

VIA OVERNIGHT MAIL

Litigation and Regulatory 201 Spear Street, 9th Flr. San Francisco, CA 94105

May 27, 2009

Mr. David Danner, Executive Director and Secretary ATTN: Kristen Russell Washington Utilities and Transportation Commission Chandler Plaza Building 1300 S. Evergreen Park Drive S.W. P.O. Box 47250 Olympia, WA 98504-7250 2008 MAY 29 MM 10: 3:

Re: Washington Service Quality Report, Docket No. 060502

- Mass Markets Service Quality Report for April 2009
- * MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services

Dear Ms. Washburn:

Verizon Business Global LLC hereby submits the Washington monthly service quality report for April 2009, on behalf of MCImetro Access. We are submitting a confidential and a public version of the report. The confidential version is marked accordingly and is enclosed in a sealed envelope.

Please feel free to contact senior counsel, Thomas Dixon at (303) 390-6206 should you have any questions regarding these reports. Thank you.

Sincerely,

Haleh Davary

Regulatory Compliance Analyst

Verizon Business

CC: Thomas Dixon Joe Dunbar

Enclosure