

**Ranking of ATT Priority List Items (“1s”) – 03-19-02
(Have the potential to result in impasse issues)**

Concept Agreed To?	Issue #	Issue	Allegiance	AT&T	Covad	Eschelon	Qwest	WorldCom	Total
Yes	I.A.12.	Qwest to propose language on the criteria used to determine method of implementing regulatory changes. (CMP Issues Log # 243.)	8	2	1	4	1	2	18
Yes	I.A.9.	Provide a decision on whether to provide copies of documentation regarding prioritization and sizing. (CMP Issues Log # 196.) This issue includes completion of the prioritization process within CMP (CMP Gap Analysis ## 117 – 120 & 124.)	9	3	3	2	2	8	27
Yes		Also, discuss the Special Change Request Process (SCRCP)							
Yes	I.A.11.	What is the status of a change when the escalation or dispute resolution is invoked? (CMP Issues Log # 226.) Embedded within this issue is the imbalance in treatment that CLEC CRs receive versus Qwest CRs. (CMP Gap Analysis # 20.) 3/18: Team agreed that this item pertains to the IT Help Desk and ISC help desk relationship.	1	8	8	1	5	7	30
Yes	I.A.2.	State the criteria for Deny (reasons why) for the CR process. (CMP Issues Log #118; CMP Gap Analysis # 59.)	11	1	2	5	4	9	32
Yes	I.A.1	Review the CR process to insure that the description of the output of each step of the process is clearly defined; i.e., LOE (range of hours) and affinity. (CMP Issues Log #214; CMP Gap Analysis ## 121 – 123.)	6	6	5	9	3	6	35
Preliminary Agreement *	V.c.	What changes are CLEC-impacting and what process governs them? What is the process when a CLEC-impacting change occurs, but was not expected? (CMP Issues Log ## 110 & 179.)	2	10	7	6	7	4	36

* Eschelon representative basically agreed in concept, but wanted opportunity to obtain internal leadership concurrence

Concept Agreed To?	Issue #	Issue	Allegiance	AT&T	Covad	Eschelon	Qwest	WorldCom	Total
Yes	I.A.7.	Where will a CR that impacts both an OSS interface and process be addressed – at the Systems or Product/Process CMP Meeting? We will need to develop language to address this issue. (CMP Issues Log # 163.) Embedded in this issue is Part B of AT&T's February CMP Comments: product/process must be addressed at least to the extent that there is a process to handle crossover issues.	10	4	4	7	10	3	38
Yes	III	Part H. The significant CMP Product/Process issues need to be resolved in order for Qwest to rely on its SGAT as support for its section 271 application. References to Qwest PCATs and Technical Publications in the SGAT cannot change the existing SGATs and interconnection agreements. However, to the extent that Qwest wishes to change the terms of the SGAT by its PCATs or Technical Publications, there must be an effective, balanced industry process that controls the changes to those product documents. CMP Product/Process is currently a "notice and go" process. Qwest tells CLECs that Qwest is changing something and then Qwest implements the change. There is only discussion after the fact. This process must be more collaborative. CLECs should have input into changes before they are implemented. See also CMP Gap Analysis ## 20 – 22 & 114. 1	5	9	9	11	6	1	41
Yes	I.A.6.	What is the process to manage changes to performance reporting calculations, etc.? How do we handle the overlaps between what is being negotiated at the CMP Redesign and CPAP-like procedures? (CMP Issues Log # 158.) This includes establishing a process connection between PIDs and CMP as described in Part F of AT&T's February CMP Comments.	4	5	11	8	9	5	42
Yes	I.A.3.	Determine whether a process is necessary to address non-coding changes. (CMP Issues Log #137.)	7	7	6	10	8	10	48
Yes	V.d.	What is CMP's role in rate changes or rate "validation"? (CMP Gap Analysis ## 1 & 2.)	3	11	10	3	11	11	49

**Priority List—Items Identified as 0’s
(Not likely to result in impasse issues)**

Issue #	Issue
I.A.10	Qwest to continue what the guidelines are for when an issue is appropriate for the CMP vs. when the Account team should handle it. (CMP Issues Log #216)
I.A.4.	What are the criteria used to determine "level of effort" (I.e., S, M, L, XL) for a release? (CMP Issues Log #146.)
I.A.5.	Clarify what notices will be communicated to CLECs via email, mail-outs, communiqués, and posted on the web site. (CMP Issues Log # 156.) This also relates to CMP Gap Analysis # 101: "We continue to receive notices for scheduled system downtime on too short notice (i.e., on 1/10/02 at 5:30 p.m. received notice on DLIS being down 1/12/02 all day). We have discussed in Redesign having Qwest provide these notices further in advance. We would like to receive them at least 5 business days in advance."
V.b.	Defined Terms used in the Redlined Draft CMP Document must be concluded. (CMP Issues Log ##106, 133, 141, 162, 182 & 248.)
V.e.	What process will be used to make changes to CMP once it has been "re-designed"?
V.f.	SGAT Section 12.2.6. (CMP Gap Analysis ## 148 & 149.)
Introductory language to Covad Issues #1 and #3	<u>Clarification of Scope of Issue.</u> In its List, AT&T identified the issue of "[w]hat changes are CLEC impacting and what process governs them? What is the process when a CLEC-impacting change occurs, but was not expected?" AT&T List, p. 7, subpoint (c). Covad agrees that this is an issue requiring resolution before Section 271 relief may be given, but clarifies that it believes this issue must be addressed in terms of (see Covad Issues #1 and #3 below):
Covad Issue #1	(1) product, process and systems changes that are CLEC-impacting, and
Covad Issue #3	(2) retail changes that may be CLEC-impacting.
Covad Issue #2	<u>Additional Issue.</u> In addition to the issues identified by AT&T, Covad believes that an exception process must be agreed upon and included in the parties' Master Redlined CLEC-Qwest CMP Redesign Framework Interim Draft (i.e., the "CMP contract"). Currently, while the parties have agreed in principle on the method and use of an exception process in connection with the CMP, that agreement is not reflected in the master redlined document. Accordingly, while this remains an issue to be resolved, Covad believes it is non-controversial and can be quickly and easily accomplished by the parties.
WorldCom	Change Management improvement Document and Process to deploy Qwest CMP improvements.(Action Item #231). By what method does Qwest propose to prove that it has actually implemented changes as it represents it has done/is doing/will do? (CMP Gap Analysis # 103. A/so CMP Gap Analysis # 116.)