.
- 24 JUDGE CLARK: Ordinarily when we have a party
- 25 or parties who have to travel to the hearing, I would

- 1 be inclined to start the hearing a little bit later,
- 2 like this prehearing conference, at perhaps ten a.m.
- 3 Do the parties have a preference regarding the hearing
- 4 start time?
- 5 MS. CAMERON-RULKOWSKI: No preference from
- 6 Staff, Your Honor.
- 7 MS. ANDERL: No. We can do a 9:30 or ten
- 8 o'clock.
- 9 JUDGE CLARK: Do you have a preference?
- 10 MS. CAMERON-RULKOWSKI: None from Staff, Your
- 11 Honor.
- 12 JUDGE CLARK: Then I'm inclined to probably
- 13 start it at ten a.m. just to insure that everyone has
- 14 an adequate opportunity to travel depending on what
- 15 traffic would be on that particular day. Hopefully we
- 16 can accommodate any exigent circumstances.
- 17 I understand the parties are going to have
- 18 informal settlement negotiations. The Commission does
- 19 have a limited ability in ALD, Administrative Law
- 20 Division, to offer mediation services or settlement
- 21 judge services if the parties are inclined to pursue
- 22 that. The details about pursuing the settlement
- 23 options will be in the prehearing conference order.
- 24 MS. CAMERON-RULKOWSKI: I would ask one other
- 25 question, and this is mostly for the benefit of the

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1 Company. Will parties be able to electronically file 2 testimony and then follow that up by mail? 3 JUDGE CLARK: Yes. The Commission's rules 4 have been revised regarding the electronic submission 5 of documents. Parties no longer require approval of the tribunal; that you have the right now to 6 7 electronically file documents. They are, however, electronically due by 8 9 three p.m. on the due date with a paper copy to follow 10 by noon the following day, and because the time frames 11 are relatively abbreviated between the electronic 12 version and the paper version, we do enforce those. 13 Any other matters we need to discuss this 14 morning? 15 MS. ANDERL: No. Thank you, Your Honor. 16 MS. CAMERON-RULKOWSKI: Not from Staff, 17 thanks. 18 JUDGE CLARK: We are adjourned. 19 (Prehearing adjourned at 10:38 a.m.) 20 21 22