

	PID	PID Title	Month	Page	Benchmark	CLEC Result	Qwest Result	Mod Z Score	Parity Score	CLEC Facts	Retail Facts
1	GA-1A	Gateway Availability - IMA-GUI	November	36	99.25%	98.32%					
2	GA-2	Gateway Availability - IMA-EDI	November	36	99.25%	98.32%					
3	PO-16	Timely Release Notification Default	November	73	92.50%	0.00%				0 of 1 CLEC release	
4	OP-5	UNE-P New Service Installation Quality	November	83	Parity	85.41%	88.67%	2.33	0.42	76 of 521 CLEC installations	5,435 of 47,961 retail installations
	OP-5*		November	83	Parity	88.10%	91.16%	2.44	0.49	62 of 521 CLEC installations; 14 of 76 CLEC reports test okay, no trouble found	4,241 of 47,961 retail installations; 1,194 of 5,435 retail reports test okay, no trouble found
5	MR-7E	Unbundled Loop - Analog Repair Repeat Report Rate - Zone 2	November	117	Parity	27.50%	13.22%	2.4	0.46	11 of 40 CLEC reports	689 of 5,213 retail reports
	MR-7E*		November	117	Parity	23.81%	13.35%	1.32	-0.2	5 of 21 CLEC reports	570 of 4,271 retail reports
6	MR-6E	Non-Loaded 2-wire Unbundled Loop - Mean Time to Restore - Zone 2	November	124	Parity	8 hours; 8 minutes	2 hours; 9 minutes	2.33	0.41	3 CLEC reports; 24 hours, 25 minutes	18 retail reports; 38 hours, 43 minutes
7	MR-6D	Unbundled Loop- Non-loaded 4-Wire - Mean Time to Restore - Zone 1	November	131	Parity	7 hours; 40 minutes	2 hours; 47 minutes	1.64	0	3 CLEC reports; 23 hours, 1 minute	523 retail reports; 1,454 hours, 53 minutes
8	OP-3D	Unbundled Loop - DS1 Capable - Installation Commitments Met - Zone 1	November	134	Parity	55%	91.15%	4.11	1.5	9 of 20 CLEC commitments missed	44 of 497 retail commitments missed
9	MR-7E	Unbundled Loop - DS1 Capable - Repeat Repeat Report Rate - Zone 2	November	139	Parity	50.00%	20.63%	2.33	0.42	7 of 14 CLEC reports	46 of 223 retail reports
	MR-7E*		November	139	Parity	50.00%	18.40%	2.13	0.29	5 of 10 CLEC reports	23 of 125 retail reports
10	MR-6E	ISDN Capable Unbundled Loop - Mean Time to Restore - Zone 2	November	146	Parity	5 hours 9 minutes	2 hours 9 minutes	1.66	0.01	6 CLEC reports 30 hours, 52 minutes	18 retail reports 38 hours, 43 minutes
11	OP-5	Unbundled Transport - Above DS1 Level - New Service Installation Quality	November	190	Parity	90.91%	100%	N/A	0.04	1 CLEC report of 11 CLEC circuits	95 retail circuits
	OP-5*		November	190	Parity	100%	100%	N/A	N/A	11 CLEC circuits	95 retail circuits
12	MR-6C	Residence Resale - Mean Time to Restore - No Dispatches	November	222	Parity	10 hours 39 minutes	7 hours 11 minutes	1.88	0.14	37 CLEC reports 394 hours, 14 minutes	6,242 retail reports 44,830 hours, 54 minutes
13	MR-7C	Residence Resale Repeat Report Rate- No Dispatches	November	222	Parity	27.03%	13.63%	2.16	0.31	10 of 37 CLEC reports	851 of 6,242 retail reports
	MR-7C*		November	223	Parity	23.53%	14.04%	1.07	-0.35	4 of 17 CLEC reports	387 of 2,756 retail reports
14	OP-3E	PBX Resale - Installation Commitments Met - Zone 2	November	262	Parity	60.00%	94.44%	1.89	0.15	2 of 5 CLEC appointments missed	2 of 36 retail appointments missed
15	OP-4E	PBX Resale - Avg. Installation Interval - Zone 2	November	262	Parity	36.14 days	9.51 days	2.88	0.75	7 CLEC orders 253 days	41 retail orders 390 days
16	OP-4D	DSO Resale- Avg. Installation Interval - Zone 1	November	306	Parity	45 days	9.45 days	2.14	0.3	1 CLEC order; 45 days	22 retail orders; 208 days

		DS1 Resale Repair Repeat Report Rate - Zone 1									
17	MR-7D		November	317	Parity	30.00%	20.27%	1.03	-0.37	6 of 20 CLEC reports	106 of 523 retail reports
	MR-7D*		November	317	Parity	50.00%	21.51%	1.93	0.18	5 of 10 CLEC reports	74 of 344 retail reports