



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503
P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY 1-800-833-6384 or 711

July 7, 2023

NOTICE OF CHANGES TO TARIFF 15-C

RE: *In the Matter of Amending Washington Utilities and Transportation Commission
Tariff 15-C, Relating to Intrastate Transportation of Household Goods,
Dockets TV-210535 and TV-210812 (Consolidated)*

TO ALL PARTIES:

Effective July 1, 2023, the Washington Utilities and Transportation Commission
(Commission) approved the following changes to Tariff 15-C:

- Effects a temporary increase of 20 percent to all maximum rates in Tariff 15-C, as reflected in Tariff Rate Supplement 2022-2.
- Item 10: Definitions – adds definitions for “binding estimates,” “non-binding estimates,” “supplemental estimates,” and “force majeure.”
- Item 85: Estimates – adds language explaining that carriers may provide a copy of the *Consumer Guide to Moving in Washington State* electronically if carriers provide estimates to customers electronically. Adds a requirement for carriers to maintain a copy of the electronic record showing that the estimate and consumer guide were provided in lieu of the customer initialing the estimate form acknowledging receipt of the *Consumer Guide*. Adds a requirement to include more detailed valuation language on the estimate form.
- Item 80: Payment of Charges – adds a requirement that carriers must issue any refunds within 30 days.
- Item 100: Storage – adds a provision that allows carriers to continue treating storage as permanent in instances when the customer selects permanent storage then subsequently removes the goods prior to the end of the regulated storage period (90 days).
- Item 102: Storage in Transit – adds a provision requiring carriers to provide 30-day notice to customers for any increase to rates.
- Items 195, 196, and 225: Packing and Container Price schedules – adds language to clarify that carriers may not charge separately for packing materials such as tape, bubble wrap, or paper.

- Items 50/240: Overtime – relocates Item 50 from Section 1 - General Application of Long Distance and Local Moves to Section 3 - Local Moves as Item 240.
- Item 230: Hourly Rates – adds alternate options for minimum hourly charges and recording time on the bill of lading form. Carriers may use the current standards in Tariff 15-C or may choose an alternate option. Whether the carrier elects to use standard methods or alternate options, the same method must be applied to all customers. If carriers choose to use alternate methods, they must submit a completed *Alternate Time Recording* form to the Commission, which is attached to this Notice. Carriers may choose other alternate options or revert to the standard options by submitting an updated *Alternate Time Recording* form to the Commission. There is a 5-business day waiting period between each change.
- Other ministerial changes making minor corrections and updates, including gender neutral language.

Additionally, the Commission found that the definition of “supplemental estimate” contained in WAC 480-15-020 is inconsistent with the definition found in WAC 480-15-630. Accordingly, the Commission waived the definition of supplemental estimate in WAC 480-15-020 until the inconsistency can be corrected. Supplemental estimates may be provided in addition to any original estimate, whether binding or nonbinding.

The updated version of Tariff 15-C, Rate Supplement No. 2022-2, and the *Alternate Time Recording* form are attached and can also be found on the Commission’s website at: <https://www.utc.wa.gov/MovingCompanies>.

If you have any questions about this Notice, please contact Andrew Roberts, Regulatory Analyst, at (360) 664-1101.

Sincerely,

/s/ Anna Gill

Anna Gill

Director, Consumer Protection and Communications