



PUGET SOUND ENERGY

The Energy To Do Great Things

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October 24, 2012

Via Electronic Filing and Overnight Mail

Mr. David Danner, Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, Washington 98504-7250

**Re: Docket Nos. UE-072300 and UG-072301 (consolidated)
Compliance Filing – Order No. 20
Puget Sound Energy, Inc.'s Service Quality Program**

Dear Mr. Danner:

Enclosed for filing is the updated Appendix 2 to Exhibit J in the Twelfth Supplemental Order in consolidated Docket Nos. UE-011570 and UG-011570. The updated appendix reflects those changes to Puget Sound Energy, Inc.'s ("PSE") Service Quality Program (the "Program") approved by the Commission in Order No. 20 in the above-referenced dockets. A redlined version of Appendix 2 is also enclosed for reference.

Appendix 2 summarizes the reporting requirements of the Program and the mechanics of the Service Quality Index ("SQI"), including SQI No. 3, System Average Interruption Duration Index ("SAIDI"). Order No. 20 authorized the exclusion of the 1,269 SAIDI minutes associated with the extraordinary January 2012 storm event from the performance calculation of SQI No. 3 for the 2012 SQI reporting year and applicable years following. The change is reflected on pages 2, 7 and 8 of Appendix 2.

Please contact Mei Cass at (425) 462-3800 for additional information about this filing. If you have any other questions please contact me at (425) 462-3495.

Very truly yours,

Tom DeBoer
Director, Federal & State Regulatory Affairs

Enclosures

cc: Bob Cedarbaum
Simon ffitich
Chuck Eberdt