

Qwest Communications®

Service Interval Guide For

Resale, Unbundled Network Elements (UNE) and Interconnection Services

V36.0

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Eschelon Telecom, Inc. July 23, 2004
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The Resale, UNE and Interconnection Services guidelines explained herein are subject to change at anytime by Qwest. Please refer to the Web Location (<http://www.qwest.com/online/resale/guides/sig/index.html>) for the most current copy.

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Unbundled Services

Product and/or Service	Activity/Features (A/B/L)	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
S-L-I Capable p/ N-BRI able Loop	N/A	1 to 8 Lines No Conditioning Required	72 hours *	Five (5) Business Days Minnesota Only: Where facilities are not available Fifteen (15) Business Days	4 hours
		1 to 8 Lines Conditioning Required	72 hours *	Fifteen (15) Business Days Minnesota Only: Twelve (12) Business Days. Where facilities are not available Fifteen (15) Business Days	4 hours
	N/A	9 to 16 Lines No Conditioning Required	72 hours *	Six (6) Business Days Minnesota Only: Where facilities are not available Fifteen (15) Business Days	4 hours
		9 to 16 Lines Conditioning Required	72 hours *	ICB Minnesota Only: Twelve (12) Business Days Where facilities are not available Fifteen (15) Business Days	4 hours
	N/A	17 to 24 Lines No Conditioning Required	72 hours *	Seven (7) Business Days Minnesota Only: Where facilities are not available Fifteen (15) Business Days	4 hours
		17 to 24 Lines Conditioning Required	72 hours *	ICB Minnesota Only: Twelve (12) Business Days. Where facilities are not available Fifteen (15) Business Days	4 hours
	N/A	25 or more Lines	192 hours * Utah Only 72 hours *	ICB Utah Only: Seven (7) Business Days Minnesota Only: Twelve (12) Business Days. Where facilities are not available Fifteen (15) Business Days	4 hours

* FOC may vary due to other agreements

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