

## Orr, Tom

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**From:** Davis, Marlys <Marlys.Davis@kingcounty.gov>  
**Sent:** Thursday, April 10, 2014 4:34 PM  
**To:** micki.singer@ci.bothell.wa.us; bobh@police.ci.enumclaw.wa.us; Stanc@issaquahwa.gov; Butschli, Patrick; Orr, Tom; McCaughan.K@portseattle.org; escairpon@redmond.gov; teffrem@seattle.gov; dick.reed@seattle.gov; suecarr@u.washington.edu; lorau@valleycom.org; jo.baumgartner@wsp.wa.gov  
**Subject:** RE: News Reports on 911 Outage  
**Importance:** High

I just saw an email from Stan at Issaquah that they are still having problems with 911 calls not getting through this afternoon. I'm contacting Kathy Miller. Are any other PSAPs still having problems with not receiving 911 calls? I hadn't heard of any problems since this morning.

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For more information, check out our website at:  
<http://www.kingcounty.gov/911>

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**From:** Davis, Marlys  
**Sent:** Thursday, April 10, 2014 4:23 PM  
**To:** 'micki.singer@ci.bothell.wa.us'; 'bobh@police.ci.enumclaw.wa.us'; 'Stanc@issaquahwa.gov'; Butschli, Patrick; 'torr@norcom.org'; 'McCaughan.K@portseattle.org'; 'escairpon@redmond.gov'; 'teffrem@seattle.gov'; 'dick.reed@seattle.gov'; 'suecarr@u.washington.edu'; 'lorau@valleycom.org'; 'jo.baumgartner@wsp.wa.gov'  
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Just a heads up that the news stations are doing stories on the statewide 911 outage.

KING5 talked to Seattle PD and learned that they were able to continue answering 911 calls during the outage by switching the calls over to the backup phones on the desks. The reporter asked a lot of questions about which centers have that same capability and why they didn't also handle their calls this way. I explained that we have asked for many explanations from CenturyLink on the cause of the outage and why the calls worked that way at Seattle PD and we need their answers before we can understand the situation. She requested the names of all of the PSAPs, but she didn't ask for contacts to talk to at the PSAPs. I just learned that she is back up at KCSO filming live for the 5:00 news. We'll see how the story comes out and whether she asks for additional follow-up.

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