

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,

Complainant,

v.

PACIFICORP D/B/A PACIFIC  
POWER & LIGHT COMPANY,

Respondent.

DOCKET NO. UE-100749

SECOND PUBLIC NOTICE  
STATUS REPORT

1. Pursuant to the Commission's July 15 Notice Establishing Deadline for Customer Notice, Public Counsel files this Second Status Report regarding the public notice required by WAC 480-120-197 and 480-120-194, in this matter.
2. At the time of the initial Status Report on July 1, 2010, PacifiCorp had not yet prepared a draft notice and the parties requested additional time to confer. In its July 15 Notice, the Commission extended the time to confer and file a notice to July 23, 2010. PacifiCorp has now circulated a draft notice and comments were provided by Commission public affairs staff and Public Counsel. PacifiCorp has incorporated suggested changes from both parties on a number of points. Discussions are now concluded. The parties have reached agreement on the form and content of the notice, except for two items which are not satisfactory to Public Counsel.
3. Public Counsel does not agree with the form and content of the notice in two respects:
  - (1) the notice again incorporates a chart comparing PacifiCorp rates to average rates in other states and the United States as a whole. This comparison data is not relevant to the setting of

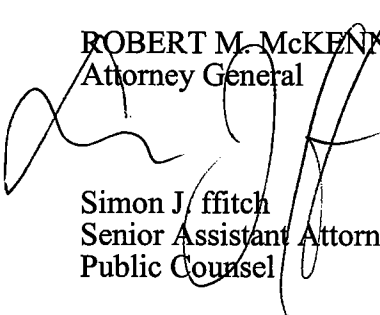
rates in this matter, and is therefore misleading and confusing for customers;<sup>1</sup> (2) In this notice, PacifiCorp has removed the “customer comment” card portion of the notice which it has provided in two prior rate cases. The customer comment card proved to be a convenient and effective way for PacifiCorp customers to provide feedback to the Commission and led to increased public response in comparison to pre-card cases.<sup>2</sup> Discontinuance of the card, in Public Counsel’s view, diminishes the value and effectiveness of the company’s public notice. For these two reasons, Public Counsel does not agree with the public notice proposed by PacifiCorp for this general rate case.

4. It is Public Counsel’s understanding that PacifiCorp and Commission public affairs staff have reached agreement on all issues with regard to the notice. Public Counsel has been advised by the Company that pursuant to the Commission’s Notice, PacifiCorp will file by July 23, 2010, a copy of the customer notice that it intends to use in this docket.

Respectfully submitted,

DATED this 23<sup>rd</sup> day of July, 2010.

ROBERT M. McKENNA  
Attorney General



Simon J. Ffitch  
Senior Assistant Attorney General  
Public Counsel

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<sup>1</sup> Public Counsel acknowledges that its prior objection to the PacifiCorp comparison chart was not sustained by the bench and makes this statement for the record.

<sup>2</sup> In 2006, the most recent PacifiCorp rate case where a comment card was not included with the customer notice, 79 customers submitted written comments. In 2008, the first year a comment card was included in the notice, nearly seven times as many customers (545) filed comments regarding the proposed increase. In 2009, 181 customers provided written comment, double the 2006 number.