



STATE OF WASHINGTON
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION
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September 7, 2012

Tom DeBoer, Director
Federal and State Regulatory Affairs
Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009

Re: Docket Nos. UE-072300 and UG-072301 (consolidated)
Compliance Filing – Order Nos. 18 and 19
Puget Sound Energy's Service Quality Program

Dear Mr. DeBoer:

On July 13, 2012, Puget Sound Energy (PSE) petitioned to extend the Service Quality Index Number 3: System Average Interruption Duration Index (SQI SAIDI) for an additional year through 2014. The one-year extension allows PSE to collect sufficient data to work with commission staff and other interested parties in establishing permanent SQI electric service reliability measures. The commission approved PSE's petition on Aug. 10 in Order 19 of above referenced dockets.

Order 19 required PSE to make compliance filings within 10 days following the service date to implement the terms of the order. On Aug. 17, 2012, PSE made a compliance filing to update Appendix 2 of Exhibit J in the Twelfth Supplemental Order in consolidated Docket Numbers UE-011570 and UG-011570. The update reflected the changes to PSE's Service Quality Program approved by the commission in Order Numbers 18 and 19.

The commission accepts the Aug. 17, 2012, compliance filing submitted by PSE. The changes are listed below and summarized on page 2 of Appendix 2, Continuation of Program.

- Order 18 granted the company's request to modify, on a one-time basis, the requirements in Schedule 131 for the \$50 Service Guarantee credit for customers experiencing power outages in excess of 120 hours. PSE submitted a compliance filing on Feb. 9, 2012, revising its tariff Schedule 131 to incorporate the one-time modifications to its Service Guarantee credits consistent with Order 18. The revision to Schedule 131 became effective Mar. 9, 2012.



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- Order 19 granted PSE's petition for extending the SQI SAIDI temporary mechanics for one additional year through 2014.

Questions about the contents of this letter should be addressed to Roger Kouchi at rkouchi@utc.wa.gov or (360) 664-1101.

Sincerely,



David W. Danner
Executive Director and Secretary