



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
COMMUNITY SERVICES DIVISION  
Economic Services Administration  
Post Office Box 45440 Olympia WA 98504-5440

May 9, 2011

Gina Jasman,  
Director, Lifeline Operations  
9700 NW 112th Avenue  
Miami, FL 33185

Dear Ms. Jasman:

**SUBJECT: Annual Lifeline Assistance Program Report Summary**

In accordance with Datashare Agreement, DSHS Contract Number 1092-12696 for Washington State Fiscal Year 2011, Department of Social and Health Services (DSHS) reviewed the clients' data provided by TracFone Wireless. All clients' data provided by TracFone Wireless was in electronic format required by DSHS. None of the data was missing.

We compared clients' data provided to us with Washington Telephone Assistance Program (WTAP) eligibility database, as WTAP eligibility is a condition for Lifeline Assistance Program. WTAP eligibility used for this report was from July 1, 2010 through the date the report was run – May 3, 2011.

The report findings are the following:

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Please let me know if you have any questions in regards of the report findings. You may contact me at (360) 725-4641 or email to [Olga.walker@dshs.wa.gov](mailto:Olga.walker@dshs.wa.gov).

Sincerely,



Olga Walker, Program Manager  
Community Services Division  
Department of Social & Health Services

C: Carla Reyes  
Dasha Mitchell