IMPORTANT NOTICE: QWEST AND CENTURYLINK MERGER COMPLETE

In May 2010, CenturyLink asked the Washington Utilities and Transportation Commission (UTC) for approval to transfer ownership and operation of Qwest and its operating subsidiaries to CenturyLink. CenturyLink and Qwest sent a notice to customers regarding this application in November 2010. We are pleased to announce that having received all necessary approvals, the merger is complete. The UTC approved the transaction subject to conditions on March 14, 2011. The UTC's final order and settlement documents outlining these conditions may be viewed by visiting the Commission's website at www.utc.wa.gov and entering the Docket No. 100820 in the docket search function.

The merger approval does not have any direct customer impact so you will continue to contact your existing service provider, Qwest or CenturyLink, in the same manner as you did prior to the merger. You will receive advanced notice should any of the company contact information change in the future.

Should you have questions regarding the merger approval, please contact Qwest at one of the numbers below, or the UTC's Consumer Protection section at 1 888-333-9882.

Residential: 1 800-996-2568
Small Business: 1 866-431-4135
Large Business: 1 800-777-9594
Government & Education: 1 800-777-9594
Federal Services: 1 800-879-1023

1 800-879-1023



CenturyLink Compliance with Condition No. 29 June 17, 2011 Attachment 1