

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND)	DOCKETS UE-072300
TRANSPORTATION COMMISSION,)	and UG-072301 (<i>consolidated</i>)
)	
Complainant,)	
)	ORDER 23
v.)	
)	
PUGET SOUND ENERGY, INC.,)	GRANTING MOTION FOR
)	CLARIFICATION OF ORDER 21
Respondent.)	
)	
.....)	

MEMORANDUM

1 On April 8, 2013, the Commission entered Order 21 in this proceeding which, among other things, authorizes Puget Sound Energy (PSE) to retain expeditiously another company to perform the survey work for Service Quality Indices (SQIs) Nos. 6 and 8. Order 21, in this connection, requires in paragraph 13 that PSE:

file with the Commission at the earliest possible date and no later than July 15, 2013, the date its first SQI performance report for the year, written confirmation disclosing the identity of a new survey provider a assurances that the methodology and procedures used by a new survey provider are consistent with those used by Gilmore that were approved previously by the parties when SQI Nos. 6 and 8 were first adopted.

2 On April 17, 2013, PSE filed its Motion for Clarification of Order 21. PSE states that the Service Quality Program Mechanics¹ provide that the due date for the semi-annual performance report is on or about July 30 of each year. However, paragraphs 2 and 13 in Order 21 incorrectly refer to the due date for this report as July 15 rather than July 30.

¹ See *WUTC v. Puget Sound Energy, Inc.*, Dockets Nos. UE-011570 & UG-011571, Twelfth Supplemental Order: Rejecting Tariff Filing, Approving and Adopting Settlement Stipulation Subject to Modifications, Clarifications, and Conditions; Authorizing and Requiring Compliance Filing (June 20, 2002) (Section G, page 15, of Appendix 2 to Exhibit J of Settlement Stipulation).

- 3 Paragraph 13 of Order 21 is an ordering paragraph. PSE requests clarification that the July 15, 2013, date referenced in paragraph 13 of Order 21 applies only to the filing of the written confirmation about SQI Nos. 6 and 8 surveys and does not change the due dates for any of PSE's routine SQI performance reports.

ORDER

- 4 The filing requirements for the routine SQI performance reports that PSE is required to file were not addressed in the Company's petition and the Commission did not consider this matter in its determination of the petition. The Commission accordingly clarifies that the July 15, 2013, due date in Order 21 applies only to the required filing of written confirmation about the SQI Nos. 6 and 8 surveys. PSE may proceed with its current preparation schedule for the filing of its first 2013 SQI performance report (*i.e.*, the Company's semi-annual report of performance for January through June) by July 30, 2013.

Dated at Olympia, Washington, and effective April ____, 2013.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

DAVID W. DANNER, Chairman

PHILIP B. JONES, Commissioner

JEFFREY D. GOLTZ, Commissioner