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REPORT OF WHIDBEY TELEPHONE COMPANY UNDER THE
WASHINGTON UNIVERSAL COMMUNICATIONS SERVICES PROGRAM
IN COMPLIANCE WITH WAC 480-123-130

July 1, 2021

Docket No. UT-200714

File electronically

1. WAC 480-123-130(1)(a) - Access Lines Served [NECA 1.3 working loops]

	January 1, 2020	December 31, 2020
Residential	961	934
Business	436	385

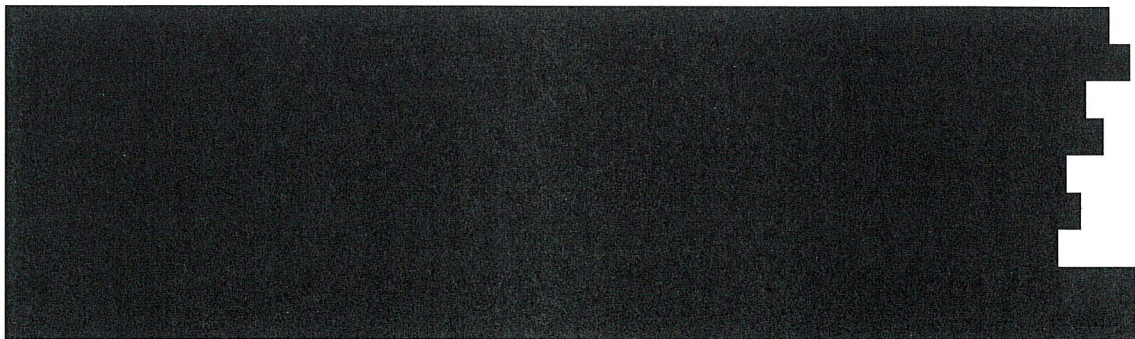
Broadband Connections Served

Residential	7735	7,829
Business	863	818

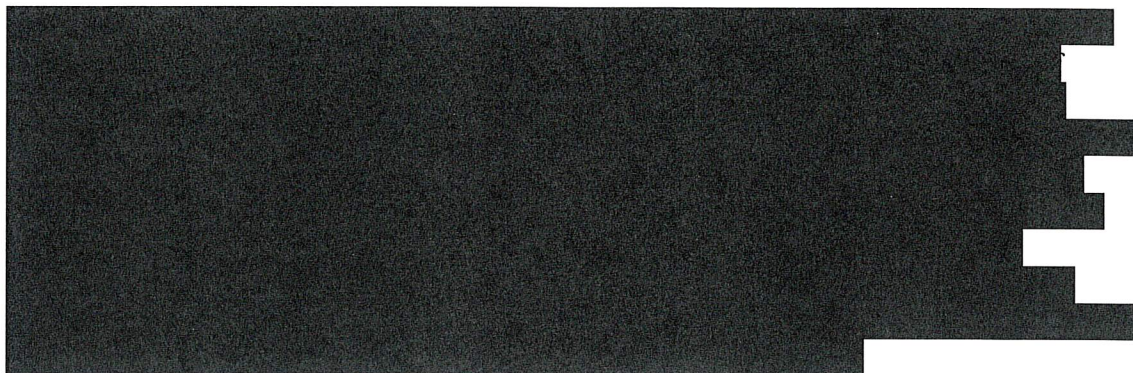
2. WAC 480-123-130(1)(b) - Use of Support

The funds received by the Company from the universal communication services program are contributing to the Company's ongoing provision of high-quality basic telecommunications service to customers residing in the area the Company serves. The Company has a robust build out program to extend and enhance the network; the Company is continuing to build out the broadband network for locations that will be added in future years.

In December 2020, the Company received \$981,109 from the universal communications services program for the fiscal period July 1, 2020 through June 30, 2021.



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3. WAC 480-123-130(1)(c) – Broadband Buildout Deployment

The Company falls into criterion three of WAC 480-123-110 and as a result has constructed broadband infrastructure throughout all its service territory. This means that the company is using program support to allow it to provide a high level of telecommunications services and broadband services at the levels that are provided today, and with enhancements becoming available where appropriate.



4. WAC 480-123-130(1)(d) – Unfilled Consumer Request for New Basic Telecommunications Service*

None

*Service requests that are ongoing but still within normal processing times are not counted as unfulfilled.

5. WAC 480-123-130(1)(h) - Report on Operational Efficiencies/Business Plan Modifications

The Company continually reviews its operations to determine if efficiencies can be achieved. The Company already has a plan in place to concentrate on improving broadband service while continuing to provide high-quality basic telecommunications service to the customers that are located within the area that the Company serves.



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The funds received from the universal communications services program can be viewed as assisting in the Company's efforts to obtain operational efficiencies.

[REDACTED]

6. WAC 480-123-130(1)(i) – FCC Form 477

This form was previously filed on or about March 1, 2021, under Docket UT-210002.

7. WAC 480-123-120(1)(j) – Other efforts

In several areas or neighborhoods, the Company has built out fiber to the pedestal. This allows the Company to offer broadband speeds substantially in excess of 25/3; the current FCC broadband speed standard.

8. WAC 480-123-130(1)(k) – Other Information

Not Applicable.

Certified Statement as required by WAC 480-123-130(1)(e)(f)(g):

I, Gary W. Ricketts, am an officer of Whidbey Telephone Company, and upon personal knowledge and with responsibility therefor, hereby certify under penalty of perjury, that Whidbey Telephone Company materially complied with Commission rules under Chapter 480-120 WAC that are applicable to the Company and its provision of service within the area for which the Company received universal communications services program support. The Company has met the requirement of WAC 480-123-120 (5) for broadband availability data as required by the commission.

Signed at Langley, Washington this 1st day of July, 2021.



Secretary & Treasurer