

Billing Platform: ENS
Bill Message Number: 14189E
Bill Message Description: WA Merger Notice
T Companies/States Impacted: WA
Customer type: Business and Residential
Dates to Run (Duration): 4/15/11-5/14/11
Submitted by: Terrance Hinkston
Impact: 102,311 (Res: 91,699; Bus: 10,612)

IMPORTANT NOTICE: CENTURYLINK AND QWEST MERGER COMPLETE

In May 2010, CenturyLink asked the Washington Utilities and Transportation Commission (UTC) for approval to transfer ownership and operation of Qwest and its operating subsidiaries to CenturyLink. CenturyLink and Qwest sent a notice to customers regarding this application in November 2010. We are pleased to announce that having received all necessary approvals, the merger is complete. The UTC approved the transaction subject to conditions on March 14, 2011. The UTC's final order and settlement documents outlining these conditions may be viewed by visiting the Commission's website at www.utc.wa.gov and entering the Docket No. 100820 in the docket search function. The merger approval does not have any direct customer impact so you will continue to contact your existing service provider, Qwest or CenturyLink, in the same manner as you did prior to the merger. You will receive advanced notice should any of the company contact information change in the future. Should you have questions regarding the merger approval, please contact CenturyLink at 800-201-4099 (residential) or 800-201-4102 (business), or the UTC's Consumer Protection section at 888-333-9882.

Billing Platform: CRB
Bill Message Number: 041117C
Bill Message Description: WA Merger Notice
T Companies/States Impacted: WA
Customer type: Business and Residential
Dates to Run (Duration): 4/15/11-5/14/11
Submitted by: Terrance Hinkston
Impact: 39,869 (Res: 33,832; Bus: 6,037)

IMPORTANT NOTICE: CENTURYLINK AND QWEST MERGER COMPLETE

In May 2010, CenturyLink asked the Washington Utilities and Transportation Commission (UTC) for approval to transfer ownership and operation of Qwest and its operating subsidiaries to CenturyLink. CenturyLink and Qwest sent a notice to customers regarding this application in November 2010. We are pleased to announce that having received all necessary approvals, the merger is complete. The UTC approved the transaction subject to conditions on March 14, 2011. The UTC's final order and settlement documents outlining these conditions may be viewed by visiting the Commission's website at www.utc.wa.gov and entering the Docket No. 100820 in the docket search function. The merger approval does not have any direct customer impact so you will continue to contact your existing service provider, Qwest or CenturyLink, in the same manner as you did prior to the merger. You will receive advanced notice should any of the company contact information change in the future. Should you have questions regarding the merger approval, please contact CenturyLink at 800-877-1125 (residential) or 877-436-2277 (business), or the UTC's Consumer Protection section at 888-333-9882.