

Washington State Lifeline Quarterly Customer Report

Company: **Telrite Corporation d/b/a Life Wireless**
 Docket: **UT 110321 - 4Q19**

| | Prior Ending Qtr | Oct-19 | Nov-19 | Dec-19 | Total | Notes |
|--|------------------|--------|--------|--------|-------|---|
| 1. Total customers at end of period: | | | | | | Category Line 1, Month 3 Column =Total (End of Qtr) column (A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary. |
| Plan 1 - 125 Minutes per Month | - | - | - | - | - | |
| Plan 2 - 250 Minutes per Month | - | - | - | - | - | |
| Plan 3 - 500 Minutes per Month | 569 | 571 | 587 | 579 | 579 | |
| Total Washington customers: | 569 | 571 | 587 | 579 | 579 | |
| 2. Total new customers enrolled: | | | | | | Category Line 2, Sum of Months 1+2+3 = Total (B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL end of customer count in Category 1 since it MAY not include customers retained month to month, trueups and adjustments |
| Plan 1 - 125 Minutes per Month | | - | - | - | - | |
| Plan 2 - 250 Minutes per Month | | - | - | - | - | |
| Plan 3 - 500 Minutes per Month | | 43 | 39 | 14 | 96 | |
| 3. Total customers de-enrolled due to 60 day inactivity: | | | | | | Category Line 3, Sum of Months 1+2+3 = Total |
| Plan 1 - 125 Minutes per Month | | - | - | - | - | |
| Plan 2 - 250 Minutes per Month | | - | - | - | - | |
| Plan 3 - 500 Minutes per Month | | 25 | 18 | 19 | 62 | |
| 4. Total customers de-enrolled due to failed annual verification: | | | | | | Category Line 4, Sum of Months 1+2+3 = Total |
| Plan 1 - 125 Minutes per Month | | - | - | - | - | |
| Plan 2 - 250 Minutes per Month | | - | - | - | - | |
| Plan 3 - 500 Minutes per Month | | 1 | 1 | - | 2 | |
| 5. Total customers who de-enrolled voluntarily: | | | | | | Category Line 5, Sum of Months 1+2+3 = Total |
| Plan 1 - 125 Minutes per Month | | - | - | - | - | |
| Plan 2 - 250 Minutes per Month | | - | - | - | - | |
| Plan 3 - 500 Minutes per Month | | 14 | 4 | - | 18 | |