

**BEFORE THE WASHINGTON STATE  
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Petition of	)	DOCKET NO. UT-033041
	)	
QWEST CORPORATION,	)	ORDER NO. 01
	)	
To Modify its Statement of Generally	)	ORDER APPROVING PETITION TO
Available Terms and Conditions	)	MODIFY SGAT EXHIBIT B, AND
	)	INTERCONNECTION AGREE-
	)	MENTS CONTAINING EXHIBIT B
.....	)	

**BACKGROUND**

- 1 On October 2, 2003, Qwest Corporation, (Qwest) filed a petition with the Washington Utilities and Transportation Commission pursuant to 47 U.S.C. § 252(f) requesting that the Commission allow modifications to Exhibit B of its Statement of Generally Available Terms and Conditions (SGAT) to become effective no later than 60 days after submitting the changes to the Commission, i.e., December 2, 2003. Exhibit B to the SGAT is the set of Qwest’s Service Performance Indicator Definitions, or PIDs, and is referred to as the ROC 271 Working PID and indicates the current version of the document. Qwest’ filing in this docket replaces current version 5.0 with version 5.0a.
  
- 2 On November 19, 2003, Qwest refiled a new version 5.0a of Exhibit B to correct a change to PID OP-16 that was inadvertently included in the original filing.
  
- 3 In this filing, Qwest proposes revisions to PID OP-5, which measures Qwest’s performance for new service installation quality. Qwest has modified PID OP-5 to report performance for both installation and order quality by disaggregating the PID into 4 separate reporting categories: OP-5a, OP-5b, OP-5T, and OP-5R. The modified PID consolidates two performance measures, OP-5 and OP-5++. These changes allow service quality to be measured on a more detailed basis for the different products covered under the PID measure.

- 4 Participants in the Long Term PID Administration (LTPA) collaborative unanimously adopted the changes to PID OP-5 on August 6, 2003. The LTPA collaborative participants include representatives from Qwest, various CLECs, and state commission staff who meet to continue regional collaborative efforts to refine and develop the PIDs used to assess Qwest's performance in opening the local exchange market to competition.
- 5 Qwest also requests in this filing that the Commission consider that the modifications to SGAT Exhibit B modify existing interconnection agreements that currently contain Exhibit B as an exhibit. Qwest posts PID changes to its website for performance information, and notifies all LTPA participants of changes made to Exhibit B.

### FINDINGS AND CONCLUSIONS

- 6 (1) The Washington Utilities and Transportation Commission is an agency of the State of Washington vested by state and federal statutes with the authority to review statements of generally available term and conditions filed by Bell operating companies. *47 U.S.C. § 252(f); RCW 80.36.610(1)*.
- 7 (2) Qwest Corporation is a Bell operating company as defined in 47 U.S.C. § 153 (4), as well as a telecommunications company and public service company subject to the jurisdiction of the Commission.
- 8 (3) 47 U.S.C. 252(f) requires Bell operating companies to file with state commissions a statement of generally available term and conditions and authorizes state commission review of, and action on, the filing no later than 60 days after the filing date.

- 9 (4) Staff has reviewed the petition in Docket No. UT-033041, including related documentation. Staff believes the modifications to the replacement SGAT Exhibit B filed by Qwest on November 19, 2003, are reasonable and should be approved.
- 10 (5) This matter was brought before the Commission at its regularly scheduled meeting on November 26, 2003.
- 11 (6) After examination of the petition filed in Docket No. UT-033041 by Qwest and the replacement Exhibit B filed on November 19, 2003, and giving due consideration to all relevant matters and for good cause shown, the Commission finds that the Petition should be approved.

## O R D E R

### THE COMMISSION ORDERS:

- 12 (1) Qwest Corporation's petition to modify SGAT Exhibit B, as filed on November 19, 2003, is approved.
- 13 (2) Qwest Corporation's request to modify existing interconnection agreements that currently contain Exhibit B as an exhibit is approved.
- 14 (3) The Commission retains jurisdiction over the subject matter and Qwest Corporation to effectuate the provisions of this Order.

The Commissioners, having determined this Order to be consistent with the public interest, directed the Secretary to enter this Order.

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DATED at Olympia, Washington, and effective this 26th day of November, 2003.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

CAROLE J. WASHBURN, Secretary