

## Anderl, Lisa

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**From:** Evans, Amanda  
**Sent:** Tuesday, July 10, 2007 2:22 PM  
**To:** Anderl, Lisa; Farr, James  
**Subject:** FW: TRRO amendment

Never got a response from the customer on the email below.

Thanks,  
Mandi Evans  
Service Manager  
Wholesale Markets  
801-239-4286 desk  
801-239-4070 fax  
amanda.evans@qwest.com

Find your Qwest Contacts here: <http://www.qwest.com/wholesale/ccdb>

Wholesale Customer Service WEB Site: <http://www.qwest.com/wholesale/customerService/index.html>

-----Original Message-----

**From:** Evans, Amanda  
**Sent:** Wednesday, November 16, 2005 12:35 PM  
**To:** 'Linda Farr'  
**Subject:** TRRO amendment

Linda,

Hi there!

TSS Digital recently signed the TRO amendment which withdraws your ability to continue with UNE SS7 effective 11/16/05. I need to schedule a call with TSS to discuss the transition. You have a set of A links in WA that will need to be converted to tariff with the above effective date.

Let me know what day and time works for you.

Thanks,  
Mandi Evans  
Service Manager  
Wholesale Markets  
801-239-4286 desk  
801-239-4070 fax  
amanda.evans@qwest.com

## Anderl, Lisa

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**From:** Evans, Amanda  
**Sent:** Tuesday, July 10, 2007 2:25 PM  
**To:** Anderl, Lisa  
**Subject:** FW: TRO Amendment

Thanks,  
Mandi Evans  
Service Manager  
Wholesale Markets  
801-239-4286 desk  
801-239-4070 fax  
amanda.evans@qwest.com

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-----Original Message-----

**From:** Evans, Amanda  
**Sent:** Thursday, November 17, 2005 1:03 PM  
**To:** 'tellis@tssdigital.com'  
**Subject:** TRO Amendment

Tom,

When TRO amendment is signed it precedes the TRRO Amendment. We need to set up a call as soon as possible to discuss the transition regarding the TRO amendment. The TRRO lists are pulled monthly on the 1st therefore you will receive yours right around 12/01/05. You will receive a tracking spreadsheet to include two lists for CLEC circuits

- Obsolete services that required require transition within 90 days of signed TRRO Amendment
- Accounts that will be billed an additional 15% of current rate until transition is completed, prior to 3-11-06 or 9-11-06 as designated.

You had mentioned that you have 2 unbundled dark fibers that you are not being billed for. Would you please provide those circuit ID's to me? I will try to determine what has happened and why you are not being billed for them. Thank you for bring the situation to my attention.

Please let me know if you have any further questions or concerns.

Thanks,  
Mandi Evans  
Service Manager  
Wholesale Markets  
801-239-4286 desk  
801-239-4070 fax  
amanda.evans@qwest.com