

Appendix A

Household Goods Industry Training

October 12, 2011

Olympia, WA

JFS Transport	<i>Janet Moring</i> Janet Moring SN 10/12/11	253-961-4163	jfsmoring@yahoo.com
Company Name	Signature	Telephone	Email

Appendix B



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION
1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • www.utc.wa.gov

July 14, 2014

Jonathon Sheridan
JFS Transport d/b/a Coast Movers
P.O. Box 445
Bonsall, CA 92003

Re: Household goods moving advertisements

Dear Mr. Sheridan:

On March 25, 2014, Utilities and Transportation Commission staff received information that your company was advertising on craigslist.org in violation of WAC 480-15-610. Staff investigated further and found additional advertisements on Craigslist for your company that violate WAC 480-15-610, including an advertisement from July 14, 2014. A copy of the July 14, 2014, advertisement is enclosed with this letter.

On March 26, 2014, staff contacted you by telephone to discuss the Craigslist advertisement. You were informed that you needed to include the company's physical address and household goods permit number on all of your advertisements. Staff requested that you update all of your advertisements within two days.

Your craigslist.org advertisement continues to violate commission rules, as follows:

- **WAC 480-15-610 requires carriers to include the commission-issued permit number in any advertisements for household good moving services.** You currently do not list your commission-issued permit number, HG-064232, on any of your craigslist.org advertisements. **Please add your commission-issued permit number, HG-064232, to all advertisements.**
- **WAC 480-15-610 requires carriers to include a physical address in any advertising for household good moving services.** You currently do not list your physical address on any of your craigslist.org advertisements. **Please add your company's physical address to all advertisements.**

JFS Transport d/b/a Coast Movers
July 14, 2014
Page 2

Staff also reviewed your websites, www.coastmover.com, and jfsttransport.weebly.com, and found the following violations:

- **WAC 480-15-610 requires carriers to include the commission-issued permit number in any advertisements for household good moving services.** Your websites do not include your permit number, HG-064232. **Please add your commission-issued permit number, HG-064232, to your websites.**
- **WAC 480-15-610 requires carriers to include a physical address in any advertisements for household good moving services.** Your websites do not include your company's physical address. **Please add your company's physical address to your websites.**

You must respond to us in writing by July 28, 2014, regarding the following issues:

1. Please confirm that you have added your commission-issued permit number to all advertisements.
2. Please confirm that you have added your company's physical address to all advertisements.
3. Please confirm that you have added your commission-issued permit number to both of your company's websites.
4. Please confirm that you have added your company's physical address to both of your company's websites.

You may address your response to Megan Banks, Compliance Investigator. If you have any questions, Ms. Banks can be reached at (360) 664-1129 or mbanks@utc.wa.gov.

Please note that the commission considers this letter to be technical assistance for you. Any future violations of the rules addressed in this letter will be subject to enforcement action, which may include financial penalties.

Sincerely,

Sharon Wallace, Assistant Director
Consumer Protection and Communications

Enclosure

Appendix C

Case Report

Page 1 of 9

Washington State Complaint: CAS-08562-Y5T5H9

Company: JFS Transport, Inc.

Industry: Household Goods Carriers

Customer: Joshua [REDACTED]

Alt Contact:

Account Number:

Service Phone:

E-mail Address: [REDACTED]

Service Address: [REDACTED]

Complaint: CAS-08562-Y5T5H9

Type: Complaint

Serviced By: Michelle Shepler

Grouped By: Customer Service

Opened On: 3/22/2016 9:00:00 PM

Closed On: 5/19/2016 9:00:00 PM

Disposition: Consumer upheld

Violations Total: 6

TA Total: 0

Amount Customer Saved: \$0.00

Description:

Consumer states that he hired company for a move from [REDACTED] on 2/13/16. The cost of the move was \$1090 for a truck and four men. Consumer states that there was no paperwork completed for this move and he was never given the chance to select

https://wutc.crm9.dynamics.com/WebResources/new_RFPR_report?id={22183A0E-3655-... 6/20/2017

valuation, nor did he ever receive "Your Guide to Moving in Washington State". Consumer is disputing reimbursement for damage to Piano. Company only reimbursed him for \$.60 per pound, but consumer did not choose this valuation. Please provide the following: - Written estimate - Bill of lading - table of measurements(cube sheet) - All other documents regarding this move 3/23/16, 11:26am; passed to JFS Transport via email. Response due 3/30/16, 5pm.

Result:

Company failed to complete a written estimate or bill of lading. Company only calculate claims at Basic value, which Tariff 15-C states that default is option 2, Replacement cost coverage with deductibles. Company did state that after consumer filed a BBB complaint, the refunded \$360 to consumer's bank card. Consumer also charged back an additional \$700 through his bank. Violations reordered, and technical assistance provided.

Violations**WAC or RCW: 480-15-710****Count: 1****TA:****Description: Violation: 480-15-710, Tariff 15-C, Item 95(1) - (1 count) - for company failing to provide the customer with a bill of lading. Company advised.**

WAC or RCW: 480-15-630**Count: 1****TA:****Description: Violation 480-15-630, Tariff 15-C, Item 85(2) - (1 count) - for company failing to provide the customer a written estimate. Company advised.**

WAC or RCW: 480-15-620(1)**Count: 1****TA:****Description: Violation: 480-15-620(1) - (1 count) - for company failing to provide customer a copy of "Consumer Guide to Moving in Washington state". Company advised.**

https://wutc.crm9.dynamics.com/WebResources/new_RFPR_report?id={22183A0E-3655-... 6/20/2017

WAC or RCW: 480-15-490(3)

Count: 1

TA:

Description: Tariff 15-C, 90, 9, b - (1 count) - Company failed to follow Tariff 15-C regarding default valuation. Company calculated damage claim at the basic value protection (option 1), instead of the default, replacement cost coverage with deductible (option 2). Company advised.

WAC or RCW: 480-15-890(2)

Count: 2

TA:

Description: Violation: 480-15-890(2) - (2 cited) - company failed to response to commission's additional question within the 5 business day rule. Response was due 5/17/16, 5pm. Company advised.

Activities

Activity Type: Email

Activity Date: 3/23/2016 9:01:00 AM

To:

From:

Subject:

Attachments: 1

Body:

Below is attached the signature & Invoice from customer: [REDACTED] Sincerely, Jonathon Sheridan
Coast Movers <http://coastmovers.org> info@coastmover.com Office:(888)546-6820 Cell:(253) 961-4163
On Wednesday, March 23, 2016 11:56 AM, 'DoNotReply@billing-notification.com' wrote:
Merchant ID: 5812174 Term ID: 001 Sale - Approved Date: 02/13/16 Time: 12:55:28 Card Type:

https://wutc.crm9.dynamics.com/WebResources/new_RFPR_report?id={22183A0E-3655-... 6/20/2017

Visa Time Zone: PST Entry Method: Manual Card #: XXXXXXXXXXXXX4234 Invoice #: 000045
Approval Code: 888581 Item Qty Amount Total Amount Base Amount \$1,053.00 Amount \$1,053.00
I agree to pay the above total amount according to the card issuer agreement. (Merchant agreement if
credit voucher) Customer Copy

Activity Type: Email**Activity Date: 3/23/2016 9:07:00 AM****To:****From:****Subject:****Attachments: 2****Body:**

SEE ATTACHMENT: receipt and job description Below is attached other paperwork. Thank you
Sincerely, Jonathon Sheridan Coast Movers <http://coastmovers.org> info@coastmover.com Office:
(888)546-6820 Cell:(253) 961-4163

Activity Type: Email**Activity Date: 3/23/2016 9:27:00 AM****To:****From:****Subject:****Attachments: 0****Body:**

Our website expresses the damage policies. Go to: Rates - Coast Movers Thank you Sincerely,
Jonathon Sheridan Coast Movers <http://coastmovers.org> info@coastmover.com Office:(888)546-6820
Cell:(253) 961-4163 Rates - Coast Movers Rates for Residential or Commercial Moving: Labor Only
1 man labor only - \$55/hr + fuel 2 men labor only - \$105/hr + fuel &nbs... View on
coastmovers.org Preview by Yahoo

Activity Type: Email

https://wutc.crm9.dynamics.com/WebResources/new_RFPR_report?id={22183A0E-3655-... 6/20/2017

Activity Date: 5/10/2016 5:51:00 AM

To:

From:

Subject:

Attachments: 0

Body:

Jonathon: I have a few additional questions: - When company was notified from consumer of damages, was a damage claim form sent to consumer? Please provide date when company was notified and date when claim form was sent to consumer. - Did company receive a completed claim form from consumer? Please provide date completed form was received. - Did company respond to claim form? Please provide date in which company responded. Please also, provide copies of completed claim form and company's response. Response due 5/17/16, 5pm. Thanks, Michelle

Activity Type: Email

Activity Date: 5/12/2016 9:14:00 AM

To:

From:

Subject:

Attachments: 0

Body:

Hello, I am out of state until the 18th. I'll be back to my office to discuss this matter. Thank you

Activity Type: Email

Activity Date: 5/19/2016 6:17:00 AM

To:

From:

Subject:

https://wutc.crm9.dynamics.com/WebResources/new_RFPR_report?id={22183A0E-3655-... 6/20/2017

Attachments: 0**Body:**

Jonathon: Please note that response was due 5/17/16, 5pm. I will be citing daily violations until response is received.. Michelle Shepler Consumer Complaint Investigator 360-664-1215 Office mshepler@utc.wa.gov Utilities and Transportation Commission Respect. Professionalism. Integrity. Accountability. www.utc.wa.gov

Activity Type: Phone Call

Activity Date: 5/19/2016 6:30:00 AM

Direction: Outgoing

Customer:

UTC POC: Michelle Shepler

Subject:

Description:

Jonathon called to let me know he just got my email regarding additional questions. I explained that I would need him to respond to it so I could close out the complaint. I also reviewed that he was missing required moving documents. He stated that he did not complete them for this move but has since. He also stated that he did not know about any paperwork for damage claims. I explained to all permitted HHG carrier are required to follow WAC 480-15 and Tariff 15-C when performing moves in WA. I asked when was the last time he attended HHG training. He stated that he never has and did not know about it. He lives in CA and only flies up once or twice a month to run the company. In my closing email to him, I would include the next HHG training that I strongly encourage him to attend along with all the violations I cited. I also explained that I will be referring this complaint to compliance investigations.

Activity Type: Email**Activity Date: 5/19/2016 8:53:00 AM****To:****From:****Subject:****Attachments: 0****Body:**

Michelle, Thank you for your email. Sorry for the delay. I just got back lastnight from Kona. Back to work I go! In regards to your questions. We do not have a Bill of Lading for this particular customer. We did though receive his complaint through BBB and then we followed up with [REDACTED] (customer). We refunded his card \$360. He then charged back an additional \$700 through his bank. I would like the information for the training in August. Thank you Jonathon Sheridan

Activity Type: Phone Call**Activity Date: 5/20/2016 5:31:00 AM****Direction: Outgoing****Customer:****UTC POC: Michelle Shepler****Subject:****Description:**

Called consumer and reviewed the following: Company failed to complete a written estimate or bill of lading. Company only calculate claims at Basic value, which Tariff 15-C states that default is option 2, Replacement cost coverage with deductibles. Company did state that after consumer filed a BBB complaint, the refunded \$360 to consumer's bank card. Consumer also charged back an additional \$700 through his bank. Closed complaint.

https://wutc.crm9.dynamics.com/WebResources/new_RFPR_report?id={22183A0E-3655-... 6/20/2017

Activity Type: Email**Activity Date: 5/20/2016 5:51:00 AM****To:****From:****Subject:****Attachments: 0****Body:**

Jonathon: I have cited the following violations: Violation: 480-15-710, Tariff 15-C, Item 95(1) - (1 count) - for company failing to provide the customer with a bill of lading. Violation 480-15-630, Tariff 15-C, Item 85(2) - (1 count) - for company failing to provide the customer a written estimate. Violation: 480-15-620(1) - (1 count) - for company failing to provide customer a copy of 'Consumer Guide to Moving in Washington state'. Violation: 480-15-890(2) - (2 cited) - company failed to response to commission's additional question within the 5 business day rule. Response was due 5/17/16, 5pm. This complaint is now closed. The disposition is "consumer upheld." Please note that the consumer protection section has an internal quality review program, and all closed complaints are subject to review and/or re-opening. The explanation of the violations recorded above constitutes technical assistance. Please make all corrections necessary to ensure future compliance. Repeat violations may result in enforcement action, including monetary penalties. Staff considers a number of factors when recommending penalties, including whether past technical assistance was provided and subsequently followed. The next HHG training is Aug. 11, 2016 at UTC in Olympia. You can register by going to www.utc.wa.gov. Thank you, Michelle Shepler Consumer Complaint Investigator 360-664-1215 Office mshepler@utc.wa.gov Utilities and Transportation Commission Respect. Professionalism. Integrity. Accountability. www.utc.wa.gov

Activity Type: Email**Activity Date: 8/30/2016 3:31:43 PM****To: jfsmoving@yahoo.com;****From: mshepler@utc.wa.gov****Subject: WA - UTC complaint 127050 for [REDACTED] - CAS-08562-Y5T5H9 CRM:0017035****Attachments: 0****Body:**

https://wutc.crm9.dynamics.com/WebResources/new_RFPR_report?id={22183A0E-3655-... 6/20/2017

Jonathon:

After reviewing this complaint, I had to cite an additional violation.

480-15-490(3) - Tariff 15-C, 90, 9, b - (1 count) - Company failed to follow Tariff 15-C regarding default valuation. Company calculated damage claim at the basic value protection (option 1), instead of the default, replacement cost coverage with deductible (option 2).

Thank you,

Michelle Shepler

Consumer Complaint Investigator

360-664-1215 Office

mshepler@utc.wa.gov

Utilities and Transportation Commission

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The commission began using a new Consumer Complaints System (CCS) July 29. All complaints/cases, including open and closed complaints, will have new identification numbers that begin with CRM. Please click "reply" to all emails regarding a complaint and do not remove the CRM case number, as the new system tracks emails via the subject line. Thank you.

[Export as .doc](#)

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Appendix D

3/28/2017

Case Report

Washington State Complaint: CAS-20744-C4B7K4

Company: JFS Transport, Inc.

Industry: Household Goods Carriers

Customer: Chris [REDACTED]

Alt Contact:

Account Number:

Service Phone: [REDACTED]

E-mail Address: [REDACTED]

Service Address: [REDACTED]

Complaint: CAS-20744-C4B7K4

Type: Complaint

Serviced By: Michelle Shepler

Grouped By: Customer Service

Opened On: 3/20/2017, 2:56:00 PM

Closed On: 3/23/2017, 3:16:43 PM

Disposition: Consumer upheld

Violations Total: 3

TA Total: 0

Amount Customer Saved:

Description:

Company moved consumer on Mar. 19, 2017, from [REDACTED] Consumer states that he was given a estimate over the phone and not in person, company did not provide copies of paperwork, and company is not responding to consumer's report of damages. With standard response please also provide the following: - all paperwork regarding this move - any correspondence between company and consumer 3/20/17, 3:51pm; passed to JFS via email. Response due 3/27/17, 5pm.

Washington State Complaint: CAS-20744-C4B7K4

Company: JFS Transport, Inc.**Industry: Household Goods Carriers****Customer: Chris [REDACTED]****Alt Contact:****Account Number:****Service Phone:****E-mail Address:****Service Address:****Complaint: CAS-20744-C4B7K4****Type: Complaint****Serviced By: Michelle Shepler****Grouped By: Customer Service****Opened On: 3/20/2017, 2:56:00 PM****Closed On: 3/23/2017, 3:16:43 PM****Disposition: Consumer upheld****Violations Total: 3****TA Total: 0****Amount Customer Saved:****Description:**

Company moved consumer on Mar. 19, 2017, from [REDACTED] Consumer states that he was given a estimate over the phone and not in person, company did not provide copies of paperwork, and company is not responding to consumer's report of damages. With standard response please also provide the following: - all paperwork regarding this move - any correspondence between company and consumer 3/20/17, 3:51pm; passed to JFS via email. Response due 3/27/17, 5pm.

Result:

Company failed to complete a written estimate or bill of lading. Company also failed to provide consumer with a copy of "consumer guide to moving in Washington state". Company has been advised again of the next HHG training. Violations reordered, and technical assistance provided.

Violations

WAC or RCW: 480-15-630

Count: 1

TA:

Description: Violation 480-15-630, Tariff 15-C, Item 85(2) - (1 count) - for company failing to provide the customer a written estimate. Company advised

WAC or RCW: 480-15-710(2)

Count: 1

TA:

Description: Violation: 480-15-710(2), Tariff 15-C, Item 95(1) - (1 count) - for company failing to provide the customer with a bill of lading that meets all requirements per Tariff 15-C. Company advised.

WAC or RCW: 480-15-620(1)

Count: 1

TA:

Description: 480-15-620(1) - (1 count) - for company failing to provide customer a copy of "Consumer Guide to Moving in Washington state".

Activities

Activity Type: Email

Activity Date: 3/20/2017, 3:55:40 PM

To: jfsmoving@yahoo.com;

3/28/2017

Case Report

From: mshepler@utc.wa.gov

Subject: WA UTC Complaint CAS-20744-C4B7K4 for Chris [REDACTED] CRM:0017406

Attachments: 0

Body:

Washington UTC Complaint CAS-20744-C4B7K4

Company: JFS Transport, Inc.

Customer: Chris [REDACTED]

Account #:

Contact:

Service Address:

Primary Phone: [REDACTED]

Secondary Phone:

Email Address:

Complaint Information:

Complaint ID: CAS-20744-C4B7K4

Serviced By: Michelle Shepler

Opened On: 3/20/2017 2:56 PM

Grouped By: Customer Service

Description:

Company moved consumer on Mar. 19, 2017, from [REDACTED] Consumer states that he was given a estimate over the phone and not in person, company did not provide copies of paperwork, and company is not responding to consumer's report of damages.

With standard response please also provide the following:

- all paperwork regarding this move
- any correspondence between company and consumer

3/20/17, 3:51pm; passed to JFS via email. Response due 3/27/17, 5pm.

Thank you,

Michelle Shepler

Consumer Complaint Investigator

360-664-1215 Office

mshepler@utc.wa.gov

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3/28/2017

Case Report

From: mshepler@utc.wa.gov

Subject: WA UTC Complaint CAS-20744-C4B7K4 for Chris [REDACTED] CRM:0017406

Attachments: 0

Body:

Washington UTC Complaint CAS-20744-C4B7K4

Company: JFS Transport, Inc.

Customer: Chris

Account #:

Contact:

Service Address:

Primary Phone: -----

Secondary Phone:

Email Address:

Complaint Information:

Complaint ID: CAS-20744-C4B7K4

Serviced By: Michelle Shepler

Opened On: 3/20/2017 2:56 PM

Grouped By: Customer Service

Description:

Company moved consumer on Mar. 19, 2017, from [REDACTED] Consumer states that he was given a estimate over the phone and not in person, company did not provide copies of paperwork, and company is not responding to consumer's report of damages.

With standard response please also provide the following:

- all paperwork regarding this move
- any correspondence between company and consumer

3/20/17, 3:51pm; passed to JFS via email. Response due 3/27/17, 5pm.

Thank you,

Michelle Shepler

Consumer Complaint Investigator

360-664-1215 Office

mshepler@utc.wa.gov

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3/28/2017

Case Report

[REDACTED]
Primary Phone: [REDACTED]
Secondary Phone:
Email Address:
Complaint Information:
Complaint ID: CAS-20744-C4B7K4
Serviced By: Michelle Shepler
Opened On: 3/20/2017 2:56 PM
Grouped By: Customer Service

Description:

Company moved consumer on Mar. 19, 2017, from [REDACTED]
Consumer states that he was given a estimate over the phone and not in person, company did not provide copies of paperwork, and company is not responding to consumer's report of damages.

With standard response please also provide the following:

- all paperwork regarding this move
- any correspondence between company and consumer

3/20/17, 3:51pm; passed to JFS via email. Response due 3/27/17, 5pm.

Thank you,

Michelle Shepler

Consumer Complaint Investigator

360-664-1215 Office

mshepler@utc.wa.gov

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Activity Type: Phone Call

Activity Date: 3/23/2017, 10:57:00 AM

Direction: Outgoing

Customer: Chris [REDACTED]

UTC POC: Michelle Shepler

Subject: Closing call to consumer

https://wutc.crm9.dynamics.com/WebResources/new_RFPR_report?id={31B7B406-B80D-E711-8109-1458D04DD6C8}

5/7

Description:

Called consumer to let him know the company provided a signed copy of the "moving agreement & bill of lading" which does show consumer signing and initialing \$.60 pr pound. I let know that this document is not in compliance with Tariff 15-C, and that company will be issued violations for the following: - failing to completing a estimate - failing to completing a bill of lading which is in compliance with the Tariff - failing to provide a copy of "Consumer Guide to Moving in Washington state". I also told him that I will be suggesting to the company again to attend the next household goods training that the commission holds. And that I have asked commission's compliance investigation team to look at this company. Consumer did tell me that he has been in contact with the company regarding damages and that they do not agree on reimbursement amount. Consumer asked that I email him a copy of his complaint. Closed complaint.

Activity Type: Email**Activity Date: 3/23/2017, 2:49:02 PM****To: jfsmoving@yahoo.com;****From: mshepler@utc.wa.gov****Subject: WA UTC Complaint CAS-20744-C4B7K4 for Chris [REDACTED] CRM:0017410****Attachments: 1****Body:**

Jonathan:

I have cited the following violations:

480-15-710(2), Tariff 15-C, Item 95(1) - (1 count) - for company failing to provide the customer with a bill of lading that meets all requirements per Tariff 15-C.

480-15-620(1) - (1 count) - for company failing to provide customer a copy of "Consumer Guide to Moving in Washington state".

480-15-630, Tariff 15-C, Item 85(2) - (1 count) - for company failing to provide the customer a written estimate.

When responding to consumer's damage claim, please follow WAC 480-15-810.

This is your second complaint with violations for the same issues, so I have attached a copy of Tariff 15-C for your review. I also suggest that you attend the next household goods training on Aug. 17, 2017, here at the commission.

This complaint is now closed. The disposition is "consumer upheld." Please note that the consumer protection section has an internal quality review program, and all closed complaints are subject to review and/or re-opening.

The explanation of the violations recorded above constitutes technical assistance. Please make all corrections necessary to ensure future compliance. Repeat violations may result in enforcement action, including monetary penalties. Staff considers a number of factors when recommending penalties, including whether past technical assistance was provided and subsequently followed.

You can request a review of the investigation by the Consumer Protection Manager, Alice Fiman. To request this review, please clearly note why you are requesting a review and I will direct this information to Alice. To contact Alice directly, email afiman@utc.wa.gov or call 360-664-1103.

Thank you,

Michelle Shepler

Consumer Complaint Investigator

360-664-1215 Office

3/28/2017

Case Report

mshepler@utc.wa.gov

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Activity Type: Email

Activity Date: 3/23/2017, 3:16:32 PM

To: [REDACTED]

From: mshepler@utc.wa.gov

Subject: WA UTC Complaint CAS-20744-C4B7K4 for Chris [REDACTED] CRM:0017411

Attachments: 1

Body:

Chris:
Attached is a copy of your complaint.
Thank you,

Michelle Shepler
Consumer Complaint Investigator
1-888-333-9882 Office
mshepler@utc.wa.gov

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Appendix E



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION
1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY (360) 586-8203

May 5, 2017

Jonathon Sheridan
JFS Transport, Inc.
Coast Movers
P.O. Box 445
Bonsall, CA 92003

RE: Data Request

Dear Mr. Sheridan:

Under Washington State law (Revised Code of Washington 81.04.070), the Utilities and Transportation Commission has the authority to inspect the accounts, books, papers, and documents of any household goods moving company doing business in this state.

As part of a staff review of your household goods company, please send us the following information and documents:

1. For every residential move performed within the state of Washington from February 1, 2017 through April 30, 2017, please provide all original supporting documents related to each customer's move, including, but not limited to the bill of lading, estimate, supplemental estimate, inventory records, weight slips, and all documents related to temporary storage of goods. Please note that the Commission requires original documents. Photocopies will not be accepted. Your original documents will returned to you at the conclusion of our review.
2. A copy of the company's customer complaint and claims register, listing all complaints and claims received from February 1, 2017 through April 30, 2017, and including all documents related to each complaint and claim.
3. The name, title, telephone number, and email address of the contact person that our staff can work with directly for questions that may arise concerning any details of the data provided.

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JFS Transport, Inc.
Coast Movers
May 5, 2017
Page 2

You are required to furnish the above requested documents no later 5 p.m., **May 19, 2017**. Please attach a copy of this letter to the documents for reference. Extension requests may be granted on a case-by-case basis. A request for extension must be made in writing prior to the deadline and must include the reasons for the extension.

If you have any questions, please contact Rachel Jones, Compliance Investigator at (360) 664-1129 or rjones@utc.wa.gov.

Sincerely,

A black rectangular redaction box covering the signature of Steven V. King.

Steven V. King
Executive Director and Secretary

Appendix F

Activity Date: 2017-05-22 09:19

Title: Data Request - phone call

Status: Complete

Due Date: null

Contact: Jonathon Sheridan

Contact Email: null

Contact Phone: (253) 961-4163

Contact Address: Complete

Description: Received a call back from Mr. Sheridan. He wanted to know why the data request was being requested. I explained that randomly companies can be asked to have their documents reviewed to make sure they are in compliance with the tariff and WACs. Mr. Sheridan explained that he has done a data request before a while back. He stated that he only has the bill of lading and that he had no knowledge of having to do a Table of Measurement sheet or a written estimate. I asked Mr. Sheridan if he had an up-to-date copy of Tariff 15-C. He stated that he does. I asked Mr. Sheridan if he is familiar with the tariff. Mr. Sheridan stated that he has been doing moves for a long time and that he would like to work with the UTC to make sure he is in compliance since he has never been out of compliance. I told him he is able to send me his documents through email. I told him I would need all documents that were done with each customer in the requested timeframe. I told him that would include the Table of Measurement sheet, estimates, bill of lading, and any other documents relating to the move. Mr. Sheridan stated that he only has the bill of lading and seemed to be confused that he is supposed to have a table of measurement sheet and estimate sheet. Mr. Sheridan stated that he is the owner and point of contact. He stated that his business is very small with only a couple of employees. Mr. Sheridan stated that he would send me the requested documents today.

Document Count: 0

Appendix G

Activity Date: 2017-07-12 13:45

Title: Follow up phone call

Status: Complete

Due Date: null

Contact: Jonathon Sheridan

Contact Email: null

Contact Phone: (253) 961-4163

Contact Address: Complete

Description: Called Mr. Sheridan at (253) 961-4163 for more information about how he bills his customers for moving services. Mr. Sheridan stated that he looked around at what his competitors were charging and he started off charging less than his competitors and then higher. Mr. Sheridan explained that his truck fee is a flat fee aside from the hourly rate charged. Mr. Sheridan stated that he charges by the hour and rates depend on what the customer wants. When I asked him why there was no start and stop times on most of the BOL's he sent, he stated that his workers are supposed to be documenting start and stop times. He gave me an example of if the customer disputes when the workers show up for example if a customer says the workers showed up at 9:45 am and the workers really showed up at 9:30 am, if the workers didnt document than it would be hard to prove when the workers showed up. Mr. Sheridan stated that he will be speaking to his workers about documenting start and stop times and stated that he already had this discussion with them and if they are not documenting that is a problem. Mr. Sheridan asked if he is going to be fined? I explained that I'm still working in the report and I really need him to send me all documents pertaining to any moves done during the requested time. Mr. Sheridan stated he found an invoice with a start and stop time on it and would look to see if there are any more. I told Mr. Sheridan that I need him to get the documents to me by Friday. Mr. Sheridan stated that if he finds anything else to send me he will send it.

Document Count: 0

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

 Childers

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
5 man crew	\$255 per hour	4 1/2	
Truck Fee	\$295		
overweight	\$50		
-deposit	\$200		

Sub Total: \$1292.50

Tax: \$103.40

Total Due: \$1395.90

Filled out by Cody Hagen

SIGNATURE: _____



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 02/02/17



Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

█ Cummings

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
2 man crew	\$95 per hour	3	
Truck Fee	\$95		
-deposit	\$200		

Sub Total:	\$180
Tax:	\$14.40
Total Due:	\$194.40

Filled out by Cody Hagen

SIGNATURE



Coast Movers
<http://coastmover.com>
888-546-6820

Date:
02/03/17




Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

 Ladd

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
4 man crew	\$205 per hour	7.5	
Truck fee	\$295		
Overweight	\$50		
Second trip	\$25		
-deposit	\$200		

Sub Total: \$1537.50

Tax: \$123.00

Total Due: \$1660.50

Filled out by Cody Hagen

SIGNATURE _____


Coast Movers
<http://coastmover.com>
888-546-6820

Date:
02/04/17



Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

██████ Swanton

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew 830-930	\$155	1	
4 man crew	\$195	8	
1 truck fee for 2 trucks	\$195		
-deposit	\$200		

Filled out by Cody Hagen

Sub Total: \$1710.00
Tax: \$136.80
Total Due: \$1846.80

SIGNATURE: _____
██

Coast Movers
<http://coastmover.com>
888-546-6820

Date:
02/07/17



Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

████████████████████ Anderson

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
5 man crew 4 hours added for drive time	\$255 per hour	16.15	
Truck Fee \$255			
\$75 fuel charge			
-deposit	\$400		

Sub Total: \$4048.25
Tax: \$323.86
Total Due: \$4372.11

Filled out by Cody Hagen

SIGNATURE 

Coast Movers
<http://coastmover.com>
888-546-6820

Date: 02/13/17



Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

██████████ Bowers

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew Cody Jordan and Alex	\$155 per hour	3	
Truck Fee	\$145		
-deposit	\$200		

Sub Total	\$410.00
Tax	\$32.80
Total Due:	\$442.80

Filled out by cody hagen

SIGNATURE

██

Coast Movers
<http://coastmover.com>
888-546-6820

Date: 02/16/17



Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

█████ Parker

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew	\$155 per hour	5	
Truck Fee	\$295		
-deposit	\$200		

Sub Total:	\$870
Tax:	\$69.60
Total Due:	\$939.60

Filled out by Cody Hagen

SIGNATURE: 

Coast Movers
<http://coastmover.com>
888-546-6820

Date: 02/18/17




Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

 marowitz

Invoice Number: _____

Invoice Date: 02/20/17

Description	Price	Quantity	Extension
2 man crew 115 hr	115 hr	4 1/2	
fuel	55	1	
-200 deposit			
add 1 hr drive time			

Sub Total: 372.50
Tax: 30.50
Total Due: 402.50

SIGNATURE: _____



alexander fellingner

Coast Movers
<http://coastmover.com>
888-546-6820

Date: 02/20/17



Thank You for Your Business!



<http://coastmovers.org>

888-546-6820

Permit ID HG064232

Exhibit A Bill of Lading

Client Contact	██████ Lee
Move Date	02/20/17
Starting Location	7112 SE Marion st, port orchard
Destination	
Crew	Cody and Adam
Overweights	
Third Floor	
Truck	
Binding Estimate?	
Notes	2 Man Crew \$115hr Fuel \$45 -\$200 deposit 2/20

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

██████ Jones

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew	\$155 per hour	4	
Truck fee	\$295		
overweight	\$50		
-deposit	\$200		

Sub Total: \$765.00
Tax: \$61.20
Total Due: \$826.20

Filled out by Cody Hagen

SIGNATURE: _____



Coast Movers
<http://coastmover.com>
888-546-6820

Date: _____
02/27/17

Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

████████ Harris

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew	\$155 per hr	3	
Fuel Charge	\$45		
-deposit	\$200		

Sub Total:	\$310.00
Tax:	\$24.80
Total Due:	\$334.80

Filled out by Cody Hagen

SIGNATURE



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 03/01/17

Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

██████████ Longtin

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew	\$155 per hour	3 1/2	
Truck fee	\$295		
overweight	\$50		
-deposit	\$200		

Sub Total: \$687.50
Tax: \$55.00
Total Due: \$742.50

Filled out by cody hagen

SIGNATURE: ██████████



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 03/02/17

Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

██████████ Adams

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
5 man crew	\$245 per hr	5 1/4	
Truck Fee	\$195		
Truck Fee	\$195		
-deposit	\$200		

Sub Total: \$1451.75
Tax: \$116.41
Total Due: \$1568.16

Start time 1000
end time 315

SIGNATURE: _____
████████████████████

Filled out by Cody Hagen

Coast Movers
<http://coastmover.com>
888-546-6820

Date: _____
03/05/17



Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

██████████ Rodgers

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew	\$155 per hr	3	
Truck Fee	\$295		
-deposit	\$200		

Sub Total: \$560.00
Tax: paying cash
Total Due: \$560.00

SIGNATURE



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 03/08/17



Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:
[REDACTED] Ebright

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
4 man crew	\$205 per hr	3	
Truck fee	\$295		
Overweight Piano	\$50		
-deposit	\$200		

Filled out by cody hagen

Sub Total: 760.00
Tax: 60.80
Total Due: 820.80

Start time: 10:05am
End time: 1:05 pm

SIGNATURE: [REDACTED]



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 03/15/17

Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

[Redacted] Hansen

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
5 man crew	\$255 per hr	7	
Truck Fee	\$295		
Second Trip	\$45		
-deposit	\$200		

Sub Total:	\$1925.00
Tax:	154.00
Total Due:	\$2079.00

start time: 9am
end time: 4

SIGNATURE:



Filled out by cody

Coast Movers
<http://coastmover.com>
888-546-6820

Date:
03/19/17




Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

 bird

Invoice Number: _____
Invoice Date: 03/19/17

Description	Price	Quantity	Extension
2 man crew	115	3	
fuel	45	1	
-200 deposit			

Sub Total: 190
Tax: 0
Total Due: 190

Alex fellinger

SIGNATURE: 

Coast Movers
<http://coastmover.com>
888-546-6820

Date: 03/19/17




Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

 Jones

Invoice Number: _____

Invoice Date: 03/29/17

Description	Price	Quantity	Extension
2 man crew	115 hr	3 1/2	
truck fee	245	1	
- 200 deposit		1	

Sub Total:
Tax:
Total Due: 447.50

SIGNATURE:



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 03/29/17



Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

████████ Larson

Invoice Number: _____

Invoice Date: 03/30/17

Description	Price	Quantity	Extension
3 man crew alex kordan blake	\$155hr	3	
fuel \$45		1	
-200 deposit		1	

alex

Sub Total: \$310
Tax: \$24.80
Total Due: \$334.80

SIGNATURE
██

Coast Movers
<http://coastmover.com>
888-546-6820

Date: 03/30/17




Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

 Stephens

Invoice Number: _____

Invoice Date: 03/31/17

Description	Price	Quantity	Extension
3 man crew	\$155	4 hrs	
add 1 hr drive time		1	
fuel charge	\$65	1	
-\$200 deposit		1	

alex jordan blake

Sub Total: \$485
Tax: \$38.80
Total Due: \$528.80

SIGNATURE: 

Coast Movers
<http://coastmover.com>
888-546-6820

Date: 03/31/17



Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To: [REDACTED] Cornforth

Invoice Number: _____
Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew 2 hours added cody alex and blake	\$155 pr hr	5	
Truck fee	\$295		
- deposit	\$200		

Sub Total: \$870.00
Tax: \$69.60
Total Due: \$939.60

Filled out by cody

SIGNATURE [REDACTED]



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 04/06/17

Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

 Watson

Invoice Number: _____

Invoice Date: 04/06/17

Description	Price	Quantity	Extension
2 man crew \$115 hr	\$115hr	3	
truck fee \$145			

Sub Total:
Tax:
Total Due: \$490

SIGNATURE 

Coast Movers
<http://coastmover.com>
888-546-6820

Date:
04/06/17



Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

_____ Keeling

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew	\$155 pr hr	3 1/2	
Truck fee	\$295		
Overweight treadmill	\$50		
-deposit	\$200		

Sub Total: \$687.50

Tax:

Total Due: Paying cash

Start time: 10:00am
End time: 1:30

SIGNATURE: _____



Coast Movers
<http://coastmover.com>
888-546-6820

Date:
04/04/17



Filled out by cody
Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To: [REDACTED] Blake

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
4 man crew cody alex jordan and blake	\$205 pr hr	6	
Truck fee	\$295		
Overweight	\$50		
Packing materials	\$50		
-deposit	\$200		

Sub Total:	1425.00
Tax:	
Total Due:	1425

Filled out by cody

SIGNATURE [REDACTED]

Start time 10:00 am
End time 4:00 pm

Coast Movers
<http://coastmover.com>
888-546-6820

Date: 04/07/17



Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

Warner

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew cody jordan and blake	\$155 pr hr	3 1/2	
Truck fee	\$295		
-deposit	\$200		

Sub Total: \$637.50

Tax: \$51.00

Total Due: \$688.50

Filled out by cody hagen

Start time: 10:00 am

End time: 1:30 pm

SIGNATURE: _____

Coast Movers
<http://coastmover.com>
888-546-6820

Date:
04/08/17



Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To: _____

██████ Okunami

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew cody alex and blake	\$155 pr hr	3 1/4	
Truck fee	\$295		
-deposit	\$200		

Sub Total:	\$598.75
Tax:	\$47.90
Total Due:	\$646.65

Filled out by cody hagen

Start time: 10:00 am
End time: 1:15pm

SIGNATURE



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 04/14/17



Thank You for Your Business!



<http://coastmovers.org>

888-546-6820

Permit ID HG064232

Exhibit A Bill of Lading

Client Contact	██████ Smith
Move Date	04/15/17
Starting Location	The Old Canery Sumner, Wa
Destination	20507 195th Ave Ct E Orting, Wa
Crew	3 man crew \$155 pr hr cody alex and blake
Overweights	
Third Floor	
Truck	\$295
Binding Estimate?	
Notes	<p>3 Man Crew \$155hr Truck \$295 (Add 1 hr) \$75 Drop off fee (\$200 deposit made)</p> <p>Start time: 2:00 pm</p> <p>4 hr min</p>

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

██████████ Wallingford

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew cody alex and blake 1 hr added	\$155 pr hr	4 1/2	
Truck fee	\$295		
- deposit	\$200		

Sub Total:	792.50
Tax:	\$63.40
Total Due:	\$855.90

Start time 1:30 pm
End time 5:00 pm

SIGNATURE: _____
██

Filled out by cody hagen



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 04/17/17

Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:



Sparks

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew cody blake and dylan adding 1 hr	\$155 pr hr	4 1/4	
Truck fee	\$295		
-deposit	\$200		
Overweight	\$50		

Sub Total:
Tax:
Total Due: 803.75

Start time: 10:15
End time: 130

SIGNATURE: 

Filled out by cody



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 04/19/17

Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To: [REDACTED] Floor

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew cody jordan and blake	\$155 pr hr	3 3/4	
Truck fee	\$195		
-deposit	\$200		

Sub Total:	\$576.25
Tax:	\$46.10
Total Due:	\$622.35

Start time: 3:00 pm
End time : 6:45
Filled out by cody

SIGNATURE: [REDACTED]



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 04/22/17

Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

 Susaz

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew cody jordan and blake	155 pr hr	3 3/4	
Truck fee	\$295		
-deposit	\$200		

\$500 to be paid in cash no tax

Sub Total:

Tax:

Total Due: 676.25

Start time 10:00 am
End time 1:45

SIGNATURE: 



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 04/22/17

Thank You for Your Business!

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To: [REDACTED] Cho

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew cody blake and jordan	\$155 pr hr	5 3/4	
Truck fee	\$145		
- dpeosit	\$200		

Sub Total:	\$836.25
Tax:	\$66.90
Total Due:	\$903.15

Start time: 9:00 am
End time: 2:45 pm

SIGNATURE



Filled out by cody



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 04/23/17

Thank You for Your Business!

Appendix I



<http://coastmovers.org>
888-546-6820
Permit ID HG064232

Exhibit A Bill of Lading

Client Contact	█████ Cummings
Move Date	02/03/17
Starting Location	████████████████████
Destination	████████████████
Crew	2 man crew \$95 per hour Cody and Alex
Overweights	N/A
Third Floor	N/A
Truck	\$95
Binding Estimate?	
Notes	2 man crew \$95 per hour. Truck Fee \$95 . -deposit \$200 3 hr min.



<http://coastmovers.org>
888-546-6820
Permit ID HG064232

Exhibit A Bill of Lading

Client Contact	██████ Harris
Move Date	03/01/17
Starting Location	████████████████████
Destination	
Crew	3 man crew \$155 per hour Cody Alex and Jordan
Overweights	
Third Floor	
Truck	
Binding Estimate?	
Notes	3 man crew \$155 per hour Fuel charge of \$45. -deposit of \$200. 3 hr min.



<http://coastmovers.org>
888-546-6820
Permit ID HG064232

Exhibit A Bill of Lading

Client Contact	██████ Senton
Move Date	03/08/17
Starting Location	████████████████████
Destination	████████████████████
Crew	3 man crew \$155 per hour. Cody, alex and tim
Overweights	
Third Floor	
Truck	\$295
Binding Estimate?	
Notes	3 man crew \$155 per hour. Truck Fee \$295. -deposit \$w200. 3 hr min.



<http://coastmovers.org>
 888-546-6820
 Permit ID HG064232

Exhibit A Bill of Lading

Client Contact	[REDACTED] Fox
Move Date	04/04/17
Starting Location	[REDACTED]
Destination	[REDACTED]
Crew	2 man crew. 115 per hour. Cody and alex
Overweights	Overweight \$50
Third Floor	
Truck	3hr min.
Binding Estimate?	Start time : 330pm
Notes	2 man Crew \$115hr Fuel \$25 \$50 Overweight -\$200 Deposit Made 4/4



<http://coastmovers.org>
 888-546-6820
 Permit ID HG064232

Exhibit A
 Bill of Lading

Client Contact	[REDACTED] Keeling
Move Date	04/04/17
Starting Location	[REDACTED]
Destination	[REDACTED]
Crew	3 man crew \$155 per hr cody alex and blake
Overweights	Treadmill
Third Floor	
Truck	\$295
Binding Estimate?	
Notes	<p>3 Man Crew \$155hr Truck \$295 (Treadmill Overage) -(\$200 Deposit Made)</p> <p>Start time: 10:00am</p> <p>3hr min</p>



<http://coastmovers.org>
888-546-6820
Permit ID HG064232

Exhibit A
Bill of Lading

Client Contact	████████ Wallingford
Move Date	04/17/17
Starting Location	██
Destination	██
Crew	3 man crew \$155 per hour cody alex & blake
Overweights	
Third Floor	
Truck	\$295
Binding Estimate?	
Notes	3 man crew \$155/hr. Truck \$295 Add 1 hour -\$200 deposit 4/11 3 hr min Start time: 1:30 pm



<http://coastmovers.org>
888-546-6820
Permit ID HG064232

Exhibit A Bill of Lading

Client Contact	[REDACTED] Sparks
Move Date	04/19/17
Starting Location	[REDACTED]
Destination	[REDACTED]
Crew	3 man crew \$155 per hour cody dylan and blake
Overweights	Fridge overweight
Third Floor	
Truck	\$295
Binding Estimate?	
Notes	<p>3 man crew \$155/hr. Truck \$295 Add 1 hour -\$200 deposit 4/17</p> <p style="text-align: center;">Start time 10:15 am</p> <p style="text-align: center;">3 hr min</p>



<http://coastmovers.org>
 888-546-6820
 Permit ID HG064232

Exhibit A
 Bill of Lading

Client Contact	[REDACTED] Kasza
Move Date	04/19/17
Starting Location	[REDACTED]
Destination	[REDACTED]
Crew	3man crew \$155hr 3hr minimum
Overweights	
Third Floor	
Truck	\$245
Binding Estimate?	
Notes	<p>-200 deposit</p> <p>Alexander fellingner</p>



<http://coastmovers.org>
 888-546-6820
 Permit ID HG064232

Exhibit A Bill of Lading

Client Contact	[REDACTED] Floor
Move Date	[REDACTED] 04/22/17
Starting Location	[REDACTED]
Destination	[REDACTED]
Crew	3 man [REDACTED]
Overweights	
Third Floor	
Truck	\$295
Binding Estimate?	
Notes	<p>3 man crew \$155/hr. Truck \$195 -\$200 deposit 4/22</p> <p style="text-align: center;">Start time: 3:00 pm</p> <p style="text-align: center;">3 hr min</p>



<http://coastmovers.org>
 888-546-6820
 Permit ID HG064232

Exhibit A
 Bill of Lading

Client Contact	██████ Cho
Move Date	04/23/17
Starting Location	██
Destination	██
Crew	3 man crew \$155 pr hr cody jordan and blake
Overweights	Waving overweights
Third Floor	
Truck	\$145
Binding Estimate?	
Notes	<p>3 man crew \$155/hr. Truck \$145 *Waive overweights -\$200 deposit 4/17</p> <p>Start time: 8:45</p> <p>3 hr min</p>

Appendix J



<http://coastmovers.org>
 888-546-6820
 Permit ID HG064232

Exhibit A
 Bill of Lading

Client Contact	[REDACTED] Anderson
Move Date	02/13/17
Starting Location	[REDACTED] Anacortes
Destination	[REDACTED] Kenmore
Crew	5 man crew \$255 per hour Cody Jordan Alex Jared and Dylan
Overweights	N/A
Third Floor	N/A
Truck	\$255
Binding Estimate?	N/A
Notes	5 man crew \$255 per hour. Truck Fee \$255. Fuel charge \$75 Adding 4 hours for drive time. -deposit \$400

[Coast Movers]

INVOICE

Phone: 888-546-6820
info@coastmover.com

Billed To:

████████████████████ Anderson

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
5 man crew 4 hours added for drive time	\$255 per hour	16.15	
Truck Fee \$255			
\$75 fuel charge			
-deposit	\$400		

Sub Total: \$4048.25
Tax: \$323.86
Total Due: \$4372.11

Filled out by Cody Hagen

SIGNATURE



Coast Movers
<http://coastmover.com>
888-546-6820

Date: 02/13/17



Thank You for Your Business!



<http://coastmovers.org>
 888-546-6820
 Permit ID HG064232

Exhibit A Bill of Lading


Client Contact	[REDACTED] McCormick
Move Date	05/10/17
Starting Location	[REDACTED] Sequim
Destination	[REDACTED] Spanaway
Crew	3 man crew \$155 per hor. Cody, Alex and tim
Overweights	
Third Floor	
Truck	\$295
Binding Estimate?	
Notes	3 Man crew \$155 per hour. Truck Fee \$295. -deposit \$200

[Coast Movers]

INVOICE

Phone: 888-546-6820
 info@coastmover.com

Billed To:

 McComrick

Invoice Number: _____

Invoice Date: _____

Description	Price	Quantity	Extension
3 man crew 8 1/2 hours of labor 2 hours drivetime	\$155 per hr	10 1/2	
Truck Fee	\$295		
-deposit	\$200		

Sub Total: \$1722.50

Tax:

Total Due: \$1722.50

Filled out by cody hagen

SIGNATURE: _____



Coast Movers
<http://coastmover.com>
 888-546-6820

Date:
 03/10/17

Thank You for Your Business!

Appendix K



<http://coastmovers.org>
888-546-6820
Permit ID HG064232

Moving Agreement & Bill of Lading

This Agreement is entered into by Coast Movers and [REDACTED] Childers ("Client"), and is subject to all rules, rates, and charges in the current tariff published by, or on file with, the Washington Utilities and Transportation Commission. Coast Movers and the Client (together "Parties") agree to the following:

1. **Bill of Lading.** The Parties agree to the bill of lading as described in the attached Exhibit A.
2. **Payment Terms.** The Client agrees to pay in full on the day of delivery by Visa or MasterCard.
3. **Assignment of Liability.** Liability is assigned as follows:
 - a. Coast Movers is liable for physical loss of, or damage to, any article from external cause while being packed, unpacked, loaded, unloaded, carried, or held in storage-in-transit, including breakage, if the articles are packed by Coast Movers and/or if the breakage results from negligence of Coast Movers. Coast Movers is liable directly to the Client for loss and damage, regardless of any cargo insurance policies Coast Movers may have. Client may include the following items in a shipment, but Coast Movers is not responsible for the condition or safe delivery of: coins, currency, deeds, notes, postage stamps, letters, drafts or valuable papers of any kind, jewelry, precious stones, or precious metals, items of extraordinary value, items requiring temperature control, and household pets.
 - b. Coast Movers is not liable for the loss of or damage to any article from external cause while being carried or held in storage-in-transit due to the following circumstances: breakage, when items are packed by the Client or the Client's representative, unless it can be proved that the breakage resulted from negligence by the mover in handling the articles; internal damage to electronics (radios, stereos, VHS players, CD/DVD players, televisions, computers, printers, scanners, etc.) when no visible damage to the external packaging or contents exists or if the item was packed by the Client or the Client's representative; loss or damage from insects, moths, vermin, mold, fungus or bacteria within the Client's belongings or that develop therein due to conditions present before Coast Movers picks up the Client's belongings; loss or damage because the item was in an obvious state of disrepair at the time of shipment, provided that Coast Movers noted the disrepair on the inventory; an act, omission, or order of the Client, or loss or damage resulting from the Client's inclusion in the shipment of such articles as explosives, dangerous articles or dangerous goods; defective design of an article, including susceptibility to damage because of atmospheric conditions such as temperature or humidity changes; hostile or warlike action or use of any weapon of war (in time of peace or war), terrorism, insurrection, rebellion, revolution, civil war, usurped power, and action taken in hindering, combating, or defending against such occurrences; seizure, confiscation or destruction under quarantine by order of any government or public authority; strikes, lockouts, labor disturbances, riots, civil commotions or the acts of any person or persons taking part in any such occurrence or disorder; or acts of God.
 - c. Coast Movers will not handle or move explosives, dangerous goods, or property likely to damage Coast Movers equipment or other property.
 - d. Client assumes all liability for goods left unattended before or after pickup by Coast Movers, and Client assumes all liability for goods when Client directs Coast Movers, in writing, to unload or deliver property at a location that will be unattended.
4. **Maximum Liability.** The Parties agree that if property is damaged by Coast Movers, then Coast Movers will reimburse as follows (choose one):

JRC
Client will pay no additional charge, and will be compensated at \$.60 per pound of the damaged item.

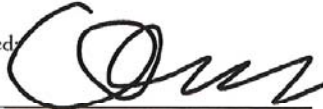
_____ Client will pay \$1.15 per \$100 of declared value for each covered item, and will be compensated for the cost of repair or replacement, at Coast Mover's discretion. A \$300 deductible applies. The parties must include on **Exhibit A** the property to be covered and the value of each item.

_____ Client will pay \$1.40 per \$100 of declared value for each covered item, and will be compensated for the cost of repair or replacement. No deductible applies. The parties must include on **Exhibit A** the property to be covered and the value of each item.

5. **Claims.** To receive compensation for a claim for loss, damage, overcharge, injury or delay, Client must file a written claim with Coast Movers within nine (9) months after delivery. In the case of failure to make delivery, the claim must be filed within nine (9) months after a reasonable time for delivery has elapsed. Claims must contain sufficient information to identify the property involved. A copy of the original paid transportation bill, bill of lading contract or shipping receipt must accompany the written claim.
6. **Alternative Dispute Resolution.** If any dispute arises out of this Agreement, the Parties must first attempt to settle the dispute by mediation. If the dispute is not resolved, the Parties will submit to binding arbitration in Pierce County, Washington. Mediation and arbitration will be conducted by Judicial Dispute Resolution, LLC, a Washington company. The cost of the mediation or arbitration will be split equally. The arbitrator has the authority to award attorney's fees, costs, and expenses. This Agreement is governed by the laws of the state of Washington, and venue is proper in Pierce County, Washington.
7. **Estimate & Delivery.** All quotes or estimates from Coast Movers are non-binding. Coast Movers will release the shipment to the Client upon payment of 110% of the estimated charges. Coast Movers will extend credit for the balance for up to thirty (30) days, but all payments must be received within thirty (30) days of the move.
8. **Storage.**
 - a. Coast Movers may place a shipment into storage at the public warehouse nearest the point of destination if Coast Movers is unable to make a delivery because: Coast Movers was unable to locate a Client at the address given on the bill of lading or the correct address if known by Coast Movers; the Client refused or was unable to accept delivery; or the Client (for a shipment moving on a non-binding estimate) was unable or refused to pay up to 110 percent of the amount of the original estimate plus supplements, if any.
 - b. Coast Movers's liability as a common carrier ends with delivery to the public warehouse. The shipment becomes subject to the warehouse's liability, terms, and conditions.
 - c. Coast Movers must notify the Client by every means of contact Coast Movers has for the Client, including telephone, e-mail, and fax, and Coast Movers must mail or deliver a written notice to the destination address advising that it was unable to make delivery and advising the Client of the name, address e-mail address, if applicable, and telephone number of the warehouse where the shipment is stored.
 - d. If the Client does not receive or claim the shipment within 30 days after Coast Movers mailed or delivered the written notice required, the shipment becomes subject to disposition by Coast Movers in accordance with the Washington State Uniform Commercial Code, Chapter 62A.7 RCW
9. **Miscellaneous.** This is the entire agreement of the Parties, and may not be modified except by written agreement signed by the Parties. If any provision of this contract is held to be invalid or unenforceable, the remainder of the contract remains in effect. Except as provided in this Agreement, the Parties agree to indemnify and hold harmless the other Party, including its employees and agents, from and against any claims, damages or liability arising out of the willful misconduct or negligence.

Date: 02/02/17

Signed



Coast Movers



Client

Appendix L



<http://coastmovers.org>
888-546-6820
Permit ID HG064232

Exhibit A Bill of Lading

Client Contact	█ Evans
Move Date	02/14/17
Starting Location	█
Destination	█
Crew	4 man crew \$195 per hour Cody, Adam, Alex and Jordan
Overweights	Safe
Third Floor	N/A
Truck	\$95
Binding Estimate?	
Notes	4 man crew \$195 per hour Truck Fee \$95 -deposit \$200



<http://coastmovers.org>
888-546-6820
Permit ID HG064232

Exhibit A Bill of Lading

Client Contact	██████ Senton
Move Date	03/08/17
Starting Location	████████████████████
Destination	████████████████████
Crew	3 man crew \$155 per hour. Cody, alex and tim
Overweights	
Third Floor	
Truck	\$295
Binding Estimate?	
Notes	3 man crew \$155 per hour. Truck Fee \$295. -deposit \$w200. 3 hr min.



<http://coastmovers.org>

888-546-6820

Permit ID HG064232

Moving Agreement & Bill of Lading

This Agreement is entered into by Coast Movers and [REDACTED] Capinha ("Client"), and is subject to all rules, rates, and charges in the current tariff published by, or on file with, the Washington Utilities and Transportation Commission. Coast Movers and the Client (together "*Parties*") agree to the following:

1. **Bill of Lading.** The Parties agree to the bill of lading as described in the attached Exhibit A.
2. **Payment Terms.** The Client agrees to pay in full on the day of delivery by Visa or MasterCard.
3. **Assignment of Liability.** Liability is assigned as follows:
 - a. Coast Movers is liable for physical loss of, or damage to, any article from external cause while being packed, unpacked, loaded, unloaded, carried, or held in storage-in-transit, including breakage, if the articles are packed by Coast Movers and/or if the breakage results from negligence of Coast Movers. Coast Movers is liable directly to the Client for loss and damage, regardless of any cargo insurance policies Coast Movers may have. Client may include the following items in a shipment, but Coast Movers is not responsible for the condition or safe delivery of: coins, currency, deeds, notes, postage stamps, letters, drafts or valuable papers of any kind, jewelry, precious stones, or precious metals, items of extraordinary value, items requiring temperature control, and household pets.
 - b. Coast Movers is not liable for the loss of or damage to any article from external cause while being carried or held in storage-in-transit due to the following circumstances: breakage, when items are packed by the Client or the Client's representative, unless it can be proved that the breakage resulted from negligence by the mover in handling the articles; internal damage to electronics (radios, stereos, VHS players, CD/DVD players, televisions, computers, printers, scanners, etc.) when no visible damage to the external packaging or contents exists or if the item was packed by the Client or the Client's representative; loss or damage from insects, moths, vermin, mold, fungus or bacteria within the Client's belongings or that develop therein due to conditions present before Coast Movers picks up the Client's belongings; loss or damage because the item was in an obvious state of disrepair at the time of shipment, provided that Coast Movers noted the disrepair on the inventory; an act, omission, or order of the Client, or loss or damage resulting from the Client's inclusion in the shipment of such articles as explosives, dangerous articles or dangerous goods; defective design of an article, including susceptibility to damage because of atmospheric conditions such as temperature or humidity changes; hostile or warlike action or use of any weapon of war (in time of peace or war), terrorism, insurrection, rebellion, revolution, civil war, usurped power, and action taken in hindering, combating, or defending against such occurrences; seizure, confiscation or destruction under quarantine by order of any government or public authority; strikes, lockouts, labor disturbances, riots, civil commotions or the acts of any person or persons taking part in any such occurrence or disorder; or acts of God.
 - c. Coast Movers will not handle or move explosives, dangerous goods, or property likely to damage Coast Movers equipment or other property.
 - d. Client assumes all liability for goods left unattended before or after pickup by Coast Movers, and Client assumes all liability for goods when Client directs Coast Movers, in writing, to unload or deliver property at a location that will be unattended.
4. **Maximum Liability.** The Parties agree that if property is damaged by Coast Movers, then Coast Movers will reimburse as follows (choose one):

_____ Client will pay no additional charge, and will be compensated at \$.60 per pound of the damaged item.

_____ Client will pay \$1.15 per \$100 of declared value for each covered item, and will be compensated for the cost of repair or replacement, at Coast Mover's discretion. A \$300 deductible applies. The parties must include on **Exhibit A** the property to be covered and the value of each item.

_____ Client will pay \$1.40 per \$100 of declared value for each covered item, and will be compensated for the cost of repair or replacement. No deductible applies. The parties must include on **Exhibit A** the property to be covered and the value of each item.

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6. **Alternative Dispute Resolution.** If any dispute arises out of this Agreement, the Parties must first attempt to settle the dispute by mediation. If the dispute is not resolved, the Parties will submit to binding arbitration in Pierce County, Washington. Mediation and arbitration will be conducted by Judicial Dispute Resolution, LLC, a Washington company. The cost of the mediation or arbitration will be split equally. The arbitrator has the authority to award attorney's fees, costs, and expenses. This Agreement is governed by the laws of the state of Washington, and venue is proper in Pierce County, Washington.
7. **Estimate & Delivery.** All quotes or estimates from Coast Movers are non-binding. Coast Movers will release the shipment to the Client upon payment of 110% of the estimated charges. Coast Movers will extend credit for the balance for up to thirty (30) days, but all payments must be received within thirty (30) days of the move.
8. **Storage.**
 - a. Coast Movers may place a shipment into storage at the public warehouse nearest the point of destination if Coast Movers is unable to make a delivery because: Coast Movers was unable to locate a Client at the address given on the bill of lading or the correct address if known by Coast Movers; the Client refused or was unable to accept delivery; or the Client (for a shipment moving on a non-binding estimate) was unable or refused to pay up to 110 percent of the amount of the original estimate plus supplements, if any.
 - b. Coast Movers's liability as a common carrier ends with delivery to the public warehouse. The shipment becomes subject to the warehouse's liability, terms, and conditions.
 - c. Coast Movers must notify the Client by every means of contact Coast Movers has for the Client, including telephone, e-mail, and fax, and Coast Movers must mail or deliver a written notice to the destination address advising that it was unable to make delivery and advising the Client of the name, address e-mail address, if applicable, and telephone number of the warehouse where the shipment is stored.
 - d. If the Client does not receive or claim the shipment within 30 days after Coast Movers mailed or delivered the written notice required, the shipment becomes subject to disposition by Coast Movers in accordance with the Washington State Uniform Commercial Code, Chapter 62A.7 RCW
9. **Miscellaneous.** This is the entire agreement of the Parties, and may not be modified except by written agreement signed by the Parties. If any provision of this contract is held to be invalid or unenforceable, the remainder of the contract remains in effect. Except as provided in this Agreement, the Parties agree to indemnify and hold harmless the other Party, including its employees and agents, from and against any claims, damages or liability arising out of the willful misconduct or negligence.

Date: 03/27/17

Signed: _____



Coast Movers

Client



<http://coastmovers.org>
888-546-6820
Permit ID HG064232

Exhibit A
Bill of Lading

Client Contact	████████ Watson
Move Date	04/06/17
Starting Location	██
Destination	██
Crew	2 man crew \$115 hr
Overweights	
Third Floor	
Truck	truck fee \$145
Binding Estimate?	
Notes	

Appendix M

Jones, Rachel (UTC)

From: Jones, Rachel (UTC)
Sent: Monday, May 22, 2017 1:01 PM
To: 'jonathon sheridan'
Subject: RE: Coast Movers

Good afternoon Jonathon,
I received your email that included 27 Bill of Ladings for Feb. and March 2017. I'm still awaiting your documents for April 2017. Per request I need documents for all complaints and claims. You stated that you only have bill of ladings. Is that correct? Also, you attached a picture that I'm unable to open. What is that attachment?

Thank you,

Rachel Jones

From: jonathon sheridan [mailto:jfsmoving@yahoo.com]
Sent: Monday, May 22, 2017 12:19 PM
To: Jones, Rachel (UTC) <rjones@utc.wa.gov>
Subject: Fw: Coast Movers

Rachael,

Above are the documents we have for Feb and March 2017.
Thank you

Sincerely,
Jonathon Sheridan
Coast Movers
<http://gqgharbormovers.com>
Office:(888)546-6820

On Monday, May 22, 2017 12:15 PM, SignEasy <info@getsigneasy.com> wrote:

Appendix N

From: Coast Movers [mailto:coastmovers@yahoo.com]
Sent: Tuesday, May 23, 2017 11:10 AM
To: Jones, Rachel (UTC) <rjones@utc.wa.gov>
Subject: Fw: Move: Insurance coverage

This was a customer in march. We took care of him and paid more than the .60 on the pound. he sent us pictures and spoke with him on the phone and we fairly worked it out. We sent him a \$700 check.

On Monday, March 20, 2017 11:51 AM, [REDACTED] wrote:

Piano
Rough weight: 350 lbs
Damage: top left corner.
Possibly from not properly padding.

via [Newton Mail](#)

On Mon, Mar 20, 2017 at 8:37 AM, Chris [REDACTED]
[REDACTED] wrote:

More damages.

via [Newton Mail](#)

On Sun, Mar 19, 2017 at 4:55 PM, Chris [REDACTED]
[REDACTED] wrote:

Unit destroyed, inoperable. Dropped from top of loading deck and impacted concrete driveway.

This unit took two people to load onto the truck.

Single Mover attempted to negotiate the offload using a hand truck without a strap, lost control of the unit.

Miele Washer
Touchtronic W4842
Waterproof system

Purchased at Arnold's Appliances, Bellevue, WA
Replacement cost:
\$2200 with sales tax and installation.

Please advise on next steps.

Chris [REDACTED]
[REDACTED]

via [Newton Mail](#)

Appendix O

Jones, Rachel (UTC)

From: Jones, Rachel (UTC)
Sent: Thursday, June 1, 2017 9:20 AM
To: 'jonathon sheridan'
Subject: RE: April Documents

I'm sorry disregard prior email. I meant to ask if you have any other documents that I requested from the dates of Feb. 2017 through April 2017 to submit to me?

Thank you,

Rachel Jones

From: jonathon sheridan [mailto:jfsmoving@yahoo.com]
Sent: Friday, May 26, 2017 10:56 PM
To: Jones, Rachel (UTC) <rjones@utc.wa.gov>
Subject: Fw: April Documents

Sorry for the late email. Below are the April Documents

Sincerely,
Jonathon Sheridan
Coast Movers
<http://qigharbormovers.com>
Office:(888)546-6820

On Friday, May 26, 2017 10:54 PM, SignEasy <info@getsigneasy.com> wrote:

Appendix P

From: Jones, Rachel (UTC)
To: "ifsmoving@yahoo.com"
Subject: Requested documents
Date: Tuesday, June 6, 2017 9:20:00 AM
Attachments: [image004.png](#)
[image006.png](#)

Good morning Jonathon,

I'm not sure if it's easier to contact you by email or phone. The reason I'm reaching out to you is because our agency has received two complaints regarding your business practices. I'm now investigating the business practices of your company. I requested documents from you and the documents you sent me, neither of these customers documents (bill of lading, complaints, claims, etc.) were included. I'm requesting that you send all documents regarding all the residential moves completed by your company from Feb. 1, 2017 through April 30, 2017. If you have any questions regarding my request please call me at the below number to discuss your concerns or questions. You have sent me bill of ladings for Feb., March, and April. I'm missing lots of documents required for residential moves.

Thank you,

Rachel Jones
Compliance Investigator
(360) 664-1129 Office
rjones@utc.wa.gov

Utilities and Transportation Commission
Respect. Professionalism. Integrity. Accountability.

www.utc.wa.gov   

Appendix Q

Activity Date: 2017-06-08 12:42

Title: Phone Call - regarding lack of documents

Status: Complete

Due Date: null

Contact: Jonathon Sheridan

Contact Email: null

Contact Phone: null

Contact Address: Complete

Description: Received a phone call from Jonathon stating that he sent me the bill of lading for Feb. through April 2017. I informed him that I need all moving documents associated with each move performed during the requested time period. Jonathon stated that he doesn't have any claim forms. He stated that usually the customer emails him with damages and he pays the customer according to the valuation selection. He stated that he has three emails to send me. Jonathon informed me that he looked up the cube sheet and stated that he doesn't fill that out. He stated that he has something like a cube sheet on his website, but when I asked him if it is an inventory sheet of the customer's household goods, he stated no. Jonathon stated he has been in the moving business since he was 21 and he has developed a system that works for him. I informed him that the tariff requires certain things when performing a move. Jonathon stated that he doesn't want to get in trouble. I informed him that I'm doing an investigation into his business practices because there was a complaint. He asked me for the customer's name. I told him I would not give him that information. I asked him if he charges for travel time to his residential moves? He stated yes. I asked him how he is doing his estimates without visually seeing the household goods? He stated that all his estimates are done over the phone. And he goes into detail about the customer's belongings. I asked him when is the last time that he attended a household goods training. He stated that it has been over 5 years. He stated that he is planning on attending the training in August. He stated that his business is small with just 6 employees and a truck. He stated that the only documents he has is the bill of lading and agreement. But he does give the customer a copy of the invoice if they request it. I again told him I need all documents that he has for each residential move. He confirmed that he only has the bill of lading. He asked me if there was going to be a fine associated with the investigation. I informed him that I'm still investigating. I explained the investigation process. He stated that he would send me the emails and that calling him is the best way to get in contact with him.

Document Count: 0

Appendix R

gigaharbor.com Search

Coast Movers
Moving & Delivery

CALL NOW: 888.546.6820

Check Us Out On Google! **Google** REVIEWS

HOME SERVICES MOVING SUPPLIES MOVING TIPS RATES BLOG LOCATIONS

SEATTLE'S A LIST
2016 BEST MOVERS
AWARD

FREE MOVING QUOTE

Coast Movers
Dirt Low Decks
Make Your Move
EASIER!

Moving Date
From Zip Code
To Zip Code
Name
Email
Phone

SEND ME A QUOTE!

Moving Company in Tacoma

Serving Tacoma, Gig Harbor, Bremerton, and Bainbridge Island

Founded in the Puget Sound area of Washington state, we are a privately owned company utilizing only dedicated professionals to transport your belongings with the utmost care and compassion. The Coast crew are very hardworking, honest, reliable people. We will provide you a service unlike any other.

We are an established professional moving company

Coast Movers has been moving families and businesses for more than 10 years, providing the utmost care in handling your precious possessions.

We are experienced.

We are bonded and insured.

We are honest. Just ask any of our customers.

Check Us Out On
Google!



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License Number: LCO03757

Website Design By [Next Level Web](#)



Jun 14, 2017 9:44:51 AM



CALL NOW: 888.546.6820



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- [Delivery Services](#)
- [Labor Only Assistance](#)

Check Us Out On Yelp!

★★★★★

Free Moving Quote

Moving Date

From Zip Code

Name

Email

Phone

SEND ME A QUOTE!



https://www.facebook.com/pages/JFS-Transport/958964204196075

JFS Transport

Abby Home Find Friends

JFS Transport
Home Mover

Call Now

Like Save Suggest Edits

Unofficial Page Is this your business?

Suggest Contact Info
This will help people find this place

(206) 408-1839

Email

http://jfsttransport.blogspot.com

Ignore Save

REVIEWS

Tell people what you think

★★★★★

No reviews. Be the first to review this!

Posts about JFS Transport

There are no stories available

About

Address 99 Union St
Seattle, Washington 98101

Phone (206) 408-1839

Website http://jfsttransport.blogspot.com

Near JFS Transport

Chihuly Garden and Glass
Art Gallery
4.7 ★ 4.1K public ratings Like

Pike Place Market
Market
3.9 ★ 37K public ratings Like

Lady's
Beauty, Cosmetic & Personal Care Like

Movers in Seattle, Washington

English (US) Español Português (Brasil) Français (France) Deutsch +

Privacy Terms Advertising Ad Choices Cookies Chat

Jun 14, 2017 9:54:10 AM

Appendix S

SharePoint Newsfeed OneDrive Sites Jones, Rachel (UTC)  

 Companies Cases

View Version History

Company Name*	JFS Transport, Inc.
DBA Names	Coast Movers
Company Legacy ID	7029
Unified Business Identifier	603232330
Regulatory Status	Active
Contact Name	
Contact Title	
Contact Phone	253-961-4163
Contact E-Mail Address	jfsmoving@yahoo.com; oliviasheridan@yahoo.com
Contact Fax	
Address Change Date	10/5/2015
Physical Address Street	14840 Hwy. 106
Physical Address City	Belfair
Physical Address State	WA
Physical Address Zip	98528
Mailing Address Street	PO Box 445
Mailing Address City	Bonsall
Mailing Address State	CA
Mailing Address Zip	92003
Website	
Comments	
Company ID	15,945

Version: 6.0
Created at 7/11/2014 9:31 AM by UTCSPSETUP (UTC)

http://apps.utc.wa.gov/apps/companies/_layouts/15/CompaniesApp/CustomForm.aspx?mo... 6/14/2017

WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION

1300 S EVERGREEN PARK DRIVE SW, PO BOX 47250

OLYMPIA, WA 98504-7250

(360) 664-1222

This permit authorizes the following operations under the provisions of RCW Title 81:

JFS Transport, Inc.
PO Box 135
Suquamish, WA 98392

Permit No.
HG-64232

Household Goods and General Commodities (excluding Armored Car Service and Hazardous Materials)
in the state of Washington.

TV-121441

09-07-12

WASHINGTON UTILITIES AND TRANSPORTATION
COMMISSION



By _____

Appendix T

ggharbor-movers.com/rates/

Coast Movers
Moving & Delivery

CALL NOW: 888.546.6820
LICENSE NUMBER: LCO3757

Check Us Out On Google!

HOME SERVICES MOVING SUPPLIES MOVING TIPS RATES BLOG LOCATIONS

Tacoma Movers | Rates for Residential or Commercial Moving:

Labor Only

2 men labor only – \$105/hr + fuel [coast-movers-lo2](#)
3 men labor only – \$145/hr + fuel [coast-movers-lo3](#)
4 men labor only – \$195/hr + fuel [coast-movers-lo4](#)

Labor with a Box Truck (3 hour minimum)

2 men with truck – \$115/hr + fuel [coast-movers-bt2](#)
3 men with truck – \$155/hr + fuel [coast-movers-bt3](#)
4 men with truck – \$205/hr + fuel [coast-movers-bt4](#)
5 men with truck – \$255/hr + fuel [coast-movers-bt5](#)
6 men with truck – \$305/hr + fuel

Valuation

We offer three types of valuation on moving day:

Basic Value Protection:

Free of charge, compensation is .60 per pound for a damaged item.

Replacement Cost Coverage, with deductible:

We will repair the damage to your satisfaction, pay you for the lost or damaged articles (less the \$300 deductible), or replace the lost or damaged article for any amount over the \$300 deductible. The \$300 deductible applies to the entire shipment rather than each individual article. This level of coverage costs \$1.15 per \$100 of declared value.

Replacement Cost Coverage, with no deductible:

We will repair damage to your satisfaction, reimburse you for the replacement cost, or replace lost or damaged articles. This level of protection costs \$1.40 per \$100 of your declared value of the entire shipment.

Thank you so much for contacting us. We look forward to helping you with your move day. Go ahead and contact my cellphone: 888-546-6820 to discuss the details of your move day.

Check Us Out On Yelp!

Free Moving Quote

Moving Date

From Zip Code

To Zip Code

Name

Email

Phone

SEND ME A QUOTE!

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