EXHIBIT BJJ-8A TO THE

DIRECT TESTIMONY OF

BONNIE J. JOHNSON

ON BEHALF OF

INTEGRA TELECOM

Open System CR SCR121608-02 Detail

Title: REVISED 11/10/10 Introduction of MTG (MaintenanceTicketing Gateway) application to application. 12/18/08 Introduction of CTG (Common Ticketing Gateway) application to application

CR Number	Current Status Date	Level of Effort	Interface/ Release No.	Area Impacted	Products Impacted
SCR121608-02	Development 11/10/2010	-	15/	Maintenance/Repair	Other New MTG application to application

Originator: Martinez, Denise

Originator Company Name: Qwest Corporation

Owner: Martinez, Denise

Director: Lybarger, Dee

CR PM: Lorence, Susan

Description Of Change

Implement new repair ticketing gateway to provide XML transactions for ticketing functionality currently supported by MEDIACC.

06/17/11 REVISION TO 11/10/10 UPDATE: Revise the CR to remove the sentence: "New application will include limited testing and also replace CEMR." The MTG application will now interface with CEMR vs. QPORTAL for the online GUI functionality so it will include Client Self testing functionality.

NOTE: The word "limited" is removed which was a term used in reference to the additional functionality that was to be included in MTG associated with Client Self test which was implemented in CEMR on 4/18/11 for all customers. With CEMR remaining the online GUI application as part of MTG, the stated additional requirement is no longer needed.

03/07/11 REVISION to remove wording indicating MTG is a replacement.

11/10/10 REVISION: Revision to change application name and reestablish implementation timeline

New application will include limited testing and also replace CEMR.

REVISED 06/17/11

Expected Deliverables/Proposed Implementation Date (if applicable): Updated to show the internal implementation date is December 2011 and the external implementation date is April 8, 2013.

REVISED 11/10/10

Expected Deliverables/Proposed Implementation Date (if applicable):

Late third quarter/fourth quarter 2011

ORIGINAL ENTRY

Expected Deliverables/Proposed Implementation Date (if applicable):

Late third quarter/fourth quarter 2009

Status History

Date	Action	Description
12/16/2008	CR Submitted	CR Submitted
12/16/2008	CR Acknowledged	CR Acknowledged
12/17/2008	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment F in the Distribution Package
12/17/2008	Status Changed	Status changed to Presented
12/31/2008	Communicator Issued	SYST.12.31.08.F.05938.CTG_IntrfceNewAppImpPl
1/21/2009	Communicator Issued	SYST.01.21.09.F.05987.CTG_NewApp_Imp_Plan_Resp
4/6/2009	Status Changed	Status changed to Deferred
4/7/2009	Communicator Issued	SYST.04.07.09.F.06245.CTG_NewApp_On_Hold
11/10/2010	Status Changed	Status changed from Deferred to Development (As of 11/10/10 REVISED Name change and reestablish implementation timeline)
11/17/2010	Discussed at Monthly CMP Meeting	Discussed at the November Systems CMP Meeting - See Attachment I and L in the Distribution Package
12/15/2010	Discussed at Monthly CMP Meeting	Discussed at the December Systems CMP Meeting - See Attachment M in the Distribution Package
12/17/2010	Communicator Issued	See notice number SYST.MEDI.12.17.10.F.08642.MTG_IntrfceNewApptoApp
1/6/2011	Communicator Issued	See notice number CMPR.MEET.01.06.11.F.08716.ChgDateMTG_Prelim_ImpRevw
1/13/2011	Communicator Issued	See notice number SYST.MEDI.01.13.11.F.08738.RespCommnts_MTG_Intrfce
1/19/2011	Discussed at Monthly CMP Meeting	Discussed at Monthy CMP Meeting
1/20/2011	Communicator Issued	See notice number SYST.MEDI.01.20.11.F.08765.AddlCmmntsCycleMTG_Intrfc

2/9/2011	Communicator Issued	See notice number SYST.MEDI.02.09.11.F.08824.DelaydRespCommtsMTG_Rel1
2/16/2011	Discussed at Monthly CMP Meeting	Discussed at the February Systems CMP Meeting - See Attachment N in the Distribution Package
3/7/2011	Record Update	03/07/11 REVISION Description update to remove wording indicating MTG is a replacement.
3/10/2011	Communicator Issued	See Notice number SYST.MEDI.03.10.11.F.08921.Resp_Addl_Commnts_MTG
3/16/2011	Discussed at Monthly CMP Meeting	Discussed at the March System CMP Meeting - See Attachment D in the Distribution Package
3/18/2011	Info Received From CLEC	Integra Reply to Qwest response to CLEC comments on notification SYST.MEDI.03.10.11.F.08921.Resp_Addl_Commnts_MTG. See System Document Review Archive for initial notice SYST.MEDI.01.20.11.F.08765.AddlCmmntsCycleMTG_Intrfc available at http://www.qwest.com/wholesale/cmp/review_archivesystemjan11.html where Integra Reply is posted.
4/20/2011	Discussed at Monthly CMP Meeting	Discussed at the April System CMP Meeting - See Attachment I in the Distribution Package
5/18/2011	Discussed at Monthly CMP Meeting	Discussed at the May System CMP Meeting - See Attachment I in the Distribution Package
5/20/2011	Communicator Issued	See notice number SYST.MEDI.05.20.11.F.09159.Followup_Resp_Commnts_MTG
5/20/2011	Communicator Issued	See notice number CMPR.MEET.05.20.11.F.09163.MTG_MultipleAdHocMeetings
5/23/2011	Info Received From CLEC	Info rec'd from Integra assocated with notification SYST.MEDI.05.20.11.F.09159.Followup_Resp_Commnts_MTG and MTG matrix
5/26/2011	Info Received From CLEC	Info rec'd from Integra assocated with notification SYST.MEDI.05.20.11.F.09159.Followup_Resp_Commnts_MTG and MTG matrix
5/27/2011	Info Sent to CLEC	Info sent to CLECs - related to notification SYST.MEDI.05.20.11.F.09159.Followup_Resp_Commnts_MTG and MTG matrix
6/1/2011	Info Received From CLEC	Info rec'd from Integra assocated with notification SYST.MEDI.05.20.11.F.09159.Followup_Resp_Commnts_MTG and MTG matrix
6/7/2011	Info Received From CLEC	Info rec'd from Integra assocated with Ad hoc meeting on 6/8/11 and QPortal functionality
6/8/2011	General Meeting Held	Ad Hoc meeting held - technical review.
6/9/2011	Info Received From CLEC	Info rec'd from Integra assocated with Ad hoc meeting held on 6/8/11

6/10/2011	Communicator Issued	See Notice number CMPR.MEET.06.10.11.F.09219.MTG_AdHocMtgsCancelled
6/14/2011	CLEC Requested Info	Info rec'd from Integra - Requst for OSS materials for the CMP meeting
6/14/2011	Info Sent to CLEC	Reply sent ot CLECs that included MTG Timeline and Timeline posted to Wholesale calendar
6/14/2011	Info Received From CLEC	Info received from Integra and PAETEC - See Wholesale calendar for June CMP meeting for content
6/15/2011	Discussed at Monthly CMP Meeting	Discussed at the June System CMP Meeting - See Attachment I in the Distribution Package
6/17/2011	Record Update	06/17/11 REVISION Description update received from originator to show the CEMR application will be the GUI
6/30/2011	Communicator Issued	See Notice number SYST.MEDI.06.30.11.F.09283.Followup_Resp_Commnts_MTG
7/20/2011	Discussed at Monthly CMP Meeting	Discussed at the July System CMP Meeting - See Attachment I in the Distribution Package
8/5/2011	Communicator Issued	See notice number SYST.MEDI.08.05.11.F.09382.MTG1.0_Drft_Tech_Specs
8/10/2011	Communicator Issued	See Notice number CMPR.MEET.08.10.11.F.09384.MTG_Addl_WalkthruOpprtnty
8/17/2011	Discussed at Monthly CMP Meeting	Discussed at the August System CMP Meeting - See Attachment I and N in the Distribution Package
8/17/2011	General Meeting Held	Additional MTG Technical Walkthrough conducted following CMP monthly meeting. See Wholesale calendar for walkthrough information
8/24/2011	General Meeting Held	MTG Technical Walkthrough conducted - See Wholesale calendar for walkthrough information
8/26/2011	Communicator Issued	See Notice number SYST.MEDI.08.26.11.F.09440.MTG1.0_DrftTechSpecsCORR
9/2/2011	Communicator Issued	See notice number SYST.MEDI.09.02.11.F.09452.MTG1.0_FinalTechSpecs

Project Meetings

8/17/11 Systems CMP Meeting Mark Coyne – CenturyLink said since July, CenturyLink has sent two notices to the CLECs. The first one was a system notice to provide the draft technical specifications that were sent 8/5/2011. The second was a CMP notice sent on 8/10/2011 to inform CLECs of an additional opportunity to review the draft tech specs which will occur following the CMP call today. Mark said the overall status on this CR is that it is the understanding of the CenturyLink legal team that based on the activity that took place in Minnesota last week in the decision by the Minnesota Commission, the order permits the development of MTG but does not permit the implementation of MTG. Based on that, the MTG development effort will continue to move forward, however upon receipt of the written order, expected within thirty days, we will review the overall project plan and timeline and determine

what adjustments need to be made, if necessary. Mark said until our legal team reviews and evaluates that final order, we will continue with the MTG development process and the walk-throughs scheduled thus far. There is one today following the CMP meeting and the other one is scheduled for August 24.

Bonnie Johnson – Integra asked when you said you mean not to implement, do you mean for anyone in any state.

Tracy Strombotne – CenturyLink said we are waiting for the written ruling before responding.

Mark Coyne – CenturyLink said our legal team will advise us following review of the final order. He asked if there were any other questions and there were none. He also mentioned that we did receive some comments from both PAETEC and Integra related to MTG and those have been posted to the calendar.

FROM WALKON ITEMS IN AUGUST CMP - Bonnie Johnson – Integra asked the PAETEC's request was going to be discussed.

Mark Coyne – CenturyLink asked if she meant the PAETEC's request related to MTG.

Bonnie Johnson – Integra said yes.

Julia Redman-Carter – PAETEC said she wanted people to understand (8/25/11 Updates received from PAETEC in CAPS) THE OPTION [delete WHAT] PAETEC had proposed.

Mark Coyne – CenturyLink said that it is posted to the calendar but that it is under review by CenturyLink and that is all we can share at this time. Those options are being evaluated.

Mark reminded call participants that there is an opportunity following the CMP call for interested parties to meet with the MTG technical team to review the MTG draft Tech Specs.

7/20/11 Systems CMP Meeting Mark Coyne – CenturyLink relayed actions items from previous monthly meeting. First one was to provide responses to matrix by 6/30. (7/28/11 Updates received from Integra in CAPS) CENTURYLINK MISSED THE commitment by 1 day it actually went out on 7/1 early am.

Bonnie Johnson – Integra relayed they had provided a response.

Mark Coyne – CenturyLink (7/28/11 Updates received from PAETEC in italicized CAPS) SAID [Deleted INDICATED] that (7/28/11 Updates received from Integra in CAPS) INTEGRA'S RESPONSE [Deleted IT] had been received. Second item was to provide responses to technical questions from THE 6/8 ad hoc call. That has been included in today's package. Some questions are still waiting for additional review by SME technical team and THEY will BE PROVIDED [Deleted PROVIDE] as soon as THEY ARE available. Last item was to check on feasibility of moving draft tech specs review up to provide more time to review and evaluate.

Tracy Strombotne – CenturyLink (7/28/11 Updates received from PAETEC in italicized CAPS) SAID [Deleted RELAYED] that IT team did agree to get specs out by August 5th to provide longer review.

Julia Redman- Carter – PAETEC asked if (7/28/11 Updates received from Integra in CAPS) THEY would be LOCATED on the calendar.

Susan Lorence – CenturyLink (7/28/11 Updates received from PAETEC in italicized CAPS) SAID [Deleted INDICATED] THEY would be posted to Doc review site as always (7/28/11

Updates received from Integra in CAPS) BUT just early.

Bonnie Johnson – Integra asked where(7/28/11 Updates received from Integra in CAPS) INTEGRA'S [Deleted INTEGRA] response will be posted.

Susan Lorence – CenturyLink (7/28/11 Updates received from PAETEC in italicized CAPS) SAID [Deleted RELAYED] they would be (7/28/11 Updates received from Integra in CAPS) POSTED on THE January notification where additional comment cycle DOCUMENTS ARE POSTED [Deleted IS].

Bonnie Johnson – Integra (7/28/11 Updates received from Integra in CAPS) STATED [SAID] OK, all RESPONSES ARE CONSOLIDATED [Deleted CONSOLIDATE] there NOW but WE may need to discuss better place to put all data associated with the CR. When will they be posted?

Susan Lorence – CenturyLink – (7/28/11 Updates received from Integra in CAPS) (7/28/11 Updates received from PAETEC in italicized CAPS) RESPONDED [SAID] WE will have it out there today.

From: New Cr, Cmp [mailto:cmpcr2@CenturyLink.com]
Sent: Wednesday, September 28, 2011 2:27 PM
To: Linda_Birchem@cable.comcast.com; Chapman, Mindy; pmcole@att.com; emily_davis@mmi.net; michelle.ewton@xo.com; Kasha_Fauscett@cable.comcast.com; Isaacs, Kimberly D.; Johnson, Bonnie J.; Prull, Stephanie A.; Julia.Redman-Carter@PAETEC.com; 'JOYCE.BILOW@PAETEC.com'; Liz Tierney; 'jeff.sonnier@sprint.com'; Chandhini Sivakatasammani; Flanigan, Alan; Roberson, Laurie
Cc: 'cmpcr@qwest.com'
Subject: Action Required: CMP September 2011 Meeting Minutes for your review and feedback

The meeting minutes from the September Product/Process and Systems CMP monthly meetings are attached. Please review the documents to ensure that comments were captured accurately and provide your proposed changes by end of day Friday, September 30. Please track your changes.

NOTE: There was discussion at the end of the Systems monthly meeting about corrections that needed to be made to the OSS calendar for CORA and the November 2012 Billing release. Those corrections were made and the corrected calendar is available at   http://www.centurylink.com/wholesale/cmp/teammeetings.html.

Thank you,

Susan Lorence

Wholesale – CMP

402 422-4999

CenturyLink

INTRODUCTIONS AND ANNOUNCEMENTS

Mark Coyne – CenturyLink began by asking if there were any additional participants that had joined the call.

PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)

Mark Coyne –CenturyLink asked if there were any additional questions or comments on the Prior Monthly Meeting Minutes. There were none.

NEW CRS INITIATED BY CLECS (ATTACHMENT B)

There were no new CLEC CRs for the September Systems CMP Meeting.

NEW CRS INITIATED BY QWEST (ATTACHMENT C)

SCR090711-1 Update EVC FID Characteristics in CSR Detail
Diane Morrell – CenturyLink presented this new CR which is a change to MOE accounts and explained what would be different once the system changes were in place. She stated the proposed implementation date is January 9, 2012.

Mark Coyne –CenturyLink said the notice would follow the 73 day timeline and asked if there were any questions and there were none.

REGULATORY AND INDUSTRY GUIDELINE CHANGE REQUESTS (ATTACHMENT D)

There were no new Industry Guideline CRs for the September Systems CMP Meeting.

CROSS OVER CRS (ATTACHMENT E)

There were no new Crossover CRs for the September Systems CMP Meeting.

WALK ON CHANGE REQUESTS (ATTACHMENT F)

There were no Walk on CRs for the September Systems CMP Meeting.

CRS TO CONSIDER FOR CLOSURE (ATTACHMENT G)

There were no CRs to Consider for Closure for the September Systems CMP Meeting.

REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)

There were no Global Action Items for the September Systems CMP Meeting.

Qwest CR# SCR121608-02 REVISED 11/10/10 Introduction of MTG (MaintenanceTicketing Gateway) application to application. 12/18/08 Introduction of CTG (Common Ticketing Gateway) application to application

Mark Coyne – CenturyLink relayed the Technical Walkthrough had taken place on August 24, 2011and that the Final notice for the Technical Specifications and response to comments was distributed on September 2, 2011. Mark also relayed the OSS calendar has been updated for MTG to reflect the fact that Minnesota will be excluded from the initial implementation in December 2011. He asked if there were any questions.

Chandhini Sivakatasammani – Synchronoss asked if a customer was not ready for testing in the current testing window this year, when is the next testing opportunity.

Tracy Strombotne – CenturyLink said to contact us and we would be happy to set up testing throughout 2012. She said in 2013, there is a timeframe to get done by October. She said to contact us anytime and we would be happy to set up a testing schedule as customers are ready.

Julia Redman – Carter – PAETEC asked when the CenturyLink response to their proposal would be available.

Tracy Strombotne – CenturyLink replied that management was reviewing the IT proposal and once it was received, it would be provided to everyone.

Julia Redman – Carter – PAETEC asked if there was an estimated date for the response.

Tracy Strombotne – CenturyLink said no but that she did know they were working on it on a daily basis.

Julia Redman – Carter – PAETEC said she thought systems were the same for all states and asked how CenturyLink would exclude Minnesota.

Tracy Strombotne – CenturyLink replied that Minnesota trouble tickets would continue to be processed via MEDIACC.

Mark Coyne – CenturyLink asked if there were other questions. There were none.

OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)

Mark Coyne – CenturyLink relayed that for SCR040611-2, Century Link branding changes to Qwest Systems, CEMR rebranding occurred August 8, 2011, CORA updates occurred on September 19, 2011, and IMA updates will occur with Release 31 on October 17, 2011. He said the digital certificate URL update notices for CEMR and IMA were sent on September 16, 2011 with an effective date of October 17 or October 16, 2011, respectively. The IMA XML digital certificate update will be April 23, 2012. Mark asked if there were other questions and there were none.

REVIEW DEPLOYING CHANGE REQUESTS (ATTACHMENT K)

Mark Coyne – CenturyLink reviewed each of the deploying CRs in the package, when their final notices were sent, when testing was available, and when their release date was/is.

PRODUCTION SUPPORT TICKETS (ATTACHMENT L)

Mark Coyne – CenturyLink said there were no additional updates.

OSS RELEASE CALENDAR (ATTACHMENT M)

Mark Coyne – CenturyLink relayed the following OSS Calendar updates that were included:

- ASR Gateway/CORA Release 20.0 - September 2012
- Billing Output Files Release - January 2012
- Billing Output Files Release - September 2012
- MTG update to exclude Minnesota for implementation

Mark also relayed that for IMA Release 32.0, the calendar has the date of September 21, 2011 for prioritization but since there are no SCRs, it will be addressed later as necessary if there are CRs.

WALK ON ITEMS (ATTACHMENT N)

Mark Coyne – CenturyLink reviewed the information in regard to the October CMP face-to-face meeting in Denver. Mark also relayed that the December CMP meeting falls on December 21, 2011 and proposed moving it to December 14, 2011. There were no objections. Mark asked if there were other comments.

Mindy Chapman – Neustar asked if it should be CORA vs, QORA.

Mark Coyne - CenturyLink stated we would make that change.

Doris Luttrell – CenturyLink stated the Billing Output Files calendar entry for September 2012 should show as November 2012.

Mark Coyne – CenturyLink said we will get it corrected. Mark asked if there were any additional comments and there were none.

The September CMP Meeting was adjourned at 10:10 AM MT.