



TS-230117

04 March 2023

Attention: Commissioners
Washington Utilities and Transportation Commission
POB 47250
Olympia, WA 98504

comments@utc.wa.gov

Re: Arrow Launch Service, Inc. // BC-97 // Rate Filing

Commissioners:

Received
Records Management
03/13/23 15:55
State Of WASH.
UTIL. AND TRANSP.
COMMISSION

I write in response to the above referenced rate filing. Most of the marine industry has significant change due to the recent COVID years. In these unprecedented times my agency operations have also seen dramatically rising costs to perform needed services. We understand the need and though on one level we may not welcome Arrow's rate request, we can certainly understand that they also have seen significant increased expenses to provide 24/7 service over the past three years.

In 28 years of my experience in the marine industry, Arrow has always been there when services have been required, often on short notice and at inconvenient hours. We understand such service comes with a cost.

Please recognize, Arrow has performed exemplary frontline service to us during the Pandemic and that they are a valued vendor, and a strong industry partner. They have routinely responded to support the ever changing needs to allow continued seamless movement of maritime commerce in Puget Sound.

Thank you for your time and please feel free to contact me.

Lon C Cain

Port Manager