BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Petition of

DOCKET NO. UT-020631

Qwest Corporation

ORDER GRANTING EXTENSION OF TEMPORARY WAIVER FROM WAC 480-80-206(3)(a) and (b)

Waiver From Rule Relating to Price List Availability to Customers and Internet Address on Customer Bill.

BACKGROUND

On August 2, 2002, Qwest Corporation (Qwest) filed with the Commission a petition requesting an extension of the temporary waiver from WAC 480-80-206(3)(a) and (b) that had been granted until November 30, 2002.

DISCUSSION

- WAC 480-80-206(3)(a) and (b), which became effective on June 17, 2002, require that each telecommunications company offering service under a price list include on each customer bill the Internet address of the price list and a statement that there is no charge for a copy of the price list. Qwest stated in its petition that it originally underestimated the amount of programming time necessary to modify bills for those telecommunications carriers that subscribe to Qwest billing and collection services. Qwest stated that it can complete the necessary programming by December 31, 2002, without incurring overtime expense.
- 3 Staff recommended granting an extension of the temporary waiver of WAC 480-80-206(3)(a) and (b) until December 31, 2002.
- This matter was brought before the Commission at its regularly scheduled open meeting on August 28, 2002. The Commissioners, having determined the following order is consistent with the public interest, directed the Secretary to enter the following order and related provisions.

FINDINGS

- Qwest is a public service company subject to the jurisdiction of this Commission under the provision(s) of chapter 80.36 RCW.
- 6 (2) A waiver from WAC 480-80-206(3)(a) and (b) until December 31, 2002, requiring the Internet address of the price list web site on each customer bill and the statement of price list availability on bills, is consistent with the public interest and should therefore be approved.

ORDER

Effective August 28, 2002, through December 31, 2002, Qwest Corporation is granted a waiver of the requirement in WAC 480-80-206(3)(a) and (b) to include the Internet address of price lists and a statement of price list availability on each bill. To the extent other telecommunications companies use Qwest's billing and collection services, the waiver applies to those companies.

DATED at Olympia, Washington, and effective this 28th day of August, 2002.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

CAROLE J. WASHBURN, Secretary