

April 5, 2004

Carole J. Washburn, Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
P. O. Box 47250
Olympia, Washington 98504-7250

Re: *In the Matter of the Application of Puget Sound Energy, Inc. for Approval of
Amendment of Service Quality Index Reporting Methodology: Electric Safety Response
Time, Docket No. UE-031946*

Dear Ms. Washburn:

This letter responds to the Commission's Notice of Opportunity to File Comments on the Application of Puget Sound Energy, Inc. to modify performance measure SQI-11 of the Company's Service Quality Index Reporting Methodology.

Please be advised that Commission Staff supports the Company's Application, as noted on Exhibit A of the Application itself. However, should the Commission seek reply comments following today, Staff asks that the Commission set a filing date no sooner than April 21, 2004. The Staff member responsible for these issues will be traveling with the Commission to Kyrgyzstan and will not return to Olympia until April 15, 2004.

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A few days delay following her return will allow her time to review any initial comments and assist counsel in preparing any reply comments that Staff may file.

Thank you for your consideration.

Very truly yours,

ROBERT D. CEDARBAUM
Senior Counsel

Enclosures
cc: Parties