Brooks - On August 14, I sent the attached Word documents in which I requested that the company revise its report intended to meet the requirements of WAC 480-123-070(4). The request stated that the ETC needs to state a number to be responsive.

Since that request, commission staff has received from other ETCs reports that state:

"The company reports that during the calendar year 2005, the company did not receive from either the Federal Communications commission or the consumer Protection Division of the Office of the Attorney General of the State of Washington any complaints against the company made by the company's customers."

Commission staff has concluded that the statement above is responsive to WAC 480-123-070(4) because both he FCC and AG serve complaints on companies when received. If it would be an accurate statement, RCC may make the statement above in response to the August 14 request.

If RCC needs additional time to file as a result of this second communication, please request the additional time by e-mail. Thank you.

Bob Shirley Washington Utilities and Transportation Commission Tel. 360-664-1292 FAX 360-586-1150