



Verizon Northwest Inc.

P.O. Box 1003
Everett, WA 98206-1003
Fax: 425-261-5262

December 16, 2009

Washington Utilities and
Transportation Commission
P.O. Box 47250
1300 S. Evergreen Park Drive SW
Olympia, Washington 98504-7250

Subject: **CONTRACT NO. 1406ICB (Docket UT-060023)**

Verizon Northwest Inc. submits for filing Contract No. 1406ICB, Amendment No. 3 to a customer specific agreement that provides 2-1-1 Routing Service. The customer is currently receiving this service under Contract No. 1333ICB, effective February 4, 2007 in Docket UT-060023. The purpose of this Amendment is to extend the term of the agreement on a Month to Month basis for up to thirty-six (36) months. This amendment does not impact rates, terms or conditions of the service. The company is utilizing a contract because this service is not offered under tariff, and there is limited demand for the service.

2-1-1 Routing Service utilizes a three digit local dialing arrangement to permit voice access to non-emergency and social service agencies. The service is provided using an Advanced Intelligent Network (AIN) solution, which Verizon companies are employing across the country, uses the most current switch technology, and provides the most accuracy in call completion.

The pricing in this contract is the same as in Contract No. 1259ICB for 5-1-1 Routing Service, approved by the Commission in UT-031039. Therefore, no new cost support is being filed. Please refer to the cost support filed in that prior matter. The rates are not the company's preferred pricing but are, in agreement with Commission Staff, comparable to Qwest's current tariff rates for N11 Service. This filing does not constitute agreement by the Company that its' preferred pricing (which was originally filed with the 5-1-1 contract) would be improper.

The company requests approval of this filing with an effective date of January 15, 2010. With regards to the contract, Verizon will comply with any applicable resale obligations required by RCW 80.36.170 and 80.36.180.

Please call me at 425-261-6380 if there are questions about this filing.

Very truly yours,

Lin Fogg
External Affairs Manager

(2009-502097)

ESSENTIAL TERMS AND CONDITIONS

Contract No. 1406ICB New _____ Renewal _____ Amendment X_____

Effective Date: January 15, 2010

Expiration Date: If customer retains service for thirty six months, the expiration date is January 14, 2013.

Duration of Contract: Month to Month for up to thirty six (36) months.

Description of Service: 2-1-1 Service utilizes a three digit local dialing arrangement to permit voice access to non-emergency and social service agencies.

Termination Charges: Not applicable

Number of Units: 80 AIN Capable Host Offices
21 Pseudo AIN Capable Offices
13 Non-AIN Capable Host Offices

Monthly Recurring Charge: None

Non-recurring Charges: \$199.99 for 2-1-1 Routing Service Establishment
\$ 22.25 Central Office Switch Activation Charge per Central Office Switch translated

Locations: WA: Acme, Alger, Anacortes, Arlington, Benton City, Big Lake, Birch Bay, Blaine, Bothell, Brewster, Bridgeport, Burlington, Camano Island, Camas, Cashmere, Chelan, Clearview, Concrete, Conway, Coupeville, Curlew, Custer, Darrington, Deming, Duvall, East Wenatchee, Edison, Entiat, Everett, Everson, Fairfield, Farmington, Ferndale, Garfield, George, Granite Falls, Grayland, Halls lake, Juanita, Kennewick, Kirkland, LaConner, Lake Goodwin, Lake Stevens, Lake Wenatchee, Latah, Laurel, Leavenworth, Loomis, Lyman, Lynden, Malden, Manor Way, Mansfield, Manson, Maple Falls, Marblemount, Marysville, Molson, Monroe, Mount Vernon, Naches, Newport, Nile, North Richland, Oak Harbor, Oakesdale, Palouse, Post Falls, Pullman, Quincy, Redmond, Republic, Richmond Beach, Rockford, Rosalia, Sammamish, Seattle, Sedro Woolley, Silver Lake, Skykomish, Snohomish, Soap Lake, Stanwood, Stevens Pass, Sultan, Sumas, Tekoa, Thornton, Tonasket, Washougal, Washougal River, Waterville, Wenatchee, West Richland, Westport and Woodland, as well as Clatskanie, OR and Coeur D'alene, ID.

ESSENTIAL TERMS AND CONDITIONS

Contract No. 1406ICB New _____ Renewal _____ Amendment X_____

WAC 480-80-142:

- 7(iii) Demonstrate, at a minimum, that the contract charges cover the company's cost of providing the service. Costs will be determined under a long-run incremental cost analysis, including as part of the incremental cost, the price charged by the offering company to other telecommunications companies for any essential function used to provide the service, or any other commission-approved cost method.
- (iv) Summarize the basis of the charge(s) proposed in the contract and explain the derivation of the proposed charge(s) including all cost computations involved.

Since the Company and staff have agreed to the terms for providing this service, no cost support documentation is submitted. Cost support documentation for 5-1-1 Service was filed under Contract No. 1259ICB, effective July 10, 2003 in Docket No. UT-031039. Verizon agrees to provide 2-1-1 service under this contract (not to set a precedent) to Washington Information Network 2-1-1 at rates comparable to Qwest's current tariff rates and no monthly recurring charges for 2-1-1 service in Washington.

ESSENTIAL TERMS AND CONDITIONS

Contract No. 1406CB New _____ Renewal _____ Amendment X

WAC 480-80-142:

- 7 (v) Indicate the basis for using a contract rather than a filed tariff for the specific service involved. If the basis for using a contract is the availability of an alternative service provider, identify that provider.

Service is provided under a contract because it is not offered under tariff and there is limited demand for the service.

ESSENTIAL TERMS AND CONDITIONS

Contract No. 1406ICB New Renewal Amendment

WAC 480-80-142:

(2) Duration of contract. All contracts shall be for a stated time period.

The term shall be month-to-month not to exceed thirty six (36) months.