

**STATE OF WASHINGTON**

UTILITIES AND TRANSPORTATION COMMISSION

***1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 ● Olympia, Washington 98504-7250***

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Dec. 16, 2014

Steven V. King, Executive Director and Secretary

Utilities and Transportation Commission

1300 S. Evergreen Park Dr. SW

P.O. Box 47250

Olympia, WA 98504-7250

RE: *Washington Utilities and Transportation Commission v. Gerald Munroe d/b/a AAA Movers and Delivery Specialist LLC*

Commission Staff’s Recommendation to Impose Suspended Penalties

Docket TV-143346

Dear Mr. King:

On Nov. 4, 2014, the Utilities and Transportation Commission entered Order 02, which classified Gerald Munroe d/b/a AAA Movers and Delivery Specialist LLC (Mr. Munroe) as a household goods carrier. Order 02 imposed and suspended penalties on condition of future compliance. Mr. Munroe was assessed a $5,000 penalty for violations of RCW 81.80.075(1), which prohibits household goods carriers from operating for compensation in Washington without first obtaining the required permit from the commission. A portion of the penalty, $4,000, was suspended for a period of two years on the condition that Mr. Munroe cease and desist operating as a household goods carrier and comply with the payment plan for the remainder of the $1,000 penalty.

Order 02 specified that payments in the amount of $500 were due on Nov. 4 and Dec. 4, 2014. If one payment was missed, the entire amount of the penalty, including the suspended portion of $4,000, would become due and payable the day after the missed penalty was due. Mr. Munroe made a $500 payment on Nov. 4, 2014, but failed to make the payment due on Dec. 4, 2014.

Order 02 also specified that Mr. Munroe cease and desist operating as a household goods carrier without a permit or the entire amount of the penalty, including the suspended portion of $4,000, would become due and payable. Commission staff has evidence that Mr. Munroe continues to operate in violation of Order 02.

On Dec. 5, 2014, commission staff submitted an online request to http://aaamoversspokane.com and requested a quote for a move from a two-bedroom apartment to another two-bedroom apartment in Spokane. The same day, “Barb” from AAA Movers responded by email and quoted staff $135 an hour for three men and a 24 ft. truck and stated that the company was available to perform the move before Dec. 24, 2014.

Staff recommends the suspended $4,000 penalty be imposed for violating a commission order by failing to make a required payment on Dec. 4, 2014, and by failing to cease operating as a non-permitted household goods carrier. Staff also recommends Mr. Monroe be given credit for the $500 payment made on Nov. 4, 2014, for a remaining penalty of $4,500.

Sincerely,

Sharon Wallace, Assistant Director

Consumer Protection and Communications