

Mark S. Reynolds Senior Director – Regulatory Policy and Law 1600 7th Avenue, Room 3206 Seattle, Washington 98191 (206) 345-1568 Facsimile (206) 343-4040

November 2, 2011

David Danner, Secretary & Executive Director Washington Utilities and Transportation Commission 1300 S. Evergreen Park Dr. SW Olympia, Washington 98504-7250

Attention: Kristen Russell

Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Mr. Danner:

Enclosed are the September 2011 service quality performance reports required of Qwest d/b/a CenturyLink QC in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report

Pursuant to WAC 480-07-160(3), CenturyLink QC requests that portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to CenturyLink QC.

Please call me on (206) 345-1568 if you have questions or need additional information.

Very truly yours,

Scott B. Collins for Mark Reynolds

Enclosures cc: Lisa Anderl