



H&R Waterworks, Inc.

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IMPORTANT NOTICE REGARDING

WATER USE RESTRICTIONS IN EFFECT IMMEDIATELY

Hello "Reserve on Cooper Point Water" System Customers

As you know H&R Waterworks, Inc. has been working to be sure all customers are aware of the water limits which exist for the water system.

The water system is experiencing *OVERUSE* and this may cause it to exceed its authorized annual water limit. While last year we literally barely stayed under our limit, we are very concerned that warmer weather this year compared to last may cause homeowners to consider a greater level of sprinkling/irrigation. Adding to our concern is the additional consumption created by the last few homes and lots which are being built out.

For our part, we believe that each customer is sincerely interested in doing their part to conserve and reduce water use. To accomplish this goal we are now asking for mandatory compliance to reduce the amount of water used, especially for sprinkling and irrigation. Thus effective **July 6, 2015** the company is requesting that each customer comply with the following schedule and restrictions:

1. All customers whose residence address ends in an even number can sprinkle or irrigate on even numbered calendar days and all customers whose residence address ends in an odd number may sprinkle on odd numbered calendar days.
2. **Please check and adjust your sprinkling/irrigation controllers so that sprinkling/irrigation only occurs after midnight and concludes before 5 am with a duration which does not exceed two hours total on your given day. If you need assistance adjusting your irrigation controller please call for an appointment. Non automatic sprinkling may occur between 10 am and 4 pm and shall only be through a sprinkling device, not from a hose with no sprinkler attached for a duration which does not exceed two hours total.**
3. While there will be no fines, our field crews have been issued specific directions to shut off water to a connection if they discover non-compliance with this request.

Your full cooperation in reducing water use is appreciated. This non-mandatory order is voluntary.

Thank you for your understanding. We will continue to monitor storage and consumption and make further adjustments as we can.

Sincerely,

Stephen L. Harrington

Stephen L. Harrington

General Manager, Founder and Owner

H&R Waterworks, Inc.

DOH Satellite Management Agency License #123

Water Distribution Manager 3, License #7904