

MEMORANDUM

January 7, 2004

TO: Gene Eckhardt, Regulatory Services Assistant Director,
Transportation and Water Section

FROM: Bonnie L. Allen, Regulatory Analyst

SUBJECT: Household Goods Carrier Permit
Application No. P-79274 Docket No. TV-040671

Boots, Inc.
d/b/a Brooks A & A Moving
14931 – 22nd Avenue West
Lynnwood, WA 98037

Discussion

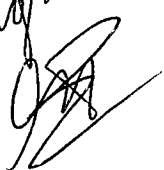
On April 14, 2004, Boots, Inc., d/b/a Brooks A & A Moving, filed Application No. P-79274 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61386 since June 23, 2004.

Application No. P-79274 appeared on the Commission's June 28, 2004, application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Michelle Brooks, Vice President and 40% owner of Boots, Inc., d/b/a Brooks A & A Moving, states that Hong Brooks (President and 40% owner) has 15 years of industry experience starting as a mover for a small local company, then as

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I agree.




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dispatch and sales. He is now looking to move into the ownership. The applicants have not been convicted of a Class A or B felony or previously been denied authority based on fitness.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Leon Macomber completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. Investigator Macomber found the company in general compliance and November 10, 2004, he recommended the applicant be considered for permanent authority.

Boots, Inc., d/b/a Brooks A & A Moving, is registered with the Secretary of State and holds a valid UBI number with tax registration, industrial insurance, and unemployment insurance accounts.

The Commission received five survey questionnaires from customers that were satisfied with the service received from Boots, Inc., d/b/a Brooks A & A Moving, would use the service again, and would recommend the service to others. The Commission received no customer complaints regarding this company's service.

Recommendation

P-79274 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79274 without hearing and reissue Permit No. HG-61386 to Boots, Inc., d/b/a Brooks A & A Moving, as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.