

	PID	PID Title	Month	Page	Benchmark	CLEC Result	Qwest Result	Mod Z Score	Parity Score	CLEC Facts
1	MR-8	LIS Repair Trouble Rate	November	31	Parity	0.01%	0.01%	-0.07	-1.04	12 of 174,412 CLEC circuits
	MR-8*		November	31	Parity	0.00%	0.00%	3.67	1.23	8 of 174,412 CLEC circuits; 4 of 12 CLEC reports test okay, no trouble found
	MR-8		February	31	Parity	0.02%	0.01%	4.88	1.97	46 of 192,197 CLEC circuits
	MR-8*		February	31	Parity					
2	PO-2B-2	Electronic Flow-Through for All Eligible LSRs Received via EDI POTs Resale	January	52	90%	30%				7 of 10 LSRs
			February	52	90%	50%				1 of 2 LSRs
3	PO-7A,C	Billing Completion Notification Timeliness	November	66	Parity	98.10%	99.03%	7.94	3.83	136 of 7,149 CLEC notices missed
			December	66	Parity	84.50%	98.17%	90.85	54.23	1,261 of 8,138 CLEC notices missed
4	BI-3A	Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate	November	78	Parity	56.13%	98.82%	8159.77	4959.79	\$2,496,467.8 of \$4,447,982.1 billed accurately
			December	78	Parity	96.47%	99.40%	664.7	403.11	\$3,042,630.2 of \$3,154,099.4 billed accurately
5	BI-4A	Billing Completeness	November	79	Parity	95.90%	98.58%	26.99	15.41	14,113 of 14,717 bills complete
			December	79	Parity	95.69%	99.09%	47.37	27.8	17,604 of 18,397 bills complete
			January	79	Parity	97.29%	98.48%	14.95	8.09	24,704 of 25,391 bills complete
6	OP-4C	UNE-P - Average Installation Interval - No Dispatch	December	82	Parity	2.83 days	2.64 days	3.61	1.2	808 CLEC orders; 2,288 days
			January	82	Parity	3 days	2.7 days	5.4	2.29	707 CLEC orders; 2,119 days
7	MR-7C	UNE-P - Repeat Report Rate- No Dispatches	December	88	Parity	20.00%	14.15%	1.72	0.04	23 of 115 CLEC reports
	MR-7C*		December	89	Parity	12.31%	15.85%	-0.77	-1.47	8 of 65 CLEC reports
	MR-7C		January	88	Parity	23.23%	12.75%	2.85	0.73	23 of 99 CLEC reports
	MR-7C*		January	89	Parity	18.84%	13.94%	1.14	-0.31	13 of 69 CLEC reports
	MR-7C		February	88	Parity	19.47%	12.17%	2.21	0.35	22 of 113 CLEC reports
	MR-7C*		February	89						
8	MR-9C	UNE-P - Repair Appointments Met- No Dispatches	December	89	Parity	93.04%	97.30%	2.38	0.45	8 of 115 CLEC commitments missed
			February	89	Parity	94.69%	98.76%	2.91	0.77	6 of 113 CLEC commitments missed
9	MR-8	UNE-P Centrex - Trouble Rate	November	100	Parity	0.85%	0.32%	6.82	3.15	46 of 5,403 CLEC circuits
	MR-8*		November	100	Parity	0.54%	0.24%	4.23	1.57	29 of 5,403 CLEC circuits; 17 of 46 CLEC reports test okay, no trouble found
	MR-8		December	100	Parity	0.59%	0.27%	4.36	1.65	31 of 5,250 CLEC circuits
	MR-8*		December	100	Parity	0.44%	0.21%	3.43	1.08	23 of 5,250 CLEC circuits; 8 of 31 CLEC reports test okay, no trouble found
	MR-8		January	100	Parity	0.57%	0.35%	2.57	0.56	29 of 5,079 CLEC circuits

	MR-8*		January	100	Parity	0.43%	0.29%	1.91	0.16	22 of 5,079 CLEC circuits; 7 of 29 CLEC reports test okay, no trouble found
	MR-8		February	100	Parity	0.49%	0.32%	1.94	0.18	24 of 4,947 CLEC circuits
	MR-8*		February	100	Parity					

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10	OP-3D	EELs Installation Commitments Met - Zone 1	November	102	90%	50.00%				2 of 4 Met
			January	102	90%	66.67%				2 of 3 Met
			February	102	90%	80.00%				4 of 5 Met
11	OP-3E	EELs Installation Commitments Met - Zone 2	November	102	90%	0.00%				0 of 1 CLEC installation
			February	102	90%	0.00%				0 of 1 CLEC installation
12	OP-3E	Unbundled Loop - DS1 Capable - Installation Commitments Met - Zone 2	November	135	Parity	57.14%	77.60%	1.65	0	6 of 14 CLEC orders missed
			January	135	Parity	50.00%	78.07%	1.87	0.14	5 of 10 CLEC orders missed
13	OP-5	Unbundled Loop - DS1 Capable - New Service Installation Quality	November	136	Parity	80.46%	91.08%	2.91	0.77	17 CLEC reports of 87 CLEC circuits
	OP-5*		November	136	Parity	85.06%	95.01%	3.29	1	13 CLEC reports of 87 CLEC circuits; 4 of 17 CLEC reports test okay, no trouble found
	OP-5		January	136	Parity	91.67%	95.34%	1.64	0	10 CLEC reports of 120 CLEC circuits
	OP-5*		January	136	Parity	94.17%	97.67%	2.01	0.22	7 CLEC reports of 120 CLEC circuits; 3 of 10 CLEC reports test okay, no trouble found
14	MR-5A	Unbundled Loop- DS1 Capable - All Troubles Cleared Within 4 Hours - Zone 1	January	138	Parity	68%	84.04%	2.64	0.61	16 of 50 CLEC repair reports missed
			February	138	Parity	70.00%	85.33%	1.71	0.04	6 of 20 CLEC repair reports missed
15	MR-6D	Unbundled Loop- DS1 Capable - Mean Time to Restore - Zone 1	January	138	Parity	3 hours, 18 minutes	2 hours, 17 minutes	1.77	0.08	50 CLEC reports; 165 hours, 11 minutes
			February	138	Parity	4 hours, 23 minutes	1 hour, 54 minutes	2.51	0.53	20 CLEC reports; 87 hours, 50 minutes
16	MR-8	Unbundled Loop - DS1 Capable - Trouble Rate	November	140	Parity	3.57%	1.60%	6.93	3.21	73 of 2,047 CLEC circuits
	MR-8*		November	140	Parity	2.93%	1.01%	8.54	4.19	60 of 2,047 CLEC circuits; 13 of 73 CLEC reports test okay, no trouble found
	MR-8		December	140	Parity	2.17%	1.42%	2.85	0.73	46 of 2,120 CLECCircuits
	MR-8*		December	140	Parity	1.60%	0.82%	3.89	1.37	34 of 2,120 CLECCircuits; 12 of 46 CLEC reports test okay, no trouble found
	MR-8		January	140	Parity	2.59%	1.50%	4.17	1.53	58 of 2,237 CLEC circuits
	MR-8*		January	140	Parity	2.15%	0.90%	6.13	2.72	48 of 2,237 CLECCircuits; 10 of 58 CLEC reports test okay, no trouble found
17	OP-4E	Unbundled Loop - ADSL - Average Installation Interval in Zone 2	December	150	6 days	6.8 days	5 days	1.11	-0.32	5 CLEC orders; 34 days
			February	150	6 days	13 days	10.19 days	1.3	-0.21	1 CLEC order; 13 days

18	MR-6C	Line Sharing Repair - Mean Time to Restore - No Dispatches	January	176	Parity	12 hours, 27 minutes	6 hours, 3 minutes	3.09	0.88	45 CLEC reports, 560 hours, 35 minutes
			February	176	Parity	11 hours, 19 minutes	5 hours, 50 minutes	1.67	0.02	13 CLEC reports, 147 hours, 1 minute

	PID	PID Title	Month	Page	Benchmark	CLEC Result	Qwest Result	Mod Z Score	Parity Score	CLEC Facts
19	MR-8	Unbundled Transport - Above DS1 Level - Trouble Rate	November	194	Parity	2.01%	0.51%	2.17	0.32	4 of 199 CLEC circuits
	MR-8*		November	194	Parity	1.01%	0.16%	1.9	0.15	2 of 199 CLEC circuits; 2 of 4 CLEC reports test okay, no trouble found
	MR-8		February	194	Parity	1.25%	0.31%	1.87	0.14	3 of 240 CLEC circuits
	MR-8*		February	194	Parity					
20	BI-3B	Reciprocal Compensation - Billing Accuracy - Adjustments for Errors	November	213	95%	0.00%				
			December	213	95%	0.00%				
21	OP-4C	Residence Resale - Average Installation Interval - No Dispatch	December	216	Parity	2.81 days	2.66 days	1.89	0.15	354 CLEC orders; 994 days
			January	216	Parity	2.86 days	2.72 days	2.15	0.31	413 CLEC orders; 1,182 days
22	OP-5	Business - Resale - New Service Installation Quality	November	228	Parity	75.00%	86.49%	1.64	0	7 of 28 CLEC installations reported trouble
	OP-5*		November	228	Parity	85.71%	89.52%	0.67	-0.59	4 of 28 CLEC installations reported trouble; 3 CLEC reports test okay, no trouble found
	OP-5		December	228	Parity	50.00%	86.06%	4.34	1.64	13 of 26 CLEC installations reported trouble
	OP-5*		December	228	Parity	57.69%	89.48%	4.16	1.53	11 of 26 CLEC installations reported trouble; 2 CLEC reports test okay, no trouble found
	OP-5		January	228	Parity	50.00%	84.85%	4.86	1.96	18 of 36 CLEC installations reported trouble
	OP-5*		January	228	Parity	66.67%	88.74%	3.5	1.13	12 of 36 CLEC installations reported trouble; 6 CLEC reports test okay, no trouble found
	OP-5		February	228	Parity	52.27%	85.67%	5.24	2.18	21 of 44 CLEC installations reported trouble
	OP-5*		February	228	Parity					
23	OP-4A	Centrex Resale - Avg. Installation Interval - Dispatches within MSAs	December	236	Parity	4.11 days	3.23 days	2.2	0.34	19 CLEC orders; 77 days
			January	236	Parity	4.79 days	3.14 days	2.05	0.25	14 CLEC orders; 67 days
24	OP-4C	Centrex Resale - Avg. Installation Interval - No Dispatches	December	238	Parity	3.55 days	1.5 days	2.75	0.67	11 CLEC orders; 39 days
			January	238	Parity	3.62 days	2.17 days	2.58	0.57	8 CLEC orders; 29 days
25	MR-7A	Centrex Resale - Repair Repeat Report Rate - Dispatches within MSAs	January	241	Parity	26.09%	8.25%	2.35	0.43	6 of 23 CLEC reports
	MR-7A*		January	242	Parity	26.32%	9.04%	2.03	0.23	5 of 19 CLEC reports
	MR-7A		February	241	Parity	30.77%	11.96%	1.73	0.05	4 of 13 CLEC reports
	MR-7A*		February	242	Parity					

	PID	PID Title	Month	Page	Benchmark	CLEC Result	Qwest Result	Mod Z Score	Parity Score	CLEC Facts
26	MR-8	Centrex Resale - Trouble Rate	November	245	Parity	0.69%	0.32%	7.71	3.69	105 of 15,122 CLEC circuits
	MR-8*		November	245	Parity	0.54%	0.24%	6.89	3.19	82 of 15,122 CLEC circuits; 23 of 105 CLEC reports test okay, no trouble found
	MR-8		December	245	Parity	0.53%	0.27%	4.1	1.49	39 of 7,410 CLEC circuits
	MR-8*		December	245	Parity	0.39%	0.21%	3.19	0.94	29 of 7,410 CLEC circuits; 10 of 39 CLEC reports test okay, no trouble found
	MR-8		January	245	Parity	0.53%	0.35%	2.43	0.48	38 of 7,204 CLEC circuits
	MR-8*		January	245	Parity	0.39%	0.29%	1.57	-0.05	28 of 7,204 CLEC circuits; 10 of 38 CLEC reports test okay, no trouble found
27	OP-5	DS1 Resale - New Service Installation Quality	November	315	Parity	0.00%	91.08%	2.68	0.63	2 CLEC reports of 2 CLEC circuits
	OP-5*		November	315	Parity	50.00%	95.01%	1.65	0	1 CLEC report of 2 CLEC circuits; 1 CLEC report test okay, no trouble found
	OP-5		January	315	Parity	28.57%	95.34%	4.61	1.8	5 CLEC reports of 7 CLEC circuits
	OP-5*		January	315	Parity	42.86%	97.67%	4.42	1.69	4 CLEC reports of 7 CLEC circuits; 1 CLEC report test okay, no trouble found
28	MR-8	DS1 Resale - Trouble Rate	December	319	Parity	6.60%	1.42%	3.31	1.01	7 of 106 CLEC circuits
	MR-8*		December	319	Parity	4.72%	0.82%	3.08	0.87	5 of 106 CLEC circuits; 2 of 7 CLEC reports test okay, no trouble found
	MR-8		January	319	Parity	12.28%	1.50%	5.98	2.64	14 of 114 CLEC circuits
	MR-8*		January	319	Parity	5.26%	0.90%	3.41	1.08	6 of 114 CLEC circuits; 8 of 14 CLEC reports test okay, no trouble found
	MR-8		February	319	Parity	4.92%	1.31%	2.72	0.66	6 of 122 CLEC circuits
	MR-8*		February	319	Parity					

Retail Facts
9 of 126,920 retail circuits
1 of 126,920 retail circuits; 8 of 9 retail reports test okay, no trouble found
10 of 124,601 retail circuits
3,718 of 382,275 retail notices missed
6,105 of 333,479 retail notices missed
\$90,434,543 of \$91,510,091 billed accurately
\$88,189,083 of \$88,719,543 billed accurately
368,205 of 373,509 bills complete
370,282 of 373,687 bills complete
386,809 of 392,782 bills complete
14,935 retail orders; 39,456 days
16,530 retail orders; 44,607 days
944 of 6,670 retail reports
467 of 2,947 retail reports
934 of 7,326 retail reports
434 of 3,113 retail reports
842 of 6,919 retail reports
180 of 6,670 retail commitments missed
86 of 6,919 retail commitments missed
305 of 96,507 retail circuits
236 of 96,507 retail circuits; 69 of 305 retail reports test okay, no trouble found
260 of 96,388 retail circuits
206 of 96,388 retail circuits; 54 of 260 retail reports test okay, no trouble found
339 of 96,345 retail circuits

276 of 96,345 retail circuits; 63 of 339 retail reports test okay, no trouble found
312 of 96,142 retail circuits

Retail Facts
56 of 250 retail orders missed
41 of 187 retail orders missed
93 retail reports of 1,043 retail circuits
52 retail reports of 1,043 retail circuits; 41 of 93 retail reports test okay, no trouble found
48 retail reports of 1,030 retail circuits
24 retail reports of 1,030 retail circuits; 24 of 48 retail reports test okay, no trouble found
75 of 470 retail repair reports missed
60 of 409 retail repair reports missed
470 retail reports; 1,076 hours, 2 minutes
409 retail reports; 777 hours, 27 minutes
746 of 46,584 retail circuits
469 of 46,584 retail circuits; 277 of 746 retail reports test okay, no trouble found
663 of 46,662 retail circuits
384 of 46,662 retail circuits; 279 of 384 retail reports test okay, no trouble found
700 of 46,759 retail circuits
419 of 46,759 retail circuits; 281 of 700 retail reports test okay, no trouble found
6 retail orders; 30 days
31 retail orders; 316 days

7,326 retail reports, 44,284 hours, 3 minutes
6,919 retail reports, 40,364 hours, 56 minutes

Retail Facts
16 of 3,153 retail circuits
5 of 3,153 retail circuits; 11 of 16 retail reports test okay, no trouble found
10 of 3,197 retail circuits
14,387 retail orders; 38,287 days
15,816 retail orders; 42,975 days
589 of 4,359 retail installations reported trouble
457 of 4,359 retail installations reported trouble; 132 retail reports test okay, no trouble found
518 of 3,715 retail installations reported trouble
391 of 3,715 retail installations reported trouble; 127 retail reports test okay, no trouble found
561 of 3,703 retail installations reported trouble
417 of 3,703 retail installations reported trouble; 144 retail reports test okay, no trouble found
563 of 3,930 retail installations reported trouble
209 retail orders; 675 days
317 retail orders, 994 days
12 retail orders; 18 days
6 retail orders; 13 days
17 of 206 retail reports
15 of 166 retail reports
22 of 184 retail reports

Retail Facts
305 of 96,507 retail circuits
236 of 96,507 retail circuits; 69 of 305 retail reports test okay, no trouble found
260 of 96,388 retail circuits
206 of 96,388 retail circuits; 54 of 260 retail reports test okay, no trouble found
339 of 96,345 retail circuits
276 of 96,345 retail circuits; 63 of 339 retail reports test okay, no trouble found
93 retail reports of 1,043 retail circuits
52 retail reports of 1,043 retail circuits; 41 of 93 retail reports test okay, no trouble found
48 retail reports of 1,030 retail circuits
24 retail reports of 1,030 retail circuits; 24 of 48 retail reports test okay, no trouble found
663 of 46,662 retail circuits
384 of 46,662 retail circuits; 279 of 663 retail reports test okay, no trouble found
700 of 46,759 retail circuits
419 of 46,759 retail circuits; 281 of 700 retail reports test okay, no trouble found
609 of 46,566 retail circuits