MEMORANDUM

October 28, 2004

To: Vicki Elliott, Assistant Director, Consumer Affairs

Records Center

File

From: Dennis D. Shutler, Compliance Specialist

Subject: Tall Timber Water Systems, LLC, Docket No. UW-000253

3242 Capital Blvd. S, Suite B

Tumwater, WA 98501

In its investigation report dated October 20, 2000, in Docket No. UW-000253, Staff of the Washington Utilities and Transportation Commission (Commission) found Tall Timber Water Systems, LLC (Tall Timber) operated in violation of Commission laws and rules (specifically, RCW 80.28.080 and 100; WAC 480-80-335; and WAC 480-110-295, 355, 375, and 385).

On January 2, 2001, in its Second Supplemental Order, the Commission approved a Settlement Agreement that imposed a \$1,000 penalty against the company for violating the specific laws and rules described in Staff's investigation report. The Settlement Agreement further stated that payment of the penalty would be suspended, contingent on the company's compliance with RCW 80.28.080 and 100; WAC 480-80-335; and WAC 480-110-295, 355, 375, and 385 for a period of two years.

On October 25, 2004, Staff reviewed each of the twenty-seven consumer complaints filed at the Commission during the company's two-year suspension period to determine if Staff found any alleged violations of RCW 80.28.080 and 100; WAC 480-80-335; or WAC 480-110-295, 355, 375, and 385. In its review, Staff did not discover any alleged violations.

As a result, Staff's investigation under Docket No. UW-000253 may now be closed.