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Sent: Sunday, January 06, 2013 8:05 PM
To: UTC DL Records Center
Subject: Docket UT- 120451 - White Pages

January 7, 2013

Washington Utilities and Transportation Commission
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Re: UT-120451, White Pages Directory Rulemaking

This email is submitted as a comment on the draft rule, Supplemental CR-102, which allows LECs to choose whether to deliver public directories electronically or in hard copy.

The proposed rule would be improved if subsection 2(b) provided for delivery of hard copy printed directories to customers who request them, similar to subsection 2(a). This would be an "Opt In" program for all white pages directories, and would best serve Washington residents, the vast majority of whom do not want to receive these directories (studies show only 11-30% of people use the white pages).

Otherwise the proposed rule is an excellent improvement over the existing rule.

Thank you for the opportunity to comment.

Jeanette Henderson