EXHIBIT BJJ-10 TO THE

DIRECT TESTIMONY OF

BONNIE J. JOHNSON

ON BEHALF OF

INTEGRA TELECOM

Wholesale: Products & Services

Archived System CR SCR121608-01 Detail

Title: Retirement of MEDIACC

CR Number	Current Status Date	Level of Effort	Interface/ Release No.	Area Impacted	Products Impacted
SCR121608-01	Withdrawn 5/18/2011	-	7/	Maintenance/Repair	

Originator: Martinez, Denise

Originator Company Name: Qwest Corporation

Owner: Martinez, Denise

Director: Winston, Connie

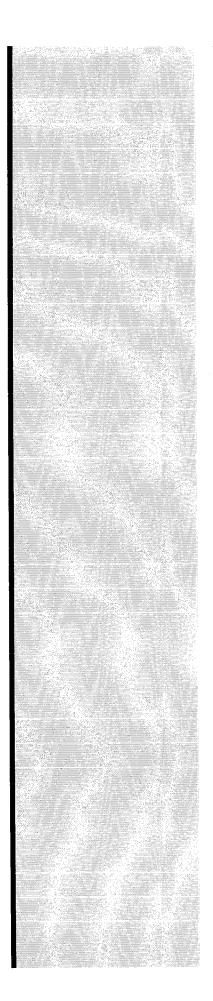**CR PM:** Lorence, Susan

Description Of Change

Retire existing MEDIACC application which will be replaced by a new repair Gateway CTG (Common Ticketing Gateway).

Fourth quarter 2009/First quarter 2010

Status History

Date	Action	Description
12/16/2008	CR Submitted	CR Submitted
12/16/2008	CR Acknowledged	CR Acknowledged
12/17/2008	Status Changed	Status changed to Presented
12/17/2008	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment F in the Distribution Package
4/6/2009	Status Changed	Status changed to Deferred
11/10/2010	Status Changed	Status changed from Deferred to Development
11/17/2010	Discussed at Monthly CMP Meeting	Discussed at the November Systems CMP Meeting - See Attachment I and L in the Distribution Package
3/1/2011	Status Changed	Status changed to Deferred status
		Status changed to Pending Withdrawal per

5/13/2011	Status Changed	request from Originator.
5/18/2011	Status Changed	Status changed to Withdrawn at the May monthly CMP meeting.
5/18/2011	Discussed at Monthly CMP Meeting	Discussed at the May System CMP Meeting - See Attachment G in the Distribution Package

Project Meetings

5/18/11 Systems CMP Meeting Mark Coyne – Qwest relayed that the CR had been in a deferred status and that Qwest was proposing the CR be Withdrawn. Mark said if there were no objections, Qwest would change the status to Withdrawn unless another CLEC would like to sponsor the CR. There were no objections.
11/17/10 Systems CMP Meeting Mark Coyne – Qwest indicated that this goes hand in hand with SCR121608-02. Cim Chambers – Qwest indicated that we are looking at doing two things: 1) retiring CEMR and replacing it with a front GUI interface, and 2) retiring MEDIACC and replacing that with an XML B2B ticketing interface. Cim relayed that no functionality that currently exists in CEMR or MEDIACC will be dropped. Qwest is simply replacing these systems and moving the functions to different front end B2B gateways.

Kim Isaacs – Integra asked if customers will have the ability to review the new gateways and GUI prior to implementation to be certain that their experience will be the same.

Cim Chambers – Qwest indicated that technical specifications will be released in accordance with the CMP document for the B2B gateway. As far as the GUI, Cim was not familiar with the requirements and testing for a new GUI. Susan Lorence – Qwest relayed that we had send out a 270 day notice about two years ago when we originally started this effort . Susan said we are going to start that whole timeline again and the first thing that goes out is the two notifications that identify that we are going to start down this path. Susan said we will include the 120 day notice and the high points of the timeline in the 270 day notice. (11/29/10 Comments to minutes received from Integra in CAPS) Susan Lorence – Qwest relayed that IT WAS about two years ago when we originally started this effort. Susan said we are going to start that whole timeline again and the first thing that goes out is the two notifications that identify that we are going to start down this path. Susan said we will include the 120 day notice and the high points of the timeline in the 270 day notice.

Kim Isaacs – Integra said regarding the statement that the functionality will remain the same should be judged from the customer point of view. Kim said she understood using the system on receiving tickets may not be changing but would like to confirm that all the functionality is there and that nothing has been lost. Susan Lorence – Qwest indicated that Qwest is in the very early stages and we will make note to insure there is ample time to review.

Mark Coyne – Qwest indicated that the CMP document outlines the terms for CLECs to be able to review the change and that Qwest will be following that process. Mark asked if there were any other questions. There were none.
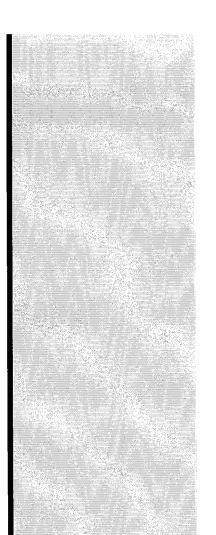
ATTACHMENT L Bonnie Johnson – Integra asked if she could go back to the MEDIACC MTG CR. Bonnie said Qwest has a CR that is retiring MEDIACC and that MTG is an application to application. Bonnie said that since CEMR is a GUI, is MTG going to act as an application to application and GUI also. Bonnie asked if Qwest was removing a GUI option and that there is no CR to retire CEMR.

Mark Coyne – Qwest indicated that the GUI functionality will still be there.

Cim Chambers – Qwest indicated that there is a GUI front end and a B2B MEDIACC replacement, so both.

Bonnie Johnson – Integra asked so where is the CR to retire CEMR.

Susan Lorence – Qwest indicated that we will issue a separate CR to do that.

Cim Chambers – Qwest – Qwest indicated that she thought the timelines for that are slightly different than the much longer timelines on the app to app interface replacements.

Kim Isaacs – Integra asked why there was a name change from Common to Maintenance and questioned whether some of the functionality to be available in MTG was not going to available in CTG.

Cim Chambers – Qwest indicated the name change was not that important. The functionality available in CEMR today will be available; customers will be able to do the same things: create tickets, if you do testing, or whatever. The same is true for the replacement for MEDIACC. Nothing will be dropped.

Mark Coyne – Qwest indicated that another reason was that CTG was an acronym being used somewhere else so it needed to change.

Cim Chambers – Qwest indicated it was the name of an actual internal application and we did not want to confuse it. The name did not have any meaningful correlation to scope.

Mark Coyne – Qwest asked if there were any other questions. There were none.

12/17/08 Systems CMP Meeting

Denise Martinez-Qwest said that Qwest will be retiring the existing MEDIACC application that will be replaced by a new repair Gateway CTG (Common Ticketing Gateway). Currently MEDIACC uses CMIP communication protocol today. Qwest is migrating to an XML interface. She said that we were targeting the fourth quarter of 2009 or first quarter of 2010.

QWEST Response