

UT-043007 Smith Direct
Eschelon Telecom, Inc. July 23, 2004
Exhibit No. _____ (RLS-341)

QWEST CORPORATION

STATE: Washington
DOCKET NO: UT-043007
CASE DESCRIPTION: In the Matter of the Second Six-Month Review of Qwest
Corporation's Performance Assurance Plan
INTERVENOR: Eschelon Telecom, Inc.
REQUEST NO: ESCH 02-011

REQUEST:

Describe any and all differences between the provisioning and repair processes (such as intervals) for xDSL-I and Qwest's retail iDSL product.

RESPONSE:

Qwest retail iDSL and unbundled xDSL-I products' provisioning and repair processes are similar. The loop architecture is the primary difference between Qwest's retail iDSL and unbundled xDSL-I. Qwest's retail iDSL terminates in a Qwest owned DSLAM and unbundled xDSL-I terminates at the Qwest network demarcation point (e.g., ICDF). When comparing xDSL-I to Qwest retail iDSL, the difference in termination points affects the manner in which Qwest completes its provisioning and repair tests.

Please see Attachment A for the charts providing the intervals associated to xDSL-I and retail iDSL.

Respondent: Maryann Klasinski, Qwest Manager

The following chart provides the intervals associated to xDSL-I:

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Open Loop Local Loop (FBI)					
XDSL-I Capable Loop/	N/A	1 to 8 Lines No Conditioning Required	72 hours *	Five (5) Business Days Minnesota Only: Where facilities are not available Fifteen (15) Business Days	4 hours
		1 to 8 Lines Conditioning Required	72 hours *	Fifteen (15) Business Days Minnesota Only: Twelve (12) Business Days. Where facilities are not available Fifteen (15) Business Days	4 hours
	N/A	9 to 16 Lines No Conditioning Required	72 hours *	Six (6) Business Days Minnesota Only: Where facilities are not available Fifteen (15) Business Days ICB	4 hours
		9 to 16 Lines Conditioning Required	72 hours *	Minnesota Only: Twelve (12) Business Days. Where facilities are not available Fifteen (15) Business Days	4 hours
	N/A	17 to 24 Lines No Conditioning Required	72 hours *	Seven (7) Business Days Minnesota Only: Where facilities are not available Fifteen (15) Business Days ICB	4 hours
		17 to 24 Lines Conditioning Required	72 hours *	Minnesota Only: Twelve (12) Business Days. Where facilities are not available Fifteen (15) Business Days	4 hours
N/A	25 or more Lines	192 hours *	ICB	4 hours	
			Utah Only 72 hours *	Utah Only: Seven (7) Business Days	

WASHINGTON
 DOCKET NO. UT 043007
 ESCH 02-011
 ATTACHMENT A

			Minnesota Only: Twelve (12) Business Days. Where facilities are not available Fifteen (15) Business Days
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The following chart provides the intervals associated to Retail DSL.

Product	Activity/ Features	Installation Guidelines	Repair Guidelines
Retail DSL	Conversion As Is	Five (5) Business Days	8 hours
	Conversion As Specified	Eight (8) Business Days if a speed change is involved	8 hours
	New Installs and Address Changes	Five (5) Business Days	8 hours
	Remove Loop or completely disconnect service	Three (3) Business Days	8 hours