

Joan Gage
State Manager – Regulatory Affairs

December 4, 2003

Ms. Carole J. Washburn,
Executive Secretary
Washington Utilities and
Transportation Commission
Chandler Plaza Building
1300 S. Evergreen Park Drive SW
Olympia, Washington 98504

Subject: **WAC480-120-414 COMPLIANCE REPORT**

Dear Ms. Washburn:

In compliance with the above referenced WAC, Verizon Northwest Inc. (Verizon) provides the following contacts for disaster services:

WAC 480-120-414(1)(a):

Primary Contract:

Name: James Sporrong, ROS Director-NW

Phone: 425-261-7500

Alternate Contact:

Jay Kinzel, Specialist Operations

Phone: 425-261-6710

Verizon's Region Control Center (RCC) is an additional backup emergency control center which is not activated during normal business hours. The RCC Incident Command Desk telephone number is 425-261-1114.

In compliance with 414(2), this is to document that Verizon's contacts for its Emergency Operations Center are the same as above.

Please call me if you have any questions.

Very truly yours,



Joan Gage
State Manager – Regulatory Affairs

c: mydocuments/414compliance.doc

RECEIVED
RECORDS MANAGEMENT

03 DEC -8 AM 8:27

STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION



Verizon Northwest Inc.
1800 41st Street
P.O. Box 1003
Everett, Washington 98201
Mailcode: WA0101RA

Phone 425 261-5238
Fax 425 261-5262

Copy: Washington State Emergency Management Division