



Notice Regarding Continued Availability of Your CenturyLink Service

Private Switch Automatic Location Information Database Management Service (PS/ALI)

You currently subscribe to CenturyLink's Private Switch Automatic Location Identification (PS/ALI) Database Management Service which enables you to update the specific location of telephones within your private telephone system. The 911 Public Safety Answering Points use this information to identify the location of calls to 911 originating from within your telephone system.

In April and August of 2019, CenturyLink sent our PS/ALI Database Management Service customers two notices of our intent to discontinue that service. After consultation with the Staff of the Washington Utilities and Transportation Commission, the Public Counsel Unit of the Washington State Attorney General's office, and the Washington Military Department, **CenturyLink has concluded that we will continue to provide PS/ALI service.**

You may still transfer your service. Should you wish to find another vendor of PS/ALI service, the following companies provide PS/ALI service:

- West Safety Services <https://www.west.com/safety-services/>
- Red Sky <https://www.redskye911.com/>
- LCSI <http://lcsiinc.com/WPress/lcsi/>
- 911 Secure LLC <http://911secure.com>
- AirOne Solutions Group, LLC <https://www.aironesg.com/>

Should you have questions or concerns, please contact your CenturyLink account representative. If you are not sure who your account representative is, call Vicki Hyett at 206-806-7132.

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