



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

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June 2, 2020

Mark L. Johnson, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop S.E., Lacey, WA 98503
P. O. Box 47250
Olympia, Washington 98504-7250

RE: Sage dba TruConnect Initial Compliance Filing
Docket UT-190744

Dear Mr. Johnson:

On May 7, 2020, the Washington Utilities and Transportation Commission (Commission) entered Order 01, ORDER GRANTING ELIGIBLE TELECOMMUNICATIONS CARRIER DESIGNATION WITH CONDITIONS AND EXEMPTION FROM RULE, (Order 01) in the above-referenced docket. Order 01, among other things, required Sage Telecom Communications, LLC dba TruConnect (Company) to provide an initial compliance filing within 30 days (prior to offering Lifeline services).¹

On May 29, 2020, the company submitted the compliance filing including the following:

- a. Sage's Lifeline rate plans, terms and conditions. The rates, terms and conditions shall include all provisions that apply to the Lifeline services offered by Sage in Washington State and detailed procedures explaining how customers can participate in a particular Lifeline plan,
- b. Sage's proposed language to be used in all advertising of Lifeline services and on its websites. The language shall include information directing customers to the Washington State Office of the Attorney General for complaints regarding any Lifeline service issues, and
- c. Sage's Lifeline Customer Application Form.

¹ UT-190744, Order 01, Appendix A, ¶1.

Based on Commission Staff's review of the May 29, 2020, compliance filing in this docket, Staff believes that Sage Telecom Communications, LLC's (dba TruConnect's) submittal should be approved and the Commission should issue a Compliance Acknowledgement Letter approving this filing so that the Company may then begin to offer its services to low-income consumers in Washington.

Sincerely,

Tim Zawislak
Senior Regulatory Analyst