



Next Generation 9-1-1 Emergency Services Internet Protocol Network.

SUMMARY OF STANDARD ESINET REPORTS

TCS will provide a standard set of reports as part of the Intrepid NG911 service.

Report Name	Description
[1] PSAP Alternate Routing	This report will show alternate routing information for each PSAP in the identified market. The report will contain information about the alternates such as name, ranking, and the description of the alternate list they belong to.
[2] Default Routing	This report will identify the default PSAP for each trunk group in the identified market. The report will contain information about the PSAP, such as name and FCC ID. This report will also identify the LRO PSAP for the market.
[3] Call Routing Detail	This report shall provide one record for every 9-1-1 call processed for the identified market, providing details about the calling party, the time of the call, and the number of responders that participated in the call.
[4] Call Routing Summary	For the identified market, this report will provide data compiled from the Call Routing Detail report and other information sources.
[5] Trunk Group Detail	For the identified market, this report will provide a record of each call received from each trunk group.
[6] Trunk Group Summary	For the identified market, this report will provide the number of calls received from each trunk group.
[7] Call Totals (By Daily)	This report will provide information regarding call activity on a daily basis. Report will be in the form of a graph showing the average number of calls per day of the week, over the period of a month, for the previous 3 months.
[8] Call Totals (By Hour)	This report will provide information regarding call activity on an hourly basis. Report will be in the form of a graph showing the average number of calls during each hour of the day over the period of a month, for the previous 3 months.
[9] Network Metrics	This report will provide data about packet loss, latency, and jitter between ingress at the Sonus box to egress at the TCS demarcation with the CSP's MPLS cloud.
[10] Location Response Detail	This report will provide data about each location query that the system attempted.
[11] Bridge Participants Detail	If additional participants are bridged into a call (e.g., Transfer, Conference) this report shall display a record for every participant as they join the bridge and another record as they leave.
[12] Deployment Progress	This report will provide data about the number of PSAPs deployed.
[13] Trouble Tickets	This report will provide data about each trouble ticket that is either unresolved or is resolved during the reporting period.
[14] CUSTOM	Custom reporting to be agreed upon between the State of Washington and Comtech TCS.