

Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734 **PSE.com** 

## VIA ELECTRONIC FILING AND OVERNIGHT MAIL

October 30, 2012

Mr. David Danner, Executive Director and Secretary Washington Utilities and Transportation Commission P.O. Box 47250 Olympia, WA 98504-7250

## Re: PSE Meter and Billing Performance Quarterly Filing Docket Nos. UE-111048 and UG-111049 (consolidated) Docket Nos. UE-072300 and UG-072301 (consolidated)

Dear Mr. Danner:

In compliance with the terms of the Partial Settlement Stipulation RE: Service Quality, Meter and Billing Performance, and Low-Income Bill Assistance in consolidated Docket Nos. UE-072300 and UG-072301 Order 12 ("Order 12") and the terms of the Partial Settlement RE: Meter and Billing Performance Standards in consolidated Docket Nos. UE-111048 and UG-111049 Order 08 ("Order 08"); Puget Sound Energy, Inc. ("PSE") submits an original and twelve copies of PSE's Meter and Billing Performance Quarterly Filing for the period ended September 30, 2012.

In addition to meeting the meter and billing performance standards and reporting requirements outlined in Order 08 and Order 12, this report also documents PSE's ongoing efforts regarding the one-time investigation requirement of the meters with zero consumption for 365 consecutive days. PSE committed in the Partial Settlement of Order 08 to investigate these meters during the period of June 1, 2012, through May 31, 2013, and to submit the final results in its 2013 annual filing. PSE believes that the quarterly updates of the results of the investigation will facilitate the Commission staff's ("Staff's") review of PSE's investigation process and allow PSE to address Staff's concerns and suggestions prior to the conclusion of the one-time investigation requirement.

The layout and elements of this report are consistent with the draft quarterly meter and billing report outline reviewed and discussed with the Commission Staff on June 7, 2012. During the June 7, 2012 telephone conference call, PSE and the Staff discussed the reporting format and requirements for quarterly reporting periods June 30, 2012, through June 30, 2013, and zero consumption customer notifications under Order 08. Staff did not propose any specific changes to the draft quarterly report outline.

Mr. David Danner October 30, 2012 Page 2 of 2

Please contact Mei Cass at (425) 462-3800 for additional information about this filing. If you have any other questions, please contact me at (425) 462-3495.

Sincerely,

Tom D. Born

Tom DeBoer Director, Federal & State Regulatory Affairs

Enclosure

cc: Chuck Eberdt - The Energy Project Simon ffitch - Public Counsel Robert Cedarbaum - WUTC Steve King – WUTC Thomas Schooley – WUTC